

**SCHOOL PERFORMANCE FACT SHEET  
CALENDAR YEARS 2017 and 2018**

**Program: Exam Prep**

Program Max length 36 Months or 156 Weeks

**On-Time Completion Rates (Graduation Rates)**

Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2018	0	0	0	0%
2017	0	0	0	0%

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Job Placement Rates (Includes data for the two calendar years prior to reporting)**

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2018	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. Students are entitled to a list of employment positions determined to be within the field for which a student received education and training. To obtain this list, please ask an institutional representative.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Gainfully Employed Categories (Includes data for the two calendar years prior to reporting)**

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduates Employed in the Field 20-29 Hours per Week	Graduates Employed in the Field at Least 30 Hours per Week	Total Graduates Employed in the Field
2018	N/A	N/A	N/A
2017	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	N/A	N/A	N/A
2017	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Self-Employed/Freelance Positions**

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in Concurrent Aggregated Positions
2018	N/A	N/A
2017	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Institutional Employment**

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	N/A	N/A
2017	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number who Passed First Available Exam	Number who Failed First Available Exam	Passage Rate
2018	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. License Examination passage data is not available from the agency administering the examination. We were unable to collect data from 0 graduates.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**



**Salary and Wage Information (Includes data for the two calendar years prior to reporting)**

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$15,000 - \$20,000	\$20,0001 - \$25,000	\$25,0001 - \$30,000	\$30,0001 - \$35,000	No Salary Information Reported
2018	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. Students are entitled to a list of the objective sources of information used to substantiate the salary disclosure. To obtain this list, please ask an institutional representative.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**Federal Student Loan Debt**

Not Applicable. Students at TALK English Schools are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**Cost of Educational Program**

Total charges for the program for students completing on time in 2017: \$45,240 Total charges may be higher for students that do not complete on time.

Total charges for the program for students completing on time in 2018: \$51,480 Total charges may be higher for students that do not complete on time.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**



**The American Language Kollege, Inc. dba TALK English Schools  
2800 Leavenworth St. Ste 205, San Francisco, CA 94133**

**415-441-1899**

**[www.talk.edu/english-schools/san-francisco](http://www.talk.edu/english-schools/san-francisco)**

This fact sheet is filled with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

---

STUDENT NAME - PRINT

---

STUDENT SIGNATURE

---

SCHOOL OFFICIAL

---

DATE

---

DATE

## Definitions

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## **STUDENT'S RIGHT TO CANCEL**

You have the right to cancel your agreement for a program of instruction, without any penalty or obligations, through attendance at the first-class session or the seventh calendar day after enrollment, whichever is later.

If the student has received federal student financial aid funds, then the student is entitled to a refund of moneys not paid from federal student financial aid program funds.

## **CANCELLATION POLICY**

1. If an applicant is rejected for enrollment by TALK, or if a prospective student has his/her visa application rejected, a full refund of all monies paid, less non-refundable charges and any actual housing costs incurred by TALK, will be made.
2. If TALK cancels a program subsequent to a student's enrollment, TALK will re-refund all monies paid by the student.
3. Cancellation Prior to the Start of Class or No Show: Except under the circumstance identified in # 4 below, if an applicant accepted by TALK cancels prior to the start of scheduled classes or never attends class (no show), TALK will refund all monies paid, less any actual housing costs incurred by TALK and a maximum total of US \$250 identified non-refundable charges including any application/registration fee, courier fees, and travel insurance, if such charges are clearly noted in the enrollment agreement as being non-refundable
4. Cancellation Prior to the Start of Class or No Show: If an applicant accepted by TALK enters the United States on an I-20 obtained through TALK and subsequently cancels prior to the start of scheduled classes or never attends class (no show), TALK will retain:
  - For a program of less than 12 weeks, the tuition charges for four weeks, actual housing costs incurred by TALK, and a maximum total of \$250 for non-refundable charges including any application/registration fees, courier fees, and travel insurance.
  - For a program of 12 weeks or more, the tuition charges for six weeks, any actual housing costs incurred by TALK and, a maximum total of \$250 for non-refundable charges, including any application/registration fee, courier fees, and travel insurance.

## **WITHDRAWAL OR TERMINATION AFTER START OF CLASS:**

### **TUITION REFUNDS/MODIFICATION TO PAYMENT AGREEMENTS**

Students are required to pay in cash for the entire period of enrollment or agree to be financially obligated for the same period of enrollment by entering into a recurring payment agreement (and take advantage of the reduced pricing for longer periods of enrollment). The Period of Financial Obligation is the period for which the student is legally obligated to pay for the enrollment period to which it relates. The Period of Financial Obligation always equals the enrollment period and cannot exceed 12 months. Refunds or modifications to the recurring payment agreement may only be done as follows:

1. Discounted Tuition: Used weeks of discounted tuition will be charged back to the student at the published rate when any refund or modification to the recurring payment agreement is calculated. For school/location specific promotional discounts, used weeks of discounted tuition will be charged

back to the student at the same promotional rate if the number of used weeks are within the week range the promotion applies to, otherwise used weeks of discounted tuition will be charged back at the published rate when any refund or modification to the recurring payment agreement is calculated. Waived application fees will not be charged back to the student.

2. Refund amounts will be based on a student's last date of attendance (LDA). When determining the number of weeks completed by the student, a partial week will be calculated the same as if a whole week were completed, provided the student was present at least one day during that week.
3. First Period of Financial Obligation: For students whose last day of attendance occurs at any point in the first four weeks of their initial period of financial obligation, TALK will retain the charges applicable to the first four weeks. For students, whose last date of attendance occurs after the first four weeks but before or at 60% of their period of financial obligation, TALK will retain a prorated amount of tuition. For students whose last date of attendance occurs after the 60% of their period of financial obligation, TALK will retain all of the charges for that period.
4. Subsequent Periods of Financial Obligation or Enrollment periods: For students who have completed the first period of financial obligation or extended their enrollment at the institution but whose last date of attendance occurs before or at 60% of any subsequent period of financial obligation, the institution may retain a prorated amount of tuition for that period. For students whose last date of attendance occurs after 60% of any subsequent period of financial obligation, the institution may retain all of the tuition for that period.

### **REFUND PAYMENT PROCEDURE**

The student is not required to give notification of cancellation or withdrawal. Refunds are due as follows:

1. If an applicant never attends class or cancels prior to the course start date, all refunds due will be made within 45 days of the course start date or the date of cancellation, whichever is earlier;
2. For an enrolled student, the refund due will be calculated using the last date of attendance (LDA) and be paid within 45 days from the date of determination (DOD).

Date of Determination (DOD): The date: (1) the student gives notice of withdrawal to the institution, (2) the institution administratively withdraws the student; or (3) the date the institution terminates the student due to the student's failure to adhere to the institution's attendance, conduct, or student progress policy.

**SCHOOL PERFORMANCE FACT SHEET  
 CALENDAR YEARS 2017 and 2018**

**Program: Foreign Languages**

Program Max length 36 Months or 156 Weeks

**On-Time Completion Rates (Graduation Rates)**

Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2018	0	0	0	0%
2017	0	0	0	0%

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Job Placement Rates (Includes data for the two calendar years prior to reporting)**

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2018	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. Students are entitled to a list of employment positions determined to be within the field for which a student received education and training. To obtain this list, please ask an institutional representative.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Gainfully Employed Categories (Includes data for the two calendar years prior to reporting)**

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduates Employed in the Field 20-29 Hours per Week	Graduates Employed in the Field at Least 30 Hours per Week	Total Graduates Employed in the Field
2018	N/A	N/A	N/A
2017	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	N/A	N/A	N/A
2017	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Self-Employed/Freelance Positions**

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in Concurrent Aggregated Positions
2018	N/A	N/A
2017	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.



**Institutional Employment**

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	N/A	N/A
2017	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number who Passed First Available Exam	Number who Failed First Available Exam	Passage Rate
2018	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. License Examination passage data is not available from the agency administering the examination. We were unable to collect data from 0 graduates.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**



**Salary and Wage Information (Includes data for the two calendar years prior to reporting)**

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$15,000 - \$20,000	\$20,001 - \$25,000	\$25,001 - \$30,000	\$30,001 - \$35,000	No Salary Information Reported
2018	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. Students are entitled to a list of the objective sources of information used to substantiate the salary disclosure. To obtain this list, please ask an institutional representative.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**Federal Student Loan Debt**

Not Applicable. Students at TALK English Schools are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**Cost of Educational Program**

Total charges for the program for students completing on time in 2017: \$45,240 Total charges may be higher for students that do not complete on time.

Total charges for the program for students completing on time in 2018: \$48,360 Total charges may be higher for students that do not complete on time.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**



The American Language Kollege, Inc. dba TALK English Schools  
2800 Leavenworth St. Ste 205 San Francisco, CA 94133

415-441-1899

[www.talk.edu/english-schools/san-francisco](http://www.talk.edu/english-schools/san-francisco)

This fact sheet is filled with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

---

STUDENT NAME - PRINT

---

STUDENT SIGNATURE

---

SCHOOL OFFICIAL

---

DATE

---

DATE

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## **STUDENT'S RIGHT TO CANCEL**

You have the right to cancel your agreement for a program of instruction, without any penalty or obligations, through attendance at the first class session or the seventh calendar day after enrollment, whichever is later.

If the student has received federal student financial aid funds, then the student is entitled to a refund of moneys not paid from federal student financial aid program funds.

## **CANCELLATION POLICY**

1. If an applicant is rejected for enrollment by TALK, or if a prospective student has his/her visa application rejected, a full refund of all monies paid, less non-refundable charges and any actual housing costs incurred by TALK, will be made.
2. If TALK cancels a program subsequent to a student's enrollment, TALK will re-refund all monies paid by the student.
3. Cancellation Prior to the Start of Class or No Show: Except under the circumstance identified in # 4 below, if an applicant accepted by TALK cancels prior to the start of scheduled classes or never attends class (no show), TALK will refund all monies paid, less any actual housing costs incurred by TALK and a maximum total of US \$250 identified non-refundable charges including any application/registration fee, courier fees, and travel insurance, if such charges are clearly noted in the enrollment agreement as being non-refundable
4. Cancellation Prior to the Start of Class or No Show: If an applicant accepted by TALK enters the United States on an I-20 obtained through TALK and subsequently cancels prior to the start of scheduled classes or never attends class (no show), TALK will retain:
  - For a program of less than 12 weeks, the tuition charges for four weeks, actual housing costs incurred by TALK, and a maximum total of \$250 for non-refundable charges including any application/registration fees, courier fees, and travel insurance.
  - For a program of 12 weeks or more, the tuition charges for six weeks, any actual housing costs incurred by TALK and, a maximum total of \$250 for non-refundable charges, including any application/registration fee, courier fees, and travel insurance.

## **WITHDRAWAL OR TERMINATION AFTER START OF CLASS:**

### **TUITION REFUNDS/MODIFICATION TO PAYMENT AGREEMENTS**

Students are required to pay in cash for the entire period of enrollment or agree to be financially obligated for the same period of enrollment by entering into a recurring payment agreement (and take advantage of the reduced pricing for longer periods of enrollment). The Period of Financial Obligation is the period for which the student is legally obligated to pay for the enrollment period to which it relates. The Period of Financial Obligation always equals the enrollment period and cannot exceed 12 months. Refunds or modifications to the recurring payment agreement may only be done as follows:

1. Discounted Tuition: Used weeks of discounted tuition will be charged back to the student at the published rate when any refund or modification to the recurring payment agreement is calculated. For school/location specific promotional discounts, used weeks of discounted tuition will be charged

back to the student at the same promotional rate if the number of used weeks are within the week range the promotion applies to, otherwise used weeks of discounted tuition will be charged back at the published rate when any refund or modification to the recurring payment agreement is calculated. Waived application fees will not be charged back to the student.

2. Refund amounts will be based on a student's last date of attendance (LDA). When determining the number of weeks completed by the student, a partial week will be calculated the same as if a whole week were completed, provided the student was present at least one day during that week.
3. First Period of Financial Obligation: For students whose last day of attendance occurs at any point in the first four weeks of their initial period of financial obligation, TALK will retain the charges applicable to the first four weeks. For students, whose last date of attendance occurs after the first four weeks but before or at 60% of their period of financial obligation, TALK will retain a prorated amount of tuition. For students whose last date of attendance occurs after the 60% of their period of financial obligation, TALK will retain all of the charges for that period.
4. Subsequent Periods of Financial Obligation or Enrollment periods: For students who have completed the first period of financial obligation or extended their enrollment at the institution but whose last date of attendance occurs before or at 60% of any subsequent period of financial obligation, the institution may retain a prorated amount of tuition for that period. For students whose last date of attendance occurs after 60% of any subsequent period of financial obligation, the institution may retain all of the tuition for that period.

### **REFUND PAYMENT PROCEDURE**

The student is not required to give notification of cancellation or withdrawal. Refunds are due as follows:

1. If an applicant never attends class or cancels prior to the course start date, all refunds due will be made within 45 days of the course start date or the date of cancellation, whichever is earlier;
2. For an enrolled student, the refund due will be calculated using the last date of attendance (LDA) and be paid within 45 days from the date of determination (DOD).

Date of Determination (DOD): The date: (1) the student gives notice of withdrawal to the institution, (2) the institution administratively withdraws the student; or (3) the date the institution terminates the student due to the student's failure to adhere to the institution's attendance, conduct, or student progress policy.

**SCHOOL PERFORMANCE FACT SHEET  
 CALENDAR YEARS 2017 and 2018**

**Program: General English PT (16 Clock Hours/Week)**

Program Max length 36 Months or 156 Weeks

**On-Time Completion Rates (Graduation Rates)**

Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2018	47	47	47	100%
2017	40	40	40	100%

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Job Placement Rates (Includes data for the two calendar years prior to reporting)**

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2018	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. Students are entitled to a list of employment positions determined to be within the field for which a student received education and training. To obtain this list, please ask an institutional representative.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Gainfully Employed Categories (Includes data for the two calendar years prior to reporting)**

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduates Employed in the Field 20-29 Hours per Week	Graduates Employed in the Field at Least 30 Hours per Week	Total Graduates Employed in the Field
2018	N/A	N/A	N/A
2017	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	N/A	N/A	N/A
2017	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Self-Employed/Freelance Positions**

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in Concurrent Aggregated Positions
2018	N/A	N/A
2017	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.



**Institutional Employment**

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	N/A	N/A
2017	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number who Passed First Available Exam	Number who Failed First Available Exam	Passage Rate
2018	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. License Examination passage data is not available from the agency administering the examination. We were unable to collect data from 0 graduates.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**



**Salary and Wage Information (Includes data for the two calendar years prior to reporting)**

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$15,000 - \$20,000	\$20,0001 - \$25,000	\$25,0001 - \$30,000	\$30,0001 - \$35,000	No Salary Information Reported
2018	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. Students are entitled to a list of the objective sources of information used to substantiate the salary disclosure. To obtain this list, please ask an institutional representative.

**(Student Initial/Date)**\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**Federal Student Loan Debt**

Not Applicable. Students at TALK English Schools are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

**(Student Initial/Date)**\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**Cost of Educational Program**

Total charges for the program for students completing on time in 2017: \$45,240 Total charges may be higher for students that do not complete on time.

Total charges for the program for students completing on time in 2018: \$48,360 Total charges may be higher for students that do not complete on time.

**(Student Initial/Date)**\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**



The American Language Kollege, Inc. dba TALK English Schools  
2800 Leavenworth St. Ste 205, San Francisco, CA 94133

415-441-1899

[www.talk.edu/english-schools/san-francisco](http://www.talk.edu/english-schools/san-francisco)

This fact sheet is filled with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

---

STUDENT NAME - PRINT

---

STUDENT SIGNATURE

---

SCHOOL OFFICIAL

---

DATE

---

DATE

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## **STUDENT'S RIGHT TO CANCEL**

You have the right to cancel your agreement for a program of instruction, without any penalty or obligations, through attendance at the first class session or the seventh calendar day after enrollment, whichever is later.

If the student has received federal student financial aid funds, then the student is entitled to a refund of moneys not paid from federal student financial aid program funds.

## **CANCELLATION POLICY**

1. If an applicant is rejected for enrollment by TALK, or if a prospective student has his/her visa application rejected, a full refund of all monies paid, less non-refundable charges and any actual housing costs incurred by TALK, will be made.
2. If TALK cancels a program subsequent to a student's enrollment, TALK will re- refund all monies paid by the student.
3. Cancellation Prior to the Start of Class or No Show: Except under the circumstance identified in # 4 below, if an applicant accepted by TALK cancels prior to the start of scheduled classes or never attends class (no show), TALK will refund all monies paid, less any actual housing costs incurred by TALK and a maximum total of US \$250 identified non-refundable charges including any application/registration fee, courier fees, and travel insurance, if such charges are clearly noted in the enrollment agreement as being non-refundable
4. Cancellation Prior to the Start of Class or No Show: If an applicant accepted by TALK enters the United States on an I-20 obtained through TALK and subsequently cancels prior to the start of scheduled classes or never attends class (no show), TALK will retain:
  - For a program of less than 12 weeks, the tuition charges for four weeks, actual housing costs incurred by TALK, and a maximum total of \$250 for non-refundable charges including any application/registration fees, courier fees, and travel insurance.
  - For a program of 12 weeks or more, the tuition charges for six weeks, any actual housing costs incurred by TALK and, a maximum total of \$250 for non-refundable charges, including any application/registration fee, courier fees, and travel insurance.

## **WITHDRAWAL OR TERMINATION AFTER START OF CLASS:**

### **TUITION REFUNDS/MODIFICATION TO PAYMENT AGREEMENTS**

Students are required to pay in cash for the entire period of enrollment or agree to be financially obligated for the same period of enrollment by entering into a recurring payment agreement (and take advantage of the reduced pricing for longer periods of enrollment). The Period of Financial Obligation is the period for which the student is legally obligated to pay for the enrollment period to which it relates. The Period of Financial Obligation always equals the enrollment period and cannot exceed 12 months. Refunds or modifications to the recurring payment agreement may only be done as follows:

1. Discounted Tuition: Used weeks of discounted tuition will be charged back to the student at the published rate when any refund or modification to the recurring payment agreement is calculated. For school/location specific promotional discounts, used weeks of discounted tuition will be charged back to the student at the same promotional rate if the number of used weeks are within the week

range the promotion applies to, otherwise used weeks of discounted tuition will be charged back at the published rate when any refund or modification to the recurring payment agreement is calculated. Waived application fees will not be charged back to the student.

2. Refund amounts will be based on a student's last date of attendance (LDA). When determining the number of weeks completed by the student, a partial week will be calculated the same as if a whole week were completed, provided the student was present at least one day during that week.
3. First Period of Financial Obligation: For students whose last day of attendance occurs at any point in the first four weeks of their initial period of financial obligation, TALK will retain the charges applicable to the first four weeks. For students, whose last date of attendance occurs after the first four weeks but before or at 60% of their period of financial obligation, TALK will retain a prorated amount of tuition. For students whose last date of attendance occurs after the 60% of their period of financial obligation, TALK will retain all of the charges for that period.
4. Subsequent Periods of Financial Obligation or Enrollment periods: For students who have completed the first period of financial obligation or extended their enrollment at the institution but whose last date of attendance occurs before or at 60% of any subsequent period of financial obligation, the institution may retain a prorated amount of tuition for that period. For students whose last date of attendance occurs after 60% of any subsequent period of financial obligation, the institution may retain all of the tuition for that period.

### **REFUND PAYMENT PROCEDURE**

The student is not required to give notification of cancellation or withdrawal. Refunds are due as follows:

1. If an applicant never attends class or cancels prior to the course start date, all refunds due will be made within 45 days of the course start date or the date of cancellation, whichever is earlier;
2. For an enrolled student, the refund due will be calculated using the last date of attendance (LDA) and be paid within 45 days from the date of determination (DOD).

Date of Determination (DOD): The date: (1) the student gives notice of withdrawal to the institution, (2) the institution administratively withdraws the student; or (3) the date the institution terminates the student due to the student's failure to adhere to the institution's attendance, conduct, or student progress policy.



**SCHOOL PERFORMANCE FACT SHEET  
 CALENDAR YEARS 2017 and 2018**

**Program: General English (18 Clock Hours/Week)**

Program Max length 36 Months or 156 Weeks

**On-Time Completion Rates (Graduation Rates)**

Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2018	29	29	29	100%
2017	69	69	69	100%

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Job Placement Rates (Includes data for the two calendar years prior to reporting)**

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2018	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. Students are entitled to a list of employment positions determined to be within the field for which a student received education and training. To obtain this list, please ask an institutional representative.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Gainfully Employed Categories (Includes data for the two calendar years prior to reporting)**

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduates Employed in the Field 20-29 Hours per Week	Graduates Employed in the Field at Least 30 Hours per Week	Total Graduates Employed in the Field
2018	N/A	N/A	N/A
2017	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	N/A	N/A	N/A
2017	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Self-Employed/Freelance Positions**

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in Concurrent Aggregated Positions
2018	N/A	N/A
2017	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.



**Institutional Employment**

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	N/A	N/A
2017	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number who Passed First Available Exam	Number who Failed First Available Exam	Passage Rate
2018	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. License Examination passage data is not available from the agency administering the examination. We were unable to collect data from 0 graduates.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**



**Salary and Wage Information (Includes data for the two calendar years prior to reporting)**

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$15,000 - \$20,000	\$20,001 - \$25,000	\$25,001 - \$30,000	\$30,001 - \$35,000	No Salary Information Reported
2018	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. Students are entitled to a list of the objective sources of information used to substantiate the salary disclosure. To obtain this list, please ask an institutional representative.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**Federal Student Loan Debt**

Not Applicable. Students at TALK English Schools are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**Cost of Educational Program**

Total charges for the program for students completing on time in 2017: \$45,240 Total charges may be higher for students that do not complete on time.

Total charges for the program for students completing on time in 2018: \$48,360 Total charges may be higher for students that do not complete on time.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**



**The American Language Kollege, Inc. dba TALK English Schools  
2800 Leavenworth St. Ste 205, San Francisco, CA 94133**

**415-441-1899**

**[www.talk.edu/english-schools/san-francisco](http://www.talk.edu/english-schools/san-francisco)**

This fact sheet is filled with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

---

STUDENT NAME - PRINT

---

STUDENT SIGNATURE

---

SCHOOL OFFICIAL

---

DATE

---

DATE

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## **STUDENT'S RIGHT TO CANCEL**

You have the right to cancel your agreement for a program of instruction, without any penalty or obligations, through attendance at the first class session or the seventh calendar day after enrollment, whichever is later.

If the student has received federal student financial aid funds, then the student is entitled to a refund of moneys not paid from federal student financial aid program funds.

## **CANCELLATION POLICY**

1. If an applicant is rejected for enrollment by TALK, or if a prospective student has his/her visa application rejected, a full refund of all monies paid, less non-refundable charges and any actual housing costs incurred by TALK, will be made.
2. If TALK cancels a program subsequent to a student's enrollment, TALK will re- refund all monies paid by the student.
3. Cancellation Prior to the Start of Class or No Show: Except under the circumstance identified in # 4 below, if an applicant accepted by TALK cancels prior to the start of scheduled classes or never attends class (no show), TALK will refund all monies paid, less any actual housing costs incurred by TALK and a maximum total of US \$250 identified non-refundable charges including any application/registration fee, courier fees, and travel insurance, if such charges are clearly noted in the enrollment agreement as being non-refundable
4. Cancellation Prior to the Start of Class or No Show: If an applicant accepted by TALK enters the United States on an I-20 obtained through TALK and subsequently cancels prior to the start of scheduled classes or never attends class (no show), TALK will retain:
  - For a program of less than 12 weeks, the tuition charges for four weeks, actual housing costs incurred by TALK, and a maximum total of \$250 for non-refundable charges including any application/registration fees, courier fees, and travel insurance.
  - For a program of 12 weeks or more, the tuition charges for six weeks, any actual housing costs incurred by TALK and, a maximum total of \$250 for non-refundable charges, including any application/registration fee, courier fees, and travel insurance.

## **WITHDRAWAL OR TERMINATION AFTER START OF PPCLASS:**

### **TUITION REFUNDS/MODIFICATION TO PAYMENT AGREEMENTS**

Students are required to pay in cash for the entire period of enrollment or agree to be financially obligated for the same period of enrollment by entering into a recurring payment agreement (and take advantage of the reduced pricing for longer periods of enrollment). The Period of Financial Obligation is the period for which the student is legally obligated to pay for the enrollment period to which it relates. The Period of Financial Obligation always equals the enrollment period and cannot exceed 12 months. Refunds or modifications to the recurring payment agreement may only be done as follows:

1. Discounted Tuition: Used weeks of discounted tuition will be charged back to the student at the published rate when any refund or modification to the recurring payment agreement is calculated. For school/location specific promotional discounts, used weeks of discounted tuition will be charged

back to the student at the same promotional rate if the number of used weeks are within the week range the promotion applies to, otherwise used weeks of discounted tuition will be charged back at the published rate when any refund or modification to the recurring payment agreement is calculated. Waived application fees will not be charged back to the student.

2. Refund amounts will be based on a student's last date of attendance (LDA). When determining the number of weeks completed by the student, a partial week will be calculated the same as if a whole week were completed, provided the student was present at least one day during that week.
3. First Period of Financial Obligation: For students whose last day of attendance occurs at any point in the first four weeks of their initial period of financial obligation, TALK will retain the charges applicable to the first four weeks. For students, whose last date of attendance occurs after the first four weeks but before or at 60% of their period of financial obligation, TALK will retain a prorated amount of tuition. For students whose last date of attendance occurs after the 60% of their period of financial obligation, TALK will retain all of the charges for that period.
4. Subsequent Periods of Financial Obligation or Enrollment periods: For students who have completed the first period of financial obligation or extended their enrollment at the institution but whose last date of attendance occurs before or at 60% of any subsequent period of financial obligation, the institution may retain a prorated amount of tuition for that period. For students whose last date of attendance occurs after 60% of any subsequent period of financial obligation, the institution may retain all of the tuition for that period.

### **REFUND PAYMENT PROCEDURE**

The student is not required to give notification of cancellation or withdrawal. Refunds are due as follows:

1. If an applicant never attends class or cancels prior to the course start date, all refunds due will be made within 45 days of the course start date or the date of cancellation, whichever is earlier;
2. For an enrolled student, the refund due will be calculated using the last date of attendance (LDA) and be paid within 45 days from the date of determination (DOD).

Date of Determination (DOD): The date: (1) the student gives notice of withdrawal to the institution, (2) the institution administratively withdraws the student; or (3) the date the institution terminates the student due to the student's failure to adhere to the institution's attendance, conduct, or student progress policy.

**SCHOOL PERFORMANCE FACT SHEET  
CALENDAR YEARS 2017 and 2018**

**Program: Intensive English (22 Clock Hours/Week)**

Program Max length 36 Months or 156 Weeks

**On-Time Completion Rates (Graduation Rates)**

Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2018	12	12	12	100%
2017	27	27	27	100%

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Job Placement Rates (Includes data for the two calendar years prior to reporting)**

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2018	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. Students are entitled to a list of employment positions determined to be within the field for which a student received education and training. To obtain this list, please ask an institutional representative.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Gainfully Employed Categories (Includes data for the two calendar years prior to reporting)**

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduates Employed in the Field 20-29 Hours per Week	Graduates Employed in the Field at Least 30 Hours per Week	Total Graduates Employed in the Field
2018	N/A	N/A	N/A
2017	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	N/A	N/A	N/A
2017	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Self-Employed/Freelance Positions**

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in Concurrent Aggregated Positions
2018	N/A	N/A
2017	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Institutional Employment**

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	N/A	N/A
2017	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number who Passed First Available Exam	Number who Failed First Available Exam	Passage Rate
2018	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. License Examination passage data is not available from the agency administering the examination. We were unable to collect data from 0 graduates.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**



**Salary and Wage Information (Includes data for the two calendar years prior to reporting)**

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$15,000 - \$20,000	\$20,0001 - \$25,000	\$25,0001 - \$30,000	\$30,0001 - \$35,000	No Salary Information Reported
2018	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. Students are entitled to a list of the objective sources of information used to substantiate the salary disclosure. To obtain this list, please ask an institutional representative.

**(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

**Federal Student Loan Debt**

Not Applicable. Students at TALK English Schools are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

**(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**

**Cost of Educational Program**

Total charges for the program for students completing on time in 2017: \$49,140 Total charges may be higher for students that do not complete on time.

Total charges for the program for students completing on time in 2018: \$52,260 Total charges may be higher for students that do not complete on time.

**(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_**

**Initial only after you have had sufficient time to read and understand the information.**



The American Language Kollege, Inc. dba TALK English Schools  
2800 Leavenworth St. Ste 205, San Francisco, CA 94133

415-441-1899

[www.talk.edu/english-schools/san-francisco](http://www.talk.edu/english-schools/san-francisco)

This fact sheet is filled with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

---

STUDENT NAME - PRINT

---

STUDENT SIGNATURE

---

SCHOOL OFFICIAL

---

DATE

---

DATE

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## **STUDENT'S RIGHT TO CANCEL**

You have the right to cancel your agreement for a program of instruction, without any penalty or obligations, through attendance at the first class session or the seventh calendar day after enrollment, whichever is later.

If the student has received federal student financial aid funds, then the student is entitled to a refund of moneys not paid from federal student financial aid program funds.

## **CANCELLATION POLICY**

1. If an applicant is rejected for enrollment by TALK, or if a prospective student has his/her visa application rejected, a full refund of all monies paid, less non-refundable charges and any actual housing costs incurred by TALK, will be made.
2. If TALK cancels a program subsequent to a student's enrollment, TALK will re- refund all monies paid by the student.
3. Cancellation Prior to the Start of Class or No Show: Except under the circumstance identified in # 4 below, if an applicant accepted by TALK cancels prior to the start of scheduled classes or never attends class (no show), TALK will refund all monies paid, less any actual housing costs incurred by TALK and a maximum total of US \$250 identified non-refundable charges including any application/registration fee, courier fees, and travel insurance, if such charges are clearly noted in the enrollment agreement as being non-refundable
4. Cancellation Prior to the Start of Class or No Show: If an applicant accepted by TALK enters the United States on an I-20 obtained through TALK and subsequently cancels prior to the start of scheduled classes or never attends class (no show), TALK will retain:
  - For a program of less than 12 weeks, the tuition charges for four weeks, actual housing costs incurred by TALK, and a maximum total of \$250 for non-refundable charges including any application/registration fees, courier fees, and travel insurance.
  - For a program of 12 weeks or more, the tuition charges for six weeks, any actual housing costs incurred by TALK and, a maximum total of \$250 for non-refundable charges, including any application/registration fee, courier fees, and travel insurance.

## **WITHDRAWAL OR TERMINATION AFTER START OF CLASS:**

### **TUITION REFUNDS/MODIFICATION TO PAYMENT AGREEMENTS**

Students are required to pay in cash for the entire period of enrollment or agree to be financially obligated for the same period of enrollment by entering into a recurring payment agreement (and take advantage of the reduced pricing for longer periods of enrollment). The Period of Financial Obligation is the period for which the student is legally obligated to pay for the enrollment period to which it relates. The Period of Financial Obligation always equals the enrollment period and cannot exceed 12 months. Refunds or modifications to the recurring payment agreement may only be done as follows:

1. Discounted Tuition: Used weeks of discounted tuition will be charged back to the student at the published rate when any refund or modification to the recurring payment agreement is calculated. For school/location specific promotional discounts, used weeks of discounted tuition will be charged back to the student at the same promotional rate if the number of used weeks are within the week

range the promotion applies to, otherwise used weeks of discounted tuition will be charged back at the published rate when any refund or modification to the recurring payment agreement is calculated. Waived application fees will not be charged back to the student.

2. Refund amounts will be based on a student's last date of attendance (LDA). When determining the number of weeks completed by the student, a partial week will be calculated the same as if a whole week were completed, provided the student was present at least one day during that week.
3. First Period of Financial Obligation: For students whose last day of attendance occurs at any point in the first four weeks of their initial period of financial obligation, TALK will retain the charges applicable to the first four weeks. For students, whose last date of attendance occurs after the first four weeks but before or at 60% of their period of financial obligation, TALK will retain a prorated amount of tuition. For students whose last date of attendance occurs after the 60% of their period of financial obligation, TALK will retain all of the charges for that period.
4. Subsequent Periods of Financial Obligation or Enrollment periods: For students who have completed the first period of financial obligation or extended their enrollment at the institution but whose last date of attendance occurs before or at 60% of any subsequent period of financial obligation, the institution may retain a prorated amount of tuition for that period. For students whose last date of attendance occurs after 60% of any subsequent period of financial obligation, the institution may retain all of the tuition for that period.

### **REFUND PAYMENT PROCEDURE**

The student is not required to give notification of cancellation or withdrawal. Refunds are due as follows:

1. If an applicant never attends class or cancels prior to the course start date, all refunds due will be made within 45 days of the course start date or the date of cancellation, whichever is earlier;
2. For an enrolled student, the refund due will be calculated using the last date of attendance (LDA) and be paid within 45 days from the date of determination (DOD).

Date of Determination (DOD): The date: (1) the student gives notice of withdrawal to the institution, (2) the institution administratively withdraws the student; or (3) the date the institution terminates the student due to the student's failure to adhere to the institution's attendance, conduct, or student progress policy.

**SCHOOL PERFORMANCE FACT SHEET  
 CALENDAR YEARS 2017 and 2018**

**Program: One-to-One (Clock Hours Vary)**

Program Max length 36 Months or 156 Weeks

**On-Time Completion Rates (Graduation Rates)**

Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2018	0	0		0%
2017	3	3	3	100%

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Job Placement Rates (Includes data for the two calendar years prior to reporting)**

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2018	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. Students are entitled to a list of employment positions determined to be within the field for which a student received education and training. To obtain this list, please ask an institutional representative.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Gainfully Employed Categories (Includes data for the two calendar years prior to reporting)**

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduates Employed in the Field 20-29 Hours per Week	Graduates Employed in the Field at Least 30 Hours per Week	Total Graduates Employed in the Field
2018	N/A	N/A	N/A
2017	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	N/A	N/A	N/A
2017	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Self-Employed/Freelance Positions**

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in Concurrent Aggregated Positions
2018	N/A	N/A
2017	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.



**Institutional Employment**

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	N/A	N/A
2017	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number who Passed First Available Exam	Number who Failed First Available Exam	Passage Rate
2018	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. License Examination passage data is not available from the agency administering the examination. We were unable to collect data from 0 graduates.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**



**Salary and Wage Information (Includes data for the two calendar years prior to reporting)**

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$15,000 - \$20,000	\$20,0001 - \$25,000	\$25,0001 - \$30,000	\$30,0001 - \$35,000	No Salary Information Reported
2018	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. Students are entitled to a list of the objective sources of information used to substantiate the salary disclosure. To obtain this list, please ask an institutional representative.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**Federal Student Loan Debt**

Not Applicable. Students at TALK English Schools are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**Cost of Educational Program**

Total charges for the program for students completing on time in 2018: based on lessons purchased. Total charges may be higher for students that do not complete on time.

Total charges for the program for students completing on time in 2019: based on lessons purchased. Total charges may be higher for students that do not complete on time.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**



The American Language Kollege, Inc. dba TALK English Schools  
2800 Leavenworth St. Ste 205, San Francisco, CA 94133

415-441-1899

[www.talk.edu/english-schools/san-francisco](http://www.talk.edu/english-schools/san-francisco)

This fact sheet is filled with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

---

STUDENT NAME - PRINT

---

STUDENT SIGNATURE

---

SCHOOL OFFICIAL

---

DATE

---

DATE

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## **STUDENT'S RIGHT TO CANCEL**

You have the right to cancel your agreement for a program of instruction, without any penalty or obligations, through attendance at the first class session or the seventh calendar day after enrollment, whichever is later.

If the student has received federal student financial aid funds, then the student is entitled to a refund of moneys not paid from federal student financial aid program funds.

## **CANCELLATION POLICY**

1. If an applicant is rejected for enrollment by TALK, or if a prospective student has his/her visa application rejected, a full refund of all monies paid, less non-refundable charges and any actual housing costs incurred by TALK, will be made.
2. If TALK cancels a program subsequent to a student's enrollment, TALK will re- refund all monies paid by the student.
3. Cancellation Prior to the Start of Class or No Show: Except under the circumstance identified in # 4 below, if an applicant accepted by TALK cancels prior to the start of scheduled classes or never attends class (no show), TALK will refund all monies paid, less any actual housing costs incurred by TALK and a maximum total of US \$250 identified non-refundable charges including any application/registration fee, courier fees, and travel insurance, if such charges are clearly noted in the enrollment agreement as being non-refundable
4. Cancellation Prior to the Start of Class or No Show: If an applicant accepted by TALK enters the United States on an I-20 obtained through TALK and subsequently cancels prior to the start of scheduled classes or never attends class (no show), TALK will retain:
  - For a program of less than 12 weeks, the tuition charges for four weeks, actual housing costs incurred by TALK, and a maximum total of \$250 for non-refundable charges including any application/registration fees, courier fees, and travel insurance.
  - For a program of 12 weeks or more, the tuition charges for six weeks, any actual housing costs incurred by TALK and, a maximum total of \$250 for non-refundable charges, including any application/registration fee, courier fees, and travel insurance.

## **WITHDRAWAL OR TERMINATION AFTER START OF CLASS:**

### **TUITION REFUNDS/MODIFICATION TO PAYMENT AGREEMENTS**

Students are required to pay in cash for the entire period of enrollment or agree to be financially obligated for the same period of enrollment by entering into a recurring payment agreement (and take advantage of the reduced pricing for longer periods of enrollment). The Period of Financial Obligation is the period for which the student is legally obligated to pay for the enrollment period to which it relates. The Period of Financial Obligation always equals the enrollment period and cannot exceed 12 months. Refunds or modifications to the recurring payment agreement may only be done as follows:

1. Discounted Tuition: Used weeks of discounted tuition will be charged back to the student at the published rate when any refund or modification to the recurring payment agreement is calculated. For school/location specific promotional discounts, used weeks of discounted tuition will be charged

back to the student at the same promotional rate if the number of used weeks are within the week range the promotion applies to, otherwise used weeks of discounted tuition will be charged back at the published rate when any refund or modification to the recurring payment agreement is calculated. Waived application fees will not be charged back to the student.

2. Refund amounts will be based on a student's last date of attendance (LDA). When determining the number of weeks completed by the student, a partial week will be calculated the same as if a whole week were completed, provided the student was present at least one day during that week.
3. First Period of Financial Obligation: For students whose last day of attendance occurs at any point in the first four weeks of their initial period of financial obligation, TALK will retain the charges applicable to the first four weeks. For students, whose last date of attendance occurs after the first four weeks but before or at 60% of their period of financial obligation, TALK will retain a prorated amount of tuition. For students whose last date of attendance occurs after the 60% of their period of financial obligation, TALK will retain all of the charges for that period.
4. Subsequent Periods of Financial Obligation or Enrollment periods: For students who have completed the first period of financial obligation or extended their enrollment at the institution but whose last date of attendance occurs before or at 60% of any subsequent period of financial obligation, the institution may retain a prorated amount of tuition for that period. For students whose last date of attendance occurs after 60% of any subsequent period of financial obligation, the institution may retain all of the tuition for that period.

### **REFUND PAYMENT PROCEDURE**

The student is not required to give notification of cancellation or withdrawal. Refunds are due as follows:

1. If an applicant never attends class or cancels prior to the course start date, all refunds due will be made within 45 days of the course start date or the date of cancellation, whichever is earlier;
2. For an enrolled student, the refund due will be calculated using the last date of attendance (LDA) and be paid within 45 days from the date of determination (DOD).

Date of Determination (DOD): The date: (1) the student gives notice of withdrawal to the institution, (2) the institution administratively withdraws the student; or (3) the date the institution terminates the student due to the student's failure to adhere to the institution's attendance, conduct, or student progress policy.

**SCHOOL PERFORMANCE FACT SHEET  
 CALENDAR YEARS 2017 and 2018**

**Program: Super Intensive English (27 Clock Hours/Week)**

Program Max length 36 Months or 156 Weeks

**On-Time Completion Rates (Graduation Rates)**

Includes data for the two calendar years prior to reporting.

Calendar Year	Number of Students Who Began Program	Students Available for Graduation	Number of On-Time Graduates	On-Time Completion Rate
2018	0	0	0	0%
2017	0	0	0	0%

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Job Placement Rates (Includes data for the two calendar years prior to reporting)**

Calendar Year	Number of Students Who Began Program	Number of Graduates	Graduates Available for Employment	Graduates Employed in the Field	Placement Rate % Employed in the Field
2018	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. Students are entitled to a list of employment positions determined to be within the field for which a student received education and training. To obtain this list, please ask an institutional representative.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

Initial only after you have had sufficient time to read and understand the information.

**Gainfully Employed Categories (Includes data for the two calendar years prior to reporting)**

**Part-Time vs. Full-Time Employment**

Calendar Year	Graduates Employed in the Field 20-29 Hours per Week	Graduates Employed in the Field at Least 30 Hours per Week	Total Graduates Employed in the Field
2018	N/A	N/A	N/A
2017	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Single Position vs. Concurrent Aggregated Position**

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2018	N/A	N/A	N/A
2017	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Self-Employed/Freelance Positions**

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in Concurrent Aggregated Positions
2018	N/A	N/A
2017	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

**Institutional Employment**

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2018	N/A	N/A
2017	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**License Examination Passage Rates (includes data for the two calendar years prior to reporting)**

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam	Number who Passed First Available Exam	Number who Failed First Available Exam	Passage Rate
2018	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. License Examination passage data is not available from the agency administering the examination. We were unable to collect data from 0 graduates.

(Student Initial/Date)\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**Salary and Wage Information (Includes data for the two calendar years prior to reporting)**

**Annual Salary and Wages Reported for Graduates Employed in the Field**

Calendar Year	Graduates Available for Employment	Graduates Employed in the Field	\$15,000 - \$20,000	\$20,001 - \$25,000	\$25,001 - \$30,000	\$30,001 - \$35,000	No Salary Information Reported
2018	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Not Applicable. All our courses are avocational in nature. We do not offer job placement as our students are not eligible for employment in the USA. TALK English Schools makes no claims that its educational programs lead to any recognized career, occupation, vocation, job, or job title. Students are entitled to a list of the objective sources of information used to substantiate the salary disclosure. To obtain this list, please ask an institutional representative.

**(Student Initial/Date)**\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**Federal Student Loan Debt**

Not Applicable. Students at TALK English Schools are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

**(Student Initial/Date)**\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**

**Cost of Educational Program**

Total charges for the program for students completing on time in 2017: \$66,300 Total charges may be higher for students that do not complete on time.

Total charges for the program for students completing on time in 2018: \$66,300 Total charges may be higher for students that do not complete on time.

**(Student Initial/Date)**\_\_\_\_\_/\_\_\_\_\_

**Initial only after you have had sufficient time to read and understand the information.**



**The American Language Kollege, Inc. dba TALK English Schools**  
**2800 Leavenworth St. Ste 205, San Francisco, CA 94133**

**415-441-1899**

**[www.talk.edu/english-schools/san-francisco](http://www.talk.edu/english-schools/san-francisco)**

This fact sheet is filled with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at 1747 N. Market Blvd, Suite 225, Sacramento, CA 95834, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll-free telephone number (888) 370-7589 or by fax (916) 263-1897.

\_\_\_\_\_  
STUDENT NAME - PRINT

\_\_\_\_\_  
STUDENT SIGNATURE

\_\_\_\_\_  
DATE

\_\_\_\_\_  
SCHOOL OFFICIAL

\_\_\_\_\_  
DATE

## **Definitions**

- “Number of Students Who Began the Program” means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- “Students Available for Graduation” is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- “Number of On-time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- “On-time Completion Rate” is the number of on-time graduates divided by the number of students available for graduation.
- “150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- “150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- “Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.
- “Graduates Unavailable for Employment” means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- “Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- “Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- “Number of Graduates Taking Exam” is the number of graduates who took the first available exam in the reported calendar year.
- “First Available Exam Date” is the date for the first available exam after a student completed a program.
- “Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- “Number Who Passed First Available Exam” is the number of graduates who took and passed the first available licensing exam after completing the program.
- “Salary” is as reported by graduate or graduate’s employer.
- “No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

## **STUDENT'S RIGHT TO CANCEL**

You have the right to cancel your agreement for a program of instruction, without any penalty or obligations, through attendance at the first class session or the seventh calendar day after enrollment, whichever is later.

If the student has received federal student financial aid funds, then the student is entitled to a refund of moneys not paid from federal student financial aid program funds.

## **CANCELLATION POLICY**

1. If an applicant is rejected for enrollment by TALK, or if a prospective student has his/her visa application rejected, a full refund of all monies paid, less non-refundable charges and any actual housing costs incurred by TALK, will be made.
2. If TALK cancels a program subsequent to a student's enrollment, TALK will re- refund all monies paid by the student.
3. Cancellation Prior to the Start of Class or No Show: Except under the circumstance identified in # 4 below, if an applicant accepted by TALK cancels prior to the start of scheduled classes or never attends class (no show), TALK will refund all monies paid, less any actual housing costs incurred by TALK and a maximum total of US \$250 identified non-refundable charges including any application/registration fee, courier fees, and travel insurance, if such charges are clearly noted in the enrollment agreement as being non-refundable
4. Cancellation Prior to the Start of Class or No Show: If an applicant accepted by TALK enters the United States on an I-20 obtained through TALK and subsequently cancels prior to the start of scheduled classes or never attends class (no show), TALK will retain:
  - For a program of less than 12 weeks, the tuition charges for four weeks, actual housing costs incurred by TALK, and a maximum total of \$250 for non-refundable charges including any application/registration fees, courier fees, and travel insurance.
  - For a program of 12 weeks or more, the tuition charges for six weeks, any actual housing costs incurred by TALK and, a maximum total of \$250 for non-refundable charges, including any application/registration fee, courier fees, and travel insurance.

## **WITHDRAWAL OR TERMINATION AFTER START OF CLASS:**

### **TUITION REFUNDS/MODIFICATION TO PAYMENT AGREEMENTS**

Students are required to pay in cash for the entire period of enrollment or agree to be financially obligated for the same period of enrollment by entering into a recurring payment agreement (and take advantage of the reduced pricing for longer periods of enrollment). The Period of Financial Obligation is the period for which the student is legally obligated to pay for the enrollment period to which it relates. The Period of Financial Obligation always equals the enrollment period and cannot exceed 12 months. Refunds or modifications to the recurring payment agreement may only be done as follows:

1. Discounted Tuition: Used weeks of discounted tuition will be charged back to the student at the published rate when any refund or modification to the recurring payment agreement is calculated. For school/location specific promotional discounts, used weeks of discounted tuition will be charged back to the student at the same promotional rate if the number of used weeks are within the week

range the promotion applies to, otherwise used weeks of discounted tuition will be charged back at the published rate when any refund or modification to the recurring payment agreement is calculated. Waived application fees will not be charged back to the student.

2. Refund amounts will be based on a student's last date of attendance (LDA). When determining the number of weeks completed by the student, a partial week will be calculated the same as if a whole week were completed, provided the student was present at least one day during that week.
3. First Period of Financial Obligation: For students whose last day of attendance occurs at any point in the first four weeks of their initial period of financial obligation, TALK will retain the charges applicable to the first four weeks. For students, whose last date of attendance occurs after the first four weeks but before or at 60% of their period of financial obligation, TALK will retain a prorated amount of tuition. For students whose last date of attendance occurs after the 60% of their period of financial obligation, TALK will retain all of the charges for that period.
4. Subsequent Periods of Financial Obligation or Enrollment periods: For students who have completed the first period of financial obligation or extended their enrollment at the institution but whose last date of attendance occurs before or at 60% of any subsequent period of financial obligation, the institution may retain a prorated amount of tuition for that period. For students whose last date of attendance occurs after 60% of any subsequent period of financial obligation, the institution may retain all of the tuition for that period.

### **REFUND PAYMENT PROCEDURE**

The student is not required to give notification of cancellation or withdrawal. Refunds are due as follows:

1. If an applicant never attends class or cancels prior to the course start date, all refunds due will be made within 45 days of the course start date or the date of cancellation, whichever is earlier;
2. For an enrolled student, the refund due will be calculated using the last date of attendance (LDA) and be paid within 45 days from the date of determination (DOD).

Date of Determination (DOD): The date: (1) the student gives notice of withdrawal to the institution, (2) the institution administratively withdraws the student; or (3) the date the institution terminates the student due to the student's failure to adhere to the institution's attendance, conduct, or student progress policy.