



SCHOOL PERFORMANCE FACT SHEET CALENDAR YEARS 2017 & 2018

Phlebotomy Full Course Program – 8 months

On-Time Completion Rates (Graduation Rates)

Includes data for the two years prior to reporting

Calendar Year	Number of Students Who Began the Program ¹	Students Available for Graduation ²	Number of On-Time Graduates ³	On-Time Completion Rate ⁴
2017	163	163	116	71%
2018	196	196	110	56%

Student's Initials: _____ Date: _____

Initial only after you had sufficient time to read and understand information.

Students Completing Within 150% of the Published Program Length

Calendar Year	Number of Students Who Began the Program ¹	Students Available for Graduation ²	150% Graduates ⁵	150% Completion Rate ⁶
2017	163	163	143	88%
2018	196	196	155	79%

Student's Initials: _____ Date: _____

Initial only after you had sufficient time to read and understand information.



Job Placement Rates (includes data for the two calendar years prior to reporting)

Calendar Year	Number of Students Who Began the Program ¹	Number of Graduates	Graduates Available for Employment ⁷	Graduates Employed in the Field ⁹	Placement Rate % Employment in Field ¹⁰
2017	163	143	39	14	36%
2018	196	155	44	20	45%

You may obtain from the institution a list of the employment positions determined to be in the field for which a student received education and training. You can contact our office at (619) 294-2192, and speak with our administrators for further information.

Gainfully Employed Categories (includes data for the two calendar years prior to reporting)

Part-Time vs. Full-Time Employment

Calendar Year	Graduates Employed in the Field 20-29 Hours Per Week	Graduates Employed in the Field at Least 30 Hours Per Week	Total Graduates Employed in the Field
2017	8	6	14
2018	10	10	20

Single Position vs. Concurrent Aggregated Position

Calendar Year	Graduates Employed in the Field in a Single Position	Graduates Employed in the Field in Concurrent Aggregated Positions	Total Graduates Employed in the Field
2017	14	0	14
2018	17	3	20

Self-Employed / Freelance Positions

Calendar Year	Graduates Employed who are Self-Employed or Working Freelance	Total Graduates Employed in the Field
2017	0	14
2018	1	20



Institutional Employment

Calendar Year	Graduates Employed in the Field who are Employed by the Institution, an Employer Owned by the Institution, or an Employer who Shares Ownership with the Institution	Total Graduates Employed in the Field
2017	0	14
2018	0	20

Student's Initials: _____ Date: _____

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License Examination Passage Rates (includes data for the two calendar years prior to reporting)

Phlebotomy Full Course Program – 8 months

Calendar Year	Number of Graduates in Calendar Year	Number of Graduates Taking Exam ¹¹	Number Who Passed Exam ¹⁴	Number Who Failed Exam	Passage Rate ¹³
2017	105	97	92	5	95%
2018	155	154	148	6	96%

Licensure examination passage data is not available from the state agency administering the examination. We are unable to collect data from 0 graduates.

Student's Initials: _____ Date: _____

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Salary and Wage Information (includes data for the two calendar years prior to reporting)

Annual salary wages reported for graduates employed in the field.

Calendar Year	Graduates Available for Employment ⁷	Graduates Employed in Field ⁹	Salary ¹⁵					
			\$0 - \$5,000	\$5,0001 - \$10,000	\$10,001- \$15,000	\$15,001- \$20,000	\$20,001 - \$25,000	\$25,001 - \$30,000
2017	39	14	2	3	0	3	0	4
2018	154	20	3	2	1	1	5	0

Calendar Year	Salary ¹⁵					
	\$30,001 - \$35,000	\$35,001 - \$40,000	\$40,001 - \$45,000	\$45,001 - \$50,000	\$50,001 - \$55,000	No Salary Information Reported ¹⁶
2017	0	0	0	0	2	0
2018	3	3	1	1	0	0

A list of sources used to substantiate salary disclosures is available from the school. You can contact our office at (619) 294-2192, and speak with our administrators for further information.

Student's Initials: _____ Date: _____

Initial only after you had sufficient time to read and understand information.



Cost of Educational Program

Total charges for the program for students completing on-time in 2017: \$2,600.

Total charges may be higher for students that do not complete on-time.

Total charges for the program for students completing on-time in 2018: \$2,860.

Total charges may be higher for students that do not compete on-time.

Student's Initials: _____ Date: _____

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Federal Student Loan Debt

Students at FAMILY HEALTH SERVICES are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal aid programs.

Student's Initials: _____ Date: _____

Initial only after you had sufficient time to read and understand information.

This fact sheet is filed with the Bureau for Private Postsecondary Education. Regardless of any information you may have relating to completion rates, placement rates, starting salaries, or license exam passage rates, this fact sheet contains the information as calculated pursuant to state law.

Any questions a student may have regarding this fact sheet that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at: P.O. Box 980818, West Sacramento, CA 95798-0818, www.bppe.ca.gov, P: (888) 370-7589 or (916) 431-6959, F: (916) 263-1897.

I have read and understand this School Performance Fact Sheet. The School Performance Fact Sheet was reviewed and discussed with a school official prior to signing an enrollment agreement.

Student Name (Print)

School Official Name (Print)

Student Signature

School Official Signature



Family Health Services Training Center
3500 5th Avenue, Suite# 203 San Diego, CA 92103
(P): (619) 294-2192
www.familyhealth-services.com

Date

Date



Definitions

¹“Number of Students Who Began Program” the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled period.

²“Students Available for Graduation” is the number of students who began program minus the number of students who have died, been incarcerated, or been called to active military duty.

³“Number of On-Time Graduates” is the number of students who completed the program within 100% of the published program length within the reporting calendar year.

⁴“Completion Rate” is the number of Graduates divided by the Number of Students Available for Graduation.

⁵“150% Graduates” is the number of students who completed the program within 150% of the program length (includes on-time graduates).

⁶“150% Completion Rate” is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.

⁷“Graduates Available for Employment” means the number of graduates minus the number of graduates unavailable for employment.

⁸“Graduates Unavailable for Employment” means the graduate who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.

⁹“Graduates Employed in the Field” means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable education program.

¹⁰“Placement Rate Employed in the Field” is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.

¹¹“Number of Graduates Taking Exam” is the number of graduates who took the licensing exam in the reported calendar year.

¹²“First Available Exam Date” is date for the first available exam after a student completed program.

¹³“Passage Rate” is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.



Family Health Services Training Center
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(P): (619) 294-2192
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¹⁴“Number Who Passed Exam” is the number of graduates who took and passed the licensing exam after completing the program.

¹⁵“Salary” is as reported by graduate or graduate’s employer.

¹⁶“No Salary Information Reported” is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.



STUDENT'S RIGHT TO CANCEL

Refund Policy

A student enrolled in the full Phlebotomy Training Program has a right to cancel the Enrollment Agreement and obtain a full refund of all charges, not including the registration fee nor any additional non-refundable charges, paid through attendance of the first class, or seven (7) days after enrollment, whichever is later. This is considered the **Cancellation Period**.

Should a student decide to withdraw after the Cancellation Period and has completed 60% or less of the course, they may be eligible for a partial refund. A student must provide a written notice of their decision to withdraw. The refund amount will be determined by a pro-rated hourly charge based on the number of hours attended and will not include the non-refundable registration fee nor any additional non-refundable charges paid. A refund will be transmitted to the student within 45 days of receipt of a written notice to cancel.

If a student completes more than 60% of the course, they will no longer be eligible for any type of refund.

Should the course be cancelled by PhlebotomyU, students will be provided written notice of such cancellation. A full refund of all charges, not including the registration fee nor any additional non-refundable charges, paid through the date of notification will be transmitted to the student within 15 business days.

Procedure for Cancellation

Withdrawal from the course may be effectuated by a student's written notice of their decision to withdraw or by the student's conduct, including, but not necessarily limited to, a student's lack of attendance.

Written notification must be received by an administrator before the end of your Cancellation Period. The withdrawal notification letter should be addressed to the registrar and either e-mailed to info@PhlebotomyU.com or mailed to the following address:

Registrar
PhlebotomyU
2535 Camino del Rio South, #300
San Diego, CA 92108

A refund will be transmitted to the student within 45 days of receipt of the written notice to cancel.

Cancellation Date: _____