

BUSINESS CONSUMER SERVICES AND HOUSING AGENCY + GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS + BUREAU FOR PRIVATE POSTSECONDARY EDUCATION 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833 P (916) 431-6959 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



## **CITATION: ASSESSMENT OF FINE AND ORDER OF ABATEMENT**

To: Tri Vinh Ly, Owner VV Brows and Beauty 5530 Silver Drive Santa Ana, CA 92703

INSTITUTION CODE: Unapproved CITATION NUMBER: 1819127 CITATION ISSUANCE/SERVICE DATE: February 27, 2019 DUE DATE: March 29, 2019 FINE AMOUNT: \$ 75,000.00 ORDER OF ABATEMENT INCLUDED: Yes

Christina Villanueva issues this Citation: Assessment of Fine and Order of Abatement (Citation) in her official capacity as Discipline Manager for the Bureau for Private Postsecondary Education (Bureau) of the California Department of Consumer Affairs.

### **CITATION**

A Citation is hereby issued to Tri Vinh Ly, Owner of VV Brows and Beauty (Institution) located at 5530 Silver Drive, Santa Ana, CA 92703 pursuant to Business and Professions Code section 125.9 and 149; California Education Code (CEC) section 94944; and Title 5 of the California Code of Regulations (5, CCR) section 75020 for the violation(s) described below.

#### BACKGROUND

On March 4, 2018, the Bureau received a complaint regarding permanent makeup tattoo artist Tri Vinh Ly and the classes he teaches on the topic, specifically the course the complainant attended – 'Permanent Make Up Advanced Class'. The student alleged Mr. Ly did not give her the refund and alleged Mr. Ly is not permitted to teach the class by the health department. The complainant identified Mr. Ly's business as 'VV Brows and Beauty'.

Bureau staff investigated the complaint, reviewed the data submitted by the complainant, and interviewed Mr. Ly. The documentation showed that the student paid \$3,000.00 for the course she attended, 'Permanent Make Up Advanced Class'. A Bureau database and file search found that the Institution did not have Bureau approval, or Application for an Approval to Operate on file, for either Mr. Ly or the Institution. Through the course of the investigation, it was determined that the Institution has been operating without Bureau approval, in violation of CEC section 94886 – Approval to Operate.

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## VIOLATION(S)

#	Below you will find the California Education Code (CEC) and/or Title 5 of the California Code of Regulations (5, CCR code) section(s) of law you are charged with violating.
1.	Violation: CEC Section 94886. Approval to Operate Required "Except as exempted in Article 4 (commencing with Section 94874) or in compliance with the transition provisions in Article 2 (commencing with Section 94802), a person shall not open, conduct, or do business as a private postsecondary educational institution in this state without obtaining an approval to operate under this chapter."
	<b>CEC Section 94817.5. Approved to Operate or Approved</b> "Approved to operate" or "approved" means that an institution has received authorization pursuant to this chapter to offer to the public and to provide postsecondary educational programs."
	<b>CEC Section 94868. To Offer to the Public</b> "To offer to the public" means to advertise, publicize, solicit, or recruit."
	<b>CEC Section 94869. To Operate</b> "To operate" means to establish, keep, or maintain any facility or location in this state where, or from which, or through which, postsecondary educational programs are provided."
	Bureau staff reviewed the documentation submitted by the complainant and interviewed Mr. Ly and found that Mr. Ly has charged over \$2,500.00 for student tuition for the classes he has taught.
	As of February 27, 2019, the Institution is still operating without Bureau approval.
	Order of Abatement: The Bureau orders that the Institution cease to operate as a private postsecondary educational institution. The Institution must discontinue recruiting or enrolling students and cease all instructional services and advertising in any form or type of media, including the Internet web sites https://facebook.com/beautywithtrivinh/, https://facebook.com/TrivinhLyTrainer/, https://facebook.com/phunxamvietnam/, and https://facebook.com/TrivinhLyPMUtrainer/ and any other websites not identified here that are associated with the Institution, until such time as an approval to operate is obtained from the Bureau. The Institution must disconnect all telephone service numbers including but not limited to (714) 457-0957 that are associated with the Institutio until such time as an approval to operate is obtained from the Bureau. To comply with the Order of Abatement the Institution must submit a school closure plan to the Bureau pursuant to California Education Code section 94926. The Institution must provide a roster of each student currently enrolled at the Institution. The roster must include the names of the students, their contact information (including phone number, email address, and physical address), the programs in which they are enrolled, the amount paid for the programs.

<u>Assessment of Fine</u> The fine for this violation is <u>\$75,000.00</u>

# **TOTAL ADMINISTRATIVE FINE DUE: \$75,000.00**

#### ASSESSMENT OF A FINE

In accordance with CEC section 94944; and 5, CCR section 75020(b), the Bureau hereby orders this assessment of a fine in the amount of **\$75,000.00** for the violations described above. **Payment must be made, to the Bureau, within** <u>**30 days**</u> from the date of service of the Citation.

#### **COMPLIANCE WITH ORDER OF ABATEMENT**

In accordance with the provisions of 5, CCR section 75020 (b) the Bureau hereby issues the order(s) of abatement described above. In accordance with Business and Professions Code Section 149, the Bureau may disconnect any telephone service numbers used by an unapproved Institution. **Evidence of compliance with the order(s) of abatement must be submitted, to the Bureau, within <u>30 days</u> from the date of service of the Citation.** 

#### APPEAL OF CITATION

You have the right to contest this Citation through an informal conference with the Bureau; and/or through an administrative hearing in accordance with Chapter 5 (Commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this Citation, you must submit the 'Notice of Appeal of Citation – Request for Informal Conference and/or Administrative Hearing' form (enclosed) within <u>30 days</u> from the date of service of the Citation. *If you do not request an informal conference and/or an administrative hearing within 30 days from the service of the Citation, you will not be able to request one at a later time.* 

Unless a written request for an informal conference and/or an administrative hearing is signed by you and delivered to the Bureau by **March 29, 2019**, you will be deemed to have waived or forfeited your right to appeal this matter.

#### **EFFECTIVE DATE OF CITATION**

If you do not request an informal conference and/or an administrative hearing, this Citation shall become effective on **February 27, 2019**. Payment of the administrative fine and evidence of compliance with the order(s) of abatement shall be due by **March 29, 2019**. Your payment of the administrative fine shall not constitute an admission of the violation(s) charged.

If a hearing is requested, you will not be required to comply with this Citation until 30 days after a final order is entered against you.

#### Payment of the administrative fine and/or written request for appeal must be mailed to:

Gurinder Sandhu, Discipline Citation Program Bureau for Private Postsecondary Education 2535 Capitol Oaks Drive, Suite 400 Sacramento, CA 95833

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#### **CONTACT INFORMATION**

If you have any questions regarding this Citation, or desire further information, please contact Gurinder Sandhu, Citation Analyst, at 916-431-6940 or <u>Gurinder.Sandhu@dca.ca.gov</u>.

Christina Villanueva Discipline Manager

2/27/10 Date

Enclosures

- Applicable Laws Violated
- Statement of Rights: Appeal Process Information Sheet
- > Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- Payment of Fine Waiver of Appeal
- Declaration of Service by Certified and First-Class Mail

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