

Bureau for Private Postsecondary Education 1747 N. Market Blvd. Ste 225 Sacramento, CA 95834 P.O. Box 980818, West Sacramento, CA 95798-0818

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APPEAL OF CITATION INFORMAL CONFERENCE DECISION: CITATION MODIFIED

April 8, 2020

Josephine V. Dondriano, Owner VIP Nursing School, Inc. 16388 East 14th Street San Leandro, CA, 94578

| Date of Issuance | Citation Number | Institution Code |
|------------------|-----------------|------------------|
| April 8, 2020 | 1920226 | 4102501 |

On March 23, 2020, an informal telephone conference was held in the matter of Citation: Assessment of Fine and Order of Abatement No. 1920226 (Citation) against Josephine V. Dondriano, Owner of VIP Nursing School, Inc. (Institution). In attendance were Beth Danielson, Enforcement Chief, Josephine V. Dondriano, Owner, and Danilo Dondriano, Administration/Registrar.

Pursuant to Business and Professions Code, section 125.9; California Education Code, section 94936; and Title 5 of the California Code of Regulations, section 75020 and section 75040, the Bureau for Private Postsecondary Education (Bureau) renders the following decision relative to your appeal of the Citation No. 1920226.

It is the decision of the Enforcement Chief that on March 30, 2020, Citation No. 1920226 is <u>modified</u> and makes the following change(s):

VIOLATION CODE SECTIONS

- # Below you will find the California Education Code (CEC) and/or Title 5 of the California Code of Regulations (5, CCR code) section(s) of law you are charged with violating.
- 1. **Violation:**
 - 5, CCR Section 76140(a)(1-13) Record-Keeping Requirements
 - "(a) A qualifying institution shall collect and maintain records of student information to substantiate the data reported on the STRF Assessment Reporting Form and records of the students' eligibility under the Fund. Such records shall include the following for each student:
 - (1) Student identification number,
 - (2) First and last names,
 - (3) Email address,
 - (4) Local or mailing address,
 - (5) Address at the time of enrollment,
 - (6) Home address,
 - (7) Date enrollment agreement signed,
 - (8) Courses and course costs,
 - (9) Amount of STRF assessment collected,
 - (10) Quarter in which the STRF assessment was remitted to the Bureau,
 - (11) Third-party payer identifying information,
 - (12) Total institutional charges charged, and

(13) Total institutional charges paid."

5, CCR Section 71930 (e) Maintenance of Records

(e) All records that the institution is required to maintain by the Act or this chapter shall be made immediately available by the institution for inspection and copying during normal business hours by the Bureau and any entity authorized to conduct investigations.

The Institution representative was unable to provide the supporting documentation for the 4^{th} quarter of 2018 STRF reporting period, and the supporting documentation for the 3^{rd} quarter of 2018 STRF reporting period failed to include all the required data points.

Order of Abatement:

The Bureau orders the Institution to submit an established policy, or procedure, of how the Institution will maintain compliance with 5, CCR sections 76140 and 71930(e).

Assessment of Fine

The fine for this violation is \$500.00

The administrative fine for this violation has been modified from \$500.00 to \$100.00.

2. **Violation:**

5, CCR Section 74112(m) (1-9) Uniform Data - Annual Report, Performance Fact Sheet

- "(m) Documentation supporting all data reported shall be maintained electronically by the institution for at least five years from the last time the data was included in either an Annual Report or a Performance Fact Sheet, and shall be provided to the Bureau upon request; and the data for each program shall include at a minimum:
- (1) the list of job classifications determined to be considered gainful employment for the educational program;
- (2) student name(s), address, phone number, email address, program completed, program start date, scheduled completion date, and actual completion dates;
- (3) graduate's place of employment and position, date employment began, date employment ended, if applicable, actual salary, hours per week, and the date employment was verified;
- (4) for each employer from which employment or salary information was obtained, the employer name(s) address and general phone number, the contact person at the employer and the contact's phone number and email address, and all written communication with employer verifying student's employment or salary;
- (5) for students who become self-employed, all documentation necessary to demonstrate self-employment;
- (6) a description of all attempts to contact each student. or employer;
- (7) any and all documentation used to provide data regarding license examinations and examination results;
- (8) for each student determined to be unavailable for graduation or unavailable for employment, the identity of the student, the type of unavailability, the dates of unavailability, and the documentation of the unavailability; and
- (9) the name, email address, phone number, and position or title of the institution's representative who was primarily responsible for obtaining the students' completion, placement, licensing, and salary and wage data, the date that the information was gathered, and copies of notes, letters or emails through which the information was requested and gathered.

5, CCR Section 71930 (e) Maintenance of Records

(e) All records that the institution is required to maintain by the Act or this chapter shall be made immediately available by the institution for inspection and copying during normal business hours by the Bureau and any entity authorized to conduct investigations.

The Institution was unable to provide the supporting documentation for year 2016 and failed to include all the required data point on the supporting documentation for year 2017.

Order of Abatement:

The Bureau orders the Institution to provide a policy, or procedure, of how all required supporting documentation for the SPFS will be maintained for compliance of 5, CCR sections 74112 (m)(1-9) and 71930(e).

Assessment of Fine:

The fine for this violation is \$5,000.00

The administrative fine for this violation has been modified from \$5,000.00 to \$1,000.00.

TOTAL MODIFIED ADMINISTRATIVE FINE DUE: \$1,100.00

ORDER OF ABATEMENT

The Bureau orders that you comply with the orders described in the 'Violation Code Sections' of this document and submit evidence of compliance within <u>30 days</u> from the date of this decision.

PENALTY - ASSESSMENT OF A FINE

Payment of the administrative fine is due within 30 days from the date of this decision. Please complete the Payment of Fine form. Payment must be made to the Bureau by check, or money order. Please include the citation number on the payment of the fine assessment. Payment of the administrative fine shall not constitute an admission of the violation(s) charged and shall be represented as satisfactory resolution of the matter for purposes of public disclosure. Payments may be mailed to:

Cheryl Lardizabal, Discipline Citation Program Bureau for Private Postsecondary Education 1747 N. Market Blvd., Suite 225 Sacramento, CA 95834

APPEAL OF CITATION

You *do not* have the right to request another Informal Conference to appeal this modified Citation. You *do*, however, have the right to appeal this modified Citation through an Administrative Hearing. A hearing before an Administrative Law Judge will be scheduled and you will be notified of the hearing date. The hearing will be held pursuant to Chapter 5 (commencing with section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you do not wish to appeal this modified Citation you must withdraw your initial request for an Administrative Hearing, if one was made. Please complete and mail the enclosed <u>Withdrawal – Request for Administrative Hearing</u> within <u>30 Days</u> of the date of this decision.

EFFECTIVE DATE OF CITATION AND FINE ASSESSMENT

This modified Citation is effective on April 8, 2020. The Order of Abatement and payment are due by **May 8, 2020**.

Failure to abate the violation or to pay the administrative fine within the time allowed is grounds for denial of an application for an approval to operate or discipline. The Bureau will promptly take all appropriate action to enforce the Modified Citation and recover the civil penalties prescribed therein or found to be due after a hearing.

CONTACT INFORMATION

If you have any questions regarding this decision or desire further information, please contact Cheryl Lardizabal, Citation Analyst, at (916) 574-8968 or at Cheryl.Lardizabal@dca.ca.gov.

| "Original signature on file" | "4/8/2020" |
|--|------------|
| Christina Villanueva Discipline Manager | Date |

Enclosures

- > Payment of Fine Waiver of Appeal Rights
- ➤ Withdrawal- Request for Administrative Hearing
- Declaration of Service by Certified and First-Class Mail