



**Bureau for Private Postsecondary Education**  
 1747 N. Market Blvd. Ste 225 Sacramento, CA 95834  
 P.O. Box 980818, West Sacramento, CA 95798-0818  
 P (916) 574-8900 F (916) 263-1897 [www.bppe.ca.gov](http://www.bppe.ca.gov)



**NOTICE TO COMPLY – CA 89689179 0322 (Ed. Code § 94935; 5, CCR § 75010)**

Institution Name:	Straight Perm Beauty School.com	Institution Telephone:	213- 387-3040
Institution Code:	89689179	Administrator Name:	
Street Address:	3863 West 6th Street Los Angeles, CA 90020	Date of Inspection:	March 23, 2022

Nature and Facts of the Violation(s), Including a Reference to the Statute or Regulation Violated, and Manner in Which the Institution Must Correct the Violation to Achieve Compliance:

**WEBSITE MINIMUM REQUIREMENTS**

	Education Code (CEC) or Regulation (5, CCR)	Violation – Requested Submission
1	CEC §94913(a)(2). Institutional Web Site Requirements.	<p>(a) An institution that maintains an Internet Web site shall provide on that Internet Web site all of the following:            (2) A School Performance Fact Sheet for each educational program offered by the institution.</p> <p><b>The institution’s website does not contain the 2019/2020 SPFS’s for each program offered.</b></p> <p><b>To remedy this violation, the institution’s website shall contain 2019/2020 SPFS’s for each educational program offered by the institution.</b></p> <p><b>Documentation of corrections and the Declarations page of this document shall be submitted to the Notice to Comply Analyst by April 23, 2022.</b></p>

**STUDENT RECORDS**

	Education Code (CEC) or Code of Regulations (5, CCR)	Subsection, Description, and Required Correction
2	CEC §94900(b)(3). Required Student Records.	<p>(b) An institution shall maintain, for each student granted a degree or certificate by that institution, permanent records of all of the following:            (3) The grades earned by the student in each of those courses.</p> <p><b>Graduated student files failed to contain a document that contained the grades earned by the student in each course or module.</b></p> <p><b>To remedy this violation, the institution shall create a document (such as a transcript) that contains the grades earned by the student in each course or module. In addition, the institution shall submit a policy and procedure stating the institution will complete and maintain the document for each graduated student file.</b></p> <p><b>Documentation of corrections and the Declarations page of this document shall be submitted to the Notice to Comply Analyst by April 23, 2022.</b></p>

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Inspector’s Initial: *MW*  
 Administrator’s Initial: *OC*

3	5, CCR §71920(b)(5)(A)(B)(C)(D)(E) Student Records.	<p>(b) In addition to the requirements of section 94900, the file shall contain all of the following pertinent student records:</p> <p>(5) In addition to the requirements of section 94900(b) of the Code, a transcript showing all of the following:</p> <p><b>(A) The courses or other educational programs that were completed, or were attempted but not completed, and the dates of completion or withdrawal;</b></p> <p><b>(B) Credit awarded for prior experiential learning, including the course title for which credit was awarded and the amount of credit;</b></p> <p><b>(C) Credit for courses earned at other institutions;</b></p> <p>(D) Credit based on any examination of academic ability or educational achievement used for admission or college placement purposes;</p> <p><b>(E) The name, address, website address, and telephone number of the institution.</b></p> <p><b>Graduated and withdrawn student files failed to contain a transcript. Most files contained Proof of Training as required by the Board of Barbering and Cosmetology, but failed to contain the transcripts required by BPPE. Transcripts required by the BPPE shall contain all elements required by 5, CCR Section 71920(b)(5); the bolded sections above were notably missing from student files.</b></p> <p><b>To remedy this violation, the institution shall develop a transcript template to document (as applicable for each student) the courses or other educational programs that were completed, or were attempted but not completed, and the dates of completion or withdrawal; the credit awarded for prior experiential learning, including the course title for which credit was awarded and the amount of credit; the amount of credit for courses earned at other institutions; the amount of credit based on any examination of academic ability or educational achievement used for admission or college placement purposes; and the name, address, website address, and telephone number of the institution.</b></p> <p><b>In addition, the institution shall submit a policy and procedure stating the institution will complete and maintain the document for each graduated and withdrawn student file.</b></p> <p><b>Documentation of corrections and the Declarations page of this document shall be submitted to the Notice to Comply Analyst by April 23, 2022.</b></p>
4	5, CCR §71920(b)(10). Student Records.	<p>(b) In addition to the requirements of section 94900, the file shall contain all of the following pertinent student records:</p> <p>(10) A document specifying the amount of a refund, including the amount refunded for tuition and the amount for other itemized charges, the method of calculating the refund, the date the refund was made, and the name and address of the person or entity to which the refund was sent;</p> <p><b>Withdrawn student files failed to contain a document specifying the amount of a refund, including the amount refunded for tuition and the amount for other itemized charges, the method of calculating the refund, the date the refund was made, and the name and address of the person or entity to which the refund was sent.</b></p>

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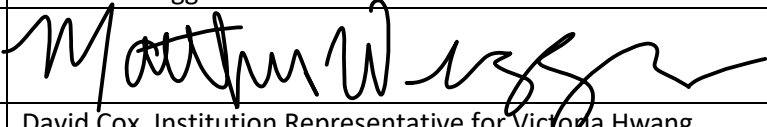

Inspector's Initial:

Administrator's Initial:

MW  
DC

	<p>A student file reviewed where the student was owed a refund contained a note of a calculation, but the refund calculation was incorrect. There was no document in the file specifying the date the refund was made or the name and address of the person or entity to which the refund was sent.</p> <p>To remedy this violation, the institution shall develop a refund calculation worksheet to determine the amount the student owes the institution and the amount of a refund the institution owes the student. The document shall specify the amount of a refund, including the amount refunded for tuition and the amount for other itemized charges, the method of calculating the refund, the date the refund was made, and the name and address of the person or entity to which the refund was sent.</p> <p>In addition, the institution shall submit a policy and procedure stating the institution will complete and maintain the document for each withdrawn student file.</p> <p>Documentation of corrections and the Declarations page of this document shall be submitted to the Notice to Comply Analyst by April 23, 2022.</p>
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Only minor violations are listed on this Notice to Comply.

Inspector's Name	Matthew Wiggins
Inspector's Signature	
Institution Administrator Name/Title:	David Cox, Institution Representative for Victoria Hwang
Institution Administrator's Signature:	

Education Code can be located at: [http://www.bppe.ca.gov/lawsregs/ppe\\_act.shtml](http://www.bppe.ca.gov/lawsregs/ppe_act.shtml)

Code of Regulations can be located at: <http://www.bppe.ca.gov/lawsregs/regs.shtml>

RETURN THIS FORM BY **April 23, 2022** TO THE NTC ANALYST WITH EITHER:  
1) VERIFICATION OF COMPLIANCE OR 2) A NOTICE OF DISAGREEMENT

IMPORTANT COMPLIANCE NOTICE

California Education Code §94935 and California Code of Regulations §75010 provide that the Bureau for Private Postsecondary Education (Bureau) shall issue a Notice to Comply for minor violations detected during a compliance inspection by the Bureau.

By no later than 30 days from the date of the inspection, you must either: 1) Remedy the noncompliance item(s), sign the below declaration and submit this form to the Bureau, along with documentation describing how compliance was achieved; or 2) File with the Bureau a written notice of disagreement, specifying the minor violation(s) described in the Notice to Comply with which you disagree, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Failure to timely remedy the noncompliance item(s) or file a written request for an informal office conference may result in the Bureau taking administrative enforcement action.

DECLARATION

Attached to this document is a list describing how compliance was achieved for each violation and supporting documentation. I declare under penalty of perjury that all violations identified in this Notice to Comply are corrected as described in the attachment.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name and Title

THIS DECLARATION OR A NOTICE OF DISAGREEMENT MUST BE SUBMITTED TO THE BUREAU BY **April 23, 2022**.