

BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR

DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION
1747 N. Market Blvd., Suite 225, Sacramento, CA 95834

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# CITATION ORDER

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SlideRule Labs, Inc. dba Springboard 98 Battery Street, Suite 400 San Francisco, CA 94111

Institution Code:

84575384

Citation Number:

25260077

**Total Fine Amount:** 

\$25,501.00

**Order of Abatement** 

Included: Yes

Elizabeth Elias issues this citation in her official capacity as Deputy Bureau Chief of Enforcement at the Bureau for Private Postsecondary Education, California Department of Consumer Affairs (hereinafter referred to as the "Bureau").

#### LICENSING HISTORY

1. On or about July 6, 2020, the Bureau renewed an Approval to Operate a Private Postsecondary Institution, Institution Code 4801041, to SlideRule Labs, Inc. dba Springboard, hereinafter referred to as the "Institution". On July 6, 2025, this Institution's Approval to Operate a Private Postsecondary Institution expired, and has not been renewed. As of July 7, 2025, the Institution is no longer approved to operate as a Private Postsecondary Institution.

#### DISCIPLINE HISTORY

- 2. The Institution has the following discipline history:
  - Statement of Issues, filed January 16, 2020
    - o Notice of Withdrawal, filed June 22, 2020
  - Modified Citation No. 2021173, issued March 4, 2021
    - Evidence of compliance; citation satisfied April 23, 2021

### CITATION JURISDICTION

3. This administrative citation is issued to the Institution pursuant to California Education Code (CEC) section 94936; and Title 5 of the California Code of Regulations (5 CCR) section 75020 et seq. for the violation(s) described below.

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## CAUSE FOR CITATION & ASSESSMENT OF FINE AND/OR ORDER OF ABATEMENT

4. The Institution is in violation of the following Bureau laws and regulations:

### Violation #1:

# CEC section 94897(b) – Prohibited Business Practices

Cause for Citation: On or about July 29, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). During the inspection, Bureau staff conducted a review of the Institution's website, advertising, catalog, and enrollment agreement. Bureau staff found the Institution's website, advertising, catalog, and enrollment agreement promises or guarantees employment upon graduation, a prohibited business practice.

**Administrative Fine:** Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$5,000.00.

**Order of Abatement:** Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to submit a statement of attestation stating it will refrain from engaging in prohibited business practices by making untrue or misleading statements relating to guaranteed employment or otherwise overstating the availability of jobs upon graduation. The statement of attestation must be dated and signed by an authorized representative of the Institution.

## Violation #2:

5 CCR section 74112(m)(2) – Uniform Data – Annual Report, Performance Fact Sheet and 5 CCR section 71930(e) – Maintenance of Records

**Cause for Citation:** On or about July 29, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). Bureau staff requested documentation supporting all data reported on the Institution's 2022/2023 School Performance Fact Sheet (SPFS). Bureau staff found that the Institution failed to collect the required data pursuant to 5 CCR

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section 74112, specifically subsection (m)(2), and therefore was unable to make the documentation immediately available for inspection.

**Administrative Fine:** Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class C" violation. The Institution is issued a fine of \$501.00.

**Order of Abatement:** Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to correct the violation by providing an electronic copy of the template used by the Institution to document supporting data for SPFS, for the Bureau to verify the Institution is collecting the required data points pursuant to 5 CCR section 74112.

In addition, the Institution must submit a statement of attestation they have corrected the violation and will ensure that the supporting data for SPFS is maintained and immediately available during an inspection. The statement of attestation must be dated and signed by an authorized representative of the Institution.

## Violation #3:

CEC section 94900 – Required Student Records, 5 CCR section 71920 - Student Records and 5 CCR section 71930(e) – Maintenance of Records

Cause for Citation: On or about July 29, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5 (a). Bureau staff requested a list of current, graduated and withdrawn/incomplete students within the past twenty-four months in order to select student files for review. The Institution failed to provide the Bureau with a list of current, graduated and withdrawn students, and therefore the Bureau was unable to review student files upon request.

**Administrative Fine:** Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$5,000.00.

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**Order of Abatement:** Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to submit a statement of attestation that they will maintain required student records pursuant to 5 CCR section 71920 and 71930. The statement of attestation must be signed and dated by an authorized representative of the Institution.

### Violation #4:

5 CCR section 71720 – Faculty, 5 CCR section 71930(a) and (e) – Maintenance of Records and CEC section 94900.5(b) – Required Institutional Records

**Cause for Citation:** On or about July 29, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5 (a). During the inspection, Bureau staff requested to review a list of current faculty. The Institution failed to provide the Bureau with the current faculty list, prior to the end of the inspection and therefore the Bureau was unable to review faculty files upon request.

**Administrative Fine:** Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$5,000.00.

**Order of Abatement:** Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to ensure all faculty records follow the law and are made readily available for inspection pursuant to 5 CCR sections 71720, 71930 and CEC section 94900.5. The Institution must submit a statement of attestation they have corrected the violation and ensured that all faculty records are in compliance with the law. The statement of attestation must be dated and signed by an authorized representative of the Institution.

### Violation #5:

CEC section 94893 – Authorization Required for Substantive Change and CEC section 94894(a) – Substantive Change Defined

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Cause for Citation: On or about July 29, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5 (a). During the inspection, Bureau staff reviewed the Institution's school catalog and determined that the Institution failed to obtain prior authorization from the Bureau before making a substantive change to its approved programs. The Institution's Software Engineering Career Track Program is approved for 690 hours; however, the Institution's catalog advertises the program as a 500-hour program, a 27% decrease in clock hours. Bureau staff determined the Institution failed to obtain prior authorization from the Bureau before making a substantive change to its clock hours for successful completion of the program.

Additionally, Bureau staff found the Institution's Student Tuition Recovery Fund supporting documentation lists an unapproved program in Business Leadership. The Institution failed to obtain prior approval from the Bureau to add a new program unrelated to its approved educational programs offered by the Institution.

**Administrative Fine:** Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$5,000.00.

**Order of Abatement:** Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to cease offering the unapproved Business Leadership program, until such time the Institution submits the required Substantive Change application and receives prior authorization from the Bureau. The Institution shall submit a statement of attestation it has ceased to offer and advertise the Business Leadership programs and the date it ceased operating. In addition, the Bureau orders the Institution to cease offering its Software Engineering Career Truck Program at 500 hours and only offer this program according to the Bureau's approved clock hours (690 hours). The Institution shall submit a statement of attestation it will only offer the Software Engineering Career Truck Program within the Bureau approved clock hours until such time that the Institution submits the required Substantive Change application and receives prior authorization from the Bureau. These statements of attestation must be dated and signed by an authorized representative of the Institution.

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### Violation #6:

# 5 CCR section 71660 – Notifications of Non-Substantive Changes

Cause for Citation: On or about July 29, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). During the inspection, Bureau staff conducted a review of the Institution's 2022/2023 Student Tuition Recovery Fund supporting documentation. Bureau staff determined the Institution's documentation included the addition of two courses related to the approved programs offered by the Institution for Driven Strategic Thinking and Software Development. The Bureau found the Institution failed to notify the Bureau of a non-substantive change for the addition of programs related to the approved programs within 30-days of the changed, as required.

**Administrative Fine:** Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class B" violation. The Institution is issued a fine of \$2,500.00.

**Order of Abatement:** Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to cease offering the Data Driven Strategic Thinking and Software Development courses until a notification of non-substantive change is submitted within 30-days of the change. The Institution shall submit a statement of attestation it has ceased to offer and advertise the Data Driven Strategic Thinking and Software Development courses and the date it ceased operating. The statement of attestation must be dated and signed by an authorized representative of the Institution.

## Violation #7:

CEC section 94935(b) and (h) – Notice to Comply and 5 CCR section 75010(h) - Notice to Comply; Informal Appeal Process

**Cause for Citation:** On or about July 29, 2025, Bureau staff issued a Notice to Comply (NTC) to the Institution for the following violations:

• CEC section 94909(a)(13) - Minimum Requirements for School Catalog

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• CEC section 94913(a)(1) – Institutional Web Site Requirements

The Institution failed remedy the noncompliance as noted in the Notice to Comply within 30 days.

**Administrative Fine:** Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class B" violation. The Institution is issued a fine of \$2,500.00.

**Order of Abatement:** Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to correct the violations identified in the Notice to Comply and submit proof of compliance pursuant to CEC section 94935 and 5 CCR section 75010.

#### COMPLIANCE WITH ORDER OF ABATEMENT

- 5. In accordance with the provisions of CEC section 94936 and 5 CCR section 75020, the Bureau issues the order(s) of abatement described above. Evidence of compliance with the order of abatement must be submitted to the Bureau within 30 days from the date of issuance of this citation. Evidence of compliance with the order of abatement may be sent by mail or email to:
  - Mail: Bureau for Private Postsecondary Education Attn: Discipline Unit – Aspen Grambusch 1747 North Market, Blvd., Suite 225 Sacramento, CA 95834
  - Email: <u>bppe.discipline@dca.ca.gov</u>
    - In the subject line, please include the Institution name and citation number.

### **COMPLIANCE WITH ASSESSMENT OF FINE**

6. In accordance with the provisions of CEC section 94936, and 5 CCR sections 75020 and 75030, the Bureau hereby orders this assessment of fines in the total amount of \$25,501.00 for the violations described above. Payment of the fines must be made to the Bureau within 30 days from the date of service of this citation unless an informal conference or hearing is

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requested. To assist the Bureau in processing the payment of fines, please submit the enclosed *Payment of Fine – Waiver of Appeal* form.

Payment must be sent to the Bureau by mail at:

 Bureau for Private Postsecondary Education Attn: Discipline Unit – Aspen Grambusch 1747 North Market, Blvd., Suite 225 Sacramento, CA 95834

### NOTICE OF APPEAL RIGHTS

7. You have the right to contest this citation through an informal conference with the Bureau pursuant to 5 CCR section 75020 and/or through an administrative hearing in accordance with Chapter 5 (Commencing with section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this citation, the Bureau must receive a written request within 30 days from the date of issuance of this citation asking for an informal conference and/or administrative hearing or you may also submit the enclosed Notice of Appeal of Citation – Request for Informal Conference and/or Administrative Hearing form.

The written request may be sent by email or mail to the addresses below:

- Mail: Bureau for Private Postsecondary Education Attn: Discipline Unit – Aspen Grambusch 1747 North Market, Blvd., Suite 225 Sacramento, CA 95834
- Email: bppe.discipline@dca.ca.gov
  - In the subject line, please include the Institution name and citation number.

Failure to submit a written request for an informal conference and/or administrative hearing within 30 days from the date of issuance of this citation will forfeit your ability to appeal the citation.

If a hearing is requested, you are not required to comply with this citation until a final order is entered against you.

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# COMPLIANCE WITH FINE AND/OR ORDER OR ABATEMENT DISCLOSURE

8. Pursuant to BPC section 125.9 and 5 CCR section 75050, payment of fine and/or compliance with any order of abatement does not constitute an admission of the violation charged and shall be represented as satisfactory resolution of the matter for the purposes of public disclosure.

Pursuant to 5 CCR section 75050, failure to comply with this citation order, its order of abatement, and/or administrative fine by the required due date is grounds for denial or discipline of an approval to operate. Where a citation is not contested and fine is not paid, the full amount of the assessed fine shall be added to the fee for renewal of the approval to operate. An approval to operate shall not be renewed without payment of the renewal fee and fine.

## **BUREAU CONTACT INFORMATION**

9. If you have any questions regarding this Citation, please contact Aspen Grambusch, Citation Analyst by email at <a href="mailto:Aspen.Grambusch@dca.ca.gov">Aspen.Grambusch@dca.ca.gov</a> or by phone at (279) 895-6005.

"Original Signature on File"	10/22/2025
Elizabeth Elias Deputy Bureau Chief of Enforcement	Citation Date of Issuance

#### **Enclosures:**

- Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- ➤ Payment of Fine Waiver of Appeal
- Declaration of Service by Certified and First-Class Mail