

1 KAMALA D. HARRIS  
Attorney General of California  
2 THOMAS RINALDI  
Supervising Deputy Attorney General  
3 GEOFF WARD  
Deputy Attorney General  
4 State Bar No. 246437  
300 So. Spring Street, Suite 1702  
5 Los Angeles, CA 90013  
Telephone: (213) 897-2660  
6 Email: geoffrey.ward@doj.ca.gov  
*Attorneys for Complainant*  
7

8 **BEFORE THE**  
**DEPARTMENT OF CONSUMER AFFAIRS**  
9 **FOR THE BUREAU FOR PRIVATE POSTSECONDARY EDUCATION**  
**STATE OF CALIFORNIA**

10 In the Matter of the Statement of Issues  
11 Against:

Case No. 1000099

12 **PACIFIC BAPTIST COLLEGE; owner**  
**Western Baptist Bible Fellowship, Inc.**

**STATEMENT OF ISSUES**

13 **Application for Renewal of Approval to**  
14 **Operate and Offer Educational Programs**  
**for Non-Accredited Institutions**

15 **Application Number 24591**  
16 **School Code 1937651**

17 Respondent.

18 Complainant alleges:

19 **PARTIES**

20 1. Complainant Joanne Wenzel brings this Statement of Issues solely in her official  
21 capacity as the Chief of the Bureau for Private Postsecondary Education, Department of  
22 Consumer Affairs<sup>1</sup>.

23 2. On April 1, 2003, the Bureau issued Respondent Pacific Baptist College an Approval  
24 to Operate. It assigned Respondent School Code 1937651.

25 3. Respondent's Approval to Operate expired on March 25, 2011.

26 <sup>1</sup> The former Bureau for Private Postsecondary Education and Vocational Education  
27 sunsetted on July 2, 2007. On October 11, 2009, the Bureau for Private Postsecondary Education  
28 Act of 2009 (AB 48) was signed into law. The Act, which became operative on January 1, 2010,  
established the Bureau for Private Postsecondary Education.



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(h) Adequate records and standard transcripts are maintained and are available to students.

(i) The institution is maintained and operated in compliance with this chapter and all other applicable ordinances and laws.”

14. Section 94887 dictates when the Bureau may grant an application to operate:

“An approval to operate shall be granted only after an applicant has presented sufficient evidence to the bureau, and the bureau has independently verified the information provided by the applicant through site visits or other methods deemed appropriate by the bureau, that the applicant has the capacity to satisfy the minimum operating standards. The bureau shall deny an application for an approval to operate if the application does not satisfy those standards.”

15. Section 94891 subdivision (b) provides that “[t]o be granted a renewal of an approval to operate, the institution shall demonstrate its continued capacity to meet the minimum operating standards.”

16. In pertinent part, California Code of Regulations title 5 section 71475 implements section 94891 by specifying what renewal applications must include:

“(b) An institution seeking to renew its Approval to Operate pursuant to section 94891 of the Code shall, prior to its expiration, complete and submit to the Bureau the "Application for Renewal of Approval to Operate and Offer Educations Programs for Non-Accredited Institutions," Form Application 94891 (rev. 2/10)

...

(k) The institution shall identify in the application the chief executive officer, chief operating officer, and chief academic officer and describe their education, experience, and qualifications to perform their duties and responsibilities. If there have been no substantive changes since the last submission, the institution may so state and is not required to submit documentation.

...

(x) The application shall include a statement that the institution has contracted with sufficient duly qualified faculty members who meet the qualifications of section 71720 unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation.

(y)(1) For each program offered, the application shall contain a description of the facilities and the equipment which is available for use by students at the main, branch, and satellite locations of the institution unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation.

...

(4) The description in the application shall include specifications of significant equipment that demonstrate that the equipment meets the standards prescribed by the Code and this chapter and is sufficient to enable students to achieve the educational objectives of each education program unless there have been no

1 substantive changes since the last submission. If there have been no substantive  
2 changes made the institution may so state and is not required to provide  
3 documentation.

4 (5) For each item of significant equipment, the description in the  
5 application shall indicate whether the equipment is owned, leased, rented, or licensed  
6 for short- or long-term, or owned by another and loaned to be used without charge  
7 unless there have been no substantive changes since the last submission. If there have  
8 been no substantive changes made the institution may so state and is not required to  
9 provide documentation.

10 (z) The application shall include a description of library holdings,  
11 services, and other learning resources, including policies and procedures for  
12 supplying them to students who do not receive classroom instruction. The description  
13 need not consist of a list of each holding. The description shall include an explanation  
14 of how the library and other learning resources are sufficient to support the  
15 instructional needs of students and, if no facilities exist at the institution, how and  
16 when students may obtain access to a library and other learning resources as required  
17 by the curriculum unless there have been no substantive changes since the last  
18 submission. If there have been no substantive changes made the institution may so  
19 state and is not required to provide documentation.

20 ...  
21 (bb) The application shall include a copy of the institution's catalog, in  
22 published or proposed-to-be-published form. The catalog shall meet the requirements  
23 of the Act and of section 71810.

24 (cc) The institution shall submit with the application, a copy of the  
25 document that is awarded to a graduating student upon successful completion of each  
26 educational program unless there have been no substantive changes since the last  
27 submission. If there have been no substantive changes made the institution may so  
28 state and is not required to provide documentation.

...  
(gg) The institution demonstrates its continued capacity to meet the  
minimum operating standards by submitting the renewal application signed and  
dated, and each fact stated therein and each attachment thereto declared to be true  
under penalty of perjury, as follows:

(1) Signatories:

(A) Each owner of the institution, or

(B) If the institution is incorporated, the chief executive officer of the  
corporation and each person who owns or controls 25 percent or more of the stock or  
interest in the institution, or

(C) Each member of the governing body of a nonprofit corporation.

(2) The declaration shall be in the following form:

"I declare under penalty of perjury under the laws of the State of  
California that the foregoing and all attachments are true and correct

\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(Signature)

...  
(kk) An incomplete application filed under this section will render the  
institution ineligible for renewal."

Bureau Regulation Governing Institutions' Faculty

1  
2 17. In pertinent part, California Code of Regulations title 5 section 71720 requires an  
3 institution to have qualified faculty:

4 (a) An Educational Program Leading to a Degree.

5 (1) An institution offering an educational program that leads to a degree  
6 shall employ duly qualified faculty sufficient in number to provide the instruction,  
7 student advisement, and learning outcomes evaluation necessary for the institution to  
8 document its achievement of its stated mission and objectives, and for students to  
9 achieve the specific learning objectives of each course offered;

10 (2) Each institution shall develop and implement written policies and  
11 procedures providing for the participation by duly qualified faculty in the conducting  
12 of research, development of curricula, academic planning, enforcement of standards  
13 of academic quality, pursuit of academic matters related to the institution's mission  
14 and objectives, establishment of criteria for contracting with new faculty, and  
15 evaluation of faculty credentials;

16 (3) In determining the number of faculty sufficient to satisfy subdivision  
17 (a)(1) of this section and to implement the policies established pursuant to subdivision  
18 (a)(2) of this section, the institution shall base its faculty requirements on all of the  
19 following factors:

20 (A) The educational level and number of students;

21 (B) The number of hours needed for direct interaction between students  
22 and faculty per course, quarter, semester, or other term;

23 (C) The number of hours needed to be spent on evaluating written  
24 materials prepared by students, such as distance education, papers, and examinations,  
25 per course, quarter, semester, or other term;

26 (D) The number of group meetings per course, quarter, semester, or other  
27 term;

28 (E) The faculty duties established by the institution as required under  
subdivision (a)(2) of this section; and

(F) The number of hours per week or units per term considered full-time  
for faculty in the institution.

(4) The faculty shall have sufficient expertise to support the institution's  
awarding of a degree identifying a specialty or major field of emphasis, demonstrated  
by, at a minimum:

(A) That the person possesses one of the following:

1. a degree from: an institution approved by the Bureau or previously  
approved by a predecessor agency of the Bureau; or an accredited institution in the  
United States or Canada; or other state approved institution that documents that the  
institution at which the faculty member earned his or her degree is equivalent to an  
institution that is approved by the Bureau; or an institution outside the United States  
or Canada and in addition provides a comprehensive evaluation of the degree  
performed by a foreign credential evaluation service that is a member of the National  
Association of Credential Evaluation Services (NACES).

2. a credential generally recognized in the field of instruction.

(B) The degree, professional license, or credential possessed by the  
person shall be at least equivalent to the level of instruction being taught or evaluated;

1 (5) The institution's faculty as a whole shall possess a diverse educational  
2 background which shall be demonstrated in part by earned degrees from a variety of  
3 colleges and universities or by credentials generally recognized in the field of  
4 instruction;

5 ...

6 (9) The institution shall maintain records documenting that each faculty  
7 member is duly qualified and was qualified to perform the duties to which the faculty  
8 member was assigned, including providing instruction, evaluating learning outcomes,  
9 evaluating graduate dissertations, theses, and student projects, and participating on  
10 doctoral committees.”

11 Bureau Regulation Governing Ownership Changes

12 18. California Code of Regulations title 5 section 71640 requires institutions to complete  
13 a change of ownership form to obtain authorization from the Bureau to change owners:

14 “(a) An institution seeking to change the business organization form,  
15 control, or ownership as defined in sections 94821, 94822, or 94823, respectively  
16 shall complete the “Change of Business Organization/Control/Ownership” form  
17 (OWN rev. 2/10) to obtain prior authorization. The form shall be submitted to the  
18 Bureau along with the appropriate fee as provided in Section 94930.5(c) of the Code.  
19 An application under this section shall be signed by all signatories to the initial  
20 application, or the last approved application under this section, as well as the persons  
21 required to sign an application pursuant to section 71380 for institutions approved  
22 under section 94885 of the code and section 71390 for institutions approved under  
23 section 94890 of the code. Each signature shall be dated, and each fact stated therein  
24 and each attachment thereto shall be declared to be true under penalty of perjury, in  
25 the following form:

26 “I declare under penalty of perjury under the laws of the State of  
27 California that the foregoing and all attachments are true and correct.

28 \_\_\_\_\_  
(Date)

\_\_\_\_\_  
(Signature)”

(b) An application for a change in ownership or control shall identify the  
name, title, address, e-mail address and telephone number of each new person  
required to be listed pursuant to section 71130 in an application, as well as the  
persons previously listed pursuant to section 71130 that will no longer have  
ownership or control. For each proposed person listed, the application shall include  
the information required pursuant to section 71130(b), (c), and (d).

(c) An application for a change in the form of business organization of the  
institution shall identify the approved organization as well as the proposed  
organization. If the proposed organization is incorporated, the application shall also  
identify the state within which the proposed organization is incorporated and the date  
of incorporation, along with copies of the articles of incorporation and bylaws. To the  
extent that a change in the form of business organization represents a change in  
ownership or control, the application shall include the information required by  
subdivision (b) of this section.

(d) In addition to the above required information, each application under  
this section shall include:

(1) The name, address, telephone number, fax number, and school code of  
the institution;

1 (2) The reason for the proposed change;

2 (3) The impact of the change on the financial resources of the institution,  
including the institution's ability to comply with section 71745;

3 (4) A description of the planned administrative relationship between the  
4 persons previously approved and the proposed owners or persons in control, including  
the nature and extent of the supervision by the chief academic officer, chief operating  
officer, chief executive officer, and administrators; and

5 (5) Any additional information required by the Bureau pursuant to section  
6 71340 of this Chapter; and

7 (6) The name, address, email address, telephone number and fax number  
of the contact person for this application.

8 (e) An institution that has been granted an approval to operate by means  
of accreditation shall notify the Bureau of the substantive change within 30 days of  
9 that change on the Change of Business Organization/Control/ Ownership form, by  
10 completing section (d)(1) and (d)(6) and shall attach certification from the  
institution's accreditation agency demonstrating that the substantive change was made  
in accordance with the institution's accreditation standards, and complies with the Act  
and this Division.”

11 Statute Governing Institutions' Web Sites

12 19. Section 94913 requires that an institution's web site contain certain information:

13 “(a) An institution that maintains an Internet Web site shall provide on  
14 that Internet Web site all of the following:

15 (1) The school catalog.

16 (2) A School Performance Fact Sheet for each educational program  
offered by the institution.

17 (3) Student brochures offered by the institution.

18 (4) A link to the bureau's Internet Web site.

19 (5) The institution's most recent annual report submitted to the bureau.

20 (b) An institution shall include information concerning where students  
may access the bureau's Internet Web site anywhere the institution identifies itself as  
being approved by the bureau.”

21 Bureau Regulation Governing Admissions Policies

22 20. In relevant part, California Code of Regulations title 5 section 71770 requires  
23 institutions to set specific standards for student admissions:

24 “(a) The institution shall establish specific written standards for student  
admissions for each educational program. These standards shall be related to the  
25 particular educational program. An institution shall not admit any student who is  
obviously unqualified or who does not appear to have a reasonable prospect of  
26 completing the program. In addition to any specific standards for an educational  
program, the admissions standards must specify as applicable that:

27 (1) Each student admitted to an undergraduate degree program,  
28 or a diploma program, shall possess a high school diploma or its equivalent,  
or otherwise successfully take and pass the relevant examination as required

by section 94904 of the Code.

(2) Each student admitted into a post-baccalaureate degree program shall possess a bachelor's degree or its equivalent. If a graduate program leads to a profession or an occupation requiring state licensure and the licensing agency does not require that a member of the profession or occupation possess a Bachelor's degree or its equivalent, this subdivision does not apply."

Statutes and Regulations Governing Institutions' School Catalogs

21. In pertinent part, section 94909 sets minimum standards for institutions' school catalogs:

"(a) Prior to enrollment, an institution shall provide a prospective student, either in writing or electronically, with a school catalog containing, at a minimum, all of the following:

...

(7) Information regarding the faculty and their qualifications.

(8) A detailed description of institutional policies in the following areas:

(A) Admissions policies, including the institution's policies regarding the acceptance of credits earned at other institutions or through challenge examinations and achievement tests, admissions requirements for ability-to-benefit students, and a list describing any transfer or articulation agreements between the institution and any other college or university that provides for the transfer of credits earned in the program of instruction. If the institution has not entered into an articulation or transfer agreement with any other college or university, the institution shall disclose that fact.

(B) Cancellation, withdrawal, and refund policies, including an explanation that the student has the right to cancel the enrollment agreement and obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later. The text shall also include a description of the procedures that a student is required to follow to cancel the enrollment agreement or withdraw from the institution and obtain a refund consistent with the requirements of Article 13 (commencing with Section 94919).

...

(E) Leave-of-absence policies.

...

(11) A statement specifying that, if a student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund, and that, if the student has received federal student financial aid funds, the student is entitled to a refund of the moneys not paid from federal student financial aid program funds.

(12) A statement specifying whether the institution has a pending petition in bankruptcy, is operating as a debtor in possession, has filed a petition within the preceding five years, or has had a petition in bankruptcy filed against it within the preceding five years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code (11 U.S.C. Sec. 1101 et seq.).

...

(15) The following statement:

1 'NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND  
2 CREDENTIALS EARNED AT OUR INSTITUTION

3 The transferability of credits you earn at (name of institution) is at the complete  
4 discretion of an institution to which you may seek to transfer. Acceptance of the  
5 (degree, diploma, or certificate) you earn in (name of educational program) is also at  
6 the complete discretion of the institution to which you may seek to transfer. If the  
7 (credits or degree, diploma, or certificate) that you earn at this institution are not  
8 accepted at the institution to which you seek to transfer, you may be required to  
9 repeat some or all of your coursework at that institution. For this reason you should  
10 make certain that your attendance at this institution will meet your educational goals.  
11 This may include contacting an institution to which you may seek to transfer after  
12 attending (name of institution) to determine if your (credits or degree, diploma or  
13 certificate) will transfer.'

14 (16) A statement specifying whether the institution, or any of its degree  
15 programs, are accredited by an accrediting agency recognized by the United States  
16 Department of Education. If the institution is unaccredited and offers an associate,  
17 baccalaureate, master's, or doctoral degree, or is accredited and offers an unaccredited  
18 program for an associate, baccalaureate, master's, or doctoral degree, the statement  
19 shall disclose the known limitations of the degree program, including, but not limited to,  
20 all of the following:

21 (A) Whether a graduate of the degree program will be eligible to sit for  
22 the applicable licensure exam in California and other states.

23 (B) A degree program that is unaccredited or a degree from an  
24 unaccredited institution is not recognized for some employment positions, including,  
25 but not limited to, positions with the State of California.

26 (C) That a student enrolled in an unaccredited institution is not eligible  
27 for federal financial aid programs."

28 22. In pertinent part, California Code of Regulations title 5 section 71810 sets additional  
requirements for catalogs:

29 "(a) Each institution shall provide a catalog pursuant to section 94909 of  
30 the Code, which shall be updated annually. Annual updates may be made by the use  
31 of supplements or inserts accompanying the catalog. If changes in educational  
32 programs, educational services, procedures, or policies required to be included in the  
33 catalog by statute or regulation are implemented before the issuance of the annually  
34 updated catalog, those changes shall be reflected at the time they are made in  
35 supplements or inserts accompanying the catalog.

36 (b) The catalog shall contain the information prescribed by section 94909  
37 of the Code and all of the following:

38 ...

39 (4) Language proficiency information, including: (A) the level of English  
40 language proficiency required of students and the kind of documentation of  
41 proficiency, such as the Test of English as a Foreign Language (TOEFL), that will be  
42 accepted; and (B) whether English language services, including instruction such as  
43 ESL, are provided and, if so, the nature of the service and its cost;

44 ...

45 (10) A description of library and other learning resources and the  
46 procedures for student access to those resources;

...

(13) Housing information including all of the following:

(A) Whether the institution has dormitory facilities under its control;

(B) The availability of housing located reasonably near the institution's facilities and an estimation of the approximate cost or range of cost of the housing; and

(C) If the institution has no responsibility to find or assist a student in finding housing, a clear and conspicuous statement so indicating. A statement that the program is 'non-residential' does not satisfy this subparagraph."

Regulation Governing School Administrators

23. In pertinent part, California Code of Regulations title 5 section 71730 sets minimum standards for an institution's administrators:

"(a) Each institution shall have a chief executive officer, a chief operating officer and chief academic officer. One person may serve more than one function.

(b) The duties, responsibilities, and performance evaluation criteria for each administrator shall be set forth in a personnel manual or other writing maintained by the institution.

...

(e) The chief academic officer shall possess a degree or equivalent acceptable experience at least equal to the highest qualifications required of the institution's faculty. Chief academic officers employed on the date of implementation of these regulations, who do not meet the qualifications for their positions, shall have three years to earn the necessary degrees or experience to qualify them for their position.

(f) The institution shall employ administrative personnel who have the expertise to ensure the achievement of the institution's mission and objectives and the operation of the educational programs."

**FIRST CAUSE FOR DENIAL OF APPLICATION**

**(Lack of Sufficiently Qualified Faculty)**

24. Respondent's application for renewal of approval to operate fails to show that its faculty are sufficiently qualified under California Code of Regulations title 5 section 71720. This subjects its application to denial under section 94887 for failing to present sufficient evidence to the Bureau that Respondent had the capacity to satisfy the minimum operating standards, and subjects it to denial under section 94891 for failing to demonstrate its continued capacity to meet the minimum operating standards.

25. Respondent's application listed 16 full-time or adjunct faculty members.





1 **FIFTH CAUSE FOR DENIAL OF APPLICATION**

2 **(Incomplete Application - Failing to Provide Sample Degrees)**

3 36. Respondent's application for renewal of approval to operate is subject to denial under  
4 California Code of Regulations title 5, section 71475 subdivision (kk) for submitting an  
5 incomplete renewal application because it failed to provide sample diplomas for 8 of its 9  
6 bachelor degree programs and for its associate degree program in violation of California Code of  
7 Regulations title 5 section 71475 subdivision (cc), which requires that an institution submit a  
8 copy of the document "awarded to a graduating student upon successful completion of each  
9 educational program."

10 **SIXTH CAUSE FOR DENIAL OF APPLICATION**

11 **(Incomplete Application - Failing to Describe Ownership Interest in Significant Equipment)**

12 37. Respondent's application for renewal of approval to operate is subject to denial under  
13 California Code of Regulations title 5, section 71475 subdivision (kk) for submitting an  
14 incomplete renewal application because it failed to include a description of whether significant  
15 equipment is owned, leased, rented or licensed, as described below.

16 38. California Code of Regulations title 5 section 71475 subdivision (y)(1) requires an  
17 applicant to describe equipment available for students to use at its location and requires that for  
18 significant equipment, the application describe whether the equipment is owned, leased, licensed,  
19 or loaned.

20 39. California Code of Regulations title 5 section 70000 subdivision (aa) defines  
21 "[s]ignificant equipment" as "equipment that is necessary for achieving the stated educational  
22 objectives."

23 40. Respondent's application listed items available for student use, including computer  
24 programs, cameras, laptops, projectors, musical instruments, and elementary science materials,  
25 including microscopes, kits, balances, and jars, but did not describe whether it owned, leased,  
26 licensed, or had someone loan it this equipment.

27 41. This listed equipment was necessary for achieving Respondent's stated educational  
28 objectives for some of its degree programs. As a result, Respondent's application should have

1 described whether the equipment was owned, leased, licensed, or loaned.

2 **SEVENTH CAUSE FOR DENIAL OF APPLICATION**

3 **(Failure to Comply with School Catalog Requirements)**

4 42. Respondent's application for renewal of approval failed to submit school catalogs that  
5 met all of the statutory and regulatory requirements, subjecting its application to denial under  
6 section 94885 for failing to operate the institution in compliance with the California Private  
7 Postsecondary Education Act of 2009, under section 94887 for failing to present sufficient  
8 evidence to the Bureau that Respondent had the capacity to satisfy the minimum operating  
9 standards, under section 94891 for failing to demonstrate its continued capacity to meet the  
10 minimum operating standards, and under California Code of Regulations title 5, section 71475  
11 subdivision (kk) for submitting an incomplete renewal application.

12 43. Respondent's catalog had the following mistakes or omissions:

13 44. It stated that one physical education course credit may be granted for each year of  
14 military service, stated that such a credit could be applied for by presenting discharge papers or  
15 the equivalent to the Vice President for Academics, but did not state any provisions for appeal  
16 associated with this policy and did not state any charges that a student may be required to pay, in  
17 violation of California Code of Regulations title 5 section 71810 subdivision (b)(7).

18 45. It stated that classes will be taught in English, and that Applicants will need to exhibit  
19 basic English skills and will be required to pass an admission exam prior to admittance if  
20 communication skills are lacking in initial interview. However, Respondent's catalog did not  
21 specify the kind of documentation of proficiency, such as the Test of English as a Foreign  
22 Language, that it would accept and did not state whether it would provide English language  
23 services, including instruction such as ESL, in violation of California Code of Regulations title 5  
24 section 71810 subdivision (b)(4).

25 46. Section 94909 subdivision (a)(8) requires a detailed description of institutional  
26 policies, including leave of absence policies. Respondent's catalog states a leave of absence  
27 policy, but it is not described in detail, in violation of this subdivision. It states only: "Written  
28

1 requests for leaves of absence will be considered and such leaves may be granted to students at  
2 the discretion of the college.”

3 47. It failed to contain the schedule of total charges for a period of attendance and an  
4 estimated schedule of total charges for the entire educational program in violation of section  
5 94909(a)(9). Section 94870 defines “Total charges” as “the sum of institutional and  
6 noninstitutional charges.” Section 94844 defines “Institutional charges” as the “charges for an  
7 educational program paid directly to an institution.” Respondent’s catalog has a chart of the total  
8 costs per educational program, but the chart has an asterix stating that the total costs do not  
9 include “books” and “some fees.” But total costs should include books and fees, because they are  
10 charges for an educational program paid by the student directly to the institution.

11 48. Respondent’s catalog does not contain a statement specifying that, if a student obtains  
12 a loan to pay for an educational program, the student will have the responsibility to repay the full  
13 amount of the loan plus interest, less the amount of any refund, in violation of section  
14 94909(a)(11).

15 49. Section 94909 subdivision (a)(12) requires a disclosure of pending bankruptcy  
16 petitions, or bankruptcy petitions filed by or against the institution in the last five years.  
17 Although Respondent’s catalog states that there are no bankruptcy petitions pending and that no  
18 one has filed a petition against it, Respondent’s catalog does not expressly state that Respondent  
19 has not filed a bankruptcy petition within the preceding five years, in violation of this subdivision.

20 50. Respondent’s catalog does not have a description of the procedures for student access  
21 to library resources in violation of California Code of Regulations title 5 section 71810  
22 subdivision (b)(10).

23 51. Respondent’s catalog has two inconsistent sections governing student withdrawals.  
24 One section entitled “Refund Policy” appropriately states in compliance with sections 94909  
25 subdivision (a)(8)(B) and 94919 that a student’s withdrawal or cancellation may (1) entitle the  
26 student to a full refund (less certain fees) if made before through attendance at the first class  
27 session, or the seventh day after enrollment, whichever is later; or (2) entitle the student to a  
28 partial refund if they have completed 60% or less of the period of attendance. But another section

1 entitled "Withdrawal from the College" states that a student who withdrawals through non-  
2 attendance "will not be entitled to any refund", which is internally inconsistent and in violation of  
3 these two sections.

4 52. Respondent's catalog omits housing information, including whether it has  
5 dormitories, the availability and cost of housing located reasonably nearby, or any statement  
6 regarding whether it will find or assist students in finding housing, in violation of California Code  
7 of Regulations title 5 section 71810 subdivision (b)(13).

8 **EIGHTH CAUSE FOR DENIAL OF APPLICATION**

9 **(Improper Change of Ownership)**

10 53. Respondent's application for renewal of approval to operate listed a different owner,  
11 Western Baptist Bible Fellowship, Inc., a non-profit corporation, from who had previously owned  
12 the institution, Bethel Baptist Church. The application provided no explanation of how, when, or  
13 why this ownership change was made. Under California Code of Regulations title 5 section  
14 71640, to change an institution's ownership requires an application for change of ownership  
15 submitted within 30 days of that change. That application must give the reason for the change  
16 and assess the change's impact on the institution's financial resources. By failing to timely apply  
17 for and explain the institution's change in ownership since it was last operating, Respondent's  
18 application is subject to denial under section 94885 for failing to operate the institution in  
19 compliance with the California Private Postsecondary Education Act of 2009.

20 **NINTH CAUSE FOR DENIAL OF APPLICATION**

21 **(Insufficient Expertise for Chief Academic Officer)**

22 54. Respondent's application for renewal of approval to operate failed to show that its  
23 Chief Academic Officer had the expertise to ensure the achievement of the institution's mission  
24 and objectives and the operation of the educational programs, in violation of California Code of  
25 Regulations title 5 section 71730 subdivision (f), which subjects its application to denial under  
26 under section 94887 for failing to present sufficient evidence to the Bureau that Respondent had  
27 the capacity to satisfy the minimum operating standards, under section 94891 for failing to  
28 demonstrate its continued capacity to meet the minimum operating standards.

