



NOTICE TO COMPLY

CA-35079846-062025

Institution Name:	Pacific Health Education	Institution Telephone:	(559) 900-5150
Institution Code:	35079846	Administrator Name:	Nancy Hackett
Street Address:	5108 E Clinton Way #115 Fresno, CA 93727	Inspection Date:	6/26/2025

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf

Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	5 CCR § 71810(a) in conjunction with 5 CCR c0167 71810(b)(1)	Violation Description: The institution failed to update its catalog annually. Correction: The institution shall update its catalog for the current year. It shall contain the specific beginning and ending dates defining the time period covered by the catalog, pursuant to 5, CCR § 71810(a) in conjunction with 5 CCR § 71810(b)(1).
2	CEC § 94909(a)(3)(D)	Violation Description: The institution's catalog fails to contain the following OSAR statement: "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589, option #5 or by visiting osar.bppe.ca.gov ."

Violation	Code Section Violated	Description of the violation and required correction.
		Correction: The institution shall update its catalog to include the required OSAR statement pursuant to CEC § 94909(a)(3)(D).
3	5 CCR § 71810(b)(15) in conjunction with CEC § 94900(b)(1-3)	<p>Violation Description: The institution's catalog fails to include policies on the retention of student records that demonstrate compliance with CEC § 94900(b)(1-3).</p> <p>Correction: The institution shall update its catalog to provide its policy on retention of student transcripts, that demonstrates compliance with CEC § 94900(b)(1-3).</p>
4	5 CCR § 76120(a)	<p>Violation Description: Page 28 of the institution's catalog provides a STRF fee that is not current.</p> <p>Effective April 1, 2024, the Student Tuition Recovery Fund (STRF) assessment rate changed from two dollars and fifty cents (\$2.50) per one thousand dollars (\$1,000) of institutional charges to zero dollar (\$0.00) per one thousand dollars (\$1,000) of institutional charges. (5, CCR section 76120). Institutions will still be required to complete and submit all STRF Assessment Reporting Forms on a quarterly basis and maintain specified student information for STRF-eligible students.</p> <p>https://bppe.ca.gov/lawsregs/strf.shtml</p> <p>Correction: The institution shall update its catalog to comply with 5 CCR § 76120(a).</p>
5	CEC § 94913(a)(1)	<p>Violation Description: The institution's website contains a catalog with violations identified in this NTC.</p> <p>Correction: Once the institution's catalog has been updated to remedy the violations, the institution shall update its website to provide the current/updated catalog pursuant to CEC § 94913(a)(1).</p>
6	CEC § 94913(a)(4)	<p>Violation Description: The institution fails to maintain a website that provides a clear and conspicuous link to the Bureau's internet website.</p> <p>Correction: The institution shall update its website to provide a clear and conspicuous link to the Bureau's internet website, pursuant to CEC C 94913(a)(4).</p>


Violation	Code Section Violated	Description of the violation and required correction.
7	5 CCR § 76120(a)	<p>Violation Description: The institution's enrollment agreement provides a STRF fee that is not current.</p> <p>Effective April 1, 2024, the Student Tuition Recovery Fund (STRF) assessment rate changed from two dollars and fifty cents (\$2.50) per one thousand dollars (\$1,000) of institutional charges to zero dollar (\$0.00) per one thousand dollars (\$1,000) of institutional charges. (5, CCR section 76120). Institutions will still be required to complete and submit all STRF Assessment Reporting Forms on a quarterly basis and maintain specified student information for STRF-eligible students.</p> <p>https://bppe.ca.gov/lawsregs/strf.shtml</p> <p>Correction: The institution shall update its enrollment agreement to comply with 5 CCR § 76120(a).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Nancy Hackett, Owner
Bureau Compliance Analyst Name:	Shannon Greenmun
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title