Business, Consumer Services and Housing Agency- Governor Gavin Newsom



Bureau for Private Postsecondary Education 1747 N. Market Blvd. Ste 225 Sacramento, CA 95834 P.O. Box 980818, West Sacramento, CA 95798-0818 P (916) 574-8900 F (916) 263-1897 www.bppe.ca.gov



<u>CITATION: ASSESSMENT OF FINE AND ORDER OF ABATEMENT</u></u>

To: Dharma Mgmt, Inc, Owner OSC Computer Training 9700 Business Park Drive, Ste. 206 Sacramento, CA 95827

INSTITUTION CODE: Unapproved CITATION NUMBER: 1920274 CITATION ISSUANCE/SERVICE DATE: April 8, 2020 DUE DATE: May 8, 2020 FINE AMOUNT: \$ 50,000.00 ORDER OF ABATEMENT INCLUDED: Yes

Christina Villanueva issues this Citation: Assessment of Fine and Order of Abatement (Citation) in her official capacity as Discipline Manager for the Bureau for Private Postsecondary Education (Bureau) of the California Department of Consumer Affairs.

<u>CITATION</u>

A Citation is hereby issued to Dharma Mgmt., Inc., Owner of OSC Computer Training (Institution) located at 9700 Business Park Drive, Ste. 206, Sacramento, CA 95827 pursuant to Business and Professions Code section 125.9 and 149; California Education Code (CEC) section 94944; and Title 5 of the California Code of Regulations (5, CCR) section 75020 for the violation(s) described below.

BACKGROUND

On May 15, 2019, the Bureau received a complaint alleging the Institution was operating and offering educational programs to the public without Bureau approval. Through the course of the investigation the allegation was substantiated against the Institution without Bureau approval or a valid exemption. The Institution's approval to operate expired on March 13, 2019.

VIOLATION(S)

#	Below you will find the California Education Code (CEC) and/or Title 5 of the California Code of Regulations (5, CCR code) section(s) of law you are charged with violating.						
1.	Violation:						
	CEC Section 94886. Approval to Operate Required						
	"Except as exempted in Article 4 (commencing with Section 94874) or in compliance with the transition						
	provisions in Article 2 (commencing with Section 94802), a person shall not open, conduct, or do						

business as a private postsecondary educational institution in this state without obtaining an approval to operate under this chapter."

CEC Section 94817.5. Approved to Operate or Approved

"Approved to operate" or "approved" means that an institution has received authorization pursuant to this chapter to offer to the public and to provide postsecondary educational programs."

CEC Section 94858. Private Postsecondary Educational Institution

"Private postsecondary educational institution" means a private entity with a physical presence in this state that offers postsecondary education to the public for an institutional charge.

CEC Section 94868. To Offer to the Public

"To offer to the public" means to advertise, publicize, solicit, or recruit."

CEC Section 94869. To Operate

"To operate" means to establish, keep, or maintain any facility or location in this state where, or from which, or through which, postsecondary educational programs are provided."

On March 13, 2019, the Institution's approval to operate expired.

On March 14, 2019, the Bureau sent a "Notice of Expiration" letter to the Institution. The letter stated that if the Institution had students enrolled, they were to immediately contact the Bureau's Closed School Unit to notify the Bureau of its closure plans.

On April 2, 2019, the Bureau contacted the Owner via email to inform them that the Institution's approval expired on March 13, 2019.

On May 15, 2019, the Bureau received information regarding the Institution's removal from the Workforce Innovation and Opportunity Act (WIOA) Eligible Training Provider List (ETPL); however, the Institution still had students enrolled in their educational programs.

On May 15, 2019, Bureau staff contacted the Institution via telephone and Institution staff stated that the Institution was still enrolling students.

On May 24, 2019, Bureau staff investigated the complaint and found that the Institution maintains an active website (http://www.oscct.com) and advertises the following educational programs with their corresponding costs:

SCHEDULE OF CHARGES

Below is the schedule of charges for each program offered at OSC Computer Training. Prices listed in this catalog are valid at the time of initial print. An updated price sheet will be distributed as an insert into to this catalog if prices have changed. Please ask OSC Admissions Office for any price updates that may be available at the time of your enrollment.

Scheduled charges are the same as total charge for all OSC programs.

OSC Programs	Weeks	Reg Fee	Tuition	Books and/or Supplies	Cert Fees	Tax (1)	Estimated Total Charge	* Other Costs
AIPB Certified Bookkeeper (ID)	26	\$100.00	\$5,975.00	\$1,103.38	\$400.00	\$93.79	\$7,672.17	\$80.00
Bookkeeping & Office Specialist (1)	22	\$100.00	\$5,595.00	\$980.90	\$0.00	\$83.38	\$6,759.28	\$284.00
Bus. Administrative Assistant (ID)		\$100.00	\$5,595.00	\$1,303.35	\$0.00	\$110.78	\$7,109.13	\$284.00
Cisco Certified Network Associate (Rounting and Switching)	48	\$100.00	\$7,995.00	\$0.00	\$493.00	\$0.00	\$8,095.00	\$80.00
Computer Fundamentals (D)	10	\$100.00	\$1,998.00	\$132.60	\$255.00	\$11.27	\$2,496.87	\$284.00
Computer H/W & S/W Support Specialist	27	\$100.00	\$6,094.00	\$799.94	\$516.00	\$67.99	\$7,577.93	\$80.00
Computer Networking (Network+ Curriculum)	11	\$100.00	\$3,510.00	\$273.90	\$261.00	\$23.28	\$4,168.18	\$80.00
Computer Security Fundamentals (Security+ Curriculum)	11	\$100.00	\$3,345.00	\$84.99	\$266.00	\$7.22	\$3,803.21	\$80.00
Computer Service & Repair (A+ Curriculum)	16	\$100.00	\$3,995.00	\$509.99	\$366.00	\$43.35	\$4,779.34	\$80.00
Computer Technology Professional	49	\$100.00	\$13,794.97	\$1,704.59	\$1,075.00	\$144.89	\$16,674.56	\$80.00
Graphic Design & Office Specialist (ID)	26	\$100.00	\$6,375.00	\$830.70	\$0.00	\$70.61	\$7,376.31	\$644.0
MCTS Windows 10 Configuration	11	\$100.00	\$3,345.00	\$366.25	\$150.00	\$31.13	\$3,892.38	\$80.00
Medical Billing / Coding / Admin for Physicians (D)	25	\$100.00	\$5,975.00	\$2,156.09	\$563.00	\$183.27	\$8,977.36	\$284.0
Medical Billing / Coding / Admin for Physicians & Hospitals (ID)	40	\$100.00	\$8,300.00	\$2,426.02	\$927.00	\$206.21	\$11,959.23	\$284.0
Medical Coding for Hospitals (ID)	15	\$100.00	\$4,525.00	\$879.86	\$643.00	\$74.79	\$6,222.65	\$80.00
Medical Office Admin Specialist (ID)	25	\$100.00	\$6,001.32	\$1,223.95	\$250.00	\$104.04	\$7,679.31	\$284.0
Microsoft Office Core Skills (1)	16	\$100.00	\$4,820.00	\$714.90	\$0.00	\$60.77	\$5,695.67	\$284.0
Microsoft Office Specialist (1)	31	\$100.00	\$6,095.00	\$1,198.75	\$625.00	\$101.89	\$8,120.64	\$284.0
Multimedia Graphic Design (ID)	25	\$100.00	\$6,245.00	\$478.58	\$0.00	\$40.68	\$6,864.26	\$440.0
Network & Computer Support Specialist	22	\$100.00	\$5,875.00	\$529.19	\$411.00	\$44.98	\$6,860.17	\$80.00
Network & Security Technician	33	\$100.00	\$8,595.00	\$648.89	\$709.00	\$55.16	\$10,008.05	\$80.00
Networking Technologies for the Future (D)	8	\$100.00	\$2,346.36	\$155.00	\$0.00	\$13.18	\$2,614.54	\$284.0
QuickBooks Pro & Office Specialist (ID)	16	\$100.00	\$5,315.00	\$848.40	\$0.00	\$72.11	\$6,335.51	\$284.0
Web Design & Programming (1)	25	\$100.00	\$6,095.00	\$757.44	\$0.00	\$64.38	\$7,016.82	\$565.0
Web Design & Programming using WordPress (D)	25	\$100.00	\$6,095.00	\$709.68	\$0.00	\$60.32	\$6,965.00	\$565.0

Order of Abatement:

The Bureau orders that the Institution cease to operate as a private postsecondary educational institution, unless the Institution qualifies for an exemption under CEC section 94874. The Institution must discontinue recruiting or enrolling students and cease all instructional services and advertising in any form or type of media, including http://www.oscct.com, and any other websites not identified here that are associated with the Institution, until such time as an approval to operate is obtained from the Bureau. The Institution must disconnect all telephone service numbers including, but not limited to, (916) 363-7058, that are associated with the Institution until such time as an approval to operate is obtained from the Bureau. To comply with the Order of Abatement the Institution must submit a school closure plan to the Bureau pursuant to California Education Code section 94926. The Institution must provide a roster of each student currently enrolled at the Institution. The roster must

include the names of the students, their contact information (including phone number, email address, and physical address), the programs in which they are enrolled, the amount paid for the programs.

Assessment of Fine

The fine for this violation is <u>\$50,000.00</u>

TOTAL ADMINISTRATIVE FINE DUE: \$50,000.00

ASSESSMENT OF A FINE

In accordance with CEC section 94944; and 5, CCR section 75020(b), the Bureau hereby orders this assessment of a fine in the amount of **\$50,000.00** for the violations described above. **Payment must be made, to the Bureau, within** <u>**30 days</u></u> from the date of service of the Citation.</u>**

COMPLIANCE WITH ORDER OF ABATEMENT

In accordance with the provisions of 5, CCR section 75020 (b) the Bureau hereby issues the order(s) of abatement described above. In accordance with Business and Professions Code Section 149, the Bureau may disconnect any telephone service numbers used by an unapproved Institution. **Evidence of compliance with the order(s) of abatement must be submitted, to the Bureau, within <u>30 days</u> from the date of service of the Citation.**

APPEAL OF CITATION

You have the right to contest this Citation through an informal conference with the Bureau; and/or through an administrative hearing in accordance with Chapter 5 (Commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this Citation, you must submit the 'Notice of Appeal of Citation – Request for Informal Conference and/or Administrative Hearing' form (enclosed) within <u>30 days</u> from the date of service of the Citation. *If you do not request an informal conference and/or an administrative hearing within 30 days from the service of the Citation, you will not be able to request one at a later time.*

Unless a written request for an informal conference and/or an administrative hearing is signed by you and delivered to the Bureau by **May 8, 2020,** you will be deemed to have waived or forfeited your right to appeal this matter.

EFFECTIVE DATE OF CITATION

If you do not request an informal conference and/or an administrative hearing, this Citation shall become effective on **April 8, 2020**. Payment of the administrative fine and evidence of compliance with the order(s) of abatement shall be due by **May 8, 2020**. Your payment of the administrative fine shall not constitute an admission of the violation(s) charged.

If a hearing is requested, you will not be required to comply with this Citation until 30 days after a final order is entered against you.

Payment of the administrative fine and/or written request for appeal must be mailed to:

Gabriella Perez, Discipline Citation Program Bureau for Private Postsecondary Education 1747 N. Market Blvd., Suite 225 Sacramento, CA 95834

Failure for an applicant or institution to abate the violation(s) listed above or to pay the administrative fine within the time allowed may result in denial of an application for an approval or renewal to operate; disciplinary action, and/or collection action. The Bureau will promptly take all appropriate action to enforce this Citation and recover the civil penalties prescribed therein or found to be due after a hearing.

CONTACT INFORMATION

If you have any questions regarding this Citation, or desire further information, please contact Gabriella Perez, Citation Analyst, at (916) 574-8969 or <u>Gabriella.Perez@dca.ca.gov</u>.

"Original signature on file"

"4/8/2020"

Christina Villanueva Discipline Manager Date

Enclosures

- > Applicable Laws Violated
- > Statement of Rights: Appeal Process Information Sheet
- > Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- Payment of Fine Waiver of Appeal
- > Declaration of Service by Certified and First-Class Mail