## BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION 1747 N. Market Blvd., Suite 225, Sacramento, CA 95834 P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



## **NOTICE TO COMPLY**

CA-2700031-082025

| Institution | Wayne's College of Beauty | Institution      | (831) 443-4077 |
|-------------|---------------------------|------------------|----------------|
| Name:       |                           | Telephone:       |                |
| Institution | 2700031                   | Administrator    | Moises Estrada |
| Code:       |                           | Name:            |                |
| Street      | 1271 N Main Street        | Inspection Date: | 8/27/2025      |
| Address:    | Salinas, CA 93906         |                  |                |

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: <a href="https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf">https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf</a>
Title 5 of the California Code of Regulations: <a href="https://www.bppe.ca.gov/lawsregs/regs.pdf">https://www.bppe.ca.gov/lawsregs/regs.pdf</a>

| Violation | Code Section Violated | Description of the violation and required correction.  |
|-----------|-----------------------|--|
| 1         | 5 CCR § 71810(b)(10)  | <b>Violation Description:</b> The institution's catalog contains information regarding a library; however, it fails to include procedures for student access.  |
|           |                       | <b>Correction:</b> The institution shall update its catalog to include procedures for student access to its library and other learning resources pursuant to 5 CCR § 71810(b)(10).   |
| 2         | CEC § 94909(a)(3)(D)  | <b>Violation Description:</b> The institution's catalog fails to include the required OSAR statement:  |
|           |                       | "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589, option #5 or by visiting osar.bppe.ca.gov." |

| Violation | Code Section Violated                                | Description of the violation and required correction.   |
|-----------|--|---|
|           |  | <b>Correction:</b> The institution shall update the catalog to include the required OSAR statement pursuant to CEC § 94909 (a)(3)(D).   |
| 3         | 5 CCR § 71810(b)(4)(A)                               | <b>Violation Description:</b> The institution's catalog includes the level of English language required of students; however, it fails to provide the type of documentation of proficiency that will be accepted.   |
|           |  | <b>Correction:</b> The institution shall update its catalog to provide the type of documentation of English language proficiency that will be accepted pursuant to 5 CCR § 71810(b)(4)(A).  |
| 4         | CEC § 94909(a)(10)                                   | <b>Violation Description:</b> The institution's catalog fails to identify whether it participates in state financial aid programs.  |
|           |  | <b>Correction:</b> The institution shall update its catalog to include whether it participates in state financial aid programs pursuant to CEC § 94909(a)(10).  |
| 5         | 5 CCR § 71810(b)(14) in conjunction with CEC § 94907 | Violation Description: Page 3 of the institution's catalog contains a statement that directs a student seeking to resolve issues or concerns to first contact the school supervisor/owner. This policy does not comply with CEC § 94907 which states that an institution shall not require a student to invoke and internal institutional dispute procedure before enforcing any contractual or other legal rights or remedies. |
|           |  | Correction: The institution shall remove the non-compliant language from its catalog pursuant to 5 CCR § 71810(b)(14) in conjunction with CEC § 94907.  |

| Violation | Code Section Violated   | Description of the violation and required correction.  |
|-----------|---|--|
| 6         | CEC § 94897(s)  | Violation Description: Page 26 of the institution's catalog contains a statement regarding not releasing transcripts until after financial obligations are satisfied. This statement violates California Civil Code 1788.93 referenced below.  |
|           |   | CA Civ Code § 1788.93.  Notwithstanding any provision of law, a school shall not do any of the following:  (a) Refuse to provide a transcript for a current or former student on the grounds that the student owes a debt.  (b) Condition the provision of a transcript on the payment of a debt, other than a fee charged to provide the transcript.  (c) Charge a higher fee for obtaining a transcript, or provide less favorable treatment of a transcript request |
|           |   | because a student owes a debt. (d) Use transcript issuance as a tool for debt collection.  Correction: The institution shall remove the non-compliant statement from the catalog pursuant to CEC § 94897(s).   |
| 7         | CEC § 94909(a)(8)(A)<br>In conjunction with<br>CEC § 94919(d) | Violation Description: Pages 23, 26 and 44 of the institution's catalog contain language which states that equipment is nonrefundable during the cancellation policy. These statements are not compliant with CEC § 94919(d) which states:   |
|           |   | "Institutions shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars (\$250), if notice of cancellation is made through attendance at the first class session, or the seventh day after enrollment, whichever is later."  |
|           |   | Correction: The institution shall remove the noncompliant refund verbiage from the catalog pursuant to CEC § 94909(a)(8)(A) referencing CEC § 94919(d).  |
| 8         | CEC § 94913(a)(1)   | Violation Description: The institution's website contains a catalog with violations identified in this NTC.  Correction: Once the institution's catalog has been   |
|           |   | updated to remedy the violation(s), the institution shall update its website to provide the current/updated institution catalog pursuant to CEC § 94913(a)(1).   |

| Violation | Code Section Violated   | Description of the violation and required correction.   |
|-----------|---|---|
| 9         | CEC § 94909(a)(8)(A)<br>In conjunction with<br>CEC § 94919(d) | Violation Description: Page 2 of the institution's enrollment agreement contains language which suggests that equipment is nonrefundable during the cancellation policy. These statements are not compliant with 94919(d) which states:   |
|           |   | "Institutions shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars (\$250), if notice of cancellation is made through attendance at the first class session, or the seventh day after enrollment, whichever is later." |
|           |   | Correction: The institution shall remove the noncompliant refund verbiage from the enrollment agreement pursuant to CEC § 94909(a)(8)(A) referencing CEC § 94919(d).  |
| 10        | CEC § 94916   | Violation Description: The institution's enrollment agreement fails to include the specific language regarding borrowers' rights.   |
|           |   | "NOTICE" "YOU MAY ASSERT AGAINST THE HOLDER OF THE PROMISSORY NOTE YOU SIGNED IN ORDER TO FINANCE THE COST OF THE EDUCATIONAL PRORAM ALL OF THE CLAIMS AND DEFENSES THAT YOU COULD ASSERT AGAINST THIS INSTITUTION, UP TO THE AMOUNTYOU HAVE ALREADY PAID UNDER THE PROMISSORY NOTE."   |
|           |   | <b>Correction:</b> The institution shall update its enrollment agreement to include the above-mentioned language, pursuant to CEC § 94916.  |

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

## Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

| Notice To Comply Given To | Moises Estrada   |  |
|---------------------------|------------------|--|
| Name & Title:             |                  |  |
| Bureau Compliance Analyst | Shannon Greenmun |  |
| Name:                     |                  |  |
| Bureau Compliance Analyst | 00               |  |
| Signature:                | Shartsun         |  |

## NOTICE TO COMPLY DECLARATION

CA-2700031-082022

| Institution | Wayne's College of Beauty | Institution      | (831) 443-4077 |
|-------------|---------------------------|------------------|----------------|
| Name:       |                           | Telephone:       |                |
| Institution | 2700031                   | Administrator    | Moises Estrada |
| Code:       |                           | Name:            |                |
| Street      | 1271 N MAIN ST            | Inspection Date: | 8/27/2025      |
| Address:    | Salinas, CA 93906         | -                |                |

|                      | lation identified in this Notice to Comply has been evidence to support the correction of each violation |
|----------------------|--|
| Signature            | <br>Date   |
| Print Name and Title | Date   |