



**Bureau for Private Postsecondary Education**  
 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833  
 P.O. Box 980818, West Sacramento, CA 95798-0818  
 P (916) 431-6959 F (916) 263-1897 www.bppe.ca.gov



**NOTICE TO COMPLY - CU3302141 12/16 (Ed. Code § 94935, 5 CCR § 75010)**

Institution Name:	Salon Success Academy	Institution Telephone:	844-202-0028
Institution Code:	3302141	Administrator Name:	Christina Belcher, COO
Street Address:	2097 Compton Ave., Corona, CA 92881	Date of Inspection:	12/9/16

Nature and Facts of the Violation(s), Including a Reference to the Statute or Regulation Violated, and Manner in Which the Institution Must Correct the Violation to Achieve Compliance:

Education Code	Subsection , Description, and Required Correction
<b>§94911(h) Enrollment Agreement</b>	<p>An enrollment agreement shall include, at a minimum, all of the following:                      (h) The transferability disclosure that is required to be included in the school catalog, as specified in paragraph (15) of subdivision (a) of Section 94909.</p> <p><b>The school failed to include the aforementioned disclosure verbatim.</b></p> <p><b>To remedy this violation the school shall include the disclosure verbatim, including inserting the name of the program where stated.</b></p> <p><b>Documentation of compliance shall be submitted with the institution's response to the NTC and the last page of this document within the specified time frame.</b></p>
<b>§94911(i)(1)(2)</b>	<p>(i) (1) The following statement: "Prior to signing this enrollment agreement, you must be given a catalog or brochure and a School Performance Fact Sheet, which you are encouraged to review prior to signing this agreement. These documents contain important policies and performance data for this institution. This institution is required to have you sign and date the information included in the School Performance Fact Sheet relating to completion rates, placement rates, license examination passage rates, salaries or wages, and the most recent three-year cohort default rate, if applicable, prior to signing this agreement."                      (2) Immediately following the statement required by paragraph (1), a line for the student to initial, including the following statement: "I certify that I have received the catalog, School Performance Fact Sheet, and information regarding completion rates, placement rates, license examination passage rates, salary or wage information, and the most recent three-year cohort default rate, if applicable, included in the School Performance Fact sheet, and have signed, initialed, and dated the information provided in the School Performance Fact Sheet."</p> <p><b>The school failed to include the aforementioned disclosures verbatim.</b></p> <p><b>To remedy this violation the school shall include both disclosures verbatim in the enrollment agreement.</b></p> <p><b>Documentation of compliance shall be submitted with the institution's response</b></p>

Notice to Comply --

Inspector's Initial: *WVA*

Administrator's Initial: *CB*

	<b>to the NTC and the last page of this document within the specified time frame.</b>
<b>§94911(k) Enrollment Agreement</b>	<p>(k) The following statement above the space for the student's signature: "I understand that this is a legally binding contract. My signature below certifies that I have read, understood, and agreed to my rights and responsibilities, and that the institution's cancellation and refund policies have been clearly explained to me."</p> <p><b>The school failed to include the aforementioned disclosure verbatim.</b></p> <p><b>To remedy this violation the school shall include the aforementioned disclosure verbatim in the enrollment agreement.</b></p> <p><b>Documentation of compliance shall be submitted with the institution's response to the NTC and the last page of this document within the specified time frame.</b></p>

<b>Code of Regulations</b>	<b>Subsection, Description, and Required Correction</b>
<b>§71800(a) Enrollment Agreement</b>	<p>In addition to the requirements of section 94911 of the Code, an institution shall provide to each student an enrollment agreement that contains at the least the following information: (a) The name and address of the institution and the addresses where instruction will be provided.</p> <p><b>The school failed to include the address where instruction will be provided.</b></p> <p><b>To remedy this violation, the school shall include the aforementioned information in the Enrollment Agreement.</b></p> <p><b>Documentation of compliance shall be submitted with the institution's response to the NTC and the last page of this document within the specified time frame.</b></p>
<b>§71800(e) Enrollment Agreement</b>	<p>In addition to the requirements of section 94911 of the Code, an institution shall provide to each student an enrollment agreement that contains at the least the following information: (e) Itemization of all institutional charges and fees including, as applicable: (11) Student Tuition Recovery Fund fee (non-refundable);</p> <p><b>The school failed to include the Student Tuition Recovery Fund fee as a separate line item in the Enrollment Agreement. The STRF fee shall not be included with the Registration fee.</b></p> <p><b>To remedy this violation the school shall include a separate line item specifically for the STRF fee.</b></p> <p><b>Documentation of compliance shall be submitted with the institution's response to the NTC and the last page of this document within the specified time frame.</b></p>

**Only minor violations are listed on a Notice to Comply.**

Inspector's Name	Michelle Allee
Inspector's Signature	<i>M Allee</i>
Institution Administrator Name/Title:	Christina Belcher/COO
Institution Administrator's Signature:	<i>Christina Belcher</i>

Notice to Comply –

Inspector's Initial: *MA*

Administrator's Initial: *CB*

RETURN THIS FORM WITHIN THE SPECIFIED TIME FRAME WITH EITHER: 1) VERIFICATION OF COMPLIANCE OR 2) A NOTICE OF DISAGREEMENT

**IMPORTANT COMPLIANCE NOTICE**

California Education Code §94935 and California Code of Regulations §75010 provide that the Bureau for Private Postsecondary Education (Bureau) shall issue a Notice to Comply for minor violations detected during a compliance inspection by the Bureau.

By no later than 30 days from the date of the inspection, you must either: 1) Remedy the noncompliance item(s), sign the below declaration and submit this form to the Bureau, along with documentation describing how compliance was achieved; or 2) File with the Bureau a written notice of disagreement, specifying the minor violation(s) described in the Notice to Comply with which you disagree, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Failure to timely remedy the noncompliance item(s) or file a written request for an informal office conference may result in the Bureau taking administrative enforcement action.

**DECLARATION**

Attached to this document is a list describing how compliance was achieved for each violation and supporting documentation. I declare under penalty of perjury that all violations identified in this Notice to Comply are corrected as described in the attachment.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name and Title

**THIS DECLARATION OR A NOTICE OF DISAGREEMENT MUST BE SUBMITTED TO THE BUREAU BY January 9, 2016**

Notice to Comply -  
Inspector's Initial: *WMA*  
Administrator's Initial: *CB*