BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION 1747 N. Market Blvd., Suite 225, Sacramento, CA 95834 P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



NOTICE TO COMPLY

CA-2470478 -082025

| Institution | San Joaquin Valley College, Inc. | Institution | (559) 651-2500 |
|-------------|----------------------------------|------------------|-----------------------|
| Name: | | Telephone: | |
| Institution | 2470478 | Administrator | Robert M. Hendrickson |
| Code: | | Name: | |
| Street | 8344 W. Mineral King | Inspection Date: | August 19, 2025 |
| Address: | Visalia, CA 93291 | | _ |

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: https://www.bppe.ca.gov/lawsregs/regs.pdf

| Violation | Code Section Violated | Description of the violation and required correction. |
|-----------|---|--|
| 1 | CEC § 94911 (e) (2) In conjunction with CEC § 94919 (d) | Violation Description: The institution's enrollment agreement failed to include a compliant refund policy for students who cancel the enrollment agreement during the cancellation period pursuant to CEC § 94911 (e) (2) In conjunction with CEC § 94919 (d). It states, "the College retains the nonrefundable registration fee and may charge for equipment not returned in a timely manner in good condition." The policy also failed to include the following required statement, "if the student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds." |
| | | Correction: The institution shall update the enrollment agreement with a refund policy that complies with CEC § 94919 (d) for students who cancel during the cancellation period. If the institution would like to keep the nonrefundable registration fee referenced in the policy, it shall be changed to a deposit or application fee not to exceed \$250.00 in compliance with CEC § 94919 (d). |

| Code Section Violated | Description of the violation and required correction. |
|---|---|
| | Also, the following verbiage shall be removed from the existing statement, "and may charge for equipment not returned in a timely manner in good condition". The same verbiage from the statement shall be removed under the Admission Requirements section, and the policy stated on the website. The following required statement shall be added, if the student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds. |
| CEC § 94911 (e) (3) In conjunction with CEC § 94919 (b) | Violation Description: The institution's enrollment agreement failed to include a compliant procedure that a student shall follow to cancel the enrollment agreement pursuant to CEC § 94911 (e) (3) in conjunction with CEC § 94919 (b). Under the Withdrawal from the program section the policy states that the student may cancel by phone or in person. Correction: The institution shall update the enrollment agreement cancellation procedure by indicating that cancellation shall be in writing (not by phone) pursuant to |
| | CEC § 94911 (e) (3) in conjunction with CEC § 94919 (b). |
| 5 CCR § 71800 (b) | Violation Description: The intuition's enrollment agreement failed to include the period covered by the enrollment agreement pursuant to 5 CCR § 71800 (b). |
| | Correction: The institution shall add dates for the period covered by the enrollment agreement. |
| CEC § 94911 (h) | Violation Description: The institution's enrollment agreement failed to include the appropriate inserts in the Transferability disclosure pursuant to CEC § 94911 (h). |
| | Correction: The institution shall update the enrollment agreement to include the appropriate inserts in the following sentence of the Transferability disclosure: Acceptance of the (insert degree, diploma, or certificate) you earn in (insert name of educational program*). |
| | CEC § 94911 (e) (3) In conjunction with CEC § 94919 (b) |

| Violation | Code Section Violated | Description of the violation and required correction. | |
|-----------|--|--|--|
| 5 | 5 CCR § 76140 (a)(7)(13)(b) | Violation: The institution's STRF assessment supporting documentation submission for Q4 of 2024 and Q1 of 2025 was incomplete. | |
| | | Q4 of 2024 was missing the following: | |
| | | (7) Date enrollment agreement signed, (13) Total institutional charges paid. | |
| | | Q1 of 2025 was missing: (7) Date enrollment agreement signed, (13) Total institutional charges paid. | |
| | | Correction: The institution shall include the missing data points in all STRF supporting documentation pursuant to 5 CCR § 76140 (a)(7)(13)(b). All thirteen data points must be represented. | |
| 6 | CEC § 94913 (a)(4) in conjunction with 5 CCR § 74117 | Violation: The institution's website failed to include a link to the bureau's website from the homepage pursuant to CEC § 94913 (a)(4) in conjunction with 5 CCR § 74117. | |
| | | Correction: The institution shall update the home page of the website to include a link to the bureau's website pursuant to CEC § 94913 (a)(4) in conjunction with 5 CCR § 74117. | |

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

| Notice To Comply Given To | Robert M. Hendrickson, | |
|---------------------------|--|--|
| Name & Title: | Vice President of Compliance& Regulatory Affairs | |
| Bureau Compliance Analyst | Laura Cheah | |
| Name: | | |
| Bureau Compliance Analyst | | |
| Signature: | 2/- (h | |

NOTICE TO COMPLY DECLARATION

CA-2470478 -082025

| Institution | San Joaquin Valley College, Inc. | Institution | (559) 651-2500 |
|-------------|----------------------------------|------------------|-----------------------|
| Name: | | Telephone: | |
| Institution | 2470478 | Administrator | Robert M. Hendrickson |
| Code: | | Name: | |
| Street | 8344 W. Mineral King | Inspection Date: | August 19, 2025 |
| Address: | Visalia, CA 93291 | | _ |

| | riolation identified in this Notice to Comply has been is evidence to support the correction of each violation |
|----------------------|--|
| | |
| Signature | Date |
| Print Name and Title | |