



NOTICE TO COMPLY

CA-20260205057-06252026

Institution Name:	Marin School of Massage and the Healing Arts	Institution Telephone:	(415) 717-5736
Institution Code:	20260205057	Administrator Name:	Lowell Noble
Street Address:	2398 Sir Francis Drake Blvd. Fairfax, CA 94930	Inspection Date:	June 25, 2026

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909 (a)(8)(A) in conjunction with 5 CCR § 71770 (a)(1)	Violation Description: On page 29 of the institution's 2025-2026 catalog, the institution's admission requirements failed to clearly identify the criteria used by the institution to determine whether the student is qualified for admission to the educational program. The institution's admission policy must comply with 5 CCR § 71770 (a)(1), "Each student admitted to an undergraduate degree program, or a diploma program, shall possess a high school diploma or its equivalent, or otherwise meet the institution's criteria for a qualified candidate for admission, including minimum levels of prior education, preparation, skills, or training." The institution's admission policies must demonstrate the criteria for a qualified candidate for admission, including minimum levels of prior education, preparation, skills, or training. Correction: The institution shall update its current catalog to include an admission policy that complies with

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		5 CCR § 71770 (a)(1), pursuant to CEC § 94909 (a)(8)(A).
2	CEC § 94909 (a)(8)(B) in conjunction with CEC § 94920 (d) and 5 CCR § 71751 (a)(3)(A)	Violation Description: The institution's pro-rata refund formula on page 37 of the institution's 2025-2026 catalog, does not comply with the Bureau's updated pro rata refund calculation required by 5 CCR § 71751 (a)(3)(A). Correction: The institution shall update its pro rata refund policy in its current catalog to comply with CEC § 94920 (d) and 5 CCR § 71751 (a)(3)(A), pursuant to CEC § 94909 (a)(8)(B).
3	5 CCR § 71810 (b)(15) in conjunction with CEC § 94897 (s)	Violation Description: On page 36 of the institution's 2025-2026 catalog, contains unenforceable policy regarding withholding transcripts. The catalog states, "all balances must be paid in full before transcripts or certificates are issued." In accordance with CEC § 94897 (s) and Civil Code section 1788.93, an institution cannot require a student to satisfy financial obligations or make arrangements for payment prior to providing a transcript to a student. The statement in the catalog does not comply with CEC § 94897 (s). Correction: The institution shall remove the non-compliant statement from its current catalog. The institution's policy must demonstrate compliance with 5 CCR 71810 (b)(15) and CEC § 94897 (s).
4	CEC § 94911 (e)(2) in conjunction with CEC § 94920 (d) and 5 CCR § 71751 (a)(3)(A)	Violation Description: The institution's pro-rata refund formula on page 3 of the institution's enrollment agreement template, does not comply with the Bureau's updated pro rata refund calculation required by CEC § 94920 (d) and 5 CCR § 71751 (a)(3)(A). Correction: The institution shall update its pro rata refund policy in its enrollment agreement to comply with CEC § 94920 (d) and 5 CCR § 71751 (a)(3)(A), pursuant to CEC § 94911 (e)(2).
5	CEC § 94897 (l)	Violation Description: On the institution's Flyer and screenshot of its online advertising on Instagram

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		submitted through DCA Drop Box on 5/8/26, the institution states it is BPPE approved, however the institution failed to define the term approved in accordance with CEC § 94897 (I). Correction: The institution shall update the statements on its flyer and online advertisements on Instagram, where the institution identifies it is BPPE approved to state, “BPPE APPROVED - Approval to Operate means compliance with state standards as set forth in the California Private Postsecondary Education Act of 2009”, pursuant to CEC § 94897 (I).
6	CEC § 94913 (a)(1)	Violation Description: The institution’s website contains a catalog with violations identified in this NTC. Correction: Once the institution's catalog has been updated to remedy the violation(s), the institution shall update its website to provide the current/updated institution catalog pursuant to CEC § 94913(a)(1).
7	CEC § 94897 (I)	Violation Description: Throughout the institution’s website (https://marinschoolofmassage.com/bppe-disclosure/ , https://marinschoolofmassage.com/, and https://marinschoolofmassage.com/school-calendar/), the institution identifies that it received approval to operate from the California Bureau for Private Postsecondary Education (BPPE), however the institution failed to define the term approval to operate in accordance with CEC § 94897 (I). Correction: The institution shall update the statements throughout its website, where the institution identifies it received approval to operate by the Bureau for Private Postsecondary Education to state, “BPPE APPROVED - Approval to Operate means compliance with state standards as set forth in the California Private Postsecondary Education Act of 2009”, pursuant to CEC § 94897 (I).

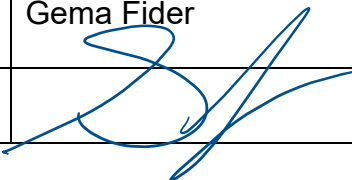
Violation	Code Section Violated	Description of the violation and required correction.
8	CEC § 94913 (b)	Violation Description: Throughout the institution's website (https://marinschoolofmassage.com/ and https://marinschoolofmassage.com/school-calendar/), the institution identifies that it received approval to operate from the California Bureau for Private Postsecondary Education (BPPE), however the institution failed include a link to the Bureau's website were the institution identifies itself as being approved by the Bureau. Correction: The institution shall update the statements throughout its website where the institution identifies it received approval to operate by the Bureau for Private Postsecondary Education to include a link to the Bureau's website (https://bppe.ca.gov/), pursuant to CEC § 94913 (b).

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Lowell Noble, Director/CEO
Bureau Compliance Analyst Name:	Gema Fider
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title