



NOTICE TO COMPLY

CU-64417903-10232025

Institution Name:	KZ Academy	Institution Telephone:	(408) 520-2532
Institution Code:	64417903	Administrator Name:	Makara Vu
Street Address:	1221 E. Calaveras Blvd. Milpitas, CA 95035	Inspection Date:	October 23, 2025

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909 (a)(3)(D)	Violation Description: The institution's updated 2025 catalog, failed to contain the required verbatim statement: "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589 or by visiting https://www.osar.bppe.ca.gov/." Correction: The institution shall update its current catalog to include the above-mentioned statement pursuant to CEC § 94909 (a)(3)(D).
2	CEC § 94909 (a)(5)	Violation Description: On pages 19 & 21 of the institution's updated 2025 catalog, the institution identifies the total number of hours required to complete the Cosmetology program as 1600 hours. However, according to Bureau records, the Cosmetology 1600 hour program was discontinued on May 17, 2022. The

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		institution is only approved to offer Cosmetology 1000 hours. Correction: The institution shall update its current catalog to reflect the Cosmetology program 1000 hours, in accordance with the Bureau's records., pursuant to CEC § 94909 (a)(5).
3	CEC §94909 (a)(9) in conjunction with 5 CCR § 76120 (a)	Violation Description: On page 12 of the institution's updated 2025 catalog, the institution identifies the prior Student Tuition Recovery Fund (STRF) assessment fee. In accordance with the regulations in effect as of April 1, 2024, the STRF assessment fee is zero dollars (\$0.00) per one thousand dollars (\$1,000) of institutional charges. Correction: The Institution shall update its current catalog, to reflect the current STRF assessment fee which is zero dollars (\$0.00) per one thousand dollars (\$1,000) of institutional charges, pursuant to CEC §94909 (a)(9) and 5 CCR § 76120 (a).
4	5 CCR § 71810 (b)(15) in conjunction with CEC § 94897 (s)	Violation Description: On pages 13 & 15 of the institution's updated 2025 catalog contains unenforceable policies regarding withholding transcripts. In accordance with CEC § 94897 (s) and Civil Code section 1788.93, an institution cannot require a student to satisfy financial obligations or make arrangements for payment prior to providing a transcript to a student. The statements in the catalog do not comply with CEC § 94897 (s). Correction: The institution shall remove the non-compliant statement from the catalog. The institution's policy must demonstrate compliance with 5 CCR 71810 (b)(15) and CEC § 94897 (s).
5	5 CCR § 71800 (e)(11)	Violation Description: The institution's enrollment agreements, failed to identify within the itemization of all institutional charges and fees the Student Tuition Recovery Fund fee (non-refundable). Correction: The institution shall update all enrollment agreements, to include the Student Tuition Recovery Fund

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		fee (non-refundable) within its itemization of all institutional, pursuant to 5 CCR § 71800 (e)(11).
6	CEC § 94913 (a)(2)	Violation Description: The institution failed to post on its website, a link to the institution's 2022-2023 School Performance Fact Sheets. Correction: The institution shall update its website to include a link to the institution's 2022-2023 School Performance Fact Sheets, pursuant to CEC § 94913 (a)(2).
7	CEC § 94913 (a)(5)	Violation Description: The institution failed to post on its website, a link to the institution's most recent annual report submitted to the Bureau. According to Bureau records, the most recent annual report submitted is the 2023 Annual Report. Correction: The institution shall update its website to include a link to the institution's 2023 Annual Report, pursuant to CEC § 94913 (a)(5).
8	CEC § 94913 (a)(1)	Violation Description: The institution's website contains a catalog with violations identified in this NTC. Correction: Once the institution's catalog has been updated to remedy the violation(s) identified above, the institution shall update its website to provide the current/updated institution catalog pursuant to CEC § 94913(a)(1).
9	5 CCR §76140 (a)(4)(5)(6)(9)(10)(11)(12)(13)	Violation Description: The institution's 2025 1st & 2nd Quarter STRF supporting documentation failed to contain record of the student's: (4) Local or mailing address, (5) Address at the time of enrollment, (6) Home address, (9) Amount of STRF assessment collected, (10) Quarter in which the STRF assessment was remitted to the Bureau, (11) Third-party payer identifying information, (12) Total institutional charges charged, and (13) Total institutional charges paid.

Violation	Code Section Violated	Description of the violation and required correction.
		Correction: The institution shall update the 2025 1 st & 2 nd Quarter STRF supporting documentation, pursuant to 5 CCR § 76140 (a)(4)(5)(6)(9)(10)(11)(12)(13)

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Makara Vu, Chief Operations Officer
Bureau Compliance Analyst Name:	Gema Fider
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title