



NOTICE TO COMPLY

CA-37954158-10152025

Institution Name:	Comfort Paradise Training Institute	Institution Telephone:	(323) 844-0707
Institution Code:	37954158	Administrator Name:	Claudia Mbah
Street Address:	1227 W. Valley Blvd Unit 117 Alhambra, CA 91083	Inspection Date:	October 15, 2025

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94913 (a)(1)	Violation Description: The institution's website (https://comfortparadiseti.org/) does not have a clear and conspicuous link to a current catalog. Correction: The institution shall update its website to provide the current/updated school catalog pursuant to CEC § 94913 (a)(1).
2	CEC § 94913 (a)(2) in conjunction with 94910 (e)	Violation Description: The institution's website (https://comfortparadiseti.org/) does not have a clear and conspicuous disclosure statement, <i>"This program is new. Therefore, the number of students who graduate, the number of students who are placed, or the starting salary you can earn after finishing the educational program are unknown at this time. Information regarding general salary and placement statistics may be available from government sources or from the institution but is not equivalent to actual performance data."</i> as a replacement for their 2022/2023 School Performance Fact Sheet for each educational program they offer.

Violation	Code Section Violated	Description of the violation and required correction.
		Correction: The institution shall update its website to have the above-mentioned statement.
3	CEC § 94913 (a)(4)	Violation Description: The institution's website (https://comfortparadiseti.org/) fails to have a clear and conspicuous link to bureau's internet website https://www.bppe.ca.gov/. Correction: The institution shall update its website to have a clear, and conspicuous link to the bureau's internet website.
4	5 CCR § 71770 (a)(1)	Violation Description: The institution's website (https://comfortparadiseti.org/faqs/) states: <i>“Do I need any prior Medical Training?”</i> No, Being a Nursing Assistant does not require a GED or high school Diploma.” The statement does not comply with the Bureau's admission standards as required by 5 CCR § 71770 (a)(1) or the institution's own admission policy in their catalog where they state, “1. Student must have graduated from high school or earned a GED.” Correction: The institution shall delete the non-compliant admission policy from its website. The institution's admission policy must demonstrate compliance with 5 CCR § 71770 (a)(1).

Violation	Code Section Violated	Description of the violation and required correction.
5	CEC § 94897 (q)	Violation Description: The institution's website (https://comfortparadiseti.org/faqs/ & https://comfortparadiseti.org/about/) contains false/misleading statements that implies the institution is approved to provide a Home Health Aid (40 hour) training program. However, according to Bureau records, the institution is not approved to teach this program. Correction: The institution shall either provide proof of the documentation submitted to the Bureau's Licensing Unit for the approval to teach the Home Health Aid (40 hour) training program. Otherwise, if the institution did not receive approval from the Bureau to teach this program, the institution shall remove the statement from the website and contact the Bureau's Licensing Unit at BPPE.Licensing@dca.ca.gov for information and requirements to provide this program.
6	CEC §94920 (b)	Violation Description: The institution's website (https://comfortparadiseti.org/lvn-program/) states there is a non-refundable registration fee of \$300 which fails to comply with the Bureau's minimum requirements. The cancellation policy states the institution shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee <u>not to exceed \$250</u>, if notice of cancellation is made through the first day of instruction, or the 7th day after signing the enrollment agreement, whichever is later. Correction: The institution shall update its website to specify the institution will NOT withhold institutional charges exceeding \$250 if cancellation is made through the 1st class session or the 7th day after enrollment, whichever is later, or remove the non-compliant statement altogether.

Violation	Code Section Violated	Description of the violation and required correction.
7	5 CCR § 76140 (a)(1)(4)(5)(6)(7)(8)(9)(10) (11)(12)(13)	Violation Description: The institution's 2025 2nd Quarter STRF supporting documentation failed to contain record of the student's: (1) Student identification number, (4) Local or mailing address, (5) Address at the time of enrollment, (6) Home address, (7) Date enrollment agreement signed, (8) Courses and course costs, (9) Amount of STRF assessment collected, (10) Quarter in which the STRF assessment was remitted to the Bureau, (11) Third-party payer identifying information, (12) Total institutional charges charged, (13) Total institutional charges paid. Correction: The institution shall update the 2025 2nd Quarter STRF supporting documentation, pursuant to 5 CCR § 76140 (a)(1)(4)(5)(6)(7)(8)(9)(10)(11)(12)(13).
8	CEC § 94897 (s)	Violation Description: Page 11 of the institution's 2024 catalog contains an unenforceable policy regarding academic transcripts will not be issued until all tuition and other fees due are paid. CA Civ Code § 1788.93. <i>Notwithstanding any provision of law, a school shall not do any of the following:</i> <i>(a) Refuse to provide a transcript for a current or former student on the grounds that the student owes a debt.</i> <i>(b) Condition the provision of a transcript on the payment of a debt, other than a fee charged to provide the transcript.</i> <i>(c) Charge a higher fee for obtaining a transcript, or provide less favorable treatment of a transcript request because a student owes a debt.</i> <i>(d) Use transcript issuance as a tool for debt collection.</i> Correction: The institution shall remove the non-compliant statement from its enrollment agreement. The catalog must demonstrate compliance with CEC § 94897 (s).

Violation	Code Section Violated	Description of the violation and required correction.
9	CEC §94909 (a)(14)	Violation Description: Page 12 of the institution's 2024 catalog failed to identify the student's obligation to the Student Tuition Recovery Fund as a nonrefundable charge. Correction: The institution shall update its catalog to contain the student's obligation to the Student Tuition Recovery Fund, clearly identified as a nonrefundable charge.
10	5 CCR § 71810 (c)	Violation Description: Although the institution's 2024 catalog contains programs approved by the Bureau and programs that do not meet the definition of an education program and not designed to lead to employment, the catalog failed to include the required verbatim disclosure for the CPR certification: "This catalog includes programs that are approved by the California Bureau for Private Postsecondary Education and subject to the California Private Postsecondary Education Act of 2009 and others that are not. Certain rights and protections outlined in this catalog, including but not limited to student refund rights, cancellation rights, and Student Tuition Recovery Fund (STRF) eligibility, apply only to the following state approved programs:". Correction: The institution shall update the catalog to include the above-mentioned disclosure, pursuant to 5 CCR § 71810 (c).

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Claudia Mbah, Owner
Bureau Compliance Analyst Name:	Beverly Tjokrosoeharto
Bureau Compliance Analyst Signature:	<i>Beverly Tjokrosoeharto</i>

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title