## BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION 1747 N. Market Blvd., Suite 225, Sacramento, CA 95834 P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



## **NOTICE TO COMPLY**

CU-93832488-09252025

Institution	Carrington College	Institution	(916) 361-5112
Name:		Telephone:	
Institution	93832488	Administrator	Amy Bianco
Code:		Name:	-
Street	8909 Folsom Boulevard	Inspection Date:	September 25, 2025
Address:	Sacramento, CA 95826	-	-

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: <a href="https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf">https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf</a>
Title 5 of the California Code of Regulations: <a href="https://www.bppe.ca.gov/lawsregs/regs.pdf">https://www.bppe.ca.gov/lawsregs/regs.pdf</a>

Violation	Code Section Violated	Description of the violation and required correction.
1	5 CCR § 71810 (b)(4)(A)	Violation Description: On page 290 of the institution's 2025-2026 catalog states, "Students are required to have proficiency in English as all educational instruction is presented in English," however the policy failed to establish the level of English language proficiency required of all students and documentation needed to identify English language proficiency.  Correction: The institution shall update its catalog to include the above-mentioned information pursuant to 5 CCR § 71810 (b)(4)(A).
2	CEC § 94909 (a)(5)	Violation Description: Within the institution's 2025-2026 catalog, the total number of credit hours, clock hours, or other increments required for completion for the following programs, is not consistent with the total number of hours/units identified within the Bureau's records.  The Bureau's records indicate:  Certificate Programs: Dental Assisting 820 hours

Violation	Code Section Violated	Description of the violation and required correction.
		Medical Assisting 770 hours Vocational Nursing 1560 hours Medical Administrative Assistant 750 hours
		Degree Programs: Dental Assisting Science Emphasis 65.4 units Dental Hygiene 63 units Veterinary Technology 60 Quarter Vocational Nursing Science Emphasis 75 units
		<b>Correction:</b> The institution shall either provide proof of the documentation submitted to the Bureau's Licensing Unit for the approval to update the total number of units or other increments required for completion for the above certificate programs.
		If the institution did not notify Bureau's Licensing Unit of the change, the institution must contact the Bureau's Licensing Unit at <a href="mailto:BPPE.Licensing@dca.ca.gov">BPPE.Licensing@dca.ca.gov</a> regarding information and requirements to update the Bureau's records.
		Otherwise, if the Bureau's records are correct the institution shall update the catalog to reflect the total number of units required to complete the programs, in accordance with the Bureau's records, pursuant to CEC § 94909 (a)(5).
3	CEC §94909(a)(8)(B) in conjunction with CEC § 94919 (d)	Violation Description: On page 309 of the institution's 2025-2026 catalog, contains an unenforceable statements regarding equipment (iPad) within the cancellation period. This statement does not comply with CEC § 94919 (d), which identifies an institution may only withhold a deposit or application fee within the cancellation period.
		<b>Correction:</b> The institution shall update the refund and cancelation policy in the catalog. The policy must demonstrate compliance with CEC §94909(a)(8)(B) and CEC § 94919 (d).
4	5 CCR § 71810 (b)(13)(B)	Violation Description: The institution's 2025-2026 catalog failed to identify the availability of housing located reasonably near the institution's facilities and an

Violation	Code Section Violated	Description of the violation and required correction.
		estimation of the approximate cost or range of cost of the housing.
		<b>Correction:</b> The institution shall update its catalog to include the above-mentioned information, pursuant to 5 CCR § 71810 (b)(13)(B).
5	CEC § 94911 (a)	Violation Description: The institution's enrollment agreements (rev. 2.28.25), failed to identify the total number of credit hours, clock hours, or other increment required to complete the educational program.
		<b>Correction:</b> The institution shall update all enrollment agreements to include the total number of credit hours, clock hours, or other increment required to complete the educational program, pursuant to CEC § 94911 (a).
6	5 CCR § 71800 (b)	<b>Violation Description:</b> The institution's enrollment agreements (rev. 2.28.25), failed to identify the period covered by the enrollment agreement.
		<b>Correction:</b> The institution shall update all enrollment agreements to identify the period covered by the enrollment agreement, pursuant to 5 CCR § 71800 (b).
7	CEC § 94911 (e)(2)	Violation Description: The institution's enrollment agreements (rev. 2.28.25), failed to contain a statement that, if the student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds.
		<b>Correction:</b> The institution shall update all enrollment agreements to include the above statement, pursuant to CEC § 94911 (e)(2).
8	5 CCR § 71800 (e)(3)	<b>Violation Description:</b> The institution's enrollment agreements (rev. 2.28.25), failed to include within the itemization of all institutional charges and fees the cost of the iPad identified in the enrollment agreement and in the 2025-2026 catalog.
		Correction: The institution shall update all enrollment agreements, to include the iPad costs within its itemization of all institutional charges and fees, pursuant to 5 CCR § 71800 (e)(3).

Violation	Code Section Violated	Description of the violation and required correction.
9	5 CCR § 71800 (e)(5)	Violation Description: The institution's enrollment agreements (rev. 2.28.25), failed to include within the itemization of all institutional charges and fees the cost of textbooks and eBooks identified in the enrollment agreement and in the 2025-2026 catalog.
		<b>Correction:</b> The institution shall update all enrollment agreements, to include the cost of textbooks and eBooks within its itemization of all institutional charges and fees, pursuant to 5 CCR § 71800 (e)(5).
10	5 CCR § 71800 (f)	Violation Description: The institution's enrollment agreements (rev. 2.28.25), failed to include within the itemization of all institutional charges and fees the cost of Live Scan/Background Check identified within the 2025-2026 catalog.
		<b>Correction:</b> The institution shall update all enrollment agreements, to include the cost of Live Scan/Background Check within its itemization of all institutional charges and fees, pursuant to 5 CCR § 71800 (f).
11	5 CCR § 71800 (f)	<b>Violation Description:</b> The institution's enrollment agreements (rev. 2.28.25), failed to include within the itemization of all institutional charges and fees the cost for Drug and Health screens identified within the 2025-2026 catalog.
		<b>Correction:</b> The institution shall update all enrollment agreements, to include the costs for Drug and Health screens within its itemization of all institutional charges and fees, pursuant to 5 CCR § 71800 (f).
12	CEC § 94911 (e)(2) in conjunction with CEC § 94919 (d)	Violation Description: The institution's enrollment agreements (rev. 2.28.25), contains an unenforceable statements regarding the deduction of equipment (iPad) within the cancellation period. The statement does not comply with CEC § 94919 (d), which identifies an institution may only withhold a deposit or application fee within the cancellation period.
		Correction: The institution shall update the refund and cancelation policy in all enrollment agreements. The

Violation	Code Section Violated	Description of the violation and required correction.
		policy must demonstrate compliance with 94911 (e)(2) and CEC § 94919 (d).
13	CEC § 94913 (a)(1)	<b>Violation Description:</b> The institution's website contains a catalog with violations identified in this NTC.
		<b>Correction:</b> Once the institution's catalog has been updated to remedy the violation(s), the institution shall update its website to provide the current/updated institution catalog pursuant to CEC § 94913(a)(1).

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To	Amy Bianco, Campus President
Name & Title:	
Bureau Compliance Analyst	Gema Fider
Name:	
Bureau Compliance Analyst	
Signature:	
,	

## NOTICE TO COMPLY DECLARATION

CU-93832488-09252025

Institution	Carrington College	Institution	(916) 361-5112
Name:		Telephone:	
Institution	93832488	Administrator	Amy Bianco
Code:		Name:	·
Street	8909 Folsom Boulevard	Inspection Date:	September 25, 2025
Address:	Sacramento, CA 95826		

I declare under penalty of perjury that each viola corrected and attached with this declaration is exidentified.	tion identified in this Notice to Comply has been vidence to support the correction of each violation
Signature	Date
Print Name and Title	