## BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION 1747 N. Market Blvd., Suite 225, Sacramento, CA 95834 P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



## NOTICE TO COMPLY

CA-63821591-092325

Institution	Bodhi Panya Institute	Institution	(415) 994-5232
Name:		Telephone:	
Institution	63821591	Administrator	Pratapjai "Apple"
Code:		Name:	Duangpatra
Street	38 Bryant St., Suite 2, San	Inspection Date:	September 23 <sup>rd</sup> , 2025
Address:	Francisco, CA, 94105		

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: <a href="https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf">https://www.bppe.ca.gov/lawsregs/ppe\_act.pdf</a>
Title 5 of the California Code of Regulations: <a href="https://www.bppe.ca.gov/lawsregs/regs.pdf">https://www.bppe.ca.gov/lawsregs/regs.pdf</a>

Violation	Code Section Violated	Description of the violation and required correction.
1	5 CCR §71800(b)	Violation Description: The institution's enrollment agreement fails to identify the Period covered by the enrollment agreement.
		<b>Correction:</b> The institution shall update the enrollment agreement to include the required information pursuant to 5 CCR §71800(b).
2	5 CCR § 71810(b)(15) in conjunction with 5 CCR § 71930(b)(1)	Violation Description: On page 26 of the institution's catalog, it fails to contain the required record retention info for maintaining transcripts permanently for students who are not active or did not graduate.
		<b>Correction:</b> The institution shall update the catalog to include the required record retention info for institutional records pursuant to 5 CCR § 71810(b)(15) in conjunction with 5 CCR § 71930(b)(1).
3	CEC § 94913(a)(1)	<b>Violation Description:</b> The institutions website fails to maintain the current version of the catalog.
		<b>Correction:</b> Once the institution's catalog has been updated to remedy the violation(s), the institution shall

Violation	Code Section Violated	Description of the violation and required correction.
		update its website to provide the current/updated school catalog pursuant to CEC § 94913(a)(1).
4	5 CCR §76140 (a)(4)(5)(10)(11)	Violation Description: The institution's 2025 1st & 2024 4th Quarter STRF supporting documentation failed to contain record of the student's:  (4) Local or mailing address, (5) Address at the time of enrollment, (10) Quarter in which the STRF assessment was remitted to the Bureau, (11) Third-party payer identifying information,  Correction: The institution shall update the 2025 1st & 2024 4th STRF supporting documentation, pursuant to 5
-	050000000000000000000000000000000000000	CCR § 76140 (a).
5	CEC § 94911(b)	Violation Description: On page 4 of the institution's 500-Hour Traditional Thai Massage Program enrollment agreements, the institution failed to clearly identify Student Tuition Recovery Fund as nonrefundable charge.
		<b>Correction:</b> The institution shall update all enrollment agreements to identify Student Tuition Recovery Fund as nonrefundable charge, pursuant to CEC § 94911 (b).
6	CEC § 94897(j) in conjunction with 5 CCR § 76120(a)	<b>Violation Description:</b> The institutions website reflects the prior Student Tuition Recovery Fund (STRF) assessment fee. In accordance with the regulations in effect as of April 1, 2024, the STRF assessment fee is zero dollars (\$0.00) per one thousand dollars (\$1,000) of institutional charges.
		<b>Correction:</b> The institution shall update the website to reflect the current STRF assessment fee which is zero dollars (\$0.00) per one thousand dollars (\$1,000) of institutional charges, pursuant to 5 CCR § 76120(a).
7	CEC § 94909 (a)(8)(B) in conjunction with CEC § 94920 (b)	<b>Violation Description:</b> On page 18 of the institution's 2025 catalog contains an unenforceable cancellation and refund policy that states "\$50 late fee per each past due installment payment" is non-refundable within the cancellation period.
		Correction: The institution shall update the refund and cancellation policy in its 2025 catalog pursuant to CEC § 94909 (a)(8)(B) in conjunction with 5 CEC § 94920 (b).
8	CEC § 94909 (a)(14) in conjunction with 5 CCR § 76215 (b)	Violation Description: Although page 27 of the institution's 2025 catalog contains the required STRF statement, the statement references the Bureau's old

Violation	Code Section Violated	Description of the violation and required correction.
		address (2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833) and old telephone number (916- 431-6959).
		Correction: The institution shall update the STRF statement in the catalog with the Bureau's current address (1747 North Market Blvd., Suite 225, Sacramento, California, 95834), and current telephone number (916-574-8900 or (888) 370-7589), pursuant to CEC § 94909 (a)(14) and 5 CCR § 76215 (b).
9	5 CCR § 71810 (b)(14) in conjunction with CEC § 94907	Violation Description: The institution's complaint procedure page 28 of the 2025 catalog, states "If, after exercising all of the above formal complaint procedures you feel that the problem has not been resolved to your satisfaction, then you may direct your complaint to the Bureau for Private Postsecondary Education (BPPE)." This policy does not comply with CEC § 94907. In accordance with CEC § 94907, an institution shall not require a student to invoke an internal institutional dispute procedure before enforcing any contractual or other legal rights or remedies.  Correction: The institution shall update its grievance
		procedure policy in the catalog to comply with CEC 94907, pursuant to 5 CCR § 71810 (b)(14).

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To	
Name & Title:	

Bureau Compliance Analyst	Alexander Vang
Name:	
Bureau Compliance Analyst	

## NOTICE TO COMPLY DECLARATION

CA-63821591-092325

Institution	Bodhi Panya Institute	Institution	(415) 994-5232
Name:	_	Telephone:	
Institution	63821591	Administrator	Pratapjai "Apple"
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	plation identified in this Notice to Comply has been evidence to support the correction of each violation
Signature	Date
Print Name and Title	