BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR

DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION

1747 N. Market Blvd., Suite 225, Sacramento, CA 95834

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MODIFIED CITATION ORDER

Citation Issued To:

Orange County School of Massage (formerly known as Sebastopol Massage Center) 23615 El Toro Rd., Suite R1 Lake Forest, CA 92630

Total Fine Amount: \$1,000.00

Included: No

Citation Number:

25260057

Order of Abatement

Institution Code:

4900941

Elizabeth Elias issues this modified citation in her official capacity as Deputy Bureau Chief of Enforcement at the Bureau for Private Postsecondary Education, California Department of Consumer Affairs (hereinafter referred to as the "Bureau").

LICENSING HISTORY

1. On or about October 9, 2024, the Bureau renewed an Approval to Operate a Private Postsecondary Institution, Institution Code 4900941, to Orange County School Massage (formerly known as Sebastopol Massage Center), hereinafter referred to as the "Institution." This Approval to Operate will expire on or about October 9, 2029, unless renewed.

DISCIPLINE HISTORY

- 2. The Institution has the following discipline history:
 - Modified Citation No. 1819090, issued on March 25, 2019
 - o Evidence of compliance; citation satisfied April 5, 2019
 - Modified Citation No. 1819147, issued on May 16, 2019
 - Evidence of compliance; citation satisfied July 8, 2019

CITATION JURISDICTION

3. This administrative citation is issued to the Institution pursuant to California Education Code (CEC) section 94936; and Title 5 of the California Code of Regulations (5 CCR) section 75020 et seq. for the violation(s) described below.

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Institution: Orange County School of Massage

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CITATION HISTORY

4. On or about September 18, 2025 the Bureau issued Citation No. 25260057. On or about October 7, 2025, the Bureau received an appeal with a request for an informal conference. The informal conference was held on November 7, 2025. New substantive information was presented during the informal conference; therefore, the Bureau modifies the citation as follows:

CAUSE FOR CITATION & MODIFIED ASSESSMENT OF FINE AND/OR ORDER OF ABATEMENT

5. The Institution is in violation of the following Bureau laws and regulations:

Violation #1:

5 CCR section 71930(c)(3), (c)(4) and (e) – Maintenance of Records

Cause for Citation: On or about May 20, 2025 and May 21, 2025, the Bureau attempted to conduct an unannounced compliance inspection pursuant to CEC section 94932.5(a) at the Institution's approved physical address on record with the Bureau. On both occasions, Bureau staff determined that the Institution did not have personnel present during normal business hours who could assist with the unannounced inspection and therefore failed to make records immediately available for inspection during normal business hours.

Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$5,000.00.

Administrative Fine: Modified. The Bureau modifies the administrative fine from \$5,000.00 to \$1,000.00. The Bureau modifies the violation from a "Class A" violation to "Class C" violation.

Order of Abatement: None.

COMPLIANCE WITH ASSESSMENT OF FINE

6. In accordance with the provisions of CEC section 94936, and 5 CCR section 75020 et seq., the Bureau hereby orders this assessment of fines in the total amount of \$1,000.00 for the violations described above. Payment

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of the fines must be made to the Bureau within 30 days from the date of service of this modified citation. To assist the Bureau in processing the payment of fines, please submit the enclosed Payment of Fine – Waiver of Appeal form.

Payment must be sent to the Bureau by mail at:

 Bureau for Private Postsecondary Education Attn: Discipline Unit – Amanda Hebert 1747 North Market, Blvd., Suite 225 Sacramento, CA 95834

NOTICE OF APPEAL RIGHTS

7. Pursuant to 5 CCR section 75040(d), the modified decision is considered final, unless a request for a hearing was filed timely.

If the Institution requested a hearing and no longer chooses to proceed with the hearing, the Institution may request to withdraw the request for a hearing.

COMPLIANCE WITH FINE AND/OR ORDER OR ABATEMENT DISCLOSURE

8. Pursuant to 5 CCR section 75050, payment of the fine and/or compliance with any order of abatement does not constitute an admission of the violation charged and shall be represented as satisfactory resolution of the matter for the purposes of public disclosure.

Pursuant to 5 CCR section 75050, failure to comply with this citation order, its order of abatement, and/or administrative fine by the required due date is grounds for denial or discipline of an approval to operate. Where a citation is not contested and fine is not paid, the full amount of the assessed fine shall be added to the fee for renewal of the approval to operate. An approval to operate shall not be renewed without payment of the renewal fee and fine. The Bureau may also enforce the administrative fine as if it were a money judgment pursuant to CEC section 94936.

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BUREAU CONTACT INFORMATION

9. If you have any questions regarding this Citation, please contact Amanda Hebert, Citation Analyst by email at Amanda.Hebert@dca.ca.gov or by phone at (279) 400-6420.

"Original Signature on File"	11/12/2025
Elizabeth Elias	Citation Date of Issuance
Deputy Bureau Chief of Enforcement	

Enclosures:

- > Payment of Fine
- > Declaration of Service by Certified and First-Class Mail