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7

8 **BEFORE THE**  
9 **DEPARTMENT OF CONSUMER AFFAIRS**  
10 **FOR THE BUREAU FOR PRIVATE POSTSECONDARY EDUCATION**  
11 **STATE OF CALIFORNIA**

12 In the Matter of the Statement of Issues  
13 Against:

Case No. 1003293

14 **MISSION CAREER COLLEGE**

**STATEMENT OF ISSUES**

15 **Application for Renewal of Approval to**  
16 **Operate and Offer Educational Programs**  
**for Non-Accredited Institutions**

17 **Institution Code: 81663049**

18 Respondent.

19  
20 Complainant alleges:

21 **PARTIES**

22 1. Dr. Michael Marion, Jr. (Complainant) brings this Statement of Issues solely in his  
23 official capacity as the Chief of the Bureau for Private Postsecondary Education, Department of  
24 Consumer Affairs.

25 2. On or about November 14, 2013, the Bureau for Private Postsecondary Education  
26 received an application for an Application for Renewal of Approval to Operate and Offer  
27 Educational Programs for Non-Accredited Institutions from Mission Career College  
28 (Respondent). On or about November 6, 2013, Tino Abila certified under penalty of perjury to

1 the truthfulness of all statements, answers, and representations in the application. The Bureau  
2 denied the application on January 25, 2018.

### 3 JURISDICTION

4 3. This Statement of Issues is brought before the Director of the Department of  
5 Consumer Affairs (Director) for the Bureau for Private Postsecondary Education, under the  
6 authority of the following laws. All section references are to the Education Code unless  
7 otherwise indicated.

### 8 STATUTORY PROVISIONS

9 4. Business and Professions Code of 22 defines the term "board" to include "bureau."

10 5. Education Code section 94885<sup>1</sup> states:

11 (a) The bureau shall adopt by regulation minimum operating standards for an institution  
12 that shall reasonably ensure that all of the following occur:

13 (1) The content of each educational program can achieve its stated objective.

14 (2) The institution maintains specific written standards for student admissions for each  
15 educational program and those standards are related to the particular educational program.

16 (3) The facilities, instructional equipment, and materials are sufficient to enable students to  
17 achieve the educational program's goals.

18 (4) The institution maintains a withdrawal policy and provides refunds.

19 (5) The directors, administrators, and faculty are properly qualified.

20 (6) The institution is financially sound and capable of fulfilling its commitments to  
21 students.

22 (7) That, upon satisfactory completion of an educational program, the institution gives  
23 students a document signifying the degree or diploma awarded.

24 (8) Adequate records and standard transcripts are maintained and are available to students.

25 (9) The institution is maintained and operated in compliance with this chapter and all other  
26 applicable ordinances and laws.

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28 <sup>1</sup> California Private Postsecondary Education Act of 2009, Ed. Code §§ 94800 et seq.

1 (b) Except as provided in Section 94885.1, an institution offering a degree must satisfy one  
2 of the following requirements:

3 (i) Accreditation by an accrediting agency recognized by the United States Department of  
4 Education, with the scope of that accreditation covering the offering of at least one degree  
5 program by the institution.

6 (ii) An accreditation plan, approved by the bureau, for the institution to become fully  
7 accredited within five years of the bureau's issuance of a provisional approval to operate to the  
8 institution. The provisional approval to operate to an unaccredited degree-offering institution  
9 shall be in compliance with Section 94885.5.

10 6. Education Code Section 94886 states:

11 Except as exempted in Article 4 (commencing with section 94874) or in compliance with  
12 the transition provisions in Article 2 (commencing with Section 94802), a person shall not open,  
13 conduct, or do business as a private postsecondary educational institution in this state without  
14 obtaining an approval to operate under this chapter.

15 7. Education Code Section 94887 states:

16 An approval to operate shall be granted only after an applicant has presented sufficient  
17 evidence to the bureau, and the bureau has independently verified the information provided by the  
18 applicant through site visits or other methods deemed appropriate by the bureau, that the applicant  
19 has the capacity to satisfy the minimum operating standards. The bureau shall deny an application  
20 for an approval to operate if the application does not satisfy those standards.

21 8. Education Code Section 94909 states in pertinent part:

22 (a) Except as provided in subdivision (d), prior to enrollment, an institution shall provide a  
23 prospective student, either in writing or electronically, with a school catalog containing, at a  
24 minimum, all of the following:

25 . . . . .

26 (2) Except as specified in Article 2 (commencing with Section 94802), a statement that the  
27 institution is a private institution and that it is approved to operate by the bureau.

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1           .....

2           (5) A description of the programs offered and a description of the instruction provided in  
3 each of the courses offered by the institution, the requirements for completion of each program,  
4 including required courses, any final tests or examinations, any required internships or  
5 externships, and the total number of credit hours, clock hours, or other increments required for  
6 completion.

7           .....

8           (7) Information regarding the faculty and their qualifications.

9           (8) A detailed description of institutional policies in the following areas:

10          .....

11          (B) Cancellation, withdrawal, and refund policies, including an explanation that the student  
12 has the right to cancel the enrollment agreement and obtain a refund of charges paid through  
13 attendance at the first class session, or the seventh day after enrollment, whichever is later. The  
14 text shall also include a description of the procedures that a student is required to follow to cancel  
15 the enrollment agreement or withdraw from the institution and obtain a refund consistent with the  
16 requirements of Article 13 (commencing with Section 94919).

17          9.    Education Code Section 94913 states:

18          (a) An institution that maintains an Internet Web site shall provide on that Internet Web site  
19 all of the following:

20               (1) The school catalog.

21               (2) A School Performance Fact Sheet for each educational program offered by the  
22 institution.

23               (3) Student brochures offered by the institution.

24               (4) A link to the bureau's Internet Web site.

25               (5) The institution's most recent annual report submitted to the bureau.

26          (b) An institution shall include information concerning where students may access the  
27 bureau's Internet Web site anywhere the institution identifies itself as being approved by the  
28 bureau.

1 REGULATORY PROVISIONS

2 10. Title 5, CCR, section 71700 states:

3 "The Bureau may request that an institution document compliance with the standards set  
4 forth in the Act and this Division to obtain and maintain an approval to operate."

5 11. Title 5, CCR, section 71710 states:

6 In order to meet its mission and objectives, the educational program defined in section  
7 94837 of the Code shall be comprised of a curriculum that includes:

8 (a) those subject areas that are necessary for a student to achieve the educational objectives  
9 of the educational program in which the student is enrolled;

10 (b) subject areas and courses or modules that are presented in a logically organized manner  
11 or sequence to students;

12 (c) course or module materials that are designed or organized by duly qualified faculty. For  
13 each course or module, each student shall be provided with a syllabus or course outline that  
14 contains:

15 (1) a short, descriptive title of the educational program;

16 (2) a statement of educational objectives;

17 (3) length of the educational program;

18 (4) sequence and frequency of lessons or class sessions;

19 (5) complete citations of textbooks and other required written materials;

20 (6) sequential and detailed outline of subject matter to be addressed or a list of skills to be  
21 learned and how those skills are to be measured;

22 (7) instructional mode or methods.

23 (d) if degree granting, require research of an appropriate degree that utilizes a library and  
24 other learning resources;

25 (e) specific learning outcomes tied to the sequence of the presentation of the material to  
26 measure the students' learning of the material; and

27 (f) evaluation by duly qualified faculty of those learning outcomes.

28 12. Title 5, CCR, section 71475 states in pertinent part:

1 (e) The institution shall submit at the time it applies for renewal current financial  
2 statements that meet the requirements of section 74115 as follows: (1) for an institution with  
3 annual gross revenues of \$ 500,000 and over, statements shall be audited; (2) for an institution  
4 with annual gross revenues less than \$ 500,000, statements shall be reviewed.

5 . . . .

6 (i) The institution shall include in its application an organization chart that shows the  
7 governance and administrative structure of the institution and the relationship between faculty  
8 and administrative positions. If there have been no substantive changes since the last submission  
9 of an organizational chart, the institution may so state and is not required to submit  
10 documentation.

11 (j) The institution shall provide in the application a description of the job duties and  
12 responsibilities of each administrative and faculty position. If there have been no substantive  
13 changes since the last submission, the institution may so state and is not required to submit  
14 documentation.

15 (q) The institution shall include in its application copies of advertising and other statements  
16 disseminated to the public in any manner by the institution or its representatives that concern,  
17 describe, or represent each of the following:

18 (1) The institution.

19 (2) Each educational program offered by the institution.

20 . . .

21 (u) For each educational program that the institution offers or proposes to offer, the  
22 application shall contain a statement that the educational program meets the requirements of  
23 section 71710, as well as the following unless there have been no substantive changes since the  
24 last submission. If there have been no substantive changes made the institution may so state and is  
25 not required to provide documentation:

26 . . .

27 (7) Upon request, the institution shall provide to the Bureau copies of the curriculum or  
28 syllabi required pursuant to section 71710.

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(x) The application shall include a statement that the institution has contracted with sufficient duly qualified faculty members who meet the qualifications of section 71720 unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation.

....

“(z) The application shall include a description of library holdings, services, and other learning resources, including policies and procedures for supplying them to students who do not receive classroom instruction. The description need not consist of a list of each holding. The description shall include an explanation of how the library and other learning resources are sufficient to support the instructional needs of students and, if no facilities exist at the institution, how and when students may obtain access to a library and other learning resources as required by the curriculum unless there have been no substantive changes since the last submission. If there have been no substantive changes made the institution may so state and is not required to provide documentation.”

....

13. Title 5, CCR, section 71715 states in pertinent part:

....

(d) Distance education as defined in section 94834 of the Code, does not require the physical presence of students and faculty at the same location but provides for interaction between students and faculty by such means as telecommunication, correspondence, electronic and computer augmented educational services, postal service, and facsimile transmission. In addition to the other requirements of this chapter and the Act, an institution offering distance education shall:

...

(4) provide for meaningful interaction with faculty who are qualified to teach using distance education methods;

1       ....

2       (6) timely complete student evaluations of learning outcomes by duly qualified faculty,  
3 which are appropriate for use with the distance education methods used, and evaluated by duly  
4 qualified faculty.

5       ....

6       14. Title 5, CCR, section 71720 states in pertinent part:

7       ....

8       (b) Instructors in an Educational Program Not Leading to a Degree.

9       (1) An institution shall employ instructors who possess the academic, experiential and  
10 professional qualifications to teach, including a minimum of three years of experience, education  
11 and training in current practices of the subject area they are teaching. If an instructor does not  
12 possess the required three years of experience, education and training in the subject area they are  
13 teaching, the institution shall document the qualifications the instructor possesses that are  
14 equivalent to the minimum qualifications.

15       .....

16       15. Title 5, CCR, section 71740 states:

17       ....

18       (b) An institution shall provide or make provisions for the library and other learning  
19 resources needed to support each educational program it offers, including resources such as  
20 reference works, periodicals, monographs, and media and equipment specific to the educational  
21 programs offered.

22       (c) An institution shall describe onsite library and other learning resources, if any, that  
23 enable students to pursue inquiries, searches for information and documentation, and assignments  
24 connected with their study programs.

25       (d) An institution that depends for library and other learning resources primarily on other  
26 institutions' collections and resources not in its possession shall do all of the following:

27       (1) Describe those library and other learning resources, in the application and catalog.

28       ///



1 (2) Provide students and faculty with access to the regular services of a professional  
2 librarian or information specialist experienced in the electronic retrieval of information, who shall  
3 provide support for faculty in curriculum matters and actively serve as a resource guide for both  
4 graduate and undergraduate students.

5 (3) Assure that students have access to the library collections and resources of another  
6 institution, organization, or library.

7 (4) Document compliance with paragraphs (1), (2), and (3).

8 16. Title 5, CCR, section 71745 states:

9 “(a) The institution shall document that it has at all times sufficient assets and financial  
10 resources to do all of the following:

11 (1) Provide all of the educational programs that the institution represented it would  
12 provide.

13 (2) Ensure that all students admitted to its educational programs have a reasonable  
14 opportunity to complete the programs and obtain their degrees or diplomas.

15 (3) Maintain the minimum standards required by the Act and this chapter.

16 (4) Pay timely refunds as required by Article 13 of the Act.

17 (5) Pay all operating expenses due within 30 days.

18 (6) Maintain a ratio of current assets to current liabilities of 1.25 to 1.00 or greater at the  
19 end of the most recent fiscal year when using generally accepted accounting principles, or for an  
20 institution participating in Title IV of the federal Higher Education Act of 1965, meet the  
21 composite score requirements of the U.S. Department of Education. For the purposes of this  
22 section, current assets does not include: intangible assets, including goodwill, going concern  
23 value, organization expense, startup costs, long-term prepayment of deferred charges, and non-  
24 returnable deposits, or state or federal grant or loan funds that are not the property of the  
25 institution but are held for future disbursement for the benefit of students. Unearned tuition shall  
26 be accounted for in accordance with general accepted accounting principles.

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1 (b) At an institution's request, the Bureau may consider the financial resources of a parent  
2 company if the parent company, as defined by section 94853 of the Code, meets and maintains all  
3 of the following provisions:

4 (1) consents in writing to be sued in California;

5 (2) consents in writing to be subject to the jurisdiction of the Bureau with respect to the  
6 institution's regulation under the Act and this Chapter;

7 (3) designates and maintains an agent for service of process, consistent with section 74190;

8 (4) agrees in writing to pay any refund, claim, penalty, or judgment that the institution is  
9 obligated to pay; and

10 (5) files financial reports, maintains financial records, and consents in writing to permit the  
11 inspection and copying of financial records to the same extent as is required of the institution.

12 (c) An institution shall provide to the Bureau its most current financial statements upon  
13 request.”

14 17. Title 5, CCR, section 71810 states:

15 . . . .

16 (b) The catalog shall contain the information prescribed by Section 94909 of the Code and  
17 all of the following:

18 (1) The specific beginning and ending dates defining the time period covered by the  
19 catalog;

20 (2) A statement of the institution's missions and purposes and the objectives underlying  
21 each of its educational programs;

22 (3) If the institution admits students from other countries, whether visa services are  
23 provided or whether the institution will vouch for student status, and any associated charges;

24 (4) Language proficiency information, including: (A) the level of English language  
25 proficiency required of students and the kind of documentation of proficiency, such as the Test of  
26 English as a Foreign Language (TOEFL), that will be accepted; and (B) whether English  
27 language services, including instruction such as ESL, are provided and, if so, the nature of the  
28 service and its cost;

1 (5) Whether any instruction will occur in a language other than English and, if so, the level  
2 of proficiency required and the kind of documentation of proficiency, such as the United States  
3 Foreign Service Language Rating System, that will be accepted;

4 (6) The institution's policies and practices regarding any form of financial aid, including all  
5 consumer information which the institution is required to disclose to the student under any state  
6 or federal financial aid program;

7 (7) The institution's policies and procedures for the award of credit for prior experiential  
8 learning, including assessment policies and procedures, provisions for appeal, and all charges that  
9 a student may be required to pay;

10 (8) The institution's standards for student achievement;

11 (9) A description of the facilities and of the types of equipment and materials that will be  
12 used for instruction;

13 (10) A description of library and other learning resources and the procedures for student  
14 access to those resources;

15 (11) If the institution offers distance education, the approximate number of days that will  
16 elapse between the institution's receipt of student lessons, projects, or dissertations and the  
17 institution's mailing of its response or evaluation.

18 (12) A description of all student services;

19 (13) Housing information including all of the following:

20 (A) Whether the institution has dormitory facilities under its control;

21 (B) The availability of housing located reasonably near the institution's facilities and an  
22 estimation of the approximate cost or range of cost of the housing; and

23 (C) If the institution has no responsibility to find or assist a student in finding housing, a  
24 clear and conspicuous statement so indicating. A statement that the program is "non- residential"  
25 does not satisfy this subparagraph.

26 (14) Policies on student rights, including the procedure for addressing student grievances;  
27 and

28 (15) Policies on the retention of student records.

1           18. Title 5, CCR, section 74115 states:

2           (a) This section applies to every set of financial statements required to be prepared or filed  
3 by the Act or by this chapter.

4           (b) A set of financial statements shall contain, at a minimum, a balance sheet, an income  
5 statement, and a cash flow statement, and the preparation of financial statements, shall comply  
6 with all of the following:

7           (1) Audited and reviewed financial statements shall be conducted and prepared in  
8 accordance with the generally accepted accounting principles established by the American  
9 Institute of Certified Public Accountants by an independent certified public accountant who is not  
10 an employee, officer, or corporate director or member of the governing board of the institution.

11           (2) Financial statements prepared on an annual basis as required by section 74110(b) shall  
12 be prepared in accordance with the generally accepted accounting principles established by the  
13 American Institute of Certified Public Accountants. Nonprofit institutions shall provide annual  
14 financial statements as required under generally accepted accounting principles for nonprofit  
15 organizations.

16           (3) The financial statements shall establish that the institution meets the requirements for  
17 financial resources required by Section 71745.

18           (4) If an audit performed to determine compliance with any federal or state student  
19 financial aid program reveals any failure to comply with the requirements of the program and the  
20 noncompliance creates any liability or potential liability for the institution, the financial  
21 statements shall reflect the liability or potential liability.

22           (5) Any audits shall demonstrate that the accountant obtained an understanding of the  
23 institution's internal financial control structure, assessed any risks, and has reported any material  
24 deficiencies in the internal controls.

25           (c) Work papers for the financial statements shall be retained for five years from the date  
26 of the statements and shall be made available to the Bureau upon request.

27           (d) "Current" with respect to financial statements means completed no sooner than 120  
28 days prior to the time it is submitted to the Bureau, and covering no less than the most recent

1 complete fiscal year. If more than 8 months will have elapsed between the close of the most  
2 recent complete fiscal year and the time it is submitted, the fiscal statements shall also cover no  
3 less than five months of that current fiscal year.

4 19. Title 5, CCR, section 74117 states:

5 "In addition to the requirement in Section 94913(b) of the Code, an institution that  
6 maintains a website shall provide on the homepage of that website clear and conspicuous links to  
7 all the items required in Section 94913(a) of the Code."

8 **FIRST CAUSE FOR DENIAL OF APPLICATION**

9 (Failure to Meet Minimum Operating Standards -Advertising and Other Public Statements)

10 20. Respondent's application is subject to denial under Education Code section 94891(b)  
11 and 5, California Code of Regulations (CCR) section 71700 and 71475(q)(1-2) in that the  
12 institution provided copies of brochures for the educational programs that appear on the  
13 institution's website.

14 21. The circumstances are that the brochures for the Chemical Dependency Counselor,  
15 Heavy Equipment Operator and Medical Assistant programs do not include correct Bureau  
16 approval statements nor the institution's correct address.

17 **SECOND CAUSE FOR DENIAL OF APPLICATION**

18 (Failure to Meet Minimum Operating Standards – Description of Educational Program)

19 22. Respondent's application is subject to denial under Education Code section 94891(b)  
20 and 5, CCR section 71710 subdivision (a)-(c) and 71475 subdivision (u)(7) in that the institution  
21 has not met minimum operating standards as it has not sufficiently demonstrated a fully  
22 developed curriculum that is ready to be delivered and that the subject areas and courses are  
23 presented in a logically organized manner or sequence to students.

24 23. The circumstances are that the Respondent failed to provide separate syllabi for each  
25 course for each of the programs that are offered. Moreover, some syllabi did not include the  
26 requisite information including, but not limited to, the approved program hours, distance  
27 education information, a clear sequence and frequency of the courses offered, the list of skills to

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1 be learned and how those skills will be measured, complete textbook information nor correct  
2 institution's address.

3 **THIRD CAUSE FOR DENIAL OF APPLICATION**

4 (Failure to Meet Minimum Operating Standards - Financial Resources and Statements)

5 24. Respondent's application is subject to denial under Education Code section 94891(b)  
6 in conjunction with 5, CCR sections 74115 and 71475 subdivision (e), and 71745 in that after a  
7 substantive change in ownership, the Respondent did not provide financial statements to  
8 demonstrate that it has the financial resources to support the institution.

9 25. The circumstances are that on or about November 14, 2017, the Respondent provided  
10 a statement of assets and equity modified cash basis for January through December 2016. The  
11 total amount of stated assets exceeded \$500,000 and therefore required submission of an audited  
12 financial statement. Said submission was also required to contain, at a minimum, current  
13 financial information including a balance, sheet, income statement, and a cash flow statement.

14 **FOURTH CAUSE FOR DENIAL OF APPLICATION**

15 (Failure to Meet Minimum Operating Standards - Faculty)

16 26. Respondent's application is subject to denial under Education Code sections 94891(b)  
17 and 5, CCR sections 71715 subdivisions (d)(4) and (6) and 71720 subdivision (b) (1), 71475(x) in  
18 that Respondent's application does not satisfy the legally required minimum operating standards  
19 for faculty where the Respondent has not provided evidence that it employs faculty who possess  
20 the academic, experiential and professional qualifications to teach. The circumstances are as  
21 follows:

22 27. The Respondent did not provide sufficient documentation of resumes and qualifications  
23 for two faculty members who instruct in the CPR/First Aid program and the Water Technology  
24 Management programs.

25 28. The Respondent did not provide faculty names and qualifications for the following  
26 programs listed in the catalog: Chemical Dependency Counselor, Computer Office Specialist,  
27 Dialysis Technician, Massage Therapy, Mobile Crane Operator, Pharmacy Technician, and  
28 Tower Crane Operator. Faculty for these courses were instead listed as "TBA."

1           29. The Respondent did not provide the names and qualifications for the faculty who  
2 instruct distance education.

3                                   **FIFTH CAUSE FOR DENIAL OF APPLICATION**

4                                   (Failure to Meet Minimum Operating Standards –  
5                                   Library and Other Learning Resources)

6           30. Respondent’s application is subject to denial under, Education Code sections  
7 94891(b) and California Code of Regulations, title 5, division 7.5, sections 71700, 71475  
8 subdivision (z) and 71740 subdivision (b) and (c) in that the Respondent included misleading and  
9 incomplete information regarding the resources available. The circumstances are as follows:

10           31. The Respondent provided a document describing the library and learning resources  
11 that included a reference to the LIRN Library Network, FTU students, FTU online and a list of  
12 degree and non-degree programs that the Respondent does not offer and are not approved to offer  
13 by the Bureau. The institution failed to explain what is “FTU” and how this information relates to  
14 the institution.

15           32. The Respondent did not provide documentation demonstrating that they paid for a  
16 subscription service to a virtual library resource system as stated in the application.

17           33. The Respondent did not provide documentation to access the login information for  
18 the virtual library system. Consequently, the Bureau was unable to review the resources to  
19 determine how the distance education students access the resources.

20                                   **SIXTH CAUSE FOR DENIAL OF APPLICATION**

21                                   (Failed to Meet Minimum Operating Standards - Catalog)

22           34. Respondent’s application is subject to denial under Education Code sections 94891(b)  
23 and 94909 subdivision (a) (2), (5), (7) and (8) (B) in conjunction with CCR title 5, sections 71475  
24 subdivision (i) and (j), and 71810 subdivision (b) in that the Respondents’ catalog did not provide  
25 the required information. The circumstances are as follows:

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1 35. The Respondent listed an Electrician and Security Guard program in its catalog  
2 although the programs were unapproved and the Respondent represented that they are not  
3 currently being offered.

4 36. The Respondent provided a catalog that included a withdrawal procedure that listed  
5 the positions of Campus Executive Director and Director of Education in the section for  
6 Suspension, Dismissal, Reentry. These positions were not included in the organizational chart and  
7 job descriptions were not provided.

8 37. The Respondent provided a catalog with a misleading statement that the refund policy  
9 is prescribed by the Bureau for Private Postsecondary and Vocational Education of the State of  
10 California.

11 38. The Respondent provided a catalog that includes a statement that the Tower Crane  
12 Operator program is offered via "online training." The Tower Crane Operator program is not  
13 approved for distance education.

14 **SEVENTH CAUSE FOR DENIAL OF APPLICATION**

15 (Failure to Meeting Minimum Operating Standards – Website)

16 39. Respondent's application is subject to denial under, Education Code sections  
17 94891(b), and 94913 and California Code of Regulations, title 5, division 7.5, section 74117 in  
18 that the Respondent included misleading and incomplete information regarding the website. The  
19 circumstances are as follows:

20 40. The Respondent's website contained an incorrect link to the Forklift Operator  
21 brochure, which erroneously is linked to the brochure for the Phlebotomy Technician.

22 41. The website links to the brochures for the Chemical Dependency Counselor, the  
23 Heavy Equipment Operator and the Medical Assistant did not include the correct address for the  
24 institution and contain an outdated reference to the Bureau's predecessor agency the "Bureau for  
25 Private Postsecondary and Vocational Education (BPPVE)."

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PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Director of the Department of Consumer Affairs issue a decision:

1. Denying the application of Mission Career College for a Renewal of Approval to Operate and Offer Educational Programs for Non-Accredited Institutions; and
2. Taking such other and further action as deemed necessary and proper.

DATED:

*12/27/18*



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DR. MICHAEL MARION, JR.  
Bureau Chief  
Bureau for Private Postsecondary Education  
Department of Consumer Affairs  
State of California  
*Complainant*

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