



NOTICE TO COMPLY

CU-1906751-10142025

Institution Name:	Letty's Barbering and Cosmetology College	Institution Telephone:	(562) 413-3074
Institution Code:	1906751	Administrator Name:	Carmen Romo
Street Address:	4926 Whittier Blvd. Los Angeles, CA 90022	Inspection Date:	October 14, 2025

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94913 (a)(1)	Violation Description: The institution's website (https://lettyscollege.com/disclosures/) contains a catalog with violations identified in this NTC. Correction: Once the institution's catalog has been updated to remedy the violations, the institution shall update its website to provide the current/updated school catalog pursuant to CEC § 94913 (a)(1).
2	CEC § 94913 (a)(2)	Violation Description: The institution's website (https://lettyscollege.com/disclosures/) does not have a clear and conspicuous link to their 2022/2023 School Performance Fact Sheet for each educational program they offer. Correction: The institution shall update its website to have a clear and conspicuous link to their 2022/2023 School Performance Fact Sheet for each educational program they offer.

Violation	Code Section Violated	Description of the violation and required correction.
3	CEC § 94913 (a)(5)	Violation Description: The institution's website (https://lettyscollege.com/disclosures/) failed to have a clear and conspicuous link to the most recent annual report submitted to the bureau. Correction: The institution shall update its website to have a clear, and conspicuous link to their 2023 annual report submitted to the bureau.
4	CEC § 94897 (s)	Violation Description: On page 21 of the institution's 2025 catalog contains an unenforceable policy regarding academic transcripts will not be issued if there is a financial hold on the student's account or debts owed to the school. CA Civ Code § 1788.93. <i>Notwithstanding any provision of law, a school shall not do any of the following:</i> <i>(a) Refuse to provide a transcript for a current or former student on the grounds that the student owes a debt.</i> <i>(b) Condition the provision of a transcript on the payment of a debt, other than a fee charged to provide the transcript.</i> <i>(c) Charge a higher fee for obtaining a transcript, or provide less favorable treatment of a transcript request because a student owes a debt.</i> <i>(d) Use transcript issuance as a tool for debt collection.</i> Correction: The institution shall remove the non-compliant statement from its catalog. The catalog must demonstrate compliance with CEC § 94897 (s).
5	5 CCR § 76120 (a)	Violation Description: Page 13 of the institution's 2025 catalog has the prior STRF fee. The new STRF fee is \$0.00 as of April 1, 2024. Correction: The institution shall update its catalog to have the correct STRF amount.

Violation	Code Section Violated	Description of the violation and required correction.
6	CEC § 94909 (a)(8)(B) in conjunction with CEC § 94920 (b)	Violation Description: On pages 13 and 16 of the institution's 2025 catalog contains an unenforceable cancellation and refund policy that states <i>"books & kits", "supplies", "tools", "uniforms" and "all other items issued and received by the student"</i> are non-refundable within the cancellation period. Correction: The institution shall update the refund and cancellation policy in its catalog to specify the institution will NOT withhold institutional charges exceeding \$250 if cancellation is made through the 1st class session or the 7th day after enrollment, whichever is later.
7	CEC §94870 and §94909 (a)(9)	Violation Description: Although the institution's 2025 catalog identifies the estimated schedule of total charges for the entire educational program, it fails to also contain the schedule of <u>total charges for a period of attendance</u>. "Total charges" means the sum of institutional and noninstitutional charges. Correction: The institution shall update its catalog to contain the schedule of total charges for a period of attendance AND an estimated schedule of total charges for the entire educational program.
8	5 CCR § 71800 (e)(11) in conjunction with 5 CCR § 76120(a)	Violation Description: Page 3 of the institution's enrollment agreement has the incorrect STRF fee. The new STRF fee is \$0.00 as of April 1, 2024. Correction: The institution shall update its enrollment agreements to have the correct STRF amount.

Violation	Code Section Violated	Description of the violation and required correction.
9	CEC § 94897 (s)	Violation Description: Page 3 of the institution's enrollment agreement contains an unenforceable policy regarding academic transcripts will not be issued if there is a financial hold on the student's account or debts owed to the school. CA Civ Code § 1788.93. <i>Notwithstanding any provision of law, a school shall not do any of the following:</i> <i>(a) Refuse to provide a transcript for a current or former student on the grounds that the student owes a debt.</i> <i>(b) Condition the provision of a transcript on the payment of a debt, other than a fee charged to provide the transcript.</i> <i>(c) Charge a higher fee for obtaining a transcript, or provide less favorable treatment of a transcript request because a student owes a debt.</i> <i>(d) Use transcript issuance as a tool for debt collection.</i> Correction: The institution shall remove the non-compliant statement from its enrollment agreement. The catalog must demonstrate compliance with CEC § 94897 (s).

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Carmen Romo, CEO
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Bureau Compliance Analyst Name:	Beverly Tjokrosoeharto
Bureau Compliance Analyst Signature:	<i>Beverly Tjokrosoeharto</i>

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title