

Business, Consumer Services and Housing Agency– Governor Gavin Newsom

**Bureau for Private Postsecondary Education** 1747 N. Market Blvd. Ste 225 Sacramento, CA 95834 P.O. Box 980818, West Sacramento, CA 95798-0818 P (916) 574-8900 F (916) 263-1897 www.bppe.ca.gov



# APPEAL OF CITATION INFORMAL CONFERENCE DECISION: CITATION MODIFIED

July 16, 2021

Audrey Glass, Owner Audrey Glass Cosmetic Tattoo 1040 E. Katella Ave., Suite B-2 Orange, CA 92876

Date of Issuance	Citation Number	Institution Code
July 16, 2021	2021212	Unapproved

On June 3, 2021, an informal telephone conference was held in the matter of Citation: Assessment of Fine and Order of Abatement No. 2021212 (Citation) against Audrey Glass, Owner of Audrey Glass Cosmetic Tattoo (Institution). In attendance were Yvette Johnson, Administrative Chief, and Audrey Glass, Owner.

Pursuant to Business and Professions Code, section 148; California Education Code (CEC), section 94944; and Title 5 of California Code of Regulations (5, CCR), section 75020 and section 75040, the Bureau for Private Postsecondary Education (Bureau) renders the following decision relative to your appeal of the Citation No. 2021212.

It is the decision of the Administrative Chief that on June 3, 2021, Citation No. 2021212 is <u>modified</u> and makes the following change(s):

# VIOLATION CODE SECTIONS

#	Below you will find the California Education Code (CEC) and/or Title 5 of the California
	Code of Regulations (5, CCR code) section(s) of law you are charged with violating.
1.	Violation:
	CEC Section 94886. Approval to Operate Required
	<i>"Except as exempted in Article 4 (commencing with Section 94874) or in compliance with the</i>
	transition provisions in Article 2 (commencing with Section 94802), a person shall not open, conduct,
	or do business as a private postsecondary educational institution in this state without obtaining an
	approval to operate under this chapter."
	CEC Section 94817.5. Approved to Operate or Approved
	"Approved to operate" or "approved to operate of Approved "Approved to operate" or "approved" means that an institution has received authorization pursuant to
	this chapter to offer to the public and to provide postsecondary educational programs."
	this chapter to offer to the public and to provide postsecondary educational programs.
	CEC Section 94868. To Offer to the Public
	"To offer to the public" means to advertise, publicize, solicit, or recruit."

## **CEC Section 94869. To Operate**

"To operate" means to establish, keep, or maintain any facility or location in this state where, or from which, or through which, postsecondary educational programs are provided."

On March 4, 2020, the Bureau received a complaint alleging that the Institution was operating without Bureau approval.

On December 22, 2020, Bureau staff reviewed the Institution's website and found that the Institution was offering a Microblading beginner's course for \$5,000.00.

On January 15, 2021, Bureau staff emailed the Institution requesting a list of courses and pricing. The Bureau did not receive a response.

On February 2, 2021, Bureau staff reviewed the Institution's social media page and found an advertisement stating that spring and summer enrollment will open January 22.

On February 12, 2021, Bureau staff reviewed the Institution's website and found updated class dates for Microblade training for a total cost of \$5,000.00.

Bureau staff emailed the Institution requesting information on the upcoming class dates as well as prices for Fall 2021. The Institution Owner's assistant responded to the email stating there was one spot left in the August class

On February 17, 2021, the Institution Owner's assistant informed Bureau staff that one spot for the Microblading beginner's course was open for August 2021.

As of March 25, 2021, the Institution is operating without Bureau approval or a valid exemption.

# Order of Abatement:

The Bureau orders that the Institution cease to operate as a private postsecondary educational institution, unless the Institution qualifies for an exemption under CEC section 94874. The Institution must discontinue recruiting or enrolling students and cease all instructional services and advertising in any form or type of media, including agcosmetictattoo.com, and any other websites not identified here that are associated with the Institution, until such time as an approval to operate is obtained from the Bureau. The Institution must disconnect all telephone service numbers including, but not limited to, (213) 927-6977, that are associated with the Institution until such time as an approval to operate is obtained from the Bureau. To comply with the Order of Abatement the Institution must submit a school closure plan to the Bureau pursuant to California Education Code section 94926. The Institution must provide a roster of each student currently enrolled at the Institution. The roster must include the names of the students, their contact information (including phone number, email address, and physical address), the programs in which they are enrolled, the amount paid for the programs.

## Assessment of Fine

The fine for this violation is <u>\$25,000.00</u>

The administrative fine has been modified from <u>\$25,000.00</u> to <u>\$5,000.00</u>.

<u>Reason for Modification</u>: New substantive facts were presented at the informal conference.

Page 2 of 4 Citation No. 2021212 – MODIFIED Audrey Glass, Owner of Audrey Glass Cosmetic Tattoo Institution code: Unapproved

# TOTAL MODIFIED ADMINISTRATIVE FINE DUE: <u>\$5,000.00</u>

#### ORDER OF ABATEMENT

The Bureau orders that you comply with the orders described in the 'Violation Code Sections' of this document and submit evidence of compliance within <u>30 days</u> from the date of this decision.

### PENALTY – ASSESSMENT OF A FINE

**Payment of the administrative fine is due within** <u>30 days</u> from the date of this decision. Please complete the <u>Payment of Fine</u> form. Payment must be made to the Bureau by check, or money order. Please include the citation number on the payment of the fine assessment. Payment of the administrative fine shall not constitute an admission of the violation(s) charged and shall be represented as satisfactory resolution of the matter for purposes of public disclosure. Payments may be mailed to:

> Gabriella Perez, Discipline Citation Program Bureau for Private Postsecondary Education 1747 N. Market Blvd., Suite 225 Sacramento, CA 95834

#### APPEAL OF CITATION

You *do not* have the right to request another Informal Conference to appeal this modified Citation. You *do*, however, have the right to appeal this affirmed or modified Citation through an Administrative Hearing. A hearing before an Administrative Law Judge will be scheduled and you will be notified of the hearing date. The hearing will be held pursuant to Chapter 5 (commencing with section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you do not wish to appeal this modified Citation you must withdraw your initial request for an Administrative Hearing, if one was made. Please complete and mail the enclosed <u>Withdrawal –</u> <u>Request for Administrative Hearing</u> within <u>**30 Days**</u> of the date of this decision.

#### EFFECTIVE DATE OF CITATION AND FINE ASSESSMENT

This modified Citation is effective on **July 16, 2021**. The Order of Abatement and payment are due by **August 15, 2021**.

Failure to abate the violation or to pay the administrative fine within the time allowed is grounds for denial of an application for an approval to operate or discipline. The Bureau will promptly take all appropriate action to enforce the Modified Citation and recover the civil penalties prescribed therein or found to be due after a hearing.

#### **CONTACT INFORMATION**

If you have any questions regarding this decision or desire further information, please contact Gabriella Perez, Citation Analyst, at (916) 574-8969 or at Gabriella.Perez@dca.ca.gov.

"Original signature on file"

"7/16/2021"

## Christina Villanueva Discipline Manager

Date

Enclosures

- Payment of Fine Waiver of Appeal Rights
- Withdrawal- Request for Administrative Hearing
- > Declaration of Service by Certified and First-Class Mail

Page 4 of 4 Citation No. 2021212 – MODIFIED Audrey Glass, Owner of Audrey Glass Cosmetic Tattoo Institution code: Unapproved