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وء		RE THE CONSUMER AFFAIRS			
ſ	FOR THE BUREAU FOR PRIVAT	E POSTSECONDARY EDUCATION			
10	STATE OF C	CALIFORNIA			
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12	In the Matter of the Statement of Issues Against:	Case No. 1002965			
13	, - <b>3</b>	OAH Case No. 2018110412			
1.4	AMERICAN LIBERTY UNIVERSITY, A California Corporation	FIRST AMENDED			
15	Application for Approval to Operate an	STATEMENT OF ISSUES			
16	Institution Non-Accredited				
17	Respondent.				
18		<u>,</u> ·			
19	Complainant alleges	e, a			
	Complainant alleges:				
20	PAR	STIES .			
21	1. Dr. Michael Marion, Jr. (Complainant) brings this First Amended Statement of Issues				
22	solely in his official capacity as the Chief of the Bureau for Private Postsecondary Education,				
23.	Department of Consumer Affairs.	•			
24	2. On or about October 2, 2001, the Bureau for Private Postsecondary and Vocational				
25	Education (BPPVE) received an Application for	Approval to Operate an Institution Non-			
26	Accredited from Respondent American Liberty University, a California corporation (Respondent).				
27	On or about September 28, 2001, Kevin Soltani certified under penalty of perjury to the				
28	truthfulness of all statements, answers, and representations in the application.				
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1	3. The BPPVE sunsetted on July 1, 2007. On October 11, 2009, the Bureau for Private			
2	Postsecondary Education Act of 2009 (SB 48 and hereinafter, "the Act") was signed into law.			
3	The Act, which became operative on January 1, 2010, established the Bureau for Private			
"4	Postsecondary Education (hereinafter "Bureau"). On or about August 2, 2017, the Bureau denied			
5 :	the application.			
6	, JURISDICTION.			
7	4. This First Amended Statement of Issues is brought before the Director of the			
8	Department of Consumer Affairs (Director) for the Bureau under the authority of the following			
9	laws. All section references are to the California Education Code unless otherwise indicated.			
ĵο	5. Section 94885 provides:			
11	(a) The bureau shall adopt by regulation minimum operating standards for an institution that shall reasonably ensure that all of the following occur:			
12	(1) The content of each educational program can achieve its stated objective.			
.13 14	(2) The institution maintains specific written standards for student admissions for each educational program and those standards are related to the particular			
15	educational program.			
16 -	(3) The facilities, instructional equipment, and materials are sufficient to enable students to achieve the educational program's goals.			
17	***			
18	(5) The directors, administrators, and faculty are properly qualified.			
19	***			
20	(9) The institution is maintained and operated in compliance with this chapter and all other applicable ordinances and laws.			
.21				
22	(b) Except as provided in Section 94885.1, an institution offering a degree must satisfy one of the following requirements:			
23	(1) Accreditation by an accrediting agency recognized by the United States			
24	Department of Education, with the scope of that accreditation covering the offering of at least one degree program by the institution.			
25	(2) An accreditation plan, approved by the bureau, for the institution to become fully accredited within five years of the bureau's issuance of a provisional approval			
26	to operate to the institution. The provisional approval to operate to an unaccredited degree-offering institution shall be in compliance with Section 94885.5.			
27				
28	<i>'''</i>			

### 6. Section 94886 provides:

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Except as exempted in Article 4 (commencing with Section 94874) or in compliance with the transition provisions in Article 2 (commencing with Section 94802), a person shall not open, conduct, or do business as a private postsecondary educational institution in this state without obtaining an approval to operate under this chapter.

# 7. Section 94887 provides:

An approval to operate shall be granted only after an applicant has presented sufficient evidence to the bureau, and the bureau has independently verified the information provided by the applicant through site visits or other methods deemed appropriate by the bureau, that the applicant has the capacity to satisfy the minimum operating standards. The bureau shall deny an application for an approval to operate if the application does not satisfy those standards.

#### STATUTORY PROVISIONS

## 8. Section 94809 states in part:

- (a) An institution that had an application for an approval to operate pending with the former Bureau for Private Postsecondary and Vocational Education on June 30, 2007, may continue to operate until a decision is made in regard to the institution regarding the application for approval to operate, but shall comply with, and is subject to, this chapter.
- (b) An institution that did not have a valid approval to operate issued by, and did not have an application for approval to operate pending with, the former Bureau for Private Postsecondary and Vocational Education on June 30, 2007, that began operations between July 1, 2007, and January 1, 2010, and filed an application to operate by August 2, 2010, may continue to operate unless a denial of approval to operate has been issued and has become final, but shall comply with, and is subject to, this chapter.
- (d)(1) An institution that is denied an approval to operate pursuant to subdivision (a) or (b) may file an appeal pursuant to the procedures established in Section 94888.
- (2) An institution that has filed an appeal pursuant to paragraph (1) may continue to operate during the appeal process but must disclose in a written statement approved by the bureau, to all current and prospective students, that the institution's application for approval to operate was denied by the bureau because the bureau determined the application did not satisfy the requirements to operate in California, that the institution is appealing the bureau's decision, and that the loss of the appeal may result in the institution's closure.

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#### 9: Section 94817.5 provides: 2 'Approved to operate' or 'approved' means that an institution has received authorization pursuant to this chapter to offer to the public and to provide . 3 postsecondary educational programs. 10. Section 94828 provides: 4 5, 'Curriculum' means an organized set of courses or modules of instruction that are prerequisites to an award of a degree or diploma. 6 7 11. Section 94837 provides: 8 'Educational program' means a planned sequence composed of a single course or module, or set of related courses or modules, that provides education, training, 9 skills, or experience, or a combination of these. Section 94841 provides: 10 11 'Faculty' means the instructional staff of an institution, whether these persons are employees or independent contractors. 12 13 Section 94846 provides: .14 'Instruction' means an institution's specific, formal arrangements in which its faculty present a part of the curriculum. 15 16 Section 94885.1 provides: 17 (a) An institution that is not accredited by an accrediting agency recognized by the United States Department of Education and offering at least one degree program, 18 and that has obtained an approval to operate from the bureau on or before January 1, 2015, shall be required to satisfy at least one of the following no later than July 19 1, 2015: 20 (1) Accreditation by an accrediting agency recognized by the United States Department of Education, with the scope of that accreditation covering the offering 21 of at least one degree program by the institution. 22 (2) Compliance with subdivision (b). 23 (b) The bureau shall identify institutions that are subject to subdivision (a) and notify those institutions by February 1, 2015, of the accreditation requirements 24 pursuant to this section and that the institution is required to provide the following information to the bureau if the institution plans to continue to offer a degree 25 program after July 1, 2015: 26 (1) An accreditation plan that, at a minimum, identifies an accrediting agency recognized by the United States Department of Education from which the 27 institution will seek accreditation, with the scope of that accreditation covering the offering of at least one degree program, and outlines the process by which the 28 institution will achieve accreditation candidacy or pre-accreditation by July 1,

	2017, and full accreditation by July 1, 2020.			
1 "2	(2) Evidence of having achieved accreditation candidacy or pre-accreditation by July 1, 2017.			
3	(3) Evidence of having obtained full accreditation by July 1, 2020.			
4	(4) Any additional documentation the bureau deems necessary.			
·5	••••			
6	(e) Any institution that fails to comply with the requirements of this section by the			
7	The state of the s			
. 8	institution and that suspension shall not be lifted until the institution complies with the requirements of this section. A suspended institution shall not enroll new			
9	students in any of its degree programs, and shall execute a teach-out plan for its enrolled students.			
10				
11	(g) This section shall remain in effect until January 1, 2023, and as of that date is			
12	repealed, unless a later enacted statute, that is enacted before January 1, 2023, deletes or extends that date.			
13	15. Section 94932 provides:			
14 .	The bureau shall determine an institution's compliance with the requirements of			
15 16	institution's sites, and to require documents and responses from an institution to			
17	be out of compliance, it shall conduct an investigation of the institution. If the bureau determines, after completing a compliance inspection or investigation, that an institution has violated any applicable law or regulation, the bureau shall take			
18	appropriate action pursuant to this article.			
19	REGULATORY PROVISIONS			
20	16. California Code of Regulations, title 5, Section 71700 (Regulation 71700) provides:			
21	The Bureau may request that an institution document compliance with the standards set forth in the Act and this Division to obtain and maintain an approval			
22	to operate.			
23	17. California Code of Regulations, title 5, Section 71710 (Regulation 71710) provides:			
24 25	In order to meet its mission and objectives, the educational program defined in section 94837 of the Code shall be comprised of a curriculum that includes:			
267	(a) those subject areas that are necessary for a student to achieve the educational objectives of the educational program in which the student is enrolled;			
27 28	(b) subject areas and courses or modules that are presented in a logically organized manner or sequence to student;			
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1	institution outside the United States or Canada and in addition provides a comprehensive evaluation of the degree performed by a foreign credential evaluation service that is a member of the National Association of Credential Evaluation Services (NACES).			
·2				
3.	2. a credential generally recognized in the field of instruction.			
4	(B) The degree, professional license, or credential possessed by the person shall be at least equivalent to the level of instruction being taught or evaluated;			
.6	••••			
7	(9) The institution shall maintain records documenting that each faculty member is			
R	duly qualified and was qualified to perform the duties to which the faculty member			
8 9	evaluating graduate dissertations, theses, and student projects, and participating on doctoral committees.			
10				
11	20. California Code of Regulations, title 5, section 71850 (Regulation 71850) provides in			
-				
12	part:			
13	Graduation requirements for an undergraduate degree program shall meet minimum credit requirements and shall include provisions for general education			
14	appropriate to the level and type of degree. The institution shall specify the distribution of general education credit requirements by subject area for each			
15	undergraduate degree program.			
16	(a) A Bachelor's degree may be awarded to a student whom the institution can			
17	document has achieved sequential learning equivalent in general education and equivalent in depth of achievement in a designated major field to that acquired in			
18	four years of study beyond high school, as measured by a minimum of 120 semester credits or its equivalent. At least 25 percent of the credit requirements for a Bachelor's degree shall be in general education.			
19	a bachelor's degree shan be in general eddeanon.			
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Ž1	21. California Code of Regulations, title 5, sections 71865 (Regulation 71865) provides			
22	in part:			
23	(a) A Master's degree may only be awarded to a student who demonstrates at least			
24	the achievement of learning in a designated major field that is equivalent in depth to that normally acquired in a minimum of 30 semester credits or its equivalent or			
25	one year of study beyond the Bachelor's degree.			
26	•••			
	(c) (1) A Doctor of Philosophy degree (Ph.D.) is a research-oriented degree			
27 28	requiring a minimum of three years of full-time graduate education or the equivalent in part-time study. Such a doctoral program shall include substantial instruction in both theory and research at an advanced level in a designated field			
	and research at any any and research at any advanced level in a designated field			

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during this time. On January 1, 2010, the Bureau for Private Postsecondary Education (hereinafter "Bureau") was established when the Private Secondary Education Act of 2009 (the Act) became effective.

- 26. Pursuant to the Act, an institution that had an application for an approval to operate pending with the former Bureau on June 30, 2007, may continue to operate until a decision is made regarding the institution's application for an approval to operate but is required to comply with the laws governing private postsecondary institutions. Therefore, Respondent was authorized to continue to operate pursuant to its temporary approval to operate and the Act pending a final decision on its application.
- 27. On September 17, 2014, Bureau staff conducted an informal visit to the school to determine whether Respondent should be granted full approval to operate. During the site visit, Bureau staff requested certain documents such as faculty member transcripts and contracts, curriculum and course syllabi for the following programs: Bachelor of Business Administration, Master of Business Administration; Ph.D. in Business Administration; and Diploma of Acupuncture. Respondent was unable to provide these documents during the informal visit. On September 20, 2014, Bureau staff requested Respondent provide these documents by October 1, 2014. On October 3, 2014, the Bureau received Respondent's response to the Bureau's request for documents.
- 28. On January 1, 2015, degree granting institutions that had obtained an approval to operate on or before January 1, 2015, were required to achieve pre-accreditation or candidacy status by July 1, 2017 and full accreditation by July 1, 2020. On June 26, 2015, Respondent provided their initial accreditation plan to meet this requirement and selected the Accrediting Council for Independent Colleges and School (ACICS) as its accreditor.
- 29. On August 24, 2016, the Bureau requested additional documents in support of its application for a full approval to operate and requested certain corrections be made so that they could be reviewed by August 31, 2016, the date on which a site inspection had been scheduled. The inspection was cancelled by Bureau staff and re-scheduled to March 6, 2017.

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- 30. On March 6, 2017, Bureau inspectors conducted an announced compliance visit with a representative of the California Acupuncture Board. During the visit, student files, faculty files and the school's curriculum were reviewed. Violations were observed and a Notice to Comply was issued. When asked to sign and post the Notice to Comply, K.S. became agitated and refused to post the Notice to Comply. As K.S. became more agitated, he refused to provide copies of student and faculty files to the Bureau's investigators.
- 31. In or about May 2017, Respondent advised the Bureau that it changed its accreditor to Transnational Association of Christian Colleges and Schools (TRACS). By July 1, 2017, Respondent failed to meet the deadline for achieving pre-accreditation or candidacy status with an accreditor.
- 32. On July 21, 2017, the Bureau mailed an Order Suspending Approval to Operate Degree Granting Programs to Respondent with an effective date of July 26, 2017 because of its failure to achieving pre-accreditation or candidacy status by June 1, 2017.
- 33. On August 2, 2017, the Bureau issued Respondent a Notice of Denial of Application for Approval to Operate.
- 34. On August 28, 2017, the Bureau rescinded the Order of suspension pending a decision regarding Respondent's request for an extension of time to achieve accreditation candidacy or pre-accreditation. The Bureau denied Respondent's request for an extension because Respondent had not demonstrated strong progress in applying to an accrediting agency and suspended Respondent's degree granting programs effective September 2, 2017. On October 2, 2017, Respondent appealed the suspension order for its degree granting programs. An informal conference was held on January 12, 2018 and on March 30, 2018, the suspension order was upheld. As of September 5, 2018, Respondent continued to advertise the degree programs on its website.
- 35. On September 6, 2018, the Bureau issued a citation to Respondent for not suspending its degree programs. Respondent did not appeal the citation.

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(Failure to Demonstrate Capacity to Meet Minimum Operating Standards - Instruction)

- 36. Respondent's application is subject to denial under Code section 94887 and Regulations 71710(a) and 71715(b) for failing to demonstrate its capacity to meet the minimum operating standards as follows:
- a. Respondent's curriculum and syllabi for the Oriental Medicine program requires clinical practice in acupuncture techniques, but Respondent does not provide such instruction. As a result, Respondent is unable to ensure that the learning objectives of its Oriental Medicine program can be met by students.
- b. In its syllabi, Respondent identifies courses as applying towards its Business

  Administration degrees but those courses actually relate to the Oriental Medicine program. As such, Respondent has not adequately developed its Business Administration program.

# SECOND CAUSE FOR DENIAL OF APPLICATION

(Failure to Demonstrate Capacity to Meet Minimum Operating Standards - Educational Program)

37. Respondent's application is subject to denial under Code sections 94887 and 94841, and Regulation 71710(c) for failing to demonstrate its capacity to meet the minimum operating standards in that its syllabi or course outlines for each course or module lack: (a) a statement of educational objectives, (b) length of the educational program, (c) sequence and frequency of lessons or class sessions, (d) complete citations of textbooks and other required written materials (the textbooks are also outdated), (e) sequential and detailed outlines of subject matter to be addressed or a list of skills to be learned and how those skills are to be measured, (f) instructional mode or methods, and (g) specific learning outcomes tied to the sequence of the presentation of the material to measure the students' learning of the materials.

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#### THIRD CAUSE FOR DENIAL OF APPLICATION

# (Failure to Demonstrate Capacity to Meet Minimum Operating Standards - Faculty)

- 38. Respondent's application is subject to denial under Code sections 94887 and 94841, and Regulation 71720 for failure to demonstrate that all of its instructors possess the requisite academic, experiential and professional qualifications as follows:
- Administration at the doctorate level or to serve on the students' doctoral committees. Only two of the seven Business Administration faculty members, M.E. and Dr. S.M. appear qualified to teach the Masters in Business Administration program and only three faculty members appear qualified to teach the core courses for the Bachelors program in Business Administration. Four of the faculty members have degrees unrelated to Business Administration.
- b. Faculty are serving on the Doctor of Philosophy in Traditional Oriental Medicine doctoral committee but do not possess a doctorate in that subject matter.
- c. The school's 2017/2018 Catalog did not include any faculty information such as departments, faculty name, or faculty credentials. Updated contracts between faculty members and Respondent had not been provided.

# FOURTH CAUSE FOR DENIAL OF APPLICATION

# (Failure to Demonstrate Capacity to Meet Minimum Operating Standards to Award an Undergraduate Degree)

39. Respondent's application is subject to denial under Code section 94887 and Regulation 71850(a) for failing to demonstrate its capacity to meet the minimum operating standards to award an undergraduate degree in that Respondent has not developed a curriculum and syllabi that meet minimum operating standards as such Respondent is unable to show that its course objectives and overall program objectives are being attained and that students will achieve the sequential learning equivalent in general education and achievement in business administration.

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#### FIFTH CAUSE FOR DENIAL OF APPLICATION

(Failure to Demonstrate Capacity to Meet Minimum Operating Standards to Award a Graduate Degree)

- 40. Respondent's application is subject to denial under Code section 94887 and Regulation 71865(a) and (c) and Regulation 71715(b) for failing to demonstrate its capacity to award a graduate degree as follows:
- a. Respondent failed to demonstrate that its students will acquire the achievement of learning in Business Administration that is equivalent in depth to that normally acquired in a minimum of 30 semester credits or its equivalent or one year of study beyond the Bachelor's degree for the attainment of a Master's degree in Business Administration;
- b. Respondent failed to demonstrate that its students will acquire an in-depth knowledge that is equivalent to three years of study at the graduate level for the Ph.D. in Business Administration, including substantial instruction in both theory and research at an advanced level;
- c. Respondent failed to demonstrate that it has faculty members qualified to facilitate the Ph.D. in Business Administration or serve on doctoral committees; and,
- d. Respondent failed to demonstrate that it provides clinical training for the Ph.D. in Oriental Medicine program.

# SIXTH CAUSE FOR DENIAL OF APPLICATION

(Failure to Comply with Accreditation Requirement)

41. Respondent's application is subject to denial under Code section 94885.1(a) and (b) for failing to achieve accreditation candidacy or pre-accreditation by July 1, 2017 with an accrediting agency recognized by the United States Department of Education as set forth in paragraphs 23-35 above and incorporated by this reference as though set forth in full herein.

# SEVENTH CAUSE FOR DENIAL OF APPLICATION

(Failure to Provide Records for Copying)

42. Respondent's application is subject to denial under Code section 94932 and Regulations 71700 and 71930(e) for failing to make available for copying student and faculty files

1	during the Bureau's investigation on March 6, 2017 as set forth in paragraph 30 above and				
2	incorporated by this reference as though set forth in full herein.				
3		PRAYER			
4	WHEREFORE, Complainant req	uests that a hearing be held on the matt	ers herein alleged,		
5	and that following the hearing, the Director of the Department of Consumer Affairs issue a				
6	decision:				
7	1. Denying Respondent's Application for Approval to Operate an Institution Non-				
8	Accredited; and				
9	2. Taking such other and further action as deemed necessary and proper.				
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11	DATED: Opn (12,2019	Tarichalla Jakeme DR. MICHABL MARION, JR.	John John Commission of the Co		
12		Bureau Chief Bureau for Private Postsecondary Edu	toation		
13 14		Department of Consumer Affairs State of California	ication		
15		Complainant			
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