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CITATION: ASSESSMENT OF FINE AND ORDER OF ABATEMI

To: Northern California Bible College, Owner Northern California Bible College 4439 Stoneridge Drive, Ste 210 Pleasanton, CA 94588

INSTITUTION CODE: 4300511 CITATION NUMBER: 2223007

CITATION ISSUANCE/SERVICE DATE: July 27, 2022

DUE DATE: August 26, 2022 FINE AMOUNT: \$ 5,000.00

ORDER OF ABATEMENT INCLUDED: Yes

Christina Villanueva issues this Citation: Assessment of Fine and Order of Abatement (Citation) in her official capacity as Discipline Manager of the Bureau for Private Postsecondary Education (Bureau) of the California Department of Consumer Affairs.

CITATION

A Citation is hereby issued to Northern California Bible College, Owner of Northern California Bible College (Institution) located at 4439 Stoneridge Drive, Ste 210, Pleasanton, CA 94588, pursuant to Business and Professions Code section 125.9; California Education Code (CEC) sections 94936 and 94932; and Title 5 of the California Code of Regulations (5, CCR) section 75020 for the violations described below.

BACKGROUND

On July 15, 2021, Bureau staff conducted an announced Compliance inspection at the Institution. Bureau staff reviewed student files and as a result, Bureau staff found that student files were missing School Performance Fact Sheets (SPFS). In addition, Bureau staff also found that the supporting documentation to substantiate the data reported on the 2018-2019 SPFS was incomplete as it was missing required data points.

VIOLATION(S)

#	Below you will find the California Education Code (CEC) and/or Title 5 of the California Code of		
	legulations (5, CCR code) section(s) of law you are charged with violating.		
1.	<u>Violation:</u>		
	CEC Section 94902(b)(1)(3) - General Enrollment Requirements		
	"(b) An enrollment agreement is not enforceable unless all of the following requirements are met:		
	(1) The student has received the institution's catalog and School Performance Fact Sheet prior to		
	signing the enrollment agreement.		
	(3) Prior to the execution of the enrollment agreement, the student and the institution have signed and		

dated the information required to be disclosed in the Student Performance Fact Sheet pursuant to

subdivisions (a) to (d), inclusive, of Section 94910. Each of these items in the Student Performance Fact Sheet shall include a line for the student to initial and shall be initialed and dated by the student."

5, CCR Section 74112 (m)(1)(3)(4)(5)(6)(7)(8)(9) – Uniform Data – Annual Report, Performance Fact Sheet

- "(m) Documentation supporting all data reported shall be maintained electronically by the institution for at least five years from the last time the data was included in either an Annual Report or a Performance Fact Sheet, and shall be provided to the Bureau upon request; and the data for each program shall include at a minimum:
- (1) the list of job classifications determined to be considered gainful employment for the educational program;
- (3) graduate's place of employment and position, date employment began, date employment ended, if applicable, actual salary, hours per week, and the date employment was verified;
- (4) for each employer from which employment or salary information was obtained, the employer name(s) address and general phone number, the contact person at the employer and the contact's phone number and email address, and all written communication with employer verifying student's employment or salary;
- (5) for students who become self-employed, all documentation necessary to demonstrate self-employment;
- (6) a description of all attempts to contact each student. or employer;
- (7) any and all documentation used to provide data regarding license examinations and examination results;
- (8) for each student determined to be unavailable for graduation or unavailable for employment, the identity of the student, the type of unavailability, the dates of unavailability, and the documentation of the unavailability; and
- (9) the name, email address, phone number, and position or title of the institution's representative who was primarily responsible for obtaining the students' completion, placement, licensing, and salary and wage data, the date that the information was gathered, and copies of notes, letters or emails through which the information was requested and gathered."

During the inspection, Bureau staff reviewed student files and found that the files were missing SPFS. Institution staff stated that SPFS are not provided to nor reviewed with students prior to ,or at the same time, as the enrollment agreement. Institution staff stated that going forward they will ensure to provide students with the SPFS and will maintain a copy in student files.

Furthermore, Bureau staff reviewed the supporting documentation to substantiate the data reported on the 2018-2019 SPFS and found that the information was incomplete as required data points were missing.

The SPFS data the Institution provided to the Bureau was determined to be missing section 74112 (m)(1)(3-9).

Order of Abatement:

The Bureau orders the Institution to submit the missing items from the supporting documentation to substantiate the data reported on the 2018-2019 SPFS. In addition, the Bureau orders the Institution to submit a written policy, or procedure, of how future compliance will be maintained in accordance with CEC Section 94902 and 5, CCR Section 74112.

Assessment of Fine

The fine for this violation is \$5,000.00

TOTAL ADMINISTRATIVE FINE DUE: \$5,000.00

ASSESSMENT OF A FINE

In accordance with CEC section 94936; and 5, CCR sections 75020 and 75030, the Bureau hereby orders this assessment of fine in the amount of \$5,000.00 for the violations described above. Payment must be made, to the Bureau, within 30 days from the date of service of the Citation.

COMPLIANCE WITH ORDER OF ABATEMENT

In accordance with the provisions of CEC section 94936 and 5, CCR section 75020 the Bureau hereby issues the order(s) of abatement described above. **Evidence of compliance with the order(s) of abatement must be submitted, to the Bureau, within 30 days** from the date of service of the Citation.

APPEAL OF CITATION

You have the right to contest this Citation through an informal conference with the Bureau; and/or through an administrative hearing in accordance with Chapter 5 (Commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this Citation, you must submit the 'Notice of Appeal of Citation – Request for Informal Conference and/or Administrative Hearing' form (enclosed) within <u>30 days</u> from the date of service of the Citation. *If you do not request an informal conference and/or an administrative hearing within 30 days from the service of the Citation, you will not be able to request one at a later time.*

Unless a written request for an informal conference and/or an administrative hearing is signed by you and delivered to the Bureau by **August 26, 2022**, you will be deemed to have waived or forfeited your right to appeal this matter.

EFFECTIVE DATE OF CITATION

If you do not request an informal conference and/or an administrative hearing, this Citation shall become effective on **July 27, 2022**. Payment of the administrative fine and evidence of compliance with the order(s) of abatement shall be due by **August 26, 2022**. Your payment of the administrative fine shall not constitute an admission of the violation(s) charged.

If a hearing is requested, you will not be required to comply with this Citation until 30 days after a final order is entered against you.

Payment of the administrative fine and/or written request for appeal must be mailed to:

Gabriella Perez, Discipline Citation Program Bureau for Private Postsecondary Education 1747 N. Market Blvd., Suite 225 Sacramento, CA 95834 Failure for an applicant or institution to abate the violation(s) listed above or to pay the administrative fine within the time allowed may result in denial of an application for an approval or renewal to operate; disciplinary action, and/or collection action. The Bureau will promptly take all appropriate action to enforce this Citation and recover the civil penalties prescribed therein or found to be due after a hearing.

CONTACT INFORMATION

If you have any questions regarding this Citation, or desire further information, please contact Gabriella Perez, Citation Analyst, at (916) 574-7429 or Gabriella.Perez@dca.ca.gov.

"Original Signature on file"	" 7/27/2022"	
Christina Villanueva	Date	
Discipline Manager		

Enclosures

- > Applicable Laws Violated
- > Statement of Rights: Appeal Process Information Sheet
- Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- Payment of Fine Waiver of Appeal
- ➤ Declaration of Service by Certified and First- Class Mail