



CITATION ORDER

Citation Issued To: California Electrology Academy 1159 Pomona Road, Suite D2 Corona, CA 92882 Institution Code: 58111386	Citation Number: 25260099
	Total Fine Amount: <b style="color: red;">\$8,503.00
	Order of Abatement Included: Yes

Elizabeth Elias issues this citation in her official capacity as Deputy Bureau Chief of Enforcement at the Bureau for Private Postsecondary Education, California Department of Consumer Affairs (hereinafter referred to as the "Bureau").

LICENSING HISTORY

1. On or about July 18, 2023, the Bureau renewed an Approval to Operate a Private Postsecondary Institution, Institution Code 58111386, to California Electrology Academy, hereinafter referred to as the "Institution." This Approval to Operate will expire on or about July 17, 2028, unless renewed.

DISCIPLINE HISTORY

2. The Institution has the following discipline history:
 - [Modified Citation No. 2223084, Issued on April 27, 2023](#)
 - Evidence of compliance; citation satisfied May 19, 2023

CITATION JURISDICTION

3. This administrative citation is issued to the Institution pursuant to California Education Code (CEC) section 94936; and Title 5 of the California Code of Regulations (5 CCR) section 75020 et seq. for the violation(s) described below.

CAUSE FOR CITATION & ASSESSMENT OF FINE AND/OR ORDER OF ABATEMENT

4. The Institution is in violation of the following Bureau laws and regulations:

Violation #1:

5 CCR section 71750(c)(1) – Withdrawals and Refunds and CEC section 94920(d) – Mandatory Cancellation, Withdrawal, and Refund Policies

Cause for Citation: On or about January 28, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). Bureau staff reviewed nine student files and found that two withdrawn student files reviewed included documentation showing the Institution charged 15% of the total tuition. The Institution did not obtain Bureau approval for an alternate refund calculation method. Therefore, the refund calculation used was not compliant with the pro rata refund requirements in accordance with 5 CCR section 71750(c)(1) and CEC section 94920(d).

Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a “Class A” violation. The Institution is issued a fine of \$2,501.00.

Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to submit a statement of attestation that they will issue refunds pursuant to 5 CCR section 71750(a)(3) and CEC section 94920(d), unless approved to offer an alternate refund policy by the Bureau. The statement of attestation

Violation #2:

5 CCR section 76120 – Amount of STRF Assessment

Cause for Citation: On or about January 28, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). During the inspection, Bureau staff reviewed nine student files and found that one current student file reviewed contained a signed enrollment agreement dated September 14, 2024. The agreement showed that the Institution incorrectly collected a \$30.00 Student Tuition Recovery Fund (STRF) assessment from the student as the STRF rate changed to \$0.00 for institutional charges of \$1,000.00 or less, effective April 1, 2024.

Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class B" violation. The Institution is issued a fine of \$1,000.00.

Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Institution must submit a statement of attestation they have corrected the violation and will ensure that the Institution is collecting the correct STRF assessment from students pursuant to 5 CCR section 76120. The statement of attestation must be dated and signed by an authorized representative of the Institution.

Violation #3:

5 CCR section 71770(a)(1) – Admission Standards and Transferred Credits Policy

Cause for Citation: On or about January 28, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). As part of the inspection process, prior to the on-site visit, Bureau staff reviewed the institution's written standards for student admissions in their 2025 school catalog. The Bureau determined the Institution failed to establish an admission policy related to the program and establish criteria to determine whether a student is qualified for admission to the educational program including minimum levels of prior education, preparation, skills, or training.

Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$2,501.00.

Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to submit a written policy and to update the Institution's catalog to comply with 5, CCR section 71770.

Violation #4:

CEC section 94920(b) – Mandatory Cancellation, Withdrawal, and Refund Policies and CEC section 94921 – Alternative Refund Calculations

Cause for Citation: On or about January 28, 2025, the Bureau conducted an unannounced compliance inspection pursuant to CEC section 94932.5(a). As part of the inspection process, prior to the on-site visit, Bureau staff reviewed the institution's 2025 school catalog and enrollment agreement and found the Institutions cancellation and refund policy does comply with CEC section 94920(b). Additionally, Bureau records do not reflect the Institution is approved to offer an alternate refund calculation.

Administrative Fine: Pursuant to 5 CCR section 75030, the Bureau has determined this to be a "Class A" violation. The Institution is issued a fine of \$2,501.00.

Order of Abatement: Pursuant to 5 CCR section 75020, the Bureau issues the following order of abatement:

The Bureau orders the Institution to submit a statement of attestation they have corrected the violation and will ensure that the Institution's stated policies comply with the Bureau's requirements pursuant to CEC sections 94920 and 94921. The statement of attestation must be dated and signed by an authorized representative of the Institution.

COMPLIANCE WITH ORDER OF ABATEMENT

5. In accordance with the provisions of CEC section 94936 and 5 CCR section 75020, the Bureau issues the order(s) of abatement described above. Evidence of compliance with the order of abatement must be submitted to the Bureau within 30 days from the date of issuance of this citation. Evidence of compliance with the order of abatement may be sent by mail or email to:

- Mail: Bureau for Private Postsecondary Education
Attn: Discipline Unit – Tessa Barron
1747 North Market, Blvd., Suite 225
Sacramento, CA 95834
- Email: bppe.discipline@dca.ca.gov

Citation Number: 25260099
Institution: California Electrology Academy
Institution Code: 58111386

- In the subject line, please include the Institution name and citation number.

COMPLIANCE WITH ASSESSMENT OF FINE

6. In accordance with the provisions of CEC section 94936, and 5 CCR sections 75020 and 75030, the Bureau hereby orders this assessment of fines in the total amount of \$8,503.00 for the violations described above. Payment of the fines must be made to the Bureau within 30 days from the date of service of this citation unless an informal conference or hearing is requested. To assist the Bureau in processing the payment of fines, please submit the enclosed *Payment of Fine – Waiver of Appeal* form.

Payment must be sent to the Bureau by mail at:

- Bureau for Private Postsecondary Education
Attn: Discipline Unit – Tessa Barron
1747 North Market, Blvd., Suite 225
Sacramento, CA 95834

NOTICE OF APPEAL RIGHTS

7. You have the right to contest this citation through an informal conference with the Bureau pursuant to 5 CCR section 75020 and/or through an administrative hearing in accordance with Chapter 5 (Commencing with section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this citation, the Bureau must receive a written request within 30 days from the date of issuance of this citation asking for an informal conference and/or administrative hearing or you may also submit the enclosed *Notice of Appeal of Citation – Request for Informal Conference and/or Administrative Hearing* form.

The written request may be sent by email or mail to the addresses below:

- Mail: Bureau for Private Postsecondary Education
Attn: Discipline Unit – Tessa Barron
1747 North Market, Blvd., Suite 225
Sacramento, CA 95834
- Email: bppe.discipline@dca.ca.gov

- In the subject line, please include the Institution name and citation number.

Failure to submit a written request for an informal conference and/or administrative hearing within 30 days from the date of issuance of this citation will forfeit your ability to appeal the citation.

If a hearing is requested, you are not required to comply with this citation until a final order is entered against you.

COMPLIANCE WITH FINE AND/OR ORDER OR ABATEMENT DISCLOSURE

8. Pursuant to BPC section 125.9 and 5 CCR section 75050, payment of fine and/or compliance with any order of abatement does not constitute an admission of the violation charged and shall be represented as satisfactory resolution of the matter for the purposes of public disclosure.

Pursuant to 5 CCR section 75050, failure to comply with this citation order, its order of abatement, and/or administrative fine by the required due date is grounds for denial or discipline of an approval to operate. Where a citation is not contested and fine is not paid, the full amount of the assessed fine shall be added to the fee for renewal of the approval to operate. An approval to operate shall not be renewed without payment of the renewal fee and fine.

BUREAU CONTACT INFORMATION

9. If you have any questions regarding this Citation, please contact Tessa Barron, Citation Analyst by email at Tessa.Barron@dca.ca.gov or by phone at (916) 574-7791.

“Original Signature on File”

6/3/2026

Elizabeth Elias
Deputy Bureau Chief of Enforcement

Citation Date of Issuance

Enclosures:

- Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- Payment of Fine – Waiver of Appeal
- Declaration of Service by Certified and First-Class Mail