



## NOTICE TO COMPLY

CU-27129906-051426

Institution Name:	Vitality University	Institution Telephone:	(650) 350-1863
Institution Code:	27129906	Administrator Name:	Jeffrey Mah
Street Address:	2499 Industrial Parkway West, Hayward, CA 94545	Inspection Date:	5/14/26

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: [https://www.bppe.ca.gov/lawsregs/ppe\\_act.pdf](https://www.bppe.ca.gov/lawsregs/ppe_act.pdf)  
 Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	5 CCR § 71810 (b)(10)	<p><b>Violation Description:</b> The institution’s 2026 catalog failed to contain the procedures for student access to the institution’s library.</p> <p><b>Correction:</b> The institution shall update its 2026 catalog to include the above-mentioned procedures, pursuant to 5 CCR § 71810 (b)(10).</p>
2	CEC § 94909 (a)(3)(D)	<p><b>Violation Description:</b> The institution’s 2026 catalog, failed to contain the required verbatim statement: “The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589 or by visiting <a href="https://www.osar.bppe.ca.gov/">https://www.osar.bppe.ca.gov/</a> .”</p> <p><b>Correction:</b> The institution shall update its 2026 catalog, to include the above-mentioned statement pursuant to CEC § 94909 (a)(3)(D).</p>

Violation	Code Section Violated	Description of the violation and required correction.
3	5 CCR § 71810 (b)(4)(B)	<p><b>Violation Description:</b> The institution’s 2026 catalog failed to contain whether English language services, including instruction such as ESL, are provided and, if so, the nature of the service and its cost.</p> <p><b>Correction:</b> The institution shall update its 2026 catalog to include whether English language services are provided, pursuant to 5 CCR § 71810 (b)(4).</p>
4	5 CCR § 71800 (e)(2) in conjunction with CEC § 94920 (b)	<p><b>Violation Description:</b> Page one of the institution’s enrollment agreement contains an unenforceable statement regarding both the “Application fee” and “Registration fee” as a non-refundable items within the list of itemized charges. According to CEC § 94920 (b), the law identifies a reasonable deposit <b>or</b> application fee as the only non-refundable items within the cancellation period.</p> <p><b>Correction:</b> The institution shall update the list of itemized charges in its enrollment agreements pursuant to 5 CCR § 71800 (e)(2) in conjunction with CEC § 94920 (b).</p>
5	5 CCR § 71800 (e) in conjunction with CEC § 94920 (b)	<p><b>Violation Description:</b> The institution’s enrollment agreement contains unenforceable statements regarding non-refundable items. It is implied that the items listed in the itemized list of charges are non-refundable within the cancellation period. According to CEC § 94920 (b), the law identifies a reasonable deposit <b>or</b> application fee as the only non-refundable items within the cancellation period.</p> <p><b>Correction:</b> The institution shall update the itemization section in its enrollment agreements pursuant to 5 CCR § 71800 (e) in conjunction with CEC § 94920 (b).</p>
6	CEC § 94913 (a)(1)	<p><b>Violation Description:</b> The homepage of the institution’s website failed to post the most current catalog.</p> <p><b>Correction:</b> Once the institution's catalog has been updated to remedy the violations, the institution shall update its website to provide the current/updated school catalog pursuant to CEC § 94913 (a)(1).</p>

Violation	Code Section Violated	Description of the violation and required correction.
7	5 CCR § 76140	<p><b>Violation Description:</b> The institution's 2025 4<sup>th</sup> and 2026 1<sup>st</sup> Quarter STRF supporting documentation failed to contain record (3) Email address, (4) Local or mailing address, (5) Address at the time of enrollment, (7) Date enrollment agreement signed, (9) Amount of STRF assessment collected, (10) Quarter in which the STRF assessment was remitted to the Bureau, (11) Third-party payer identifying information, and (13) Total institutional charges paid.</p> <p><b>Correction:</b> The institution shall update the institution's 2025 4<sup>th</sup> and 2026 1<sup>st</sup> Quarter STRF supporting documentation, pursuant 5 CCR § 76140 (a).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

**Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.**

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Jeffrey Mah, Owner
Bureau Compliance Analyst Name:	Alec Taub
Bureau Compliance Analyst Signature:	<i>Alec Taub</i>

## NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

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Signature

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Date

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Print Name and Title