BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION 1747 N. Market Blvd., Suite 225, Sacramento, CA 95834 P (916) 574-8900 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



NOTICE TO COMPLY

CU-3303871-12172025

Institution	C. R. England, Inc. DBA Premier	Institution	(888) 254-0654
Name:	Truck Driving School	Telephone:	
Institution	3303871	Administrator	Carol Killinger
Code:		Name:	_
Street	2250 S. Riverside Avenue	Inspection Date:	December 17, 2025
Address:	Colton, CA 92324		

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: https://www.bppe.ca.gov/lawsregs/regs.pdf

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94913 (a)(1)	Violation Description: The institution's website (https://www.crengland.com/contact/locations/) fails to contain link to the institution's most recent catalog.
		Correction: The institution shall update its website to provide the current/updated school catalog pursuant to CEC § 94913 (a)(1).
2	CEC § 94913 (a)(2)	Violation Description: The institution's website (https://www.crengland.com/) failed to have a clear and conspicuous link to their 2023-2024 School Performance Fact Sheet for their approved program.
		Correction: The institution shall update its website to have a clear, and conspicuous link to their 2023-2024 School Performance Fact Sheet for their approved program.
3	CEC § 94913 (a)(3)	Violation Description: The institution's website (https://www.crengland.com/) failed to have a clear and

Violation	Code Section Violated	Description of the violation and required correction.
		conspicuous link to student brochures offered by the institution.
		Correction: The institution shall update its website to have a clear, and conspicuous link to student brochures offered by the institution.
4	CEC § 94913 (a)(4)	Violation Description: The institution's website (https://www.crengland.com/) failed to have a clear and conspicuous link to the Bureau's internet website https://www.bppe.ca.gov/ .
		Correction: The institution shall update its website to have a clear, and conspicuous link to the Bureau's internet website https://www.bppe.ca.gov/ .
5	CEC § 94913 (a)(5)	Violation Description: The institution's website (https://www.crengland.com/) failed to have a clear and conspicuous link to the most recent annual report submitted to the bureau.
		Correction: The institution shall update its website to have a clear, and conspicuous link to their 2024 annual report submitted to the bureau.
6	CEC § 94899.5 (a)	Violation Description: On page 10 of the 2025 catalog, the institution states, "All tuition and fees must be paid prior to commencement of classes unless the student has entered into a Tuition Financing Agreement with Liberty Financial or Climb Credit."
		The institution cannot require students to pay all tuition and fees PRIOR to the first day of instruction.
		Correction: The institution shall remove the non-compliant statement from its catalog or change it to demonstrate compliance with CEC § 94899.5 (a).
7	CEC § 94909 (a)(3)(D)	Violation Description: The institution's 2025 catalog failed to contain the required verbatim statement: "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The

Violation	Code Section Violated	Description of the violation and required correction.
		office may be reached by calling (888) 370-7589 or by visiting https://www.osar.bppe.ca.gov/ ."
		Correction: The institution shall update its catalog to include the above-mentioned statement pursuant to CEC § 94909 (a)(3)(D).
8	CEC § 94909 (a)(5)	Violation Description: On page 8 of the institution's 2025 catalog, the Professional Driver Course program is listed as 183 clock hours. This statement is false and misleading, as it does not align with the total number of hours on record with the Bureau.
		The Bureau's records indicate: Professional Driver Course 122 Hours
		Correction: The institution shall either provide proof of the documentation submitted to the Bureau's Licensing Unit for the approval to update the total number of hours required for completion for Professional Driver Course program.
		If the institution did not notify Bureau's Licensing Unit of the change, the institution must contact the Bureaus Licensing Unit at BPPE.Licensing@dca.ca.gov regarding information and requirements to update Bureau records.
		Otherwise, if the Bureau's records are correct the institution shall update the catalog to reflect the total number of hours required to complete the programs, in accordance with the Bureau's records, pursuant to CEC § 94909 (a)(5).

Violation	Code Section Violated	Description of the violation and required correction.
9	CEC § 94909 (a)(5) in conjunction with CEC § 94897 (q)	Violation Description: On page 8 of the institution's 2025 catalog, it mentions the "Basic Truck Driver Course" for 120 hours.
		The Bureau's records indicate the Basic Truck Driver Course (80 hours) was discontinued on 10/7/2016.
		Correction: The institution shall either provide proof of the documentation submitted to the Bureau's Licensing Unit for the approval to update the continuation of the Basic Truck Driver course or
		If the institution did not notify Bureau's Licensing Unit of the change, the institution must contact the Bureaus Licensing Unit at BPPE.Licensing@dca.ca.gov regarding information and requirements to update Bureau records.
		Otherwise, if the Bureau's records are correct the institution shall update the catalog to remove mention of this discontinued program, in accordance with the Bureau's records, pursuant to CEC § 94909 (a)(5) in conjunction with CEC § 94897 (q).
10	CEC §94870 and §94909 (a)(9)	Violation Description: The institution's 2025 catalog failed to contain the schedule of total charges for a period of attendance AND an estimated schedule of total charges for the entire educational program.
		"Total charges" means the sum of institutional and noninstitutional charges.
		Correction: The institution shall update its catalog to contain the schedule of total charges for a period of attendance AND an estimated schedule of total charges for the entire educational program.
11	5 CCR § 71810 (b)(13)(C)	Violation Description: The institution's 2025 catalog failed to contain a clear and conspicuous statement that the institution has no responsibility to find or assist a student in finding housing.
		Correction: The institution shall update its catalog to contain a clear and conspicuous statement that the institution has no responsibility to find or assist a student in finding housing.

Violation	Code Section Violated	Description of the violation and required correction.
12	CEC §94911 (a)	Violation Description: The institution's enrollment agreement fails to contain the total number of credit hours, clock hours, or other increment required to complete the educational program.
		Correction: The institution shall update its enrollment agreement to include the total number of credit hours, clock hours, or other increment required to complete the educational program.
13	5 CCR §71800 (b)	Violation Description: The institution's enrollment agreement fails to contain the period covered by the enrollment agreement.
		Correction: The institution shall update its enrollment agreement to include the period covered by the enrollment agreement.
14	5 CCR §71800 (d)	Violation Description: The institution's enrollment agreement fails to contain the date by which the student must exercise his or her right to cancel or withdraw.
		Correction: The institution shall update its enrollment agreement to include the date by which the student must exercise his or her right to cancel or withdraw.
15	CEC §94911 (b)	Violation Description: The institution's enrollment agreement fails to identify the student's obligation to the Student Tuition Recovery Fund, clearly identified as a nonrefundable charge.
		Correction: The institution shall update its enrollment agreement to identify the student's obligation to the Student Tuition Recovery Fund, clearly identified as a nonrefundable charge.
16	5 CCR §76215 (a)	Violation Description: The institution's enrollment agreement fails to include specific required language related to the Student Tuition Recovery Fund (STRF).
		Correction: The institution shall update its enrollment agreement to include specific required language related to the Student Tuition Recovery Fund (STRF) in 5 CCR § 76215 (a).

Violation	Code Section Violated	Description of the violation and required correction.
17	CEC §94911(e)(1) in conjunction with CEC § 94920 (b)	Violation Description: Pages 1-2 of the institution's enrollment agreement fails to comply with the Bureau's minimum cancellation and refund policies.
		The cancellation policy includes the first day of instruction, or the 7th day after signing the enrollment agreement, whichever is later. If students sign the enrollment agreement on the course start date, they have the right to cancel within 7 days.
		Correction: The institution shall update its enrollment agreement to specify the student has the right to cancel and obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.
18	CEC §94911(e)(2)	Violation Description: The institution's enrollment agreement fails to include a statement that, if the student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds.
		Correction: The institution shall update its enrollment agreement to include a statement that, if the student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds.
19	5 CCR § 71800 (d) in conjunction with CEC § 94920 (d)	Violation Description: The pro-rata refund policies on page 2 of the institution's enrollment agreement, do not comply with CEC § 94920 (d).
		A student is entitled to a refund if they complete 60% or less of the period of attendance. A student is not entitled a refund if they complete more than 60% of the period of attendance.
		Correction: The institution shall update the pro-rata refund policy on page 2 of the institution's enrollment agreement pursuant to 5 CCR § 71800 (d) and CEC § 94920 (d).

Violation	Code Section Violated	Description of the violation and required correction.
20	CEC § 94899.5 (a)	Violation Description: On page 1 of the institution's enrollment agreement states, "prior to commencing the Coursework. You further acknowledge and agree that School may withhold your records and any certificate of completion of the Course until payment in full of the Total Tuition and Fees. If any amount due hereunder is not paid when due, such amount shall accrue interest, from the due date, until the date paid, at the rate of eighteen percent (18%) per annum." The institution cannot require students to pay all tuition and fees PRIOR to the first day of instruction. Correction: The institution shall remove the noncompliant statement from its enrollment agreement or change it to demonstrate compliance with CEC § 94899.5 (a).
21	CEC § 94911(f)	Violation Description: The institution's enrollment agreement fails to include a statement specifying that, if the student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund. Correction: The institution shall update its enrollment agreement to include a statement specifying that, if the student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund.

Violation	Code Section Violated	Description of the violation and required correction.
22	CEC § 94911(g)(1)(2)	Violation Description: The institution's enrollment agreement fails to include a statement specifying that, if the student defaults on a federal or state loan, both the following may occur:
		(1) The federal or state government or a loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
		(2) The student may not be eligible for any other federal student financial aid at another institution or other government financial assistance until the loan is repaid.
		Correction: The institution shall update its enrollment agreement to include the above-mentioned required statement.

Violation	Code Section Violated	Description of the violation and required correction.
23	CEC § 94911 (h) and § 94909 (a)(15)	Violation Description: The institution's enrollment agreement fails to include the transferability disclosure that is required to be included in the enrollment agreement:
		"NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS EARNED AT OUR INSTITUTION"
		"The transferability of credits you earn at (insert name of institution) is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the (insert degree, diploma, or certificate) you earn in (insert name of educational program*) is also at the complete discretion of the institution to which you may seek to transfer. If the (insert credits or degree, diploma, or certificate) that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending (insert name of institution) to determine if your (insert credits or degree, diploma or certificate) will transfer."
		Correction: The institution shall update its enrollment agreement to include the above-mentioned required statement.

Violation	Code Section Violated	Description of the violation and required correction.
24	Cec § 94911 (j)(1)(2)	Violation Description: The institution's enrollment agreement fails to include specific required statements directing students to the Bureau for unanswered questions and for filing a complaint with the Bureau: "Any questions a student may have regarding this enrollment agreement that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at (insert address*), www.bppe.ca.gov, (insert telephone number and fax number*)." *The following may be used for inserts: Address: 1747 N. Market Blvd. Ste 225 Sacramento, CA 95834 P.O. Box 980818, West Sacramento, CA 95798-0818 Website Address: www.bppe.ca.gov Telephone and Fax #'s: (888) 370-7589 or by fax (916) 263-1897 "A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 toll-free or by completing a complaint form, which can be obtained on the bureau's internet web site
		www.bppe.ca.gov." Correction: The institution shall update its enrollment
		agreement to include the above-mentioned required statements.

Violation	Code Section Violated	Description of the violation and required correction.
25	CEC § 94911(i)(1)(2)	Violation Description: The institution's enrollment agreement fails to include specific required statements and a line for the student to initial: (1) "Prior to signing this enrollment agreement, you must be given a catalog or brochure and a School Performance Fact Sheet, which you are encouraged to review prior to signing this agreement. These documents contain important policies and performance data for this institution. This institution is required to have you sign and date the information included in the School Performance Fact Sheet relating to completion rates, placement rates, license examination passage rates, and salaries or wages, and the most recent three-year cohort default rate, if applicable, prior to signing this agreement." (2) Immediately following the statement required by paragraph (1), a line for the student to initial, including the following statement: "I certify that I have received the catalog, School Performance Fact Sheet, and information regarding completion rates, placement rates, license examination passage rates, and salary or wage information, and the most recent three-year cohort default rate, if applicable, included in the School Performance Fact sheet, and have signed, initialed, and dated the information provided in the School Performance Fact Sheet." Correction: The institution shall update its enrollment agreement to include the above-mentioned required statements with a line for the student to initial.

Violation	Code Section Violated	Description of the violation and required correction.
26	5 CCR §76140 (a)(1)(4)(5)(8)(9)(12)	Violation Description: The institution's 2025 2 nd & 3 rd Quarter STRF supporting documentation failed to contain record of the student's:
		 (1) Student identification number, (4) Local or mailing address, (5) Address at the time of enrollment, (8) Courses and course costs, (9) Amount of STRF assessment collected, (12) Total institutional charges charged,
		Correction: The institution shall update the 2025 2 nd & 3 rd Quarter STRF supporting documentation, pursuant to 5 CCR § 76140 (a)(1)(4)(5)(8)(9)(12)

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To	Carol Killinger, School Manager	
Name & Title:		
Bureau Compliance Analyst	Beverly Tjokrosoeharto	
Name:		
Bureau Compliance Analyst	D I T I I +	
Signature:	Keverly johrosocharto	
_		

NOTICE TO COMPLY DECLARATION

CU-3303871-12172025

Institution	C. R. England, Inc. DBA Premier	Institution	(888) 254-0654
Name:	Truck Driving School	Telephone:	
Institution	3303871	Administrator	Carol Killinger
Code:		Name:	_
Street	2250 S. Riverside Avenue	Inspection Date:	December 17, 2025
Address:	Colton, CA 92324		

	lation identified in this Notice to Comply has been evidence to support the correction of each violation
Signature	Date
Print Name and Title	