



## NOTICE TO COMPLY

CA-1918741-07252025

Institution Name:	Yo San University of Traditional Chinese Medicine	Institution Telephone:	(310) 577-3000
Institution Code:	1918741	Administrator Name:	Tora Flint
Street Address:	13315 W Washington Blvd Los Angeles, CA 90066	Inspection Date:	July 25, 2025

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: [https://www.bppe.ca.gov/lawsregs/ppe\\_act.pdf](https://www.bppe.ca.gov/lawsregs/ppe_act.pdf)  
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94897 (q)	<p><b>Violation Description:</b> The institution's website (<a href="https://yosan.edu/programs/doctorate-in-acupuncture-transition-program/">https://yosan.edu/programs/doctorate-in-acupuncture-transition-program/</a>) contains a false/misleading statement that implies the institution is approved to provide a First Professional Doctorate (DAcCHM) – One year (315 Hours) online degree program. However, according to Bureau records, the institution is not approved to teach this program.</p> <p><b>Correction:</b> The institution shall either provide proof of the documentation submitted to the Bureau's Licensing Unit for the approval to teach in the 315 hour First Professional Doctorate (DAcCHM) program.</p> <p>Otherwise, if the institution did not receive approval from the Bureau to teach this program, the institution shall remove the statement from the website and contact the Bureau's Licensing Unit at <a href="mailto:BPPE.Licensing@dca.ca.gov">BPPE.Licensing@dca.ca.gov</a> for information and requirements to provide this program.</p>

Violation	Code Section Violated	Description of the violation and required correction.
2	5 CCR § 76140 (a)(1)(3)(4)(5)(6)(7)(8)(9)(10)(11)(13)	<p><b>Violation Description:</b> The institution's 2024 4<sup>th</sup> &amp; 2025 1<sup>st</sup> Quarter STRF supporting documentation failed to contain record of the student's:</p> <ul style="list-style-type: none"> <li>(1) Student identification number,</li> <li>(3) Email address,</li> <li>(4) Local or mailing address,</li> <li>(5) Address at the time of enrollment,</li> <li>(6) Home address,</li> <li>(7) Date enrollment agreement signed,</li> <li>(8) Courses and course costs,</li> <li>(9) Amount of STRF assessment collected,</li> <li>(10) Quarter in which the STRF assessment was remitted to the Bureau,</li> <li>(11) Third-party payer identifying information,</li> <li>(13) Total institutional charges paid.</li> </ul> <p><b>Correction:</b> The institution shall update the 2024 4<sup>th</sup> &amp; 2025 1<sup>st</sup> Quarter STRF supporting documentation, pursuant to 5 CCR § 76140 (a)(1)(3)(4)(5)(6)(7)(8)(9)(10)(11)(13)</p>
3	5 CCR § 71810 (b)(15) in conjunction with CEC § 94897 (s)	<p><b>Violation Description:</b> On pages 53 and 57 of the 2025 DAOM catalog and pages 69 and 75 of the 2025 MAcCHM/DACCHM catalog, contains unenforceable policies regarding withholding transcripts until the student is current on all financial obligations.</p> <p>In accordance with CEC § 94897 (s) and Civil Code section 1788.93, an institution cannot require a student to satisfy financial obligations or make arrangements for payment prior to providing a transcript to a student. The statements in the catalog do not comply with CEC 94897 (s).</p> <p><b>Correction:</b> The institution shall remove the non-compliant statements from both catalogs. The policy must demonstrate compliance with 5 CCR 71810 (b)(15) and CEC 94897 (s).</p>

Violation	Code Section Violated	Description of the violation and required correction.
4	CEC § 94909 (a)(8)(B) in conjunction with CEC §94920 (b)	<p><b>Violation Description:</b> The institution's 2025 catalogs contain cancellation and refund policies that fail to comply with the Bureau's minimum requirements.</p> <p>On page 18 of the DAOM catalog, <i>"On being accepted into the DAOM program, an international applicant must commit to full-time enrollment in the program by submitting a <b>non-refundable deposit</b> of \$2,000 (in U.S. dollars), which will be applied to the first trimester tuition."</i></p> <p>On page 20 of the MAcCHM/DACCHM catalog, <i>"On being accepted into the DAOM program, an international applicant must commit to full-time enrollment in the program by submitting a <b>non-refundable deposit</b> of \$2,000 (in U.S. dollars), which will be applied to the first trimester tuition."</i></p> <p>If these fees are paid directly to the institution, the fee is an institutional charge and cannot be non-refundable during the cancellation period. The cancellation policy includes the first day of instruction, or the 7th day after signing the enrollment agreement, whichever is later. If students sign the enrollment agreement on the course start date, they have the right to cancel within 7 days.</p> <p><b>Correction:</b> The institution shall update its catalogs to specify the institution will NOT withhold institutional charges exceeding \$250 if cancellation is made through the 1<sup>st</sup> class session or the 7<sup>th</sup> day after enrollment, whichever is later.</p>
5	CEC § 94909 (a)(11)	<p><b>Violation Description:</b> The institution's 2025 DAOM catalog and 2025 MAcCHM/DACCHM catalog fails to contain a statement specifying that, "if a student obtains a loan to pay for an educational program, the student will have to repay the full amount of the loan plus interest, less the amount of any refund, and that, if the student receives federal student financial aid funds, the student is entitled to a refund of the moneys not paid from federal financial aid funds."</p> <p><b>Correction:</b> The institution shall update its catalogs to include the above-mentioned required statement.</p>


Violation	Code Section Violated	Description of the violation and required correction.
6	5 CCR § 71800 (d)	<p><b>Violation Description:</b> The institution's DAOM enrollment agreement and MAcCHM/DACCHM enrollment agreement fails to contain the date by which the student must exercise his or her right to cancel or withdraw.</p> <p><b>Correction:</b> The institution shall update its enrollment agreements to include the date by which the student must exercise his or her right to cancel or withdraw.</p>
7	CEC § 94913 (a)(1)	<p><b>Violation Description:</b> The institution's website contains a catalog with violations identified in this NTC.</p> <p><b>Correction:</b> Once the institution's catalog has been updated to remedy the violations, the institution shall update its website to provide the current/updated school catalog pursuant to CEC § 94913 (a)(1).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

**Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.**

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Tora Flint, Chief Operating Officer
Bureau Compliance Analyst Name:	Beverly Tjokrosoeharto
Bureau Compliance Analyst Signature:	

## NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

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Signature

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Date

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Print Name and Title