



NOTICE TO COMPLY

CA-90323886-032025

Institution Name:	Jade Beauty and Barber College	Institution Telephone:	(408) 623-0522
Institution Code:	90323886	Administrator Name:	Thu Le
Street Address:	1692 Tully Rd Suite #8 & 12 San Jose, CA 95121	Inspection Date:	4/23/2025

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909(a)(1)	Violation Description: The institution's 2025 catalog fails to provide its telephone number. Correction: The institution shall update its 2025 catalog to provide its telephone number, pursuant to CEC § 94909(a)(1).
2	5 CCR § 71810(b)(10) in conjunction with 5 CCR § 71740	Violation Description: Page 44 of the institution's 2025 catalog provides a description of its library; however, it fails to identify procedures for student access to those resources. Correction: The institution shall update its 2025 catalog to provide the procedures for student access to its library and learning resources that demonstrates compliance with 5 CCR § 71740.

Violation	Code Section Violated	Description of the violation and required correction.
3	CEC § 94909(a)(3)(C)	<p>Violation Description: Page 10 of the institution's 2025 catalog contains the required disclosure referring individuals wishing to file a complaint about the institution to the bureau; however, it fails to provide the bureau's correct website address.</p> <p>Correction: The institution shall update the disclosure referenced above with the bureau's website address, pursuant to CEC § 94909(a)(2)(C).</p>
4	CEC § 94909(a)(3)(D)	<p>Violation Description: The institution's 2025 catalog fails to include the required OSAR statement.</p> <p>"The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589, option #5 or by visiting osar.bppe.ca.gov."</p> <p>Correction: The institution shall update the catalog to include the required OSAR statement pursuant to CEC § 94909 (a)(3)(D).</p>
5	5 CCR § 71810(b)(4)(A)	<p>Violation Description: The institution's 2025 catalog fails to provide the level of English language proficiency required for admission and the kind of documentation that will be accepted.</p> <p>Correction: The institution shall update its catalog to provide the level of English language proficiency required and type of documentation that will be accepted for admission, pursuant to 5 CCR § 71810(b)(4)(A).</p>
6	5 CCR § 71810(b)(5)	<p>Violation Description: The institution's 2025 catalog states that instruction will occur in Vietnamese; however, it fails to provide the level of Vietnamese language proficiency required for admission and the kind of documentation that will be accepted.</p> <p>Correction: The institution shall update its catalog to provide the level of English language proficiency required and type of documentation that will be accepted for admission, pursuant to 5 CCR § 71810(b)(5).</p>

Violation	Code Section Violated	Description of the violation and required correction.
7	5 CCR § 76215(a)	<p>Violation Description: The institution's 2025 catalog fails to include the required language regarding students' rights and responsibilities in respect to STRF, verbatim.</p> <p>Correction: The institution shall update its 2025 catalog to provide the required STRF language, verbatim, pursuant to 5 CCR § 76215(a).</p>
8	CEC § 94909(a)(8)(B) in conjunction with CEC § 94920(b)	<p>Violation Description: The institution's catalog, pages 32 - 38 contain a refund policy that is not compliant with CEC § 94920(b) which states:</p> <p><i>Institutions shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars (\$250), if notice of cancellation is made through attendance at the first class session, or the seventh day after enrollment, whichever is later.</i></p> <p>Correction: The institution shall remove the noncompliant refund verbiage on pages 32 - 37 of the catalog pursuant to CEC § 94909(a)(8) in conjunction with CEC § 94920(b).</p>
9	5 CCR § 76120(a)	<p>Violation: Page 15 of the institution's catalog includes the following STRF fee:</p> <p>\$2.50 per \$1,000.00 of total institutional charges</p> <p>Effective April 1, 2024, the Student Tuition Recovery Fund (STRF) assessment rate will change from two dollars and fifty cents (\$2.50) per one thousand dollars (\$1,000) of institutional charges to zero dollar (\$0.00) per one thousand dollars (\$1,000) of institutional charges. (5, CCR section 76120). Institutions will still be required to complete and submit all STRF Assessment Reporting Forms on a quarterly basis and maintain specified student information for STRF-eligible students.</p> <p>https://bppe.ca.gov/lawsregs/strf.shtml</p> <p>Correction: Update the catalog to comply with 5 CCR § 76120(a), per the information listed above.</p>

Violation	Code Section Violated	Description of the violation and required correction.
10	CEC § 94913(a)(1)	<p>Violation Description: The institution fails to maintain a website that provides its current catalog.</p> <p>Correction: The institution shall update its website to provide its current catalog, pursuant to CEC § 94913(a)(1).</p>
11	CEC § 94913(a)(2)	<p>Violation Description: The institution fails to maintain a website that provides its most recent SPFS for each educational program offered.</p> <p>Correction: The institution shall update its website to provide its current SPFS for each educational program offered, pursuant to CEC § 94913(a)(2).</p>
12	CEC § 94913(a)(5)	<p>Violation Description: The institution fails to maintain a website that provides its most recent annual report submitted to the bureau.</p> <p>Correction: The institution shall update its website to provide its most recent annual report submitted to the bureau, pursuant to CEC § 94913(a)(5).</p>
13	5 CCR § 71800(a)	<p>Violation Description: The institution's 2025 enrollment agreement fails to include the address where instruction will be provided.</p> <p>Correction: The institution shall update its enrollment agreement to provide the address where instruction will be provided, pursuant to 5 CCR § 71800(a).</p>
14	5 CCR § 71800(b)	<p>Violation Description: The institution's 2025 enrollment agreement fails to include the period covered by the enrollment agreement.</p> <p>Correction: The institution shall update its enrollment agreement to provide the period it covers, pursuant to 5 CCR § 71800(b).</p>
15	5 CCR § 71800(d)	<p>Violation Description: The institution's 2025 enrollment agreement fails to include the date by which the student must exercise his or her right to cancel or withdraw.</p> <p>Correction: The institution shall update its enrollment agreement to clearly state the date by which the student must exercise his or her right to cancel or withdraw, pursuant to 5 CCR § 71800(d).</p>

Violation	Code Section Violated	Description of the violation and required correction.
16	CEC § 94897(l)	<p>Violation Description: Page 2 of the institution's 2025 enrollment agreement states that the institution has received a full approval to operate from the Bureau; however, it fails to clearly state that approval means compliance with state standards established by the California Private Postsecondary Education Act of 2009.</p> <p>Correction: The institution shall update its enrollment agreement to include the required approval statement, pursuant to CEC § 94897(l).</p>
17	CEC § 94920(b)	<p>Violation Description: The institution's enrollment agreement, page 5 contains a refund policy that is not compliant with CEC § 94920(b) which states:</p> <p><i>Institutions shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars (\$250), if notice of cancellation is made through attendance at the first class session, or the seventh day after enrollment, whichever is later.</i></p> <p>Correction: The institution shall remove the noncompliant refund verbiage on pages 5 of the enrollment agreement, pursuant to CEC § 94920(b).</p>


Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Thu Le
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Bureau Compliance Analyst Name:	Shannon Greenmun
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

CA-90323886-032025

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title