



NOTICE TO COMPLY

CU-86218754-032025

Institution Name:	QuickStart Learning, LLC	Institution Telephone:	(866) 991-3924
Institution Code:	86218754	Administrator Name:	Shamsah Noorani
Street Address:	3101 Park Blvd. Palo Alto, CA 94306	Inspection Date:	March 26, 2025

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	CEC § 94909 (a)(3)(D)	<p>Violation Description: The institution's catalog failed to include the required statement regarding "The Office of Student Assistance and Relief" (OSAR), pursuant to CEC § 94909 (a)(3)(D).</p> <p>Correction: The institution shall update the catalog to include the required statement with the appropriate inserts regarding, "The Office of Student Assistance and Relief" (OSAR), pursuant to CEC § 94909 (a)(3)(D).</p> <p>Example: "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589, Option #5, or by visiting, www.https://osar.bppe.ca.gov/."</p>
2	CEC § 94897 (s)	<p>Violation Description: The institution's catalog contains language that violates Section 1788.93 of the Civil Code pursuant to CEC § 94897 (s). (page 9).</p>

Violation	Code Section Violated	Description of the violation and required correction.
		<p>Correction: The institution shall revise the catalog and remove any reference that violates Civil Code 1788.93, pursuant to CEC § 94897 (s). Specifically, “No transcript will be issued until all tuition and other fees due the institution are paid current.” (page 9).</p>
3	CEC § 94913 (a) (1-5) In conjunction with 5 CCR § 74117	<p>Violation Description: The institution’s website https://www.quickstart.com/ failed to provide clear and conspicuous links from the homepage to all required items, pursuant to CEC § 94913 (a) (1-5) in conjunction with 5 CCR § 74117.</p> <p>Correction: The institution shall update their website to include clear and conspicuous links, or a to all required items from the homepage, pursuant CEC § 94913 (a) (1-5) in conjunction with 5 CCR § 74117. (one link from the homepage to all items is acceptable).</p>
4	CEC § 94897 (i)(1)	<p>Violation Description: The institution’s website includes misleading information in regard to its relationship to BPPE, pursuant to CEC § 94897 (i)(1). The website indicates it is offering programs thru a partnership with BPPE. The bureau is the state regulatory agency that provides private postsecondary institutions an approval to operate, or license to operate in California. The bureau is not in a partnership with the institution.</p> <p>Correction: The institution shall update the website by removing the verbiage that references the bureau is in a partnership with the institution, pursuant to CEC § 94897 (i)(1).</p>
5	CEC § 94897 (o)	<p>Violation Description: The institution’s website requires students to provide their personal information to obtain the school catalog, which is a prohibited business practice violation, pursuant to CEC § 94897 (o).</p> <p>Correction: The institution shall make the catalog, and any other educational information required to be contained in the school catalog available to students on the website without requiring them to provide their personal information in order to obtain the information, pursuant to CEC § 94897 (o).</p>


Violation	Code Section Violated	Description of the violation and required correction.
6	CEC § 94909 (a)(2) in conjunction with CEC § 94897 (l)(1)(2)	<p>Violation Description: The institution's catalog failed to include the complete statement regarding what approval to operate means, pursuant to CEC § 94909 (a)(2) in conjunction with CEC § 94897 (l)(1)(2). (page 4)</p> <p>Correction: The institution shall update the approval statement in the catalog to include the complete meaning of approval to operate, pursuant to CEC § 94909 (a)(2) in conjunction with CEC § 94897 (l)(1)(2). (page 4).</p> <p>Example: <i>This institution is a private institution approved to operate by the California Bureau for Private Postsecondary Education. Approval to operate means the institution is compliant with the minimum standards contained in the California Private Postsecondary Education Act of 2009 (as amended) and Division 7.5 of Title 5 of the California Code of Regulations.</i></p>
7	5 CCR § 71810 (b)(11)	<p>Violation Description: The institution's catalog failed to include required information regarding distance education. Specifically, the approximate number of days that will elapse between the institution's receipt of student lessons, projects, or dissertations and the institution's response or evaluation, pursuant to 5 CCR § 71810 (11).</p> <p>Correction: The institution shall add to the catalog a statement regarding the approximate number of days that will elapse between the institution's receipt of student lessons, projects, or dissertations and the institution's response or evaluation, pursuant to 5 CCR § 71810 (11).</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Shamsah Noorani
Bureau Compliance Analyst Name:	Laura Cheah
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title