



NOTICE TO COMPLY

CU-3600371-02262025

Institution Name:	Rosston School of Hair Design	Institution Telephone:	(909) 395-0464
Institution Code:	3600371	Administrator Name:	Stephanie Vital
Street Address:	1442 W. Holt Avenue Ontario, CA 91761	Inspection Date:	February 26, 2025

The Bureau for Private Postsecondary Education (Bureau) issues this Notice to Comply pursuant to California Education Code (CEC) section 94935 and Title 5 of the California Code of Regulations (5 CCR) section 75010.

California Private Postsecondary Education Act: https://www.bppe.ca.gov/lawsregs/ppe_act.pdf
Title 5 of the California Code of Regulations: <https://www.bppe.ca.gov/lawsregs/regs.pdf>

Violation	Code Section Violated	Description of the violation and required correction.
1	5 CCR § 71810 (b)(4)(B)	<p>Violation Description: Although page 8 of the institution's 2024-2025 identifies English language proficiency and required documentation of proficiency, catalog failed to identify whether English language services are provided and, if so, the nature of the service and its cost.</p> <p>Correction: The institution shall update its catalog to include the above-mentioned information, pursuant to 5 CCR § 71810 (b)(4)(B).</p>
2	CEC §94909 (a)(9) in conjunction with 5 CCR § 76120 (a)	<p>Violation Description: On page 20 of the institution's 2024-2025 catalog, reflects the prior Student Tuition Recovery Fund (STRF) assessment fee. In accordance with the regulations in effect as of April 1, 2024, the STRF assessment fee is zero dollars (\$0.00) per one thousand dollars (\$1,000) of institutional charges.</p> <p>Correction: The Institution shall update its catalog to reflect the current STRF assessment fee which is zero dollars (\$0.00) per one thousand dollars (\$1,000) of</p>

Violation	Code Section Violated	Description of the violation and required correction.
		institutional charges, pursuant to CEC §94909 (a)(9) and 5 CCR § 76120 (a).
3	CEC § 94909 (a)(8)(B) in conjunction with CEC § 94920 (b)	<p>Violation Description: Page 19 of the institution's 2024-2025 catalog contains an unenforceable statement regarding the deduction for equipment not returned in good condition within the cancellation period. The statement does not comply with CEC § 94920 (b).</p> <p>Correction: The institution shall update the refund and cancellation policy in its catalog. The policy must demonstrate compliance with CEC § 94909 (a)(8)(B) and CEC § 94920 (b).</p>
4	CEC § 94909 (a)(3)(D)	<p>Violation Description: The institution's 2024-2025 catalog, failed to contain the required verbatim statement: "The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888) 370-7589 or by visiting https://www.osar.bppe.ca.gov/."</p> <p>Correction: The institution shall update the catalog, to include the above-mentioned statement, pursuant to CEC § 94909 (a)(3)(D).</p>
5	CEC § 94911 (e)(2) in conjunction with CEC § 94920 (b)	<p>Violation Description: Page 2 of the institution's enrollment agreement contains an unenforceable statement regarding the deduction of equipment not returned in good condition within the cancellation period. The statement does not comply with CEC § 94920 (b).</p> <p>Correction: The institution shall update the refund and cancellation policy in its enrollment agreement. The policy must demonstrate compliance with CEC § 94911 (e)(2) and CEC § 94920 (b).</p>
6	CEC § 94913 (a)(1) in conjunction with 5 CCR §71810 (a)	<p>Violation Description: The institution's website contains an outdated 2020-2021 catalog. The institution failed to post on its website</p>


Violation	Code Section Violated	Description of the violation and required correction.
		<p>https://www.rosstonschoolofhairdesign.com/) a recently updated catalog.</p> <p>Correction: The institution shall update its website to include a recently updated catalog, pursuant to CEC § 94913 (a)(1) and 5 CCR §71810 (a).</p>
7	CEC § 94913 (a)(2)	<p>Violation Description: The institution failed to post on its website, a link to the institution's 2022-2023 School Performance Fact Sheets.</p> <p>Correction: The institution shall update its website to include a link to the institution's 2022-2023 School Performance Fact Sheets, pursuant to CEC § 94913 (a)(2).</p>
8	CEC § 94913 (a)(5)	<p>Violation Description: The institution failed to post on its website, a link to the institution's most recent annual report submitted to the Bureau. According to Bureau records, the most recent annual report submitted is the 2022 Annual Report.</p> <p>Correction: The institution shall update its website to include a link to the institution's 2022 Annual Report, pursuant to CEC § 94913 (a)(5).</p>
9	5 CCR §76140 (a)(4)(5)(6)(7)(8)(9)(10)(11)(12)(13)	<p>Violation Description: The institution's 2024 3rd & 4th Quarter STRF supporting documentation failed to contain record of the student's:</p> <ul style="list-style-type: none"> (4) Local or mailing address, (5) Address at the time of enrollment, (6) Home address, (7) Date enrollment agreement signed, (8) Courses and course costs, (9) Amount of STRF assessment collected, (10) Quarter in which the STRF assessment was remitted to the Bureau, (11) Third-party payer identifying information, (12) Total institutional charges charged, and (13) Total institutional charges paid. <p>Correction: The institution shall update the 2024 3rd & 4th STRF supporting documentation, pursuant to 5 CCR § 76140 (a)(4)(5)(6)(7)(8)(9)(10)(11)(12)(13)</p>

Pursuant to 5 CCR section 75010(d), the Institution may do either of the following:

- (1) Within 30 days from the date of the inspection, sign and return the notice to comply, declaring under penalty of perjury that the violation was corrected and describing how compliance was achieved; or
- (2) Within 30 days from the date of the inspection, file with the Bureau a written notice of disagreement, specifying the minor violations described in the notice to comply with which the person approved to operate the institution disagrees, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Pursuant to CEC section 94935(h), failure to comply with the notice to comply will result in the Bureau taking appropriate administrative enforcement action.

The Notice to Comply was given to the Institution's owner, person in control, chief academic officer, chief executive officer, chief operating officer, institution director, or any person delegated by any of the aforementioned persons to facilitate the inspection or accept such notice as set forth below.

Notice To Comply Given To Name & Title:	Stephanie Vital, School Administrator
Bureau Compliance Analyst Name:	Gema Fider
Bureau Compliance Analyst Signature:	

NOTICE TO COMPLY DECLARATION

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I declare under penalty of perjury that each violation identified in this Notice to Comply has been corrected and attached with this declaration is evidence to support the correction of each violation identified.

Signature

Date

Print Name and Title