

BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY + GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS • BUREAU FOR PRIVATE POSTSECONDARY EDUCATION 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833 P.O. Box 980818, West Sacramento, CA 95798-0818 P (916) 431-6959 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



# **CITATION: ASSESSMENT OF FINE AND ORDER OF ABATEMENT**

To: Rasho Inc., Owner TONI&GUY Hairdressing Academy 1019 South Main Street Manteca, CA 95337

INSTITUTION CODE: 89727356 CITATION NUMBER: 1819164

CITATION ISSUANCE/SERVICE DATE: April 3, 2019

**DUE DATE: May 3, 2019** 

**FINE AMOUNT: \$ 10,000** 

**ORDER OF ABATEMENT INCLUDED:** Yes

Christina Villanueva issues this Citation: Assessment of Fine and Order of Abatement (Citation) in her official capacity as Discipline Manager of the Bureau for Private Postsecondary Education (Bureau) of the California Department of Consumer Affairs.

#### **CITATION**

A Citation is hereby issued to Rasho Inc., Owner of TONI&GUY Hairdressing Academy (Institution) located at 1019 South Main Street, Manteca, CA 95337, pursuant to Business and Professions Code section 125.9; California Education Code (CEC) sections 94936 and 94932; and Title 5 of the California Code of Regulations (5, CCR) section 75020 for the violations described below.

#### **BACKGROUND**

In accordance with CEC Section 94926 and 5, CCR Section 76240(a), an institution shall notify the Bureau in writing of its intention to close, at least 30 days prior to closing.

On March 1, 2019, the Bureau received information that the Institution was closing. In response, the Bureau's Closed School Unit emailed and mailed a school closure letter and a school closure form to the Institution at 1019 South Main Street, Manteca, CA 95337. The letter described the information that must be provided to students, and submitted to the Bureau, to ensure an orderly closure.

On March 11, 2019, the Bureau received the email from the school owner indicating that he would prepare and email the documentation/information requested. As of March 29, 2019, the Institution has not submitted the required information to the Bureau.

The institution failed to provide the required 30-day advance notice of school closure.

#### **VIOLATION**

# Below you will find the California Education Code (CEC) and/or Title 5 of the California Code of Regulations (5, CCR code) section(s) of law you are charged with violating.

#### 1. Violation:

# CEC Section 94926(a)(b)(c)(d) - Procedures Prior to Closing, Teach-Out Plans

"At least 30 days prior to closing, the institution shall notify the bureau in writing of its intention to close. The notice shall be accompanied by a closure plan, which shall include, but not necessarily be limited to, all of the following:

- (a) A plan for providing teach-outs of educational programs, including any agreements with any other postsecondary educational institutions to provide teach-outs.
- (b) If no teach-out plan is contemplated, or for students who do not wish to participate in a teach-out, arrangements for making refunds within 45 days from the date of closure, or for institutions that participate in federal student financial aid programs arrangements for making refunds and returning federal student financial aid program funds.
- (c) If the institution is a participant in federal student financial aid programs, it shall provide students information concerning these programs and institutional closures.
- (d) A plan for the disposition of student records."

# 5, CCR Section 76240(a)(1)(2)(3)(4)(A)(B)(5)(6)(b)(1)(2) - Required Notices and Teach-Out Plan.

"All institutions, including those exempts from Bureau regulation pursuant to the Code, shall do the following prior to closing:

- (a) At least 30 days prior to closing, the institution shall notify the Bureau in writing of its intention to close and provide a closure plan. The closure plan shall include:
- (1) The exact date and reason for the closure.
- (2) The last date of instruction for each educational service or program.
- (3) A list of students who were enrolled at any time during the 60 days prior to closure.
- (4) If any student will not be provided complete educational services or the educational program, the institution shall provide:
- (A) A plan for providing teach-outs or transfers, including the details of any agreements with other institutions.
- (B) If no teach-out is contemplated, or for students who do not wish to participate in a teach-out, arrangements for making refunds within 45 days from the date of closure, or for institutions that participate in federal student financial aid programs arrangements for making refunds and returning federal student financial aid program funds.
- (5) A plan for the disposition of student records.
- (6) A plan to notify students of their rights and options under the Act and this chapter.
- (b) The institution shall notify the students of the following:
- (1) If the institution is a participant in federal student financial aid programs, it shall provide students information concerning those programs and institutional closures.
- (2) If any student will not be provided complete educational services or the educational program, information regarding the Student Tuition Recovery Fund and the Bureau's physical and Internet addresses."

The Institution failed to notify the Bureau of its intent to close at least 30 days prior to closing and did not provide a teach-out plan prior to closing in violation of CEC section 94926(a)(b)(c)(d) and 5, CCR section 76240(a)(1)(2)(3)(4)(A)(B)(5)(6)(b)(1)(2).

#### Order of Abatement:

The Bureau orders that the Institution provide the Bureau with a teach-out plan in accordance with CEC 94926(a)(b)(c)(d) and 5, CCR 76240(a)(1)(2)(3)(4)(A)(B)(5)(6)(b)(1)(2).

#### **Assessment of Fine**

The fine for this violation is \$5,000.00

### 2. Violation:

#### CEC Section 94927.5. Provision of Records to Bureau Prior to Closing

- "(a) Prior to closing, an institution shall provide the bureau with the following:
- (2) If the institution is an accredited institution, a plan for the retention of records and transcripts, approved by the institution's accrediting agency, that provides information as to how a student may obtain a transcript or any other information about the student's coursework and degrees completed."

The Institution failed to provide the Bureau with a plan for the retention of records and transcripts, approved by the institution's accrediting agency, that provides information as to how a student may obtain a transcript or any other information about the student's coursework and degrees completed.

#### **Order of Abatement:**

The Bureau orders that the Institution provide the Bureau with a plan for the retention of records and transcripts, as required by CEC section 94927.5(a)(2).

#### **Assessment of Fine**

The fine for this violation is \$5000.00

# **TOTAL ADMINISTRATIVE FINE DUE: \$10,000**

#### ASSESSMENT OF A FINE

In accordance with CEC section 94936; and 5, CCR sections 75020 and 75030, the Bureau hereby orders this assessment of fine in the amount of \$10,000 for the violations described above. Payment must be made, to the Bureau, within 30 days from the date of service of the Citation.

#### **COMPLIANCE WITH ORDER OF ABATEMENT**

In accordance with the provisions of CEC section 94936 and 5, CCR section 75020 the Bureau hereby issues the order(s) of abatement described above. Evidence of compliance with the order(s) of abatement must be submitted, to the Bureau, within 30 days from the date of service of the Citation.

#### **APPEAL OF CITATION**

You have the right to contest this Citation through an informal conference with the Bureau; and/or through an administrative hearing in accordance with Chapter 5 (Commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this Citation, you must submit the 'Notice of Appeal of Citation – Request for Informal Conference and/or Administrative Hearing' form (enclosed) within 30 days from the date

of service of the Citation. If you do not request an informal conference and/or an administrative hearing within 30 days from the service of the Citation, you will not be able to request one at a later time.

Unless a written request for an informal conference and/or an administrative hearing is signed by you and delivered to the Bureau by **May 3, 2019**, you will be deemed to have waived or forfeited your right to appeal this matter.

#### **EFFECTIVE DATE OF CITATION**

If you do not request an informal conference and/or an administrative hearing, this Citation shall become effective on **April 3, 2019**. Payment of the administrative fine and evidence of compliance with the order(s) of abatement shall be due by **May 3, 2019**. Your payment of the administrative fine shall not constitute an admission of the violation(s) charged.

If a hearing is requested, you will not be required to comply with this Citation until 30 days after a final order is entered against you.

# Payment of the administrative fine and/or written request for appeal must be mailed to:

Cheryl Lardizabal, Discipline Citation Program
Bureau for Private Postsecondary Education
2535 Capitol Oaks Drive, Suite 400
Sacramento, CA 95833

Failure for an applicant or institution to abate the violation(s) listed above or to pay the administrative fine within the time allowed may result in denial of an application for an approval or renewal to operate; disciplinary action, and/or collection action. The Bureau will promptly take all appropriate action to enforce this Citation and recover the civil penalties prescribed therein or found to be due after a hearing.

#### **CONTACT INFORMATION**

If you have any questions regarding this Citation, or desire further information, please contact Cheryl Lardizabal, Citation Analyst, at 916-621-2591 or <a href="mailto:Cheryl.Lardizabal@dca.ca.gov">Cheryl.Lardizabal@dca.ca.gov</a>.

Christina Villanueva Discipline Manager

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#### **Enclosures**

- > Applicable Laws Violated
- > Statement of Rights: Appeal Process Information Sheet
- Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- > Payment of Fine Waiver of Appeal
- Declaration of Service by Certified and First- Class Mail