

BUSINESS, CONSUMER SERVICES AND HOUSING AGENCY + GAVIN NEWSOM, GOVERNOR DEPARTMENT OF CONSUMER AFFAIRS . BUREAU FOR PRIVATE POSTSECONDARY EDUCATION 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833 P.O. Box 980818, West Sacramento, CA 95798-0818 P (916) 431-6959 | Toll-Free (888) 370-7589 | www.bppe.ca.gov



CITATION: ASSESSMENT OF FINE

To: Stacey Eletu, Owner Oveshola Eletu, Owner **Quest Nursing Education Center** 917 Harrison Street Oakland, CA 94607

INSTITUTION CODE: 57476910 CITATION NUMBER: 1819163

CITATION ISSUANCE/SERVICE DATE: March 28, 2019

DUE DATE: April 27, 2019 FINE AMOUNT: \$ 50.00

ORDER OF ABATEMENT INCLUDED: No

Christina Villanueva issues this Citation: Assessment of Fine and Order of Abatement (Citation) in her official capacity as Discipline Manager of the Bureau for Private Postsecondary Education (Bureau) of the California Department of Consumer Affairs.

CITATION

A Citation is hereby issued to Stacey Eletu, 50% Owner and Oyeshola Eletu, 50% Owner, of Quest Nursing Education Center (Institution) located at 917 Harrison Street, Oakland, CA 94607, pursuant to Business and Professions Code section 125.9; California Education Code (CEC) sections 94936 and 94932; and Title 5 of the California Code of Regulations (5, CCR) section 75020 for the violations described below.

BACKGROUND

On February 15, 2019, an announced compliance inspection was conducted at the Institution. Due to material violations being identified, an Enforcement Referral was issued for further review. The Enforcement Referral alleges a material violation of CEC Section 94902(a) (b)(1)(2)(3)(c)-General Enrollment Requirements.

VIOLATION

#	Below you will find the California Education Code (CEC) and/or Title 5 of the California Code of
	Regulations (5, CCR code) section(s) of law you are charged with violating.

VIOLATION 1.

CEC Section 94902(a) (b)(1)(2)(3)(c)- General Enrollment Requirements

- (a) A student shall enroll solely by means of executing an enrollment agreement. The enrollment agreement shall be signed by the student and by an authorized employee of the institution.
- (b) An enrollment agreement is not enforceable unless all of the following requirements are met:

Page 1 of 3

Institution Code: 57476910

- (1) The student has received the institution's catalog and School Performance Fact Sheet prior to signing the enrollment agreement.
- (2) At the time of the execution of the enrollment agreement, the Institution held a valid approval to operate.
- (3) Prior to the execution of the enrollment agreement, the student and the institution have signed and dated the information required to be disclosed in the Student Performance Fact Sheet pursuant to subdivisions (a) to (d), inclusive, of Section 94910. Each of these items in the Student Performance Fact Sheet shall include a line for the student to initial and shall be initialed and dated by the student
- (c) A student shall receive a copy of the signed enrollment agreement in writing or electronically, regardless of whether total charges are paid by the student.

On February 15, 2019 during an announced compliance inspection, Bureau staff conducted a review of student files. The student files were missing the Enrollment Agreement and School Performance Fact Sheet. S.E., Owner of the Institution, stated that there was a period of time when the Institution was not consistently implementing the Enrollment Agreements but as of August 2018, the Institution has implemented an online Enrollment Agreement.

Assessment of Fine

The fine for this violation is \$50.00

TOTAL ADMINISTRATIVE FINE DUE: \$50.00

ASSESSMENT OF A FINE

In accordance with CEC section 94936; and 5, CCR sections 75020 and 75030, the Bureau hereby orders this assessment of fine in the amount of \$50.00 for the violations described above. Payment must be made, to the Bureau, within 30 days from the date of service of the Citation.

APPEAL OF CITATION

You have the right to contest this Citation through an informal conference with the Bureau; and/or through an administrative hearing in accordance with Chapter 5 (Commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this Citation, you must submit the 'Notice of Appeal of Citation – Request for Informal Conference and/or Administrative Hearing' form (enclosed) within 30 days from the date of service of the Citation. If you do not request an informal conference and/or an administrative hearing within 30 days from the service of the Citation, you will not be able to request one at a later time.

Unless a written request for an informal conference and/or an administrative hearing is signed by you and delivered to the Bureau by **April 27, 2019**, you will be deemed to have waived or forfeited your right to appeal this matter.

EFFECTIVE DATE OF CITATION

If you do not request an informal conference and/or an administrative hearing, this Citation shall become effective on **March 28, 2019.** Payment of the administrative fine and evidence of compliance with the order(s) of abatement shall be due by **April 27, 2019**. Your payment of the administrative fine shall not constitute an admission of the violation(s) charged.

If a hearing is requested, you will not be required to comply with this Citation until 30 days after a final order is entered against you.

Payment of the administrative fine and/or written request for appeal must be mailed to:

Gurinder Sandhu, Discipline Citation Program
Bureau for Private Postsecondary Education
2535 Capitol Oaks Drive, Suite 400
Sacramento, CA 95833

Failure for an applicant or institution to abate the violation(s) listed above or to pay the administrative fine within the time allowed may result in denial of an application for an approval or renewal to operate; disciplinary action, and/or collection action. The Bureau will promptly take all appropriate action to enforce this Citation and recover the civil penalties prescribed therein or found to be due after a hearing.

CONTACT INFORMATION

If you have any questions regarding this Citation, or desire further information, please contact Gurinder Sandhu, Citation Analyst, at 916-431-6940 or Gurinder.Sandhu@dca.ca.gov.

Christina Villanueva Discipline Manager

Date

Enclosures

- > Applicable Laws Violated
- > Statement of Rights: Appeal Process Information Sheet
- > Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- Payment of Fine Waiver of Appeal
- Declaration of Service by Certified and First- Class Mail