Bureau Operations Update

Enforcement

Complaint Backlog –	1028 Pending
September Month End	

Compliance Inspection	995 Completed to Date
Progress - September	912 Announced
Month End	83 Unannounced

Operating Educational	27 Letters Sent (Results below)
Institution Without Proper	6 Exempt
Approval Letter – 14/15	5 Approved to Operate/Obtained Compliance
Fiscal Year	4 Transferred
	4 Citations Issued
	4 Closed
	3 Applications filed/Pending Approval
	1 Dismissed

Licensing

Application Backlog	49 Pending
(Initial) – September	135 Under Review
Month End	

Application Backlog	110 Pending
(Renewal) – September	128 Under Review
Month End	

Non-Substantive Changes –	491 In Process
September Month End	182 Pending
	673 Total

<u>STRF</u>

STRF Claim Backlog –	244 Pending Assignment (176 Corinthian, 68 other)
September Month End	56 Pending Loan Discharge
	22 Under Review