

GOLDEN GATE COLLEGE

4425 Fortran Drive, Suite 100 • San Jose, California 95134-2300 • USA
Phone 1 (408) 374-9954 • www.goldengatelanguage.com

AKA Golden Gate Langauge Schools

Institution/School Code 4305851

SCHOOL PERFORMANCE FACT SHEET 2017 & 2018 Calendar Years

Intensive English Program Full-Time College Track 1440 hours General Track 1080 hours

On-Time Completion Rates (Graduation Rates)

Calendar	Number of Students Who	Students Available	Number of On-Time	On-Time
Year	Began Program	for Graduation	Graduates	Completion Rate
2017	70	60	61	97%
2018	53	52	52	100%

Students are entitled to a list of the sources of information used to substantiate the completion rates. To obtain this list, please ask an institutional representative where to view this list.

Student's Initials _	Date
Student's Initials	Date
_	

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates

Calendar	Number of Students	Number of	Students Available	Graduates	Placement Rate
Year	Who Began Program	Graduates	for Employment	Employed in	% Employed in
				the Field	the Field
2017	N/A	N/A	N/A	N/A	N/A
2018	N/A	N/A	N/A	N/A	N/A

This program does not lead to employment

Gainfully Employed Categories

Part-Time vs. Full Time Employment

Calendar	Graduate Employed in the	Graduates Employed in the Field	Total Graduates
Year	Field 20-29 Hours Per Week	at Least 30 hours per week	Employed in the Field
2017	N/A	N/A	N/A
2018	N/A	N/A	N/A

This institution does not place students in jobs.

Single Position vs. Concurrent Aggregated Position

Calendar	Graduates Employed in the	Graduates Employed in the Field in	Total Graduates
Year	Field in a Single Position	Concurrent Aggregated Positions	Employed in the Field
2017	N/A	N/A	N/A
2018	N/A	N/A	N/A

This program does not lead to employment

Self-Employed/ Freelance Positions

Calendar	Graduates Employed who are Self-Employed	Total Graduates Employed in the Field
Year	or Working Freelance	
2017	N/A	N/A
2018	N/A	N/A

This program does not lead to employment

Institutional Employment

	Calendar	Graduates Employed in the Field who are Employed by the Total Graduates		
	Year	Institution, an Employer Owned by the Institution, or an Employed in the Field		
		Employer who Shares Ownership with the Institution.		
	2017	N/A	N/A	
	2018	N/A	N/A	
Thi	s program d	oes not lead to employment		

This program does not ledd	to employment	
Student's Initials	Date	

Initial only after you have had sufficient time to read and understand the information.

License Examination Passage Rates

Calendar	Number of	Number of	Number who	Number who	Passage
Year	Graduates in	Graduates	Passed First	failed First	Rate
	Calendar year	Taking Exam	Available Exam	Available Exam	
2017	N/A	N/A	N/A	N/A	N/A
2018	N/A	N/A	N/A	N/A	N/A

This program does not require state license examinations

Initial only after you have had sufficient time to read and understand the information.

Salary and Wage Information

Calendar	Graduates	Graduates	\$20,001-	\$35,001-	\$40,001-	\$45,001-	No Salary
Year	Available for	Employed in	\$25,000	\$40,000	\$45,000	\$50,000	Information
	Employment	the Field					Reported
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2018	N/A	N/A	N/A	N/A	N/A	N/A	N/A

This program does not lead to employment

Student's Initials	Date
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Initial only after you have had sufficient time to read and understand the information.

Cost of Educational Program

Total Charges for the 12-month program for students completing on-time in 2017: College Track \$18,700; General Track \$14,260

Additional charges may be incurred if the program is not completed on-time.

General Track \$15,280	program for students completing on-time in 2 ared if the program is not completed on-time.	2018: College Track \$19,780;
Student's Initials	Datesufficient time to read and understand the	information.
	Federal Student Loan Debt	
	ge Schools are not eligible for federal student is institution does not meet the criteria that we programs.	-
Student's Initials Initial only after you have had s	Datesufficient time to read and understand the	information.
	ureau for Private Postsecondary Education. rates, placement rates, starting salaries, or lic calculated pursuant to state law.	
institution may be directed to the	e regarding this fact sheet that have not been Bureau for Private Postsecondary Education w.bppe.ca.gov, toll-free telephone numbers	at 2535 Capitol Oaks Drive, Suite
I have read and understand thi	s School Performance Fact Sheet. The School official prior to signing an enro	
Student Signature	Name Printed	Date
School Official Signature	Name Printed	Date

Definitions

- "Number of Students Who Began the Program" means the number of students who began a program who were scheduled to complete the program within 100% of the published program length within the reporting calendar year and excludes all students who cancelled during the cancellation period.
- "Students Available for Graduation" is the number of students who began the program minus the number of students who have died, been incarcerated, or been called to active military duty.
- "Number of On-time Graduates" is the number of students who completed the program within 100% of the published program length within the reporting calendar year.
- "On-time Completion Rate" is the number of on-time graduates divided by the number of students available for graduation.
- "150% Graduates" is the number of students who completed the program within 150% of the program length (includes on-time graduates).
- "150% Completion Rate" is the number of students who completed the program in the reported calendar year within 150% of the published program length, including on-time graduates, divided by the number of students available for graduation.
- "Graduates Available for Employment" means the number of graduates minus the number of graduates unavailable for employment.
- "Graduates Unavailable for Employment" means the graduates who, after graduation, die, become incarcerated, are called to active military duty, are international students that leave the United States or do not have a visa allowing employment in the United States, or are continuing their education in an accredited or bureau-approved postsecondary institution.
- "Graduates Employed in the Field" means graduates who beginning within six months after a student completes the applicable educational program are gainfully employed, whose employment has been reported, and for whom the institution has documented verification of employment. For occupations for which the state requires passing an examination, the six months period begins after the announcement of the examination results for the first examination available after a student completes an applicable educational program.
- "Placement Rate Employed in the Field" is calculated by dividing the number of graduates gainfully employed in the field by the number of graduates available for employment.
- "Number of Graduates Taking Exam" is the number of graduates who took the first available exam in the reported calendar year.
- "First Available Exam Date" is the date for the first available exam after a student completed a program.
- "Passage Rate" is calculated by dividing the number of graduates who passed the exam by the number of graduates who took the reported licensing exam.
- "Number Who Passed First Available Exam" is the number of graduates who took and passed the first available licensing exam after completing the program.
- "Salary" is as reported by graduate or graduate's employer.
- "No Salary Information Reported" is the number of graduates for whom, after making reasonable attempts, the school was not able to obtain salary information.

STUDENT'S RIGHT TO CANCEL

enrollment is	
with the California Education Code CEC ξ94911(e)(1) CCR ξ71800(d). The Last day to cancel the	
attendance at the first class session, or the seventh day after enrollment, whichever is later in accordance	ce
The student has the right to cancel the enrollment agreement and obtain a refund of charges paid through	gh

STUDENT'S RIGHT TO CANCEL

- You have the right to cancel the Enrollment Agreement and get a refund. The institution, for all students, without penalty or obligation, shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred and fifty dollars (\$250), if the notice of cancelation is made prior to or on the first day of instruction or the seventh day after enrollment whichever is later.
- Cancelation shall occur when you give notice of cancelation. You or your sponsor can do this verbally (in person or by phone) or written (by email or postal mail).
- The notice of cancelation need not take any particular form and, however expressed, it is effective if it shows that you no longer wish to be bound by this Agreement.

WITHDRAWAL FROM THE PROGRAM

- You may withdraw from the program at any time. The refund policy below will be used to calculate your refund based on your last date of attendance (LDA).
- Failure to comply with school policies such as attendance or academic progress can result in automatic withdrawal. If it becomes necessary for the school to automatically withdraw you from our program, the refund policy below will be used to calculate your refund based on your last date of attendance (LDA).

REFUND POLICY

Cancelation

- Rejection: If an applicant is rejected by GGLS for enrollment, a full refund will be made.
- <u>Visa Denial:</u> If a prospective student has his/her visa application rejected, GGLS shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars (\$250) clearly itemized in the enrollment agreement as nonrefundable.
- <u>Program Cancelation:</u> If GGLS cancels a program subsequent to a student's enrollment, GGLS will refund all monies paid by the student.
- <u>Cancelation Prior to the Start of Class or No Show:</u> If an applicant accepted by GGLS cancels prior to the start of scheduled classes or never attends class (no show), GGLS shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars (\$250) clearly itemized in the enrollment agreement as nonrefundable.

Program, Schedule, or Session Change

 Program, schedule or session changes that result in refund will be processed within 30 days of the date of the approved change.

Withdrawal/Termination

• Refunds will be calculated based on the last date of attendance (LDA). If the LDA is before or at 60% of their period of financial obligation, GGLS will retain a prorated amount of tuition. For students whose last date of attendance occurs after 60% of the period of obligation, GGLS will retain all of the charges for that period.

Refunds can only be paid to the person or company from whom the funds originated and in the form of the original payment. <u>Agency students</u>: should you shorten your period of enrollment or period of financial obligation, please also contact your agency.



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SCHOOL PERFORMANCE FACT SHEET 2017 & 2018 Calendar Years

Intensive English Program Part-Time 2-Classes per day 720 hours 1-Class per day 360 hours

On-Time Completion Rates

Calendar	Number of Students	Students Available	Number of On-	On-Time
Year	Who Began Program ¹	for Graduation ²	Time Graduates ³	Completion Rate ⁴
2017	111	110	108	98%
2018	78	77	74	96%

Students are entitled to a list of the sources of information used to substantiate the completion rates. To obtain this list, please ask an institutional representative where to view this list.

Student's Initials	Date	
Initial only after you h	nave had sufficient time to re	ead and understand the information.

Job Placement Rates

Calendar	Number of Students	Number of	Students Available	Graduates	Placement Rate
Year	Who Began Program	Graduates	for Employment	Employed	% Employed in
				in the Field	the Field
2017	N/A	N/A	N/A	N/A	N/A
2018	N/A	N/A	N/A	N/A	N/A

This program does not lead to employment

Gainfully Employed Categories

Part-Time vs. Full Time Employment

Calendar	Graduate Employed in the	Graduates Employed in the Field	Total Graduates
Year	Field 20-29 Hours Per Week	at Least 30 hours per week	Employed in the Field
2017	N/A	N/A	N/A
2018	N/A	N/A	N/A

This program does not lead to employment

Single Position vs. Concurrent Aggregated Position

Calendar	Graduates Employed in the	Graduates Employed in the Field in	Total Graduates
Year	Field in a Single Position	Concurrent Aggregated Positions	Employed in the Field
2017	N/A	N/A	N/A
2018	N/A	N/A	N/A

This program does not lead to employment

Self-Employed/ Freelance Positions

Calendar	Graduates Employed who are Self-Employed	Total Graduates Employed in the Field
Year	or Working Freelance	
2017	N/A	N/A
2018	N/A	N/A

This program does not lead to employment

Institutional Employment

Calendar	Graduates Employed in the Field who are Employed by the	Total Graduates Employed
Year	Institution, an Employer Owned by the Institution, or an	in the Field
	Employer who Shares Ownership with the Institution.	
2017	N/A	N/A
2018	N/A	N/A

Thi	s program d	oes not lead to employment	<u> </u>	
Stu	dent's Initi	als Date		
Ini	tial only aft	er you have had sufficient time to read and understan	d the information.	

License Examination Passage Rates

Calendar	Number of	Number of	Number who	Number who	Passage
Year	Graduates in	Graduates	Passed First	failed First	Rate
	Calendar year	Taking Exam	Available Exam	Available Exam	
2017	N/A	N/A	N/A	N/A	N/A
2018	N/A	N/A	N/A	N/A	N/A

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l his nrao	ram does	not require	state licer	ise examina	tions

Student's Initials	Date	
Initial only after you	have had sufficient time to read an	nd understand the information.

Salary and Wage Information

Calendar	Graduates	Graduates	\$20,001 -	\$35,001 -	\$40,001 -	\$45,001 -	No Salary
Year	Available for	Employed	\$25,000	\$40,000	\$45,000	\$50,000	Information
	Employment	in the Field					Reported
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2018	N/A	N/A	N/A	N/A	N/A	N/A	N/A

This program does not lead to employment

Student's Initials	Date	
Initial only after you have had	sufficient time to read and understand the	e information.

Cost of Educational Program

Total Charges for the 12-month program for students completing on-time in 2017: 2-Classes per day \$10,920; 1-Class/day \$5,700

Additional charges may be incurred if the program is not completed on-time.

1-Class/day \$6,520	onth program for students completing on-time in 2	.018: 2-Classes per day \$11,260;
C ,	ncurred if the program is not completed on-time.	
Student's Initials Initial only after you have	Date nad sufficient time to read and understand the	information
initial only after you have	Federal Student Loan Debt	annormation.
	guage Schools are not eligible for federal student at this institution does not meet the criteria that waid programs.	-
Student's Initials Initial only after you have	Date nad sufficient time to read and understand the	information.
may have relating to comple	he Bureau for Private Postsecondary Education. ion rates, placement rates, starting salaries, or lic n as calculated pursuant to state law.	ž ž
institution may be directed to	have regarding this fact sheet that have not been the Bureau for Private Postsecondary Education www.bppe.ca.gov, toll-free telephone numbers (at 2535 Capitol Oaks Drive, Suite
I have read and understan	d this School Performance Fact Sheet. The Scl d with a school official prior to signing an enro	
Student Signature	Name Printed	Date
School Official Signature	Name Printed	

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STUDENT'S RIGHT TO CANCEL

enrollment is	
with the California Education Code CEC ξ94911(e)(1) CCR ξ71800(d). The Last day to cancel the	
attendance at the first class session, or the seventh day after enrollment, whichever is later in accordan	ice
The student has the right to cancel the enrollment agreement and obtain a refund of charges paid throu	ıgh

STUDENT'S RIGHT TO CANCEL

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- Cancelation shall occur when you give notice of cancelation. You or your sponsor can do this verbally (in person or by phone) or written (by email or postal mail).
- The notice of cancelation need not take any particular form and, however expressed, it is effective if it shows that you no longer wish to be bound by this Agreement.

WITHDRAWAL FROM THE PROGRAM

- You may withdraw from the program at any time. The refund policy below will be used to calculate your refund based on your last date of attendance (LDA).
- Failure to comply with school policies such as attendance or academic progress can result in automatic withdrawal. If it becomes necessary for the school to automatically withdraw you from our program, the refund policy below will be used to calculate your refund based on your last date of attendance (LDA).

REFUND POLICY

Cancelation

- Rejection: If an applicant is rejected by GGLS for enrollment, a full refund will be made.
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Institution/School Code 4305851

SCHOOL PERFORMANCE FACT SHEET 2017 & 2018 Calendar Years

Private Program 10-hour segments

On-Time Completion Rates

Calendar	Number of Students	Students Available	Number of On-	On-Time
Year	Who Began Program ¹	for Graduation ²	Time Graduates ³	Completion Rate ⁴
2017	3	3	3	100%
2018	5	5	5	100%

Students are entitled to a list of the sources of information used to substantiate the completion rates. To obtain this list, please ask an institutional representative where to view this list.

Student's Initials _____ Date ____

Initial only after you have had sufficient time to read and understand the information.

Job Placement Rates

Calendar	Number of Students	Number of	Students Available	Graduates	Placement Rate
Year	Who Began Program	Graduates	for Employment	Employed in	% Employed in
				the Field	the Field
2017	N/A	N/A	N/A	N/A	N/A
2018	N/A	N/A	N/A	N/A	N/A

This program does not lead to employment

Gainfully Employed Categories

Part-Time vs. Full Time Employment

Calendar	Graduate Employed in the	Graduates Employed in the Field	Total Graduates
Year	Field 20-29 Hours Per Week	at Least 30 hours per week	Employed in the Field
2017	N/A	N/A	N/A
2018	N/A	N/A	N/A

This program does not lead to employment

Single Position vs. Concurrent Aggregated Position

Calendar	Graduates Employed in the	Graduates Employed in the Field in	Total Graduates
Year	Field in a Single Position	Concurrent Aggregated Positions	Employed in the Field
2017	N/A	N/A	N/A
2018	N/A	N/A	N/A

This program does not lead to employment

Self-Employed/ Freelance Positions

Calendar	Graduates Employed who are Self-	Total Graduates Employed in the Field
Year	Employed or Working Freelance	

2017	N/A N/A			Α			
2018	N/A			N/	A		
s program	does not lead to	employment		,			
		Inst	itutional I	Employme	<u>nt</u>		
Calendar	Graduates Emp	ployed in the F	ield who are	e Employed	by the T	otal Graduat	es Employed in
Year	Institution, an		=			ne Field	
	Employer who	Shares Owner	rship with th	ne Institution			
2017	N/A				N	J/A	
2018	N/A				N	J/A	
s program	does not lead to	employment					
dent's Init	ials	Date					
ial only af	fter you have ha				and the inf	ormation.	
		License H	<u>Examinati</u>	on Passag	e Rates		
Calendar	Number of	Number of	Numb	er who	Number w	ho failed	Passage Rate
Year	Graduates in	Graduates	Passed	d First	First Avail	able Exam	
	Calendar year	Taking Exa	n Availa	able Exam			
2017	N/A	N/A	N/A	N/A N/A			N/A
2018	N/A	N/A	N/A		N/A		N/A
s program	does not require	state license ex	kaminations				
dent's Init	ials	Date					
ial only af	fter you have ha	d sufficient ti	me to read	and underst	and the inf	ormation.	
		<u>Salary</u>	and Wag	ge Informa	<u>ition</u>		
Calendar	Graduates	Graduates	\$20,001-	\$35,001-	\$40,001	- \$45,001-	No Salary
Year	Available for	Employed	\$25,000	\$40,000	\$45,000	\$50,000	Information
	Employment	in the Field					Reported
2017	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2018	N/A	N/A	N/A	N/A	N/A	N/A	N/A
s program	does not lead to	employment					
d am 42 a T = 24	ials	Date					
dent's Init	fter you have ha	d sufficient ti	me to read	 and underst	and the inf	ormation.	
			0.50	anal Duag	ram		
		Cost o	of Educati	onai Prog	ı amı		
ial only af	for the 12-month	-	of Educati students con	-		': \$880	

Total Charges for the 12-month program for students completing on-time in 2018: \$880

Date _____ Initial only after you have had sufficient time to read and understand the information.

Additional charges may be incurred if the program is not completed on-time.

Student's Initials _____

Federal Student Loan Debt

	se Schools are not eligible for federal students institution does not meet the criteria that vorograms.	_
Student's Initials Initial only after you have had s	Datesufficient time to read and understand the	e information.
	ureau for Private Postsecondary Education. rates, placement rates, starting salaries, or licalculated pursuant to state law.	5
institution may be directed to the	e regarding this fact sheet that have not beer Bureau for Private Postsecondary Education w.bppe.ca.gov, toll-free telephone numbers	n at 2535 Capitol Oaks Drive, Suite
	s School Performance Fact Sheet. The School official prior to signing an enro	
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STUDENT'S RIGHT TO CANCEL

enrollment is	
with the California Education Code CEC ξ94911(e)(1) CCR ξ71800(d). The Last day to cancel the	
attendance at the first class session, or the seventh day after enrollment, whichever is later in accordance	ce
The student has the right to cancel the enrollment agreement and obtain a refund of charges paid throu	ıgh

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- You have the right to cancel the Enrollment Agreement and get a refund. The institution, for all students, without penalty or obligation, shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred and fifty dollars (\$250), if the notice of cancelation is made prior to or on the first day of instruction or the seventh day after enrollment whichever is later.
- Cancelation shall occur when you give notice of cancelation. You or your sponsor can do this verbally (in person or by phone) or written (by email or postal mail).
- The notice of cancelation need not take any particular form and, however expressed, it is effective if it shows that you no longer wish to be bound by this Agreement.

WITHDRAWAL FROM THE PROGRAM

• You may withdraw from the program at any time. The refund policy below will be used to calculate your refund based on your last date of attendance (LDA).

REFUND POLICY

Cancelation

- Rejection: If an applicant is rejected by GGLS for enrollment, a full refund will be made.
- <u>Program Cancelation:</u> If GGLS cancels a program subsequent to a student's enrollment, GGLS will refund all monies paid by the student.
- <u>Cancelation Prior to the Start of Class or No Show:</u> If an applicant accepted by GGLS cancels prior to the start of scheduled classes or never attends class (no show), GGLS shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee not to exceed two hundred fifty dollars (\$250) itemized in the enrollment agreement as nonrefundable.

Program or Schedule Change

• Program and schedule changes that result in refund will be processed within 30 days of the date of the approved change.

Withdrawal/Termination

• Refunds will be calculated based on the last date of attendance (LDA).

Refunds can only be paid to the person or company from whom the funds originated and in the form of the original payment. <u>Agency students</u>: should you shorten your period of enrollment or period of financial obligation, please also contact your agency.

24-HOUR CANCELATION POLICY

- To cancel a class, notify the school on a business day at least 24 hours in advance of the scheduled lesson. Notification can be in the form of calling and leaving a message at the school or sending an email to the Director.
- Cancelations made less than 24 hours in advance will considered as scheduled class attended. Tuition will be charged.