In the Matter of the Statement of Issues
Against:

CENTRAL STATE UNIVERSITY OF BUSINESS AND TECHNOLOGY;
KUANG CHUNG CHEN

Approval to Operate Non-Accredited Institution Applicant

Respondent.

Complainant alleges:

PARTIES

1. Joanne Wenzel (Complainant) brings this Statement of Issues solely in her official capacity as the Chief of the Bureau for Private Postsecondary Education, Department of Consumer Affairs.

2. On or about August 2, 2010, the Bureau for Private Postsecondary Education (Bureau) received an application for Approval to Operate Non-Accredited Institution from Central State University of Business and Technology; Kuang Chung Chen (collectively, “Respondent”). On or about July 29, 2010, Kuang Chung Chen certified under penalty of perjury
to the truthfulness of all statements, answers, and representations in the application. The Bureau denied the application on April 26, 2013.

JURISDICTION

3. This Statement of Issues is brought before the Director of Consumer Affair (Director) for the Bureau for Private Postsecondary Education, under the authority of the following laws. All section references are to the California Education Code unless otherwise indicated.

4. Business and Professions Code, section 480 of the Code states:

"(a) A board may deny a license regulated by this code on the grounds that the applicant has one of the following:

"...

"(3) (A) Done any act that if done by a licentiate of the business or profession in question, would be grounds for suspension or revocation of license.

5. Section 22 of the Business and Professions Code states:

"Board", as used in any provision of this code, refers to the board in which the administration of the provision is vested, and unless otherwise expressly provided, shall include "bureau", "commission", "committee", "department", "division", "examining committee", "program", and "agency."

6. Section 94885\(^1\) states:

"The bureau shall, by January 1, 2011, adopt by regulation minimum operating standards for an institution that shall reasonably ensure that all of the following occur:

"(a) The content of each educational program can achieve its stated objective.

"(b) The institution maintains specific written standards for student admissions for each educational program and those standards are related to the particular educational program.

"(c) The facilities, instructional equipment, and materials are sufficient to enable students to achieve the educational program's goals.

\(^1\) California Private Postsecondary Education Act of 2009, Ed. Code §§ 94800 et seq.
“(d) The institution maintains a withdrawal policy and provides refunds.
“(e) The directors, administrators, and faculty are properly qualified.
“(f) The institution is financially sound and capable of fulfilling its commitments to students.
“(g) That, upon satisfactory completion of an educational program, the institution gives students a document signifying the degree or diploma awarded.
“(h) Adequate records and standard transcripts are maintained and are available to students.
“(i) The institution is maintained and operated in compliance with this chapter and all other applicable ordinances and laws.

7. Section 94886 states:

“Except as exempted in Article 4 (commencing with Section 94874) or in compliance with the transition provisions in Article 2 (commencing with Section 94802), a person shall not open, conduct, or do business as a private postsecondary educational institution in this state without obtaining an approval to operate under this chapter.”

8. Section 94887:

“An approval to operate shall be granted only after an applicant has presented sufficient evidence to the bureau, and the bureau has independently verified the information provided by the applicant through site visits or other methods deemed appropriate by the bureau, that the applicant has the capacity to satisfy the minimum operating standards. The bureau shall deny an application for an approval to operate if the application does not satisfy those standards.”

9. Section 94909 states as follows:

“(a) Prior to enrollment, an institution shall provide a prospective student, either in writing or electronically, with a school catalog containing, at a minimum, all of the following:

“...

“(2) Except as specified in Article 2 (commencing with Section 94802), a statement that the institution is a private institution and that it is approved to operate by the bureau.

“...
“(7) Information regarding the faculty and their qualifications.

“...

“(9) The schedule of total charges for a period of attendance and an estimated schedule of total charges for the entire educational program.

“(11) A statement specifying that, if a student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund, and that, if the student has received federal student financial aid funds, the student is entitled to a refund of the moneys not paid from federal student financial aid program funds.

“...

“(14) A description of the student's rights and responsibilities with respect to the Student Tuition Recovery Fund. This statement shall specify that it is a state requirement that a student who pays his or her tuition is required to pay a state-imposed assessment for the Student Tuition Recovery Fund. This statement shall also describe the purpose and operation of the Student Tuition Recovery Fund and the requirements for filing a claim against the Student Tuition Recovery Fund.

“...

“(16) A statement specifying whether the institution, or any of its degree programs, are accredited by an accrediting agency recognized by the United States Department of Education. If the institution is unaccredited and offers an associate, baccalaureate, master's, or doctoral degree, or is accredited and offers an unaccredited program for an associate, baccalaureate, master's, or doctoral degree, the statement shall disclose the known limitations of the degree program, including, but not limited to, all of the following:

“(A) Whether a graduate of the degree program will be eligible to sit for the applicable licensure exam in California and other states.

“(B) A degree program that is unaccredited or a degree from an unaccredited institution is not recognized for some employment positions, including, but not limited to, positions with the State of California.
“(C) That a student enrolled in an unaccredited institution is not eligible for federal financial aid programs.

“...."

REGULATORY PROVISIONS

10. Title 5 of the California Code of Regulations, section 71100 states as follows:

“(a) An applicant seeking approval to operate pursuant to Section 94886 of the Code, other than Approval to Operate by Accreditation pursuant to Section 94890(a)(1) of the Code, shall complete the "Application for Approval to Operate for an Institution Not Accredited," Form Application 94886 (rev. 2/10). An applicant seeking approval to operate by accreditation pursuant to Section 94890(a)(1) of the Code shall comply with section 71390.

“(b) An applicant shall submit the completed form, the information or documentation required by this Article, the appropriate application fee as provided in Section 94930.5(a)(1) of the Code, and any appropriate annual fee as required by Article 1 of Chapter 5 of this Division, to the Bureau.

“(c) An application that fails to contain all of the information required by this article shall render it incomplete.

11. Title 5 of the California Code of Regulations, section 71710 subdivision (c)(4), (6) and (7) state as follows:

“In order to meet its mission and objectives, the educational program defined in section 94837 of the Code shall be comprised of a curriculum that includes:

“...

“(c) course or module materials that are designed or organized by duly qualified faculty. For each course or module, each student shall be provided with a syllabus or course outline that contains:

“(4) sequence and frequency of lessons or class sessions;

“...

“(6) sequential and detailed outline of subject matter to be addressed or a list of skills to be learned and how those skills are to be measured;
“(7) instructional mode or methods.”

“....

12. Title 5 of the California Code of Regulations, section 71715, subdivision (d)(3) states as follows:

“....

“(d) Distance education as defined in section 94834 of the Code, does not require the physical presence of students and faculty at the same location but provides for interaction between students and faculty by such means as telecommunication, correspondence, electronic and computer augmented educational services, postal service, and facsimile transmission. In addition to the other requirements of this chapter and the Act, an institution offering distance education shall:

“....

“(3) ensure that the materials and programs are current, well organized, designed by faculty competent in distance education techniques and delivered using readily available, reliable technology;”

“....

13. Title 5 of the California Code of Regulations, section 71720, subdivision (a) states as follows:

“(a) An Educational Program Leading to a Degree.

“(1) An institution offering an educational program that leads to a degree shall employ duly qualified faculty sufficient in number to provide the instruction, student advisement, and learning outcomes evaluation necessary for the institution to document its achievement of its stated mission and objectives, and for students to achieve the specific learning objectives of each course offered;

“(2) Each institution shall develop and implement written policies and procedures providing for the participation by duly qualified faculty in the conducting of research, development of curricula, academic planning, enforcement of standards of academic quality,
pursuit of academic matters related to the institution's mission and objectives, establishment of
criteria for contracting with new faculty, and evaluation of faculty credentials;

“(3) In determining the number of faculty sufficient to satisfy subdivision (a)(1) of
this section and to implement the policies established pursuant to subdivision (a)(2) of this
section, the institution shall base its faculty requirements on all of the following factors:

“(A) The educational level and number of students;
“(B) The number of hours needed for direct interaction between students and
faculty per course, quarter, semester, or other term;
“(C) The number of hours needed to be spent on evaluating written materials
prepared by students, such as distance education, papers, and examinations, per course, quarter,
semester, or other term;
“(D) The number of group meetings per course, quarter, semester, or other
term;
“(E) The faculty duties established by the institution as required under
subdivision (a)(2) of this section; and
“(F) The number of hours per week or units per term considered full-time for
faculty in the institution.

“(4) The faculty shall have sufficient expertise to support the institution's awarding of
a degree identifying a specialty or major field of emphasis, demonstrated by, at a minimum:

“(A) That the person possesses one of the following:
“1. a degree from: an institution approved by the Bureau or previously
approved by a predecessor agency of the Bureau; or an accredited institution in the United States
or Canada; or other state approved institution that documents that the institution at which the
faculty member earned his or her degree is equivalent to an institution that is approved by the
Bureau; or an institution outside the United States or Canada and in addition provides a
comprehensive evaluation of the degree performed by a foreign credential evaluation service that
is a member of the National Association of Credential Evaluation Services (NACES).
“2. a credential generally recognized in the field of instruction.
“(B) The degree, professional license, or credential possessed by the person shall be at least equivalent to the level of instruction being taught or evaluated;

“(5) The institution's faculty as a whole shall possess a diverse educational background which shall be demonstrated in part by earned degrees from a variety of colleges and universities or by credentials generally recognized in the field of instruction;

“(6) When contracting for educational services, the institution shall maintain control of, and responsibility for, all academic matters, and shall assure that the instruction and faculty satisfy the standards established by the Act and this chapter;

“(7) The institution shall not employ or continue to employ any faculty who were adjudicated in a judicial or administrative proceeding as having violated any provision of the Act or this chapter or as having committed any act that would constitute grounds for the denial of a license under Section 480 of the Business and Professions Code;

“(8) Each institution shall have a written Academic Freedom Policy which describes the latitude the institution allows faculty in the classroom so faculty will not inadvertently violate the principles of academic freedom. These policies shall be made available to any person upon request. The institution shall not take adverse action based on a staff member's exercise of academic freedom consistent with the institution's policy; and

“(9) The institution shall maintain records documenting that each faculty member is duly qualified and was qualified to perform the duties to which the faculty member was assigned, including providing instruction, evaluating learning outcomes, evaluating graduate dissertations, theses, and student projects, and participating on doctoral committees.”

“....

14. Title 5 of the California Code of Regulations, section 71735, subdivision (a) (1) and (2) state as follows:

“(a) An institution shall have sufficient facilities and necessary equipment to support the achievement of the educational objectives of all of the courses and educational programs in which students are enrolled. If an institution represents that the educational service will fit or prepare a
student for employment in a particular occupation or as described in particular job titles, either of
the following conditions shall be met:

“(1) The equipment used for instruction or provided to the student shall be
comparable in model type or features to equipment generally used in those occupations or job
titles at the time the instruction is offered.

“(2) The institution shall establish that the equipment used for instruction or provided
to a student is not obsolete and is sufficient for instructional purposes to reasonably assure that a
student acquires the necessary level of education, training, skill, and experience to obtain
employment in the field of training and to perform the tasks associated with the occupation or job
title to which the educational program was represented to lead.

"....

15. Title 5 of the California Code of Regulations, section 71740 states as follows:

“(a) A degree granting institution shall make available for student use a library and other
learning resources.

“(b) An institution shall provide or make provisions for the library and other learning
resources needed to support each educational program it offers, including resources such as
reference works, periodicals, monographs, and media and equipment specific to the educational
programs offered.

“(c) An institution shall describe onsite library and other learning resources, if any, that
enable students to pursue inquiries, searches for information and documentation, and assignments
connected with their study programs.

“(d) An institution that depends for library and other learning resources primarily on other
institutions' collections and resources not in its possession shall do all of the following:

“(1) Describe those library and other learning resources, in the application and
catalog.

“(2) Provide students and faculty with access to the regular services of a professional
librarian or information specialist experienced in the electronic retrieval of information, who shall
provide support for faculty in curriculum matters and actively serve as a resource guide for both graduate and undergraduate students.

"(3) Assure that students have access to the library collections and resources of another institution, organization, or library.

"(4) Document compliance with paragraphs (1), (2), and (3)."

16. Title 5 of the California Code of Regulations, section 71770, subdivision (c) states as follows:

"...

"(c) If credit for prior experiential learning is to be granted, the policy for granting such credit shall be included in the institution's catalog.

"(1) An institution may grant credit to a student for prior experiential learning only if:

"(A) The prior learning is equivalent to a college or university level of learning;

"(B) The learning experience demonstrates a balance between theory and practice and;

"(C) The credit awarded for the prior learning experience directly relates to the student's degree program and is applied in satisfaction of some of the degree requirements.

"(2) Each college or university level learning experience for which credit is sought shall be documented by the student in writing.

"(3) Each college or university level learning experience shall be evaluated by faculty qualified in that specific subject area who shall ascertain (1) to what college or university level learning the student's prior experience is equivalent and (2) how many credits toward a degree may be granted for that experience.

"(4) The faculty evaluating the prior learning shall prepare a written report indicating all of the following:

"(A) The documents in the student's record on which the faculty member relied in determining the nature of the student's prior experience;

"(B) The bases for determining that the prior experience (i) is equivalent to college or university level learning and (ii) demonstrates a balance between theory and practice; and
"(C) The bases for determining (i) to what college or university level the experience
is equivalent and (ii) the proper number of credits to be awarded toward the degree for that
experience.

"(5)(A) The institution shall designate at least one administrator to be responsible for
the review of faculty determinations regarding the award of credit for prior experiential learning.

"(B) The administrator shall document the institution's periodic review of faculty
evaluations to assure that the faculty written evaluations and awards of credit comply with this
section and the institution's policies and are consistent.

"(6) The amount of credit awarded for prior experiential learning shall not be related
to the amount charged the student for the assessment process.

"(7)(A) Of the first 60 semester credits awarded a student in an undergraduate
program, no more than 15 semester credits may be awarded for prior experiential learning.

"(B) Of the second 60 semester units (i.e., credits 61 to 120) awarded a student in an
undergraduate program, no more than 15 semester credits may be awarded for prior experiential
learning.

"(C) Of the first 30 semester credits awarded a student in a graduate program, no
more than 6 semester credits may be awarded for prior experiential learning.

"(D) Of the second 30 semester credits (i.e., credits 31 to 60) awarded a student in a
graduate program, no more than 3 semester credits may be awarded for prior experiential
learning.

"(E) No credit for experiential learning may be awarded after a student has obtained
60 semester credits in a graduate program.

"....

17. Title 5 of the California Code of Regulations, section 71800, subdivisions (a) and (d)
state as follows:

"In addition to the requirements of section 94911 of the Code, an institution shall provide to
each student an enrollment agreement that contains at the least the following information:
“(a) The name and address of the institution and the addresses where instruction will be provided.

“(d) Date by which the student must exercise his or her right to cancel or withdraw, and the refund policy, including any alternative method of calculation if approved by the Bureau pursuant to section 94921 of the Code.”

“...

18. Title 5 of the California Code of Regulations, section 71810, subdivision (b) states as follows:

“(b) The catalog shall contain the information prescribed by Section 94909 of the Code and all of the following:

“(7) The institution's policies and procedures for the award of credit for prior experiential learning, including assessment policies and procedures, provisions for appeal, and all charges that a student may be required to pay;

“(8) The institution's standards for student achievement;

“(9) A description of the facilities and of the types of equipment and materials that will be used for instruction;

“(10) A description of library and other learning resources and the procedures for student access to those resources;

“...

CAUSE FOR DENIAL OF APPLICATION

(Incomplete Application)

19. Respondent's application is subject to denial under section 480 subdivision (a)(3)(A), Education Code section 94885, 94886 and 94887, and California Code of Regulations, title 5, division 7.5, section 71100, in that Respondent submitted an incomplete application to the Bureau. Each violation is a sole and separate cause for denial. The violations are as follows:
a. **Facilities.** Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under Title 5 of the California Code of Regulations (CCR), section 71735 subdivision (a) in that it proposes a floor plan that indicates a maximum occupancy of 30 individuals with 10 parking spaces, which is not adequate space for the projected 110 students that the institution anticipates over the next three (3) years.

b. **Exemplars of Student Agreements.**

1. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR, section 71800 subdivision (a) in that the Enrollment Agreement does not indicate where the instruction will be provided.

2. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR, section 71800 subdivision (d) in that the Enrollment Agreement does not provide the date by which the student must exercise his or her right to cancel or withdraw.

c. **Instruction and Degrees Offered.**

1. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR, section 71710 subdivision (c)(4), (6) and (7) in that the course syllabi submitted for Bachelor, Masters and Doctorate programs failed to include the following: i) sequence and frequency of lessons or class sessions; ii) sequential and detailed outline of subject matter to be addressed or a list of skills to be learned and how those skills are measured; and iii) instructional methods.

2. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR, section 71720 subdivision (a)(2) in that Bureau is unable to determine who developed the following course syllabi:

   i) BA 6000 Critique of Research in Business Administration,
   
   ii) BA 6100 Case Studies in Business Administration,
   
   iii) BA 6400 Technology and Information System management,
   
   iv) BA 6750 Practice in Organizational Development, and
   
   v) ED 5300 Facilities Planning and Evaluation.
d. Distance Educational Programs. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR, section 71715 subdivision (d)(3) in that the Bureau is unable to determine from the materials submitted whether or not Respondent is requesting to offer distance education, and if so, it has failed to provide and demonstrate the availability of reliable technology to deliver any component of distance education.

e. Catalog.

1. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under California Education Code (CEC), section 94909, subdivision (a)(2) in that the proposed catalog does not contain a statement that the institution is a private institution that is approved to operate by the Bureau.

2. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CEC, section 94909, subdivision (a)(9) in that the proposed catalog provides incorrect total charges for a period of attendance in the MBA program, and does not contain a schedule of charges for a period of attendance and an estimated schedule of total charges for the entire educational programs in Bachelor of Business, Master and Doctor Education, Master of Science in Computer Information System, and Doctor of Business Administration.

3. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR sections 71770, subdivision (c) and 71810 subdivision (b)(7) in that the Respondent’s policies and procedures for awarding credit for prior experiential learning, including assessment policies and procedure, are out of compliance as it fails to include the following:

   i) The prior learning is equivalent to a college or university level of learning.

   ii) The learning experience demonstrates a balance between theory and practice.
iii) The credit awarded must relate to the student's degree and is applied in satisfaction of some of the degree requirements.

iv) The learning experience shall be documented by the student in writing and evaluated by faculty qualified in that subject area.

v) The faculty evaluating the prior learning shall prepare a written report indicating the nature of the student's prior experience, basis for determining the equivalency, of demonstration of a balance between theory and practice, basis for determining the college or university level that the experience is equivalent and the proper number of credits to be awarded.

vi) The institution shall designate at least one administrator to be responsible for review of the faculty's determination.

vii) The administrator shall document the institution's periodic review of faculty evaluations.

viii) The amount of credit awarded shall not be related to the amount the student is charged.

ix) Of the first 60 semester units awarded to a student in an undergraduate program, no more than 15 semester credits may be awarded.

x) Of the first 30 semester credits awarded to a student in graduate program, no more than 6 semester credits may be awarded.

xi) Of the second 30 semester credits awarded to a student in a graduate program, no more than 3 semester credits may be awarded.

xii) No credit may be awarded after a student has obtained 60 semester credits in a graduate program.

4. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR section 71810 subdivision (b)(8) in that the Respondent's catalog does not contain standards for student achievement.

5. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR section 71810 subdivision (b)(9) in that the
Respondent’s catalog does not include a description of the facilities and the types of equipment and materials that will be used for instruction.

6. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR section 71810 subdivision (b)(10) in that the Respondent’s catalog fails to provide the procedure that students and staff must follow for using the library at the University of the West, and failed to disclose the “guest user policy” at the University of the West, which requires a $60 annual fee for guest users.

7. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CEC section 94909 subdivision (a)(16)(A)-(C) in that the Respondent’s catalog failed to disclose to prospective students, prior to enrollment, whether or not the institution or the degree program is accredited.

c. Faculty.

1) Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR section 71720 subdivision (a)(4)(A)(1) and (2), and (B) in that the Respondent’s implementation of sections 87359 and 87360 to grant degree equivalency is out of compliance with section CEC 94885, subdivision (e) as CEC sections 87359 and 87360 were enacted for Community College Educational Institutions and Respondent would be considered a private Post Secondary Education Institution.

2) Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR section 71720 subdivision (a)(4)(A) and (B) in that the Bureau is unable to determine if faculty employed by the Respondent meet the following minimum qualifications:

   i) The four (4) faculty listed in the catalog and application are not duly qualified to teach the Doctoral program in Business: Gary Chen, MBA, James Chen, MBA, George Chang, MS in Management Sciences and Kyle Gililland, Juris Doctor,

   ii) The three (3) faculty listed in the catalog and application are not duly qualified to teach the Master and Doctoral program in Education: Grace Chen, MA in
English as a Second Language, Edward Liu, MS in Continuing Studies and Lucida Hsiung, MA in Liberal Studies.

iii) The three (3) faculty listed in the catalog and application are not duly qualified to teach the Master Science in Computer Information Systems: Daniel Yao, MS in Electrical Engineering, Kevin Chen, MS in Electrical Engineering and Isaac Chen, MS in Electrical Engineering.

3. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR section 71720 subdivision (a)(4)(B)(9) in that the Respondent failed to provide evidence that the Instructors are duly qualified and are qualified to perform the duties to which the faculty members are assigned. Specifically, the institution failed to provide evidence of qualifications as follows:

i) Transcripts for Michael Mah.


iii) Grace Chen’s qualifications to teach general education courses: HU 2030 Contemporary Social Problems and PS 1010 Psychology.

iv) Daniel Yao’s qualifications to teach computer course: IS 5050 System Analysis and Design

v) Kevin Chen’s qualifications to teach computer course: IS 5900 Graduate Internship.

vi) Isaac Chen’s qualifications to teach computer course: IS 5950 Research and Design.

vii) Lucida Hsiung’s qualifications to teach general education courses: LI 1010 World Literature, and PS 2020 Critical Thinking.

4. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR section 71720 subdivision (a)(1) in that the Respondent failed to provide and assign duly qualified faculty for the following courses: AT 1020 Art History, BA 3800 Junior Internship, BA 3900 Independent Study, BA 4800 Supervised

5. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR section 71715 subdivision (d)(3) in that Respondent failed to demonstrate that it employed competent faculty to develop the distance education curriculum and that are competent in distance education techniques.

f. Library.

1. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR section 71740 subdivision (b) and (d)(1)-(4) in that Respondent failed to make provisions for the library and other learning resources needed to support each educational program it offers, including resources such as reference works, periodicals, monographs, and media and equipment specific to the educational programs offered. Specifically, the education programs offered are Master and Doctoral Degree in Education, Doctoral Degree in Business Administration and Master of Science in Computer Information System. The University of the West, which is the main library resource for the Respondent, does not offer the above degrees so as to support or make provisions necessary for research resources.

2. Respondent failed to provide evidence that it has the capacity to meet the minimum operating standards under CCR section 71740 subdivision (d)(2) in that Respondent failed to provide a librarian that is a professional information specialist experienced in electronic retrieval of information. Specifically, the Respondent’s librarian has a Masters of Science in Continuing Studies without prior experience as a librarian.

/|||/
WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Director of the Department of Consumer Affairs issue a decision:

1. Denying the application of Central State University of Business and Technology; Kuang Chung Chen for a Approval to Operate Non-Accredited Institution;
2. Taking such other and further action as deemed necessary and proper.

DATED: May 16, 2014

Joanne Wenzel
Chief
Bureau for Private Postsecondary Education
Department of Consumer Affairs
State of California
Complainant