



**Bureau for Private Postsecondary Education**  
 P.O. Box 980818, West Sacramento, CA 95798-0818  
 (888) 370-7589 / [www.bppe.ca.gov](http://www.bppe.ca.gov)



**NOTICE TO COMPLY – 000155** (Ed. Code § 94935, 5 CCR § 75010)

Institution Name: <b>The Language Institute</b>	Institution Telephone: <b>626.568.8928</b>
Inst. Code: <b>1919581</b>	Administrator Name: <b>Mr. Tanakrit Makarathat</b>
Street Address: <b>70 S. Lake Ave, Ste 830, Pasadena</b>	Administrator Signature: <i>[Signature]</i>
Inspector: <i>[Signature]</i>	Inspector Name: <b>Jeanne Matsumoto</b> Date: <b>04/26/2012</b>

VIOLATION(S)			
✓	Educ. Code	Description	Code of Regs Description
	§94802	Continuance of Former Approvals. Subsection(s):	§71705 Mission and Objectives.
	§94897	Prohibited Business Practices. Subsection(s):	§71710 Educational Program. Subsection(s):
	§94898	Merging Classes, Converting Method of Delivery, Changing Locations. Subsection(s):	§71715 Instruction. Subsection(s):
	§94899	Approval Required for Programs Leading to Licensed Profession.	§71716 Distance Educational Programs – Specific Provisions for Instruction Not in Real Time. Subsection(s):
	§94899.5	Collection of Tuition. Subsection(s):	§71717 Satellite Locations. Subsection(s):
	§94900	Required Student Records. Subsection(s):	§71720 Faculty. Subsection(s):
	§94900.5	Required Institutional Records. Subsection(s):	§71730 Administration. Subsection(s):
	§94901	Requirements for Recruiters. Subsection(s):	§71735 Facilities and Equipment. Subsection(s):
	§94902	General Enrollment Requirements. Subsection(s):	§71740 Library and Other Learning Resources. Subsection(s):
	§94903	Waiving Provisions Prohibited.	§71750 Withdrawals and Refunds. Subsection(s):
	§94904	Ability to Benefit Students.	§71760 Self-Monitoring Procedures.
	§94905	Professions Requiring Licensure, Internships. Subsection(s):	✓ §71770 Admissions Standards and Transferred Credits Policy. Subsection(s): (a)(1)
	§94906	Language of Enrollment Agreement. Subsection(s):	§71800 Enrollment Agreement. Subsection(s):
	§94907	Mandatory Internal Dispute Resolution Prohibited.	§71810 Catalog. Subsection(s):
	§94908	Size of Text in Required Documents.	§71850 Minimum Educational Requirements in Order to Award an Undergraduate Degree. Subsection(s):
	§94909	Minimum Requirements for School Catalog. Subsection(s):	§71865 Minimum Educational Requirements in Order to Award a Graduate Degree. Subsection(s):
	§94910	Minimum Requirements for School Performance Fact Sheet. Subsection(s):	✓ §71920 Student Records. Subsection(s): (b)(1)(A)
	§94911	Minimum Requirements for enrollment Agreement. Subsection(s):	§71930 Maintenance of Records. Subsection(s):
	§94912	Signature, Initials Required.	§74112 Uniform Data - Annual Report, Perform. Fact Sheet. Subsection(s):
	§94916	Statement On Loans To Students.	§74140 Retention of Advertising.
	§94918	Compliance with Federal Statutes.	§74150 Use of Term “University.” Subsection(s):
	§94919	Institutions Participating in Federal Student Financial Aid Programs. Subsection(s):	§74190 Agents for Service of Process; Changes.
	§94920	Mandatory Cancellation, Withdrawal, and Refund Policies. Subsection(s):	§76140 Record-Keeping Requirements. Subsection(s):
	§94922	Waiving Provisions Prohibited.	§76215 Student Tuition Recovery Fund Disclosures. Subsection(s):
	§94929	Reporting of Completion Rate. Subsection(s):	Other Violation Description
	§94929.5	Reporting of Student Performance Data. Subsection(s):	
	§94929.7	Documentation of Performance Data. Subsection(s):	
	§94943.5	Agent for Service of Process.	

(White) Bureau

(Yellow) Inspector

(Pink) Institution



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INSTITUTION NAME: The Language Institute

INSPECTOR'S COMMENTS:  
71770(a)(1) and 71920(b)(1)(A). There were no high school diplomas or the equivalent in the student folders that were viewed during the compliance inspection.

CORRECTION: The institution must verify each student has a high school diploma or its equivalent as specified in 71770(a)(1). Institution must place in all students' file proof of high school completion or equivalency or documentation establishing the student's ability to benefit as specified in 71920(b)(1)(A).

Comments continued on attached \_\_\_ page(s).

Inspection Date: 04/26/2012 Inspector's Printed Name: J. Matsumoto Inspector Initialed: JM

Institution Administrator Printed Name: Tanakrit Makharathat Administrator Initialed: T.M.

**IMPORTANT COMPLIANCE NOTICE**

California Education Code §94935 and California Code of Regulations §75010 provide that the Bureau for Private Postsecondary Education (Bureau) shall issue a Notice to Comply for minor violations detected during an inspection by the Bureau.

By no later than 30 days from the date of inspection, you must either: (1) Remedy the noncompliance(s) and sign and submit this form to the Bureau, along with documentation describing how compliance was achieved; or (2) File with the Bureau a written notice of disagreement, specifying the minor violations described in the Notice to Comply with which you disagree, and appealing it by requesting an informal office conference. If a written notice of disagreement is not timely filed with the Bureau, the right to appeal is deemed to have been waived.

Failure to timely remedy the noncompliance(s) or file a written request for an informal office conference may result in the Bureau taking administrative enforcement action.

**DECLARATION**

Attached to this document is a list describing how compliance for each violation was achieved. I declare under penalty of perjury that all violations identified in this Notice to Comply are corrected as described in the attachment.

\_\_\_\_\_  
Signature Date

\_\_\_\_\_  
Printed Name and Title

THIS DECLARATION OR A NOTICE OF DISAGREEMENT MUST BE SUBMITTED TO THE BUREAU BY May 27, 2012.

(White) Bureau

(Yellow) Inspector

(Pink) Institution