

March 1, 2016

VIA EMAIL and Federal Express (cversari@sduis.edu)

Ms. Cristina Versari, President USA English Language Center at San Diego University for Integrative Studies 3900 Harney St San Diego, CA 92110

> Re: Institutional Show Cause Issued; ACCET ID# 1359

Dear Ms. Versari,

The Executive Committee of the ACCET Accrediting Commission (EC) has voted to issue an Institutional Show Cause to USA English Language Center at San Diego University for Integrative Studies due to substantive questions and concerns regarding the institution's compliance with ACCET standards, policies, and procedures. This action is taken as the result of an on-site Follow-Up Visit conducted by ACCET on February 5, 2016, and three complaints (Complaints #1341, #1348, and #1356) filed with ACCET between June 17, 2015 and November 3, 2015.

The team report findings revealed significant issues and areas of non-compliance specifically related to Standards II.A - <u>Governance</u>, Standard VIII.A - <u>Satisfactory Progress</u>, and Standard VIII.B - <u>Attendance</u>. The team noted that the findings detailed in the report were pervasive and not isolated incidents. The findings demonstrate serious issues regarding the following:

- Non-compliance with ACCET requirements that students progress through the levels of the curriculum in a timely and sequential manner, and that students are enrolled for no longer than 36 months.
- Non-compliance with ACCET attendance policies regarding make-up work and vacation time, as well as SEVP policies regarding leaves of absence.
- Non-compliance with SEVP requirements to enroll transfer student in the next available session.

Accordingly, a Show Cause directive is issued requiring the institution to show why its accreditation should not be withdrawn on the basis of the preliminary findings of non-compliance indicated herein.

It is noted for the record that the institution submitted an interim report on February 26, 2016, as required in the December 16, 2015 Commission Action letter, resulting from a Quality Assurance visit in the August 2015 Commission cycle. Further, the institution's response to the Follow-Up

USA English Language Center March 1, 2016 Page 2 of 2

Visit team report addressing these issues is due March 11, 2016. The institution may provide an additional response to this letter no later than March 25, 2016.

Further, while under a Show Cause directive, the institution is restricted from making any substantive changes including, but not limited to, new programs, major program revisions, new branch campuses or other new sites, or relocations out of the general market area.

Your demonstrated capabilities and commitment in support of the institution's accredited status are essential to a favorable outcome in this process. Should you have any questions or need further assistance regarding this letter, please contact the ACCET office at your earliest opportunity.

Sincerely,

William V. Larkin, Ed. D.

William V. Lonkin

Executive Director

WVL/lao

cc: Mr. Herman Bounds, Chief, Accreditation Division, USDE

(aslrecordsmanager@ed.gov)

Mr. Louis Farrell, Director, SEVP (louis.farrell@ice.dhs.gov)

Ms. Katherine H. Westerland, Certification Chief, SEVP

(katherine.h.westerland@ice.dhs.gov)

Ms. Joanne Wenzel, Bureau Chief, CA Bureau for Private Postsecondary

Education, (joanne_wenzel@dca.ca.gov)

Ms. Leeza Rifredi, CA Bureau for Private Postsecondary Education,

(leeza.rifredi@dca.ca.gov)

Executive Committee of the ACCET Accrediting Commission