



# LOVING HANDS INSTITUTE OF HEALING ARTS

Catalog for Beginning and Advanced Courses  
In Massage Therapy and Holistic Health Education



Donna Fenstermaker

*“A Massage Therapist’s trained and caring touch can have a profound effect on the physical, mental, emotional, and spiritual states of mind...”*

739 12th Street  
Fortuna, CA 95540  
(707) 725-9627

Email: [lovinghandsinstitute@gmail.com](mailto:lovinghandsinstitute@gmail.com)  
[www.lovinghandsinstitute.com](http://www.lovinghandsinstitute.com)

January 1, 2012 - January 1, 2014



## Loving Hands Institute...

Offers classes in Holistic Health, Career Certification Training and Personal Development, for nurses, health professionals and the general public, which are approved for continuing education contact hours by the California Board of Registered Nursing, BRN Provider No. CEP 9151. We are a private Institution, approved to operate by the Bureau for Private Postsecondary Education.

As a California Private Postsecondary Career Training School #1200261, we are licensed to operate in the state of California. The Massage Programs offered are in compliance with minimum state standards and regulations set forth by the Bureau for Private Postsecondary Education and are taught by Certified Massage Therapists.

We are an affiliated school in good standing with ABMP, Associated Bodywork and Massage Professionals, an international Trade Service Organization, devoted to the betterment of the Massage and Bodywork Profession; a division of the Church of Loving Hands, a Religious, Educational and Cultural Corporation in the State of California, incorporated April, 1982, within the meaning of Section 501(c) (3) of the Internal Revenue Code and the church is the sole owner of this school.



On the leading edge of mind-body healing, we offer Holistic Massage and other Holistic Health practices which support self-care, natural therapeutics, personal growth and healing. Our primary tenet is to facilitate individual growth and development by the practice of spiritual expression in all daily activities of life.

We are dedicated to the Research, Teaching and Ministering of Natural Healing through the Ancient Arts of Laying on of Hands, Massage, Herbal Knowledge, Food, Vitamin and Mineral Awareness, through a variety of ancient and contemporary cross-cultural techniques and teachings.

## **Our Philosophy**

*To support the Ancient Rituals of bathing and sweating, diet and exercise for cleansing and purification; acknowledge Humans as Four-fold Beings; Physical, Emotional, Mental, Spiritual, and the Body as the Temple of the Soul, Spirit or Life Force.*



## **OUR VISION**

*To facilitate individual growth and development by the practice of spiritual expression in all daily Activities of life; to teach natural healing techniques that enhance the quality of life for ourselves and our human family; to promote self-healing and being in service to others and our planet Mother Earth. To educate for knowledge and mastery in the practice of massage therapy and holistic health education; to promote Shamanism and Earth healing ways according to Native American and Cross-cultural wisdom and philosophy.*

## **Overview**

Our Massage Therapist programs have been developed for the benefit of those students who have a desire to learn and become competent in the practice of Therapeutic Massage from a Holistic perspective and are designed to aid students in their own creative healing process and potential. Students are encouraged to open intuitively to unique and highly personalized styles of massage. While classes cover Theory and History of Massage, Basic Anatomy and Physiology, as well as demonstration and practice of the Basic Principles and Techniques of Massage, there is major emphasis in Hands on Experience.

The subtleties of energies are also explored and students learn to “read” and cleanse the energy field surrounding the body. Ancient Native American, Swedish/Esalen and Oriental Techniques in breath work and energy transfer are also used to open healing channels. Advanced programs are offered to enhance Massage and counseling skills.

The objectives of students who have taken our programs over the years are many and varied. Many of the students wish to simply become more knowledgeable in the art of Massage for personal enjoyment and benefit, while others are interested in furthering their own education. Many students are interested in pursuing a professional level of expertise, in order to become self-employed. Graduates of our programs are able to work in the health field in such settings as private clinic practice, medical and non-medical clinics, spas, healing centers, chiropractor’s offices, in the ministry and in teaching.

## Operating Dates & Hours



### Office Hours

Loving Hands Office is open  
Monday through Friday from 11:00 am to 7:00pm,  
Saturday, 10:00am until 5:00pm & Sunday 1:00pm until 4:00pm  
We are closed in observance of holidays.

### Instructional Hours

Classes are scheduled on the basis of enrollment. Students will be advised of probable starting dates by the Instructor. Important scheduling information, operating hours, holidays, vacations, class schedules and revisions of them, will be announced to students in advance.

### Course Fees

Please contact the office for fliers or check out our website for up to date fees.



## Loving Hands Instructors

Dr. Rosalind Skyhawk Ojala, D.D., CMT



Skyhawk is Founder, Administrative Director and State Authorized Instructor for the school. She is an Interdenominational Minister and Sacred Pipe Carrier of Native American and European Ancestry and Principal Chief of the Pan American Indian Association Thunderbird Clan of Redwood River Lodge.

Skyhawk, a Certified and licensed Massage Therapist since 1974 and CA-CMT (2009), has taught and facilitated classes in the Advanced Healing Arts and Holistic Health Education since 1969. She has held a Teaching Credential in Massage Therapy since 1982.

In 1976, she helped open and was Head Supervisor of the massage therapy staff, and a physical therapy aide at the Physical Therapy Center in Mill Valley, California, where she worked in association with Donald Stutzman, RPT. Skyhawk also worked as a physical therapy aide at Rafael Convalescent Hospital in San Rafael, California, from 1976 through 1979.

Skyhawk is a Professional member of ABMP, Associated Bodywork and Massage Professionals, the International Clergy Association, Lifetime Member of the Pan American Indian Association, Four Worlds Development Network and the Pipestone Indian Shrine Association.



**Karen Shook, CMT**



Instructor of Therapeutic Massage since 2007.

Karen has lived in Humboldt County since 1996. She is Office Manager and Administrative Assistant at Loving Hands Institute and a CA-CMT #12298 since 2010.

Karen is a professional member of Associated Massage and Bodywork Professionals, a lifetime member of the Pan American Indian Association Thunderbird Clan of Redwood River Lodge and on the Board of Directors of the Church of Loving Hands. She is dedicated to helping clients and students achieve their health and educational goals.

**Jewel McGuiness, CMT, AHG**



Instructor of Therapeutic Massage & Herbal Medicine since 2003.

Jewel is a native of Humboldt County and has always had a passion for people, plants and healing. She graduated from Loving Hands in 2002, is a CA - CMT, a professional member of Associated Bodywork and Massage Professionals, holds certificates in clinical Herbalism, a member of AHG, and is a registered Flower Essence practitioner.

Jewel has a private massage practice and small organic farm based out of Elk River, Eureka. She is also a member of the Pan American Indian Association Thunderbird Clan of Redwood River Lodge.

**Jack Collins, CMT**



Instructor of Therapeutic Massage since 2009.

Jack has been interested in healthcare since high school and started working in medical settings in 1992. He moved to Humboldt County in 2000 and gained valuable on the job training at local Physical Therapy offices through 2006.

Jack started a private practice as a specialist in trigger point and tissue release therapy in 2007. He will be teaching beginning Myofascial Release I and Sports Massage I. Jack believes healthy people create healthy communities and a healthy world.

**Bonnie Travis, DC**



Instructor of women's health issues since 1985.

Dr. Bonnie Travis is a practicing Doctor of Chiropractic and Certified Herbalist. She also holds a Bachelor's degree and a Teaching Credential in Physical Education and Chemistry from San Diego State University and Doctorate in Chiropractic from Palmer College of Chiropractic - West.

Bonnie has taught classes regarding women's issues and mid-life issues for many years. Bonnie teaches Abdominal Massage and Uterine Centering here at Loving Hands. She is a member of the Pan American Indian Association Thunderbird Clan of Redwood River Lodge, Crone Dancing Women Come Thundering Lodge.



# COURSES:

## HOLISTIC MASSAGE THERAPY Skyhawk's *Classic Style Swedish Massage*

**Application Fee: \$100. (Non-refundable) Current Fee Schedule enclosed**

**Pre-requisite:** personal interview and High School diploma or equivalent.

150 hour program

10 week program offered twice a year

150 contact hours

This beginning Massage Practitioner Program will cover basic principles of Massage Practice techniques, Anatomy and Physiology for the Massage Therapist, Wellness Education, Business Practices and Procedures and Professional and Legal Ethics for the Massage Professional.

Required text for this course is "The Theory and Practice of Therapeutic Massage" by Mark Beck and the accompanying "Student Workbook." One (1) gallon of aloe-comfrey lotion and dispenser pump are included in the materials fee. Sheets, hand towels, blankets, and other materials will need to be supplied by the student.

<u>Course Content by Subject</u>	<u>Clock Hours</u>
Massage Practice	76
Anatomy & Physiology	35
Health, Safety, Hygiene & Contraindications	14
Business Practices & Ethics	25



## **ADVANCED HOLISTIC MASSAGE THERAPY**

**Application Fee: \$100. (Non-refundable) Current Fee Schedule Enclosed**

**Prerequisite:** HMT Program or equivalent; AHMT and UCHH: for Massage Therapist status, the student must complete a minimum of 500 hours.

254 hour program -

254 contact hours

Classes will consist of Advanced Massage practices, Alternative Health Care practices, advanced Anatomy and Physiology, Muscle Energy Techniques, Passive Positioning Techniques, Stress Therapy and Relaxation Massage. These courses provide the student with advanced tools to utilize in a professional practice or simply to share with friends and family members.

Required text for this course is "The Theory and Practice of Therapeutic Massage" by Mark Beck, and the accompanying "Student Workbook," along with individual handbooks and handouts. Students must supply their own materials and purchase required textbooks for each class.

### **Our advance program consists of a series of six classes:**

Deep Tissue Massage	100 hours	=	1 five week class
Acupressure Massage	56 hours	=	1 three week class
Lymphatic Compression Massage	56 hours	=	1 three week class
Reflexology	16 hours	=	1 one week class
Trigger Point Therapy	20 hours	=	1 one week class
On-Site Chair Massage	6 hours	=	1 one day class

Classes are held Tuesday and Wednesday nights, 5:30pm to 9:30pm and on Saturdays from 10:00am to 6:00pm. Course is offered annually. **Check with instructor for details**

### **Deep Tissue Massage**

100 contact hours

#### **Course Content by Subject    Clock Hours**

Massage Practice	74
Anatomy & Physiology	20
Health & Contraindications	6

Learn advanced techniques that are directed toward the deeper tissue structures of the muscle and fascia.

### **Acupressure Massage**

56 contact hours

#### **Course Content by Subject    Clock Hours**

Massage Practice	32
Anatomy & Physiology	20
Health & Contraindications	4

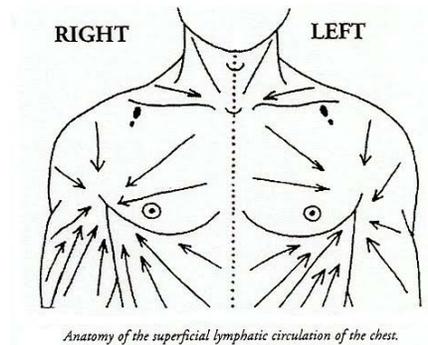
Learn Oriental methods of stimulating Acu-points on the body to regulate Chi or life force.

### **Lymphatic Compression Massage**

56 contact hours

<u>Course Content by Subject</u>	<u>Clock Hours</u>
Massage Practice	32
Anatomy & Physiology	14
Health & Contraindications	10

Learn advanced skills to strengthen the body's own immune system through the use of systemic compression movements originated by Emil Vodder.



### **Reflexology**

16 contact hours

<u>Course Content by Subject</u>	<u>Clock Hours</u>
Massage Practice	12
Anatomy & Physiology	2
Health & Contraindications	2

Learn the art and science of Zone Therapy or foot massage based on the idea that stimulation of specific points on the feet affects other areas and organs of the body.

### **Trigger Point Therapy**

20 contact hours

<u>Course Content by Subject</u>	<u>Clock Hours</u>
Massage Practice	9
Anatomy & Physiology	9
Health & Contraindications	2

Learn advanced techniques in Trigger Point Compression including passive stretching, corrective exercises and deep tissue sculpting and stripping techniques.

### **On-Site Chair Massage**

6 contact hours

<u>Course Content by Subject</u>	<u>Clock Hours</u>
Massage Practice	6

Learn concepts and techniques for professional on-site work, introduced by David Palmer in 1982. This is ideal for working in offices, fairs, shopping malls and other public places as an introduction and alternative to table massage.



## **UNIVERSAL CONCEPTS OF HEALTH AND HOLISM**

**Application Fee: \$100. (Non-refundable) current fee schedule enclosed**

**Prerequisites:** none

140 hours = two week intensive

(This course must be taken for Massage Therapist Status and is offered once a year in July)

This course focuses on personal growth and development and interpersonal relationship skills. A two week intensive presentation of universal concepts and teachings, handed down through the ages in native societies throughout North and South America. Understanding concepts concerning the nature, purpose and possibilities of human existence, by using the Ancient Wheel of Life as a Mirror, which reflects not only what a person is but also what they might become through the development of their potentialities.

This class is a camping experience on four acres of private land in the peace and tranquility of the Redwoods of Northern California in the Van Dusen (Walaki) River Valley. Students must bring their own camping equipment and food. A map of directions and detailed list of what to bring will be provided upon registration.

Included in these teachings will be the Sacred Pipe Ceremony, Sweat Lodge ceremony, hydrotherapy, along with cross-cultural healing techniques including drumming, singing, dancing and Ancient Shamanic techniques for personal empowerment. Other activities will include massage, hiking, swimming, organic gardening and herbology.

This course will provide students with an opportunity for self-examination and personal growth through experiencing a holistic and culturally relevant model of healing modalities. Also the student will learn culturally relevant knowledge with an opportunity to integrate specific knowledge through experiential learning, generating one's spirit for individual balance.

And to promote understanding of the importance of considering cultural differences when massaging, counseling and interacting with human beings of diverse cultural backgrounds, increasing sensitivity and clinical skills in working with clients of differing backgrounds.

Required text and materials for this course are “The Sacred Tree, Reflections of Native American Spirituality” by 32 distinguished Native American Elders, published by Lotus Light Publications. And “**Mirrors of Reflection, a Ritual Guidebook**” by Dr. Rosalind Skyhawk Ojala and two DVD’s: “The Teachings of Skyhawk and Songs of Redwood River Lodge.”

### **Universal Concepts of Health & Holism**

140 hours

<u>Course Content by Subject</u>	<u>Clock Hours</u>
Experiential Techniques	60
History & Theory	40
Application of Concepts	40

### **TEACHER TRAINING CERTIFICATE COURSE**

**Application Fee: \$100. (Non-refundable) current fee schedule enclosed**

**Prerequisites:** HMT, AHMT, and Universal Concepts of Health & Holism or equivalent of three years’ experience in the Massage Profession

300 hours

This course will provide Massage Therapists with an opportunity to develop on the job teaching skills in their chosen profession in order to be eligible to teach massage at any Private Postsecondary school. Students will be required to maintain a full participation internship in the beginning 150 hour program under the supervision of a qualified instructor and teach one beginning 150 hour program on their own.

Classes will be offered over a 10 week period, four hours per session, 3 to 4 days or evenings per week, 2 to 4 times a year, in conjunction with the beginning Holistic Massage Therapy Program.

### **Teacher Training Certificate Course**

300 hours

<u>Course Content by Subject</u>	<u>Clock Hours</u>
Massage Practice Lab	180
Teaching Skills & Student Assessment	120

## **HOLISTIC HEALTH EDUCATOR**

**Application Fee: \$100 (Non-refundable) Current fee schedule enclosed**

**Prerequisites:** HMT, AHMT, Universal Concepts, Teacher Training.

(Prerequisites are not required for apprenticeships only)

140 hours

An opportunity to learn advanced organizational and counseling skills in Holistic Health Education, along with ritual and magic for those who are interested in advancing their technical abilities in the Advanced Healing Arts.

A two week intensive presentation of Advanced Universal Concepts and teachings handed down through Native Societies throughout North and South America. Included in these teachings will be a personal Vision Quest Ceremony, Sweat Lodge and Sacred Pipe Ceremony, hydrotherapy, along with an opportunity to lead others in cross-cultural healing techniques for personal empowerment. Others activities will include hiking, swimming, organic gardening, and herbology.

### **Holistic Health Educator**

140 hours

<u>Course Content by Subject</u>	<u>Clock Hours</u>
Advance Orientation & Counseling Skills	30
Advance Energy Techniques	80
Teaching Skills & Student Assessment	30

This course will be a two week camping experience on private land in the Redwoods of Northern California. Students must bring their own food and camping gear. A map of directions and detailed list of things to bring will be included at time of registration.



### **ADMISSION AND ENROLLMENT POLICIES**

Admission Requirements to Loving Hands Institute Massage Therapy programs include:

1. Minimum of 18 years of age.
2. High School diploma or equivalent.
3. Personal evaluation interview with the instructor.
4. Good Moral Character
5. Ability to read, write and speak English.
6. **No award of credit will be given for prior experiential learning**

Enrollment in these programs should be achieved prior to the first class session by a personal interview and submitting an application to the Administrator or Instructor. Enrollment will be on a first come-first- served basis.

As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement.

## **NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS EARNED AT OUR INSTITUTION**

“The transferability of credits you earn at Loving Hands Institute is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the certificate you earn in Massage Therapy, Holistic Health Education or Teacher Training is also at the discretion of the institution to which you may seek to transfer. If the certificates that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your course work at that institution. For this reason you should make certain that your attendance at this institution will meet your educational goals. This may include contacting the institution to which you may seek to transfer after attending Loving Hands Institute to determine if your certificates will transfer.”

### **ATTENDANCE POLICIES**

Massage Practitioner programs must be accomplished within a period of one year. Students must participate in all written exams and practicum, however, the student is cautioned that the Refund Policy is affected whether or not the student attends classes as scheduled. Students are required to arrive for class on time and complete a minimum of 90% in-class course work. Students missing class hours in excess of 10% must take make-up class hours, but for which they will not be charged any additional tuition amounts. There is an administrative fee of \$25 for scheduling make-up classes and arrangements must be made with the instructor. Students enrolled in Massage programs must complete all outside class practicum hours to receive a certificate of completion.

### **LEAVE-OF-ABSENCE POLICY**

A Student may request a leave-of-absence due to personal illness or death in the family, upon written notice to the school and will have one year to complete the course of instruction without losing any credit. Students, having been absent, are responsible for the study materials covered during the session(s) missed. If the student has only a portion of the required hours at the end of one year, no credit will be granted, nor will any previous exam scores be accepted.

### **GRADING SYSTEM**

This school uses a Progress Grading system. Each student will be expected to follow along with the progress of the course by completing written materials, attending lectures and practicing the application of the massage techniques as they are presented. All students in the program shall be monitored by the instructor and weekly quizzes and assignments shall be a part of this process.

Grading shall consist of pass/fail in all advanced programs and the following scale on the written and practical final exams for the Practitioner Program.

1. Excellent            93-100%
2. above Average    85-92%
3. Average            78-84%
4. below Average    70-77%
5. Unsatisfactory    69- or below

Students shall be expected to maintain a minimum academic grade average of 70-77% on all written materials. Failed exams may be retaken at the discretion of the instructor.

### **GRADUATION REQUIREMENTS**

All students are required to take a Final Exam, both written and practical for the 150 hour program, with a passing grade of at least 70% for completion requirements of the course. All course fees must be paid before a certificate will be issued. Upon completion of the course, a certificate for the completed course will be awarded to students fulfilling all the necessary requirements of the course.

### **ACCEPTANCE OF CREDIT EARNED AT OTHER INSTITUTIONS**

**Acceptance of credit from other institutions is at the discretion of the Administrative Director and will only include credits from other in-State or out-of-State Licensed schools Or Approved Continuing Education Providers.**

**California Education Code Regulation does not recognize or permit courses of massage involving correspondence (through-the-mail) instruction.**

**We have not entered into any articulation or transfer agreements with any other institutions.**

### **DISMISSAL AND SUSPENSION POLICIES**

Dismissal or suspension from the programs may be enforced for any of the following reasons and only after a thorough review by the instructor and administrator:

1. Unsatisfactory Attendance (absence without prior approval from the instructor)
2. Failure to uphold high ethical and moral standards as presented in the curriculum.
3. Safety hazard to others.
4. Possession, under the influence or use of alcohol or drugs during class time.
5. Non-payment of fees without prior approval.
6. Any other inappropriate conduct or action, at the discretion of the instructor and/or administrator.

### **RECORDS RETENTION**

Enrollees are advised that State Law requires our Institution to maintain school and student records indefinitely, beginning February 2010. Records shall be maintained at the Fortuna Branch Office, 739 12th Street, Fortuna, Ca. 95540

### **RETURNING STUDENTS**

Students wishing to return to an additional program to complete their hours, will be considered on an individual basis, and will be charged on a pro-rata basis determined by the number of hours they are required to complete. Graduates of our program are usually welcome to drop in anytime, provided they check with one of the instructors first.

### **REFUND PROVISIONS (buyer's right to cancel)**

The following refund policies and provisions are stated in this catalog, as well as in this school's Student Enrollment Agreement and Notice of Cancellation Form.

### **STUDENT'S RIGHT TO CANCEL**

The student has a right to cancel the Enrollment Agreement and obtain a refund of charges paid through attendance at the first class session, or the seventh day after enrollment, whichever is later.

The school shall, for all students, without penalty or obligation, refund 100 percent of the amount paid for school charges, less a reasonable application / deposit fee not to exceed \$250 if notice is made on the first day of instruction or the seventh day after enrollment, This school does not give refunds for books and materials that have been used by the student.

Cancellation shall occur by giving written notice by mail, hand delivery or telegram to **Dr. Rosalind Skyhawk Ojala, Administrative Director 739 12th Street, Fortuna CA 95540.** Cancellation forms will be issued to prospective students at the time of application for enrollment. Any refunds due will be made by the school within 45 days.

### **MATERIALS**

Once purchased, books and other materials are the property of the student. This school does not accept material returns and makes no refunds for materials.

### **WITHDRAWAL**

A student may withdraw from the course of instruction at any time. If you withdraw after the period allowed for cancellation of this agreement, the school will remit a refund less the application/deposit fee not to exceed \$250, within 45 days following student withdrawal.

**No refund shall be given to students who have completed 60% or more of the course of instruction.**

*You are obligated to pay only for educational services rendered. The refund shall be the amount you paid for instruction multiplied by fraction, the numerator of which is the number of hours of instruction which you have not received but for which you have paid and the denominator of which is the total number of hours of instruction for which you have paid. If the amount you have paid is more than the amount that you owe for the time you attended, then a refund will be made within 45 days of withdrawal. If the amount you owe is more than the amount that you have already paid, then you will have to make arrangements to pay it.*

### **NOTICE OF STUDENTS RIGHTS**

1. You may cancel your contract with the school without any penalty or obligations at the first class session or seventh day after enrollment, whichever is later, as described in the Notice of Cancellation Form that will be given to you upon application for this course of instruction. **Read the Notice of Cancellation form for an explanation of your cancellation rights and responsibilities.** If you have lost this form, ask the school for a sample copy.
2. After the end of the cancellation period, you also have the right to stop school at any time and you have a right to receive a refund for the part of the course not taken. Your refund rights are described in the contract. If you have lost your contract, ask the school for a description of the refund policy.
3. If the school closes before you graduate, you may be entitled to a refund. Contact the Bureau for Private Postsecondary Education.

**Approved are the following courses:**

**Holistic Massage Therapy: 150 hours**

**Advanced Holistic Massage Therapy: 254 hours**

**Universal Concepts of Health and Holism: 140 hours**

**Teacher Training Certificate Course: 300 hours**

**Holistic Health Educator: 140 hours**

Instruction is in residence with facility occupancy levels accommodating 10 to 20 students at any one time.

California statute requires that a student, who successfully completes a course of study be awarded an appropriate diploma or certificate verifying that fact.

Prospective enrollees are encouraged to visit the physical facilities of the school and discuss personal educational and occupational plans with school personnel prior to enrolling or signing enrollment agreements. This school does not currently have available sponsored programs, government or otherwise, to provide grants or to pay for portions of tuition and fees.

."A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 toll-free or by completing a complaint form, which can be obtained on the bureau's internet website [www.bppe.ca.gov](http://www.bppe.ca.gov)."

**STUDENT COMPLAINT PROCEDURES**

Any student who has complaints, questions or problems which they cannot work out with the instructor, should write or call the Administrative Director: Dr. Ojala, 739 12th Street, Fortuna, CA 95540, (707)725-9627

A student may lodge a complaint by communicating orally or in writing to any instructor or administrator. The recipient of the complaint shall transmit it as soon as possible to the Administrative Director, Dr. Rosalind Ojala and shall attempt to resolve complaints related to that person's duties. If a student orally delivers the complaint and the complaint is not resolved either within a reasonable period or before the student again complains about the same matter, the school shall advise the student that a complaint must be submitted in writing and shall provide the student with a written summary of the school's complaint procedure.

If a student complains in writing, the school shall, within 10 days of receiving the complaint, provide the student with a written response including a summary of the school's investigation and disposition of it. If the complaint or relief requested by the student is rejected, the reasons for the rejection shall be given to the student in writing.

**"Any questions a student may have regarding this catalog that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education, 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, [www.bppe.ca.gov](http://www.bppe.ca.gov), toll- free telephone number (888)370-7589 or by fax (916)263-1897 "**

### **STUDENT TUITION RECOVERY FUND:**

(a) A qualifying institution shall include the following statement on both its enrollment agreement for an educational program and its current schedule of student charges:

“You must pay the state imposed assessment for the Student Tuition Recovery Fund (STRF) if all of the following applies to you:

1. You are a student in an educational program, who is a California resident, or are enrolled in a residency program, and prepay all or part of your tuition either by cash, guaranteed student loans, or personal loans, and

2. Your total charges are not paid by any third-party payer such as an employer, government program or other payer unless you have a separate agreement to repay the third party.

You are not eligible for protection from the STRF and you are not required to pay the STRF assessment if either of the following applies:

1. You are not a California resident, or are not enrolled in a residency program or

2. Your total charges are paid by a third party, such as an employer, government program or other payer, and you have no separate agreement to repay the third party.”

(b) In addition to the statement described under subdivision (a) of this section, a qualifying institution shall include the following statement on its current schedule of student charges:

“The State of California created the Student Tuition Recovery Fund (STRF) to relieve or mitigate economic losses suffered by students who are California residents, or are enrolled in residency programs attending certain schools regulated by the Bureau for Private Postsecondary and Vocational Education.

You may be eligible for STRF if you are a California resident or are enrolled in a residency program, prepaid tuition, paid the STRF and suffered an economic loss as a result of any of the following:

1. The school closed before the course of instruction was completed.

2. The school’s failure to pay refunds or charges on behalf of a student to a third party for license fees or any other purpose, or to provide equipment or materials for which a charge was collected within 180 days before the closure of the school.

3. The school’s failure to pay or reimburse loan proceeds under a federally guaranteed student loan program as required by law or to pay or reimburse proceeds received by the school prior to closure in excess of tuition and other costs.

4. There was a material failure to comply with the Act or this Division within 30 days before the school closed or if the material failure began earlier than 30 days prior to closure, the period determined by the Bureau.

5. An inability after diligent efforts to prosecute, prove and collect on a judgment against the institution for a violation of the Act.”

However, no claim can be paid to any student without a social security number or a tax payer identification number.

Note: authority Cited: Sections 94803, 94877 and 94923, Education Code. Reference: Section 94923, Education Code.

**Questions regarding the STRF may be directed to the Bureau for Private Postsecondary Education, PO Box 980818 Sacramento, CA 95798-0818 or call (916)431-6959 or toll free (888) 370-7589 or visit its website at [www.bppe.ca.gov](http://www.bppe.ca.gov)**

**If the student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount plus interest less the amount of any refund. If the student has received any federal financial aid funds, the student is entitled to a refund of the money’s not paid from federal student financial aid programs.**

Loving Hands Institute does not provide English as a second language instruction.

**Loving Hands (1) does not have a pending petition in bankruptcy (2) is not operating as a debtor in possession; (3) has not filed a petition within the five preceding years, or (4) has not had a petition in bankruptcy filed against it within the preceding five years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code. (11 U.S.C. Sec. 1101 et seq.),**

### **STUDENT SERVICES:**

#### **THIS SCHOOL OFFERS NO HOUSING, PLACEMENT ASSISTANCE OR FINANCIAL AID.**

This school offers personal counseling and assessments, as well as make-up tests at the Administrative rate of \$25 per hour. We do not offer any placement assistance; however, we do hire many of our own Graduates as well as post email notices from Employers, both in and out of State who are seeking people to work in the field of Massage Therapy. This school **does not have any dormitory facilities under its control; Motels in the area range from \$49.95 to \$89.95 per night; a KOA camp ground rate is \$30 per night Our School provides no assistance to find housing for students. This institution does not participate in any federal or state financial aid programs.**

### **DESCRIPTION OF FACILITIES:**

**Fortuna Main Branch:** Our Fortuna office, 1500 square feet and centrally located in downtown Fortuna, is the Main Branch Campus and Administrative Office, **ADA APPROVED**, with two individual healing rooms, reception area and waiting room with refrigerator, microwave oven, craft and massage supply area; large classroom area with student storage area for school supplies; free wireless internet access to state of the Art Massage therapy Libraries and The latest Massage Therapy Magazines. Students have access to our small library of 100 books on various aspects of Massage as well as website information to access professional Massage websites. Our Fortuna City Library is located 1 block from our Main Campus. We also have an ADA bathroom, shower and Finnish Sauna and changing room. Free public parking is located on the street.

The **Carlotta Satellite Facility:** is located just 13 miles from the Main Branch on 4 acres of private land in the Redwoods of the Van Dusen River Valley, 13 miles east of Fortuna just off State Highway 36. Students will have access to the bathroom in the Guest cottage, the outdoor shower, hot tub and ceremonial sweat lodge at no additional cost. Registration is limited to a maximum of 20 students and all students must provide their own food and camping equipment. Detailed map of things to bring and directions will be given upon registration. Students must supply their own equipment and materials

*This school, the facilities it occupies and the equipment it utilizes, fully comply with any and all Federal, State and Local Ordinances and regulations including those requirements as to Fire Safety, Building Safety and Health.*

All information in the contents of this school catalog is current and correct, and certified as true by the school official's signature below:

School Director/Instructor

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Dr. Rosalind Skyhawk Ojala



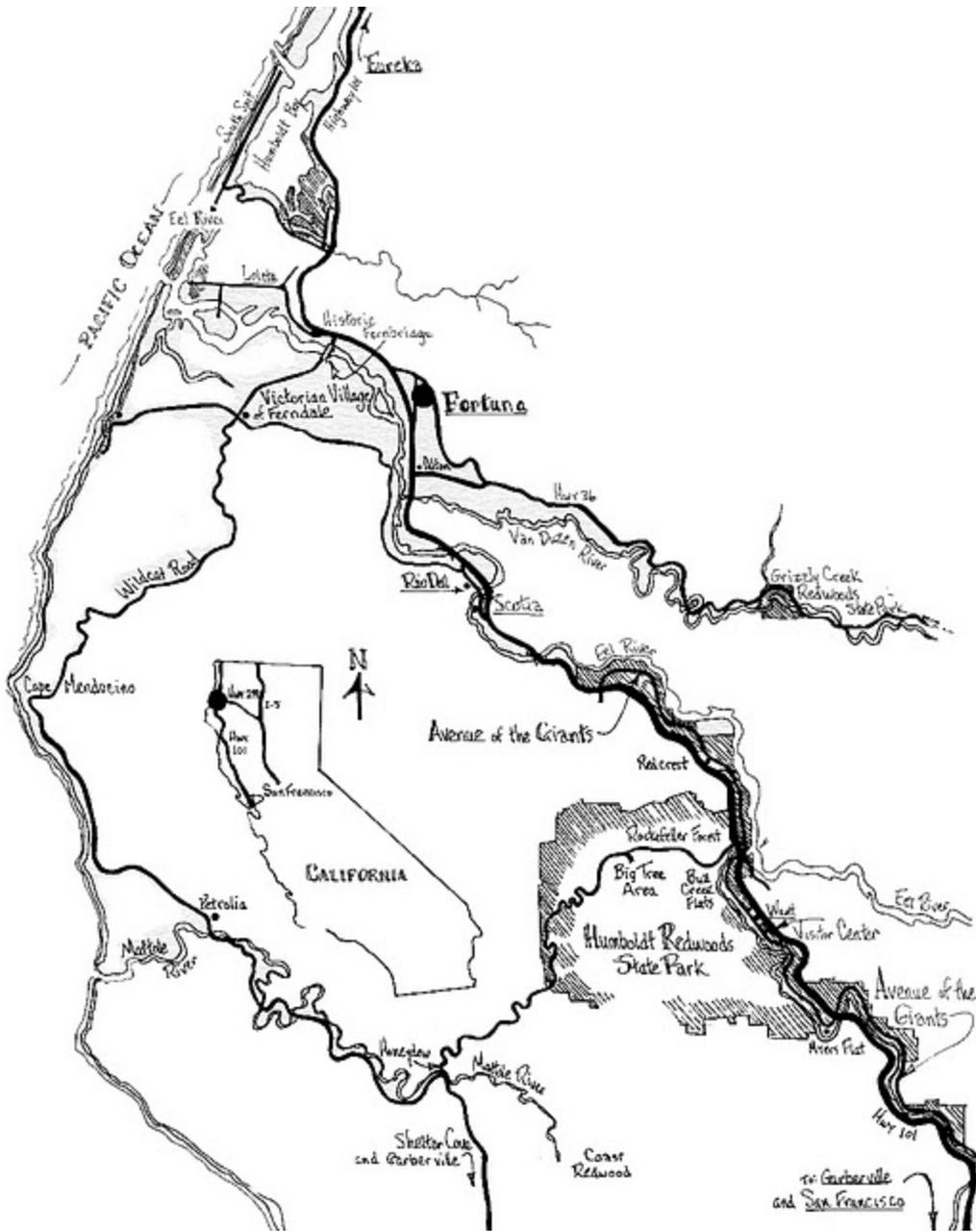
**DIRECTIONS TO MAIN CAMPUS:**

From Highway 101 South bound, take the Fortuna Main Street Exit to 12th Street and turn left. Our school is located on the right next door to Redwood Cafe, just 17 miles South of Eureka, California.

From Highway 101 North bound, take the 12th Street Exit to Main Street. Go through the stop light on 12th Street, to 739 12th, just ½ block past the stop light.

*Public Parking is located on the street*





Loving Hands Institute of Healing Arts  
739 12th Street  
Fortuna, CA 95540  
(707)725-9627  
[www.lovinghandsinstitute.com](http://www.lovinghandsinstitute.com)  
E-mail: [lovinghandsinstitute@gmail.com](mailto:lovinghandsinstitute@gmail.com)