

Wagner Training Institute, Inc.



Approved by the
Better Business Bureau

Bureau for Private Postsecondary Education #3603331

Phlebotomy Training Program Catalog 2011

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Welcome to Wagner Training Institute, Inc. for your Phlebotomy Training Program. We have successfully provided professional training to the medical community for over 15 years. Our mission is to provide you with *“the best possible phlebotomy education with the least financial burden and to expose the students to an exciting career in laboratory services”*

You will be instructed and encouraged by our patient, friendly and caring staff. All of our staff are licensed and experienced Certified Phlebotomy Technicians (CPT-1) with many years of experience in hospitals, laboratories, and clinics. Our Program Director is an experienced Physician Assistant and CPT-1.

Wagner Training Institute, Inc. provides students with a complete 80 hour course of instruction in the field of phlebotomy: 20 hours of basic didactic education, 20 hours of advanced didactic education, and 40 hours of clinical externship, in accordance with California State requirements. We also offer a testing location for the national phlebotomy certification exam, required for both National Certification and State Licensure. The course will include the following: Phlebotomy Simplified Handbook, lectures throughout the course, state of the art audio visual presentations of various topics, including a presentation of Arterial Blood Gases. Students will receive one on one demonstration with the syringe, evacuated tube system, butterfly and capillary punctures. Students will be expected to perform live punctures in a controlled setting. Our qualified staff will teach professionalism, build self-confidence and encourage each individual student at his/her own pace.

Wagner Training Institute, Inc. will provide a convenient 40 hour clinical externship. Students will be placed in area hospitals, clinical laboratories or clinics to complete the requirements. Demonstration of competency is required prior to extern placement. In addition, scheduled time for review and practice will be available in the office during the week, by appointment only.

Wagner Training Institute, Inc. is a private institution which has been approved by the Bureau for Private Postsecondary Education and by the Department of Health-Laboratory Field Services to provide the 80 hour course of phlebotomy study to obtain your state license. We are also approved by the California Board of Registered Nurse's #11135, EMS CE #62-2021 for RN's, EMT-P's, and EMT's-1 to provide hours of continuing education units.

Judith Wagner
President

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CATALOG
Registration Form / School Policy

1. Students must be a minimum of 18 years of age and possess a high school diploma or GED to attend the phlebotomy class.
2. **Tuition:**
 - Basic Didactic

• <u>Tuition</u>	\$200
• <u>Registration (non-refundable)</u>	\$149
• <u>Student Tuition Recovery Fund (STRF) (non-refundable)</u>	\$1
• <u>Equipment Fee</u>	\$150
 - Advance Didactic \$500
 - Clinical Externship \$600
 - Test Fee \$130
 - State Fee \$100

Grand Total \$1830
3. **Class hours:** Saturday & Sunday 8-5. On the 2nd Saturday the Basic hours are 8 am -12 noon - Advanced hours are 1 pm -5 pm.
4. In the event the student is unable to complete any given day, make-up hours will be provided with prior notification.
5. Classes are instructed by licensed medical professionals, with experience in phlebotomy, and approved by the State of California.
6. Continuing Education Units will be included for Board certified Nurses, EMT's and Certified Medical Assistants.
7. There is a \$25 service charge for all returned checks and \$25 replacement fee for copies of certificates.
8. **Withdrawal Policy/Refund Policy/STUDENTS RIGHT TO CANCEL:** Registered students may cancel and obtain a full refund, less a reasonable deposit, registration fee, or application fee not to exceed two hundred fifty dollars (\$250) if notice of cancellation is made through the attendance at the first class session, or the seventh day after enrollment, whichever is later. In the event that Wagner Training Institute, Inc., cancels the class for any reason, the student is entitled to a full refund of all charges. All refunds are payable within 45 days of a student's cancellation or withdrawal. All notices of cancellations or withdrawal must be presented in writing direct to: Wagner Training Institute, Inc. 1740 Plum Lane, Suite "B" Redlands, California 92374.
9. Wagner Training Institute, Inc. does not participate in Federal and State financial aid programs. If the student has received Federal student financial aid funds, the student is entitled to a refund of moneys not paid from Federal student financial aid program funds.
10. If the student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund. Further, if the student defaults on a Federal or State loan, both the following may occur:
 - The Federal or State government or a loan guarantee agency may take action against the student, including garnishing an income tax refund; and
 - The student may not be eligible for any other government financial assistance at another institution until the loan is repaid.
11. **NONREFUNDABLE CHARGES:** Registration fee of \$149, which will include a **\$1 nonrefundable charge for the STUDENT TUITION RECOVERY FUND (STRF)**.
12. **Probation and dismissal Policies:** Students who miss full or partial days are required to make up the missed hours during a subsequent month prior to advancing to the next segment of the program. If a student does not make up the missed hours during the subsequent month, the student will be on probation and will have 12 months to complete missed hours at no charge. After 12 months the student will be dismissed for the current program. If the student wishes to complete the program after 12 months, then he/she must re-enroll into a new program and will be subject to additional fees.

13. Disclosure: "We are approved and registered with the State of California. Registration/approved means we have met certain minimum standards imposed by the state for registered schools on the basis of our written application to the state. Registration does not mean we have met all of the more extensive standards required by the state for schools that are approved to operate or licensed or that the state has verified the information we submitted with our registration form."
14. Children and pets are not allowed to attend the classes. Students are required to be attentive and participate. Cell phones and electronic devices are to be turned off and recording devices are not allowed.
15. **Attendance Policies:** Students shall be required to attend the full duration of the course in accordance with California state laws and regulations. This consists of a full 20 hours of Basic Didactic instruction, 20 hours of Advanced Didactic instruction, and 40 hours of Practical Training in a clinical setting. Upon completing both the Basic and Advanced Didactic training, students are eligible to enroll in the Practical Training arm of the program. Upon completion of all three segments of the program, students are given a certificate of completion and are eligible to sit for the National Certifying Examination and apply for State Licensure. Students, who have greater than 1040 hours of previous on-the-job experience in phlebotomy, as described by State guidelines, are required to attend on the Advanced Didactic portion of the program, provided they can produce accurate documentation of said experience. Students are required to document attendance at each class by signing in on an attendance tracking sheet each day of class. Students shall sign in on the same line in each of three columns representing the three days in each didactic segment. Attendance is monitored throughout the duration of the class and sign-in sheets are kept on file at the School's main office in Redlands, Ca. Students who miss full or partial days are required to make up the missed hours during a subsequent month prior to advancing to the next segment of the program. If a student does not make up the missed hours during the subsequent month, the student will have 12 months to complete missed hours at no charge. Any student who wishes to repeat a segment of the class is allowed to watch a video at no charge other than a nominal fee to cover any applicable use of supplies.
16. **Grading Policy/Standard for student achievement:** Grading of student performance is on a Pass/Fail basis. Quizzes and exams are graded on a 70% passing standard, consistent with the National Certifying exam. Students who do not answer test questions at 70% or greater accuracy are required to repeat the course segment until they are able to do so.
17. **Leave of absence Policies:** Students must complete the required number of hours within 12 months of registration to be eligible to graduate and subsequently apply to the Laboratory Field Services to be certified as a Certified Phlebotomist Technician 1.
18. Students can be expelled from the program without refund for the following reasons: Any student using profanity, inappropriate/unprofessional behavior, or any student dismissed from the phlebotomy program for just cause.
19. Wagner Training Institute, Inc. reserves the right to modify program dates and locations for each course (basic and advance) without notice to meet operational needs. Fees are subject to change without notice.
20. We provide a 3.5 hour CPR, American Heart certification training for a fee of \$45. Day or evening classes are available.
21. Wagner Training Institute, Inc. does not have a library on site but the students have access to AK Smiley Public library in the city of Redlands.
22. **California Department of Public Health Laboratory Field Services may require a criminal background check. Failure to disclose pertinent information prior to registration, including felonies or misdemeanors will result in no refund.**
23. **The health care profession operates under a strict drug-free policy. In order to safely and effectively perform their duties, health care workers must be focused and unimpaired. It is our policy, therefore, that all students are subject to random drug testing. Any presence of illegal drugs or narcotics in a student's system is grounds for dismissal from the program without refund. By signing this form and enrolling in the course, you agree to this policy.**
24. **Students will not be able to return for extra stick practice, after receiving the CPT1 license from the State of California.**
25. A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 toll-free or by completing a complaint form, which can be obtained on the bureau's internet web site www.bppe.ca.gov.

26. Any questions a student may have regarding this enrollment agreement that have not been satisfactorily answered by the institution may be directed to the Bureau of Private Postsecondary Education at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, www.bppe.ca.gov, toll free telephone number (888) 370-7589 or by fax (916) 263-1897.
27. **Student Rights and grievance Policy:** The School Supervisor will answer a written complaint within 10 days. If the Supervisor cannot resolve the complaint, the grievance will be forwarded to the CAO. If the complaint still cannot be resolved by the CAO, a committee will be appointed to review the grievance. The committee will meet within 21 days to review and resolve the statement. The committee has 15 days to resolve the complaint from the time of the meeting.
28. **Student Services:** Wagner Training Institute, Inc. does not have a student services department, but our front office staff will be pleased to assist the students with any questions or concerns.
29. **Retention of student records:** All student records are stored in the corporate office located at 1740 Plum Lane, Suite B, Redlands, California 92374 in fire resistant cabinets. In accordance with State regulations, Wagner Training Institute, Inc., will retain student records for a period of 5 years and student transcripts are retained permanently. Academic and Financial records are maintained in separate files.
30. The registration form is legally binding when signed by students and accepted by Wagner Training Institute, Inc.
31. Wagner Training Institute, Inc. does not offer distance education program.
32. Wagner Training Institute, Inc. does not provide housing for our students.
33. Wagner Training Institute, Inc. does not provide any placement services.
34. Wagner Training Institute, Inc. does not admit any foreign students or provide or provide any visa services.
35. Wagner Training Institute, Inc. does not offer the award of credit for prior experimental learning.
36. Wagner Training Institute, Inc.'s manner of language for instructional purpose is English and does not offer any other languages for instructions.
37. Wager Training Institute, Inc. requires a student to be proficient in English at a high school level
38. As a student you must pay the state-imposed assessment for the Student Tuition Recovery Fund (STRF) if all of the following applies to you:
 - You are a student in a educational program, who is a California resident, or are enrolled in a residency program, and prepay all or part of your tuition either by cash, guaranteed student loans, or personal loans, and
 - Your total charges are not paid by any third-party payer such as an employer, government program or other payer unless you have a separate agreement to repay the third party.
 You are not eligible for protection from the STRF and you are not required to pay the STRF assessment if either of the following applies:
 - a. You are not a California resident, or are not enrolled in a residency program, or
 - b. Your total charges are paid by a third party, such as an employer, government program or other payer, and you have no separate agreement to repay the third party.
39. Wagner Training Institute, Inc. has no pending petition in bankruptcy, is not operating as a debtor in possession, has not filed a petition within the preceding five years, or has not had a petition in bankruptcy filed against it within the preceding five years that resulted in reorganization under Chapter 11 of the United State Bankruptcy Code (11 U.S.C Sec. 1101 et seq.,).
40. **NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS EARNED AT OUR INSTITUTION:**
 The transferability of credits you earn at Wagner Training Institute, Inc., is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the certificate you earn in the Phlebotomy program is also at the complete discretion of the institution to which you may seek to transfer. If the certificate that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending Wagner Training Institute, Inc., to determine if your certificate will transfer.

Wagner Training Institute, Inc.
Faculty and their qualifications

1. *David Doriguzzi, Physician's Assistant (PA)*

Mr. Doriguzzi has an extensive experience in variety of fields, including several years of experience with Loma Linda Medical Center and Redlands Community Hospital as a Certified Phlebotomy Technician. He has an undergraduate degree in Biology from Cal State University, and a Masters degree in Physician Assistant Studies from Loma Linda University. Mr. Doriguzzi has been teaching at Wagner Training Institute, Inc., since 1998 and is presently the Medical Director of the institution.

2. *Justyn Reyes, Certified Phlebotomy Technician (CPT1)*

Justyn Reyes completed the phlebotomy program in 2004 and received his CPT1 license from the State of California. He graduated from Riverside Community College firefighter 1 academy in 2007. He continued on to complete two associates' degrees in 2009, one in emergency medicine and the other in fire technology. As a phlebotomist he has worked for various hospitals and laboratories in the Inland Empire. Currently he teaches the phlebotomy program at Wagner Training Institute Inc.

3. *Kimberly Fuller, Certified Phlebotomy Technician (CPT1)*

Kimberly Fuller completed the phlebotomy program in 2008 and received her CPT1 license from the State of California. She has worked with local laboratories and Urgent Care facilities in the Inland Empire. Currently she assists in training students at Wagner Training Institute Inc.

4. *Lisa Barnes, Certified Phlebotomy Technician (CPT1)*

Lisa Barnes attended Chaffey College in 1986 and received a phlebotomy certificate. She has extensive experience working with various hospitals and laboratories in the Inland Empire. She updated her phlebotomy certificate in 2003 and received her CPT1 license from the State of California. Currently she is an instructor at Wagner Training Institute Inc.