

Student Feedback

What led you to choose this school and program?

What information about this school was the most helpful in making your decision to enroll?

Did you research programs at other schools before enrolling in this school?

Is there information you did not receive that would have been helpful in making an informed decision about enrolling in this school?

Additional Comments

Student Survey

Please answer each question by checking yes or no (or n/a for not applicable).
Return the survey to the BPPE Compliance Inspector.

Admissions

1. Before enrolling, were you given accurate information about the educational program?
 Yes No N/A
2. Did you receive a current catalog before enrolling?
 Yes No N/A
3. Did you receive a School Performance Fact Sheet before signing the enrollment agreement?
 Yes No N/A
4. Did you receive a copy of your signed enrollment agreement?
 Yes No N/A
5. Were you promised or guaranteed employment upon graduation?
 Yes No N/A

Financial Services

6. Before enrolling, were all tuition, fees and charges disclosed?
 Yes No N/A
7. If you received financial aid, were all terms including loan repayment explained?
 Yes No N/A

Administration

8. Did you receive a syllabus or course outline for each course?
 Yes No N/A

Instructors

9. Are instructors knowledgeable in the subject they teach?
 Yes No N/A

10. Do instructors present class information and materials clearly?
 Yes No N/A
11. Do instructors clearly answer your questions?
 Yes No N/A
12. Do instructors clearly explain the grading system?
 Yes No N/A

Equipment and Facility

13. Is classroom equipment in good working order?
 Yes No N/A
14. Does the school use current equipment?
 Yes No N/A
15. Is there enough classroom equipment for the students?
 Yes No N/A

Library and Other Resources

16. Are library and other resources available to complete required assignments?
 Yes No N/A
17. Are library and other resources available when needed?
 Yes No N/A

Overall

18. Are you satisfied with your decision to attend this school?
 Yes No N/A
19. Would you recommend this school to others?
 Yes No N/A

STUDENT SURVEY - Revised

1. What factor was the MOST important to you in choosing this school and program?

(choose one only)

- Class Sizes
- Flexible Schedules
- Cost of the program
- Reputation of school
- Location of the school
- Appearance of school facilities
- Feedback from former students
- Job/career prospects after graduation

2. Did you research programs at other schools before enrolling in this school?

- Yes
- No

3. Did you use BPPE's Website (www.bppe.ca.gov) to obtain information on any schools or to compare schools before enrolling?

- Yes
- No

4. Did you receive a signed copy of your enrollment agreement?

- Yes
- No

5. Did you receive a school catalog before enrolling?

- Yes-paper copy
- Yes-electronic copy
- No

6. Did you receive a School Performance Fact Sheet before you enrolled that indicates the percentage of students who graduated and became employed?

- Yes
- No

7. How much influence did the information on the School Performance Fact Sheet have on your decision to enroll at this school?

- Did not receive a fact sheet
- None
- Some
- Very much

8. Before you enrolled, were all tuition, fees, and charges clearly explained to you?

- Yes
- No

9. If you received financial aid, were all terms and conditions explained, including loan repayment requirements?

- Yes
- No
- I did not receive financial aid

10. Were you promised a job after completion of your program?

- Yes
- No

11. Did you receive a course syllabus or outline for each course?

- Yes
- No

12. Do the instructors clearly explain the grading system?

- Yes
- No

13. Does it appear that instructors are knowledgeable in the subjects they teach?

- Yes
- No

STUDENT SURVEY - Revised

14. Do instructors answer your questions?

- Always
- Mostly
- Sometimes
- Never

15. Is the classroom or lab equipment in good working order?

- Always
- Mostly
- Sometimes
- Never

16. Are there enough equipment and supplies for all students to achieve the course objectives?

- Always
- Mostly
- Sometimes
- Never

17. Do you have access to learning resources such as reference books, an online library, magazines, DVDs, etc., needed to complete your assignments?

- Always
- Mostly
- Sometimes

Never

18. Does the school have a procedure for students to submit concerns or complaints?

- Not sure
- Yes
- No

19. If you have made a complaint or expressed a concern, do you feel your complaint or concern was addressed and resolved fairly at the school level ?

- I have no complaints or concerns
- My complaint was addressed but not resolved
- My complaint was addressed and resolved
- My complaint was never addressed or resolved

20. Are you satisfied with your overall decision to attend this school?

- Yes
- No
- Undecided

21. Would you recommend this school to others?

- Yes
- No

Please use the space below to comment or provide additional information on any question or on your experience at this school:

Thank you for your feedback!!