



**Bureau for Private Postsecondary Education**  
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## **CITATION: ASSESSMENT OF FINE AND ORDER OF ABATEMENT**

To: Kresha Crawford, Owner  
ABC School of Barbering  
8828 Imperial Hwy  
Downey, CA 90242

**INSTITUTION CODE: 1909481**

**CITATION NUMBER: 2122010**

**CITATION ISSUANCE/SERVICE DATE: July 22, 2021**

**DUE DATE: August 21, 2021**

**FINE AMOUNT: \$ 5,500.00**

**ORDER OF ABATEMENT INCLUDED: Yes**

Christina Villanueva issues this Citation: Assessment of Fine and Order of Abatement (Citation) in her official capacity as Discipline Manager of the Bureau for Private Postsecondary Education (Bureau) of the California Department of Consumer Affairs.

### CITATION

A Citation is hereby issued to Kresha Crawford, Owner of ABC School of Barbering (Institution) located at 8828 Imperial Hwy, Downey, CA 90242, pursuant to Business and Professions Code section 125.9; California Education Code (CEC) sections 94936 and 94932; and Title 5 of the California Code of Regulations (5, CCR) section 75020 for the violations described below.

### BACKGROUND

On July 29, 2014, the Bureau issued a Renewal Notice to the Institution.

In March 2017, the Bureau received notice from the California Board of Barbering and Cosmetology that the Institution closed October 4, 2014.

On February 7, 2018, Bureau staff sent email correspondence to the Institution's Owner stating that the Institution did not close properly in accordance with CEC Section 94926 and 5, CCR Section 76240. In addition, the Bureau provided the Institution with the opportunity to provide documented closure information before a formal citation would be issued to the Institution for improper school closure.

To date, the Bureau has not received written notice of closure, nor did the Institution provide any of the additional required information in accordance with CEC Section 94926 and 5, CCR Section 76240.

VIOLATION(S)

#	Below you will find the California Education Code (CEC) and/or Title 5 of the California Code of Regulations (5, CCR code) section(s) of law you are charged with violating.
1.	<p><b>Violation:</b> <b>CEC Section 94926 (a)(b)(c)(d) - Procedures Prior to Closing, Teach-Out Plans</b> <i>“At least 30 days prior to closing, the institution shall notify the bureau in writing of its intention to close. The notice shall be accompanied by a closure plan, which shall include, but not necessarily be limited to, all of the following:</i> <i>(a) A plan for providing teach-outs of educational programs, including any agreements with any other postsecondary educational institutions to provide teach-outs.</i> <i>(b) If no teach-out plan is contemplated, or for students who do not wish to participate in a teach-out, arrangements for making refunds within 45 days from the date of closure, or for institutions that participate in federal student financial aid programs arrangements for making refunds and returning federal student financial aid program funds.</i> <i>(c) If the institution is a participant in federal student financial aid programs, it shall provide students information concerning these programs and institutional closures.</i> <i>(d) A plan for the disposition of student records.”</i></p> <p><b>5, CCR Section 76240 (a)(1)(2)(3)(4)(A)(B)(5)(6)(b)(1)(2) - Required Notices and Teach-Out Plan</b> <i>“All institutions, including those exempt from Bureau regulation pursuant to the Code, shall do the following prior to closing</i> <i>(a) At least 30 days prior to closing, the institution shall notify the Bureau in writing of its intention to close and provide a closure plan. The closure plan shall include:</i> <i>(1) The exact date and reason for the closure.</i> <i>(2) The last date of instruction for each educational service or program.</i> <i>(3) A list of students who were enrolled at any time during the 60 days prior to closure.</i> <i>(4) If any student will not be provided complete educational services or the educational program, the institution shall provide:</i> <i>(A) A plan for providing teach-outs or transfers, including the details of any agreements with other institutions.</i> <i>(B) If no teach-out is contemplated, or for students who do not wish to participate in a teach-out, arrangements for making refunds within 45 days from the date of closure, or for institutions that participate in federal student financial aid programs arrangements for making refunds and returning federal student financial aid program funds.</i> <i>(5) A plan for the disposition of student records.</i> <i>(6) A plan to notify students of their rights and options under the Act and this chapter.</i> <i>(b) The institution shall notify the students of the following:</i> <i>(1) If the institution is a participant in federal student financial aid programs, it shall provide students information concerning those programs and institutional closures.</i> <i>(2) If any student will not be provided complete educational services or the educational program, information regarding the Student Tuition Recovery Fund and the Bureau's physical and Internet addresses.”</i></p> <p><b>The Institution did not submit written notice of school closure. In addition, the Institution failed to provide any other information required in accordance with CEC Section 94926(a)(b)(c)(d) and 5, CCR section 76240(a)(1)(2)(3)(4)(A)(B)(5)(6)(b)(1)(2).</b></p> <p><b>Order of Abatement:</b></p>

	<p>The Bureau orders that the institution provide the Bureau with written notice of school closure, in addition to a complete school closure plan in accordance with CEC section 94926(a)(b)(c)(d) and 5, CCR section 76240(a)(1)(2)(3)(4)(A)(B)(5)(6)(b)(1)(2).</p> <p><b><u>Assessment of Fine</u></b> The fine for this violation is <u>\$5,000.00</u></p>
2.	<p><b><u>Violation:</u></b> <b>CEC Section 94900(b)(1)(2)(3) – Required Student Records</b> <i>“(b) An institution shall maintain, for each student granted a degree or certificate by that institution, permanent records of all of the following:</i> <i>(1) The degree or certificate granted and the date on which that degree or certificate was granted.</i> <i>(2) The courses and units on which the certificate or degree was based.</i> <i>(3) The grades earned by the student in each of those courses.”</i></p> <p>The Owner admitted that most of the Institution’s records no longer exist as they have been destroyed.</p> <p><b><u>Assessment of Fine</u></b> The fine for this violation is <u>\$500.00</u></p>
<b>TOTAL ADMINISTRATIVE FINE DUE: \$5,500.00</b>	

ASSESSMENT OF A FINE

In accordance with CEC section 94936; and 5, CCR sections 75020 and 75030, the Bureau hereby orders this assessment of fine in the amount of **\$5,500.00** for the violations described above. **Payment must be made, to the Bureau, within 30 days from the date of service of the Citation.**

COMPLIANCE WITH ORDER OF ABATEMENT

In accordance with the provisions of CEC section 94936 and 5, CCR section 75020 the Bureau hereby issues the order(s) of abatement described above. **Evidence of compliance with the order(s) of abatement must be submitted, to the Bureau, within 30 days from the date of service of the Citation.**

APPEAL OF CITATION

You have the right to contest this Citation through an informal conference with the Bureau; and/or through an administrative hearing in accordance with Chapter 5 (Commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If you wish to contest this Citation, you must submit the ‘Notice of Appeal of Citation – Request for Informal Conference and/or Administrative Hearing’ form (enclosed) within 30 days from the date of service of the Citation. *If you do not request an informal conference and/or an administrative hearing within 30 days from the service of the Citation, you will not be able to request one at a later time.*

Unless a written request for an informal conference and/or an administrative hearing is signed by you and delivered to the Bureau by **August 21, 2021**, you will be deemed to have waived or forfeited your right to appeal this matter.

EFFECTIVE DATE OF CITATION

If you do not request an informal conference and/or an administrative hearing, this Citation shall become effective on **July 22, 2021**. Payment of the administrative fine and evidence of compliance with the order(s) of abatement shall be due by **August 21, 2021**nt shall be due by **August 21, 2021** . Your payment of the administrative fine shall not constitute an admission of the violation(s) charged.

If a hearing is requested, you will not be required to comply with this Citation until 30 days after a final order is entered against you.

**Payment of the administrative fine and/or written request for appeal must be mailed to:**

Gabriella Perez, Discipline Citation Program  
Bureau for Private Postsecondary Education  
1747 N. Market Blvd., Suite 225  
Sacramento, CA 95834

Failure for an applicant or institution to abate the violation(s) listed above or to pay the administrative fine within the time allowed may result in denial of an application for an approval or renewal to operate; disciplinary action, and/or collection action. The Bureau will promptly take all appropriate action to enforce this Citation and recover the civil penalties prescribed therein or found to be due after a hearing.

CONTACT INFORMATION

If you have any questions regarding this Citation, or desire further information, please contact Gabriella Perez Citation Analyst, at (916) 574-8969 or [Gabriella.Perez@dca.ca.gov](mailto:Gabriella.Perez@dca.ca.gov).

“Original signature on file”

“7/22/2021”

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**Christina Villanueva**  
**Discipline Manager**

\_\_\_\_\_  
**Date**

Enclosures

- Applicable Laws Violated
- Statement of Rights: Appeal Process Information Sheet
- Notice of Appeal of Citation: Request for Informal Conference and/or Administrative Hearing
- Payment of Fine – Waiver of Appeal
- Declaration of Service by Certified and First- Class Mail